

**Ottawa Public Library Board  
Conseil d'administration de la bibliothèque publique d'Ottawa**

**July 12, 2016 / 12 juillet 2016**

**Submitted by / Soumis par:  
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**File Number: OPLB-2016-0171**

**SUBJECT: Central Library Development Project: Site Evaluation Process**

**OBJET: Projet de construction de la Bibliothèque centrale : Processus  
d'évaluation des emplacements**

**REPORT RECOMMENDATIONS**

**That the Ottawa Public Library Board:**

- 1. Approve site evaluation criteria including associated weightings for the Central Library Development Project, as further described in this report; and,**
- 2. Authorize staff to commence the site evaluation process; and,**
- 3. Direct staff to report back to the Board on the results of Stage 1 of the Site Evaluation Process at a Board meeting to be held in August 2016.**

**RECOMMANDATIONS DU RAPPORT**

**Que le Conseil d'administration de la Bibliothèque publique d'Ottawa :**

- 1. Approuve les critères d'évaluation des emplacements, y compris les pondérations associées, pour le projet de construction de la Bibliothèque centrale, tel que décrit plus en détail dans le présent rapport;**
- 2. Autorise le personnel à entamer le processus d'évaluation des emplacements;**

3. **Charge le personnel de rendre compte au C.A. des résultats de la première étape du processus d'évaluation des emplacements lors de la réunion du C.A. prévue en août 2016.**

## **EXECUTIVE SUMMARY**

The Central Library Development Project (the Project) is an approved strategic initiative for both the Ottawa Public Library Board (the Board) and Ottawa City Council (Council). This is a transformational project and City-building initiative. An approved concurrent planning process is underway for both an Ottawa Public Library (OPL) stand-alone Central Library, and a joint facility as a result of an expression of interest from Library and Archives Canada (LAC) in a potential partnership with OPL.

This report provides information on the site selection process including recommended site evaluation criteria and weightings for consideration and approval by the Board. The multi-step site selection process includes development of an inventory of Candidate Sites, evaluation of the Candidate Sites against Board-approved site evaluation criteria, and completion of further due diligence, resulting in recommendations on preferred sites as part of a larger decision package by the end of the year. Recommendations will be presented to the Board for consideration and approvals, and subsequent recommendation to Council. Council is the final decision-making authority on the location of the Central Library.

Site evaluation is a multi-step process involving both internal and external resources, and subject matter experts. A multi-disciplinary Site Evaluation Committee will operate by consensus to evaluate the identified Candidate Sites against the approved criteria. An independent Fairness Commissioner will be monitoring the process to ensure openness. Overall scoring considerations and evaluation guidelines have been established for the evaluation process and agreed to by the Committee. These are the same for both the OPL stand-alone facility and potential OPL-LAC joint facility.

Recommended site evaluation criteria were developed for both the OPL stand-alone facility and OPL-LAC joint facility based on public input, preliminary work by City subject matter experts, best practices, and technical expertise. There are two sets of criteria which are summarized below for both the OPL stand-alone facility and OPL-LAC joint facility: Screening Assessment Criteria (Table 1) and Detailed Assessment Criteria (Table 2).

**Table 1: Screening Assessment Criteria Summary**

Screening Assessment Criteria	OPL Stand-alone Facility		OPL-LAC Joint Facility	
	Item No.	Weighting	Item No.	Weighting
<b>Mandatory Requirement</b>	<b>Pass/Fail</b>		<b>Pass/Fail</b>	
The site allows for the design and development of a facility that is accessible by people with disabilities	S-1	Yes / No	S-1	Yes / No
<b>Site Physical Attributes</b>	<b>40 points</b>		<b>40 points</b>	
Sufficient site area to accommodate the functional building program	S-2	20 points	S-2	20 points
The site configuration and features allow for an innovative architectural design	S-3	5 points	S-3	5 points
Visibility of the site	S-4	15 points	S-4	15 points
<b>Accessibility</b>	<b>40 points</b>		<b>40 points</b>	
Accessibility by public transit	S-5	25 points	S-5	25 points
Accessibility by walking and by cycling	S-6	15 points	S-6	15 points
<b>Location within Central Area</b>	<b>20 points</b>		<b>20 points</b>	
Proximity to the cultural and administrative centre of the City	S-7	20 points	S-7	20 points
<b>TOTAL – Screening Assessment Criteria</b>	<b>100 points</b>		<b>100 points</b>	

Candidate Sites must meet several mandatory requirements in the Screening Assessment Criteria evaluation in order to proceed to evaluation against Detailed Assessment Criteria.

**Table 2: Detailed Assessment Criteria Summary**

Detailed Assessment Criteria	OPL Stand-alone Facility		OPL-LAC Joint Facility	
	Item No.	Weighting	Item No.	Weighting
<b>Site Physical Capacity</b>	<b>20 points</b>		<b>16 points</b>	
Zoning status	D-1	5 points	D-1	4 points
The site configuration and features allow for sustainable design and minimal environmental impact	D-2	10 points	D-2	8 points
Proximity to paid parking spaces	D-3	5 points	D-3	4 points
<b>Contextual Suitability</b>	<b>20 points</b>		<b>20 points</b>	
Existing or planned future development in the surrounding areas will be complementary in terms of character and image of the facility	D-4	10 points	D-4	8 points
Proximity to existing or planned cultural, commercial, residential and institutional facilities that are complementary in terms of function and use	D-5	10 points	D-5	6 points
Proximity to existing or planned government institutional facilities that are			D-6	6 points

Detailed Assessment Criteria	OPL Stand-alone Facility		OPL-LAC Joint Facility	
	Item No.	Weighting	Item No.	Weighting
complementary in terms of function and use				
Opportunities to Contribute to Civic Planning Initiatives and City Building	35 points			
Opportunities to Contribute to Civic and National Planning Initiatives and City / Nation Building			39 points	
Development of the new <b>library facility</b> would serve as a catalyst and economic driver for Central Area development	D-6	10 points		
Development of the new <b>library / archives facility</b> would serve as a catalyst and economic driver for Central Area development			D-7	7 points
Development of the new <b>library facility</b> contributes to the City’s development policies, secondary plans and transit oriented growth and intensification	D-7	10 points		
Development of the new <b>library / archives facility</b> contributes to the City’s development policies, secondary plans and transit oriented growth and intensification			D-8	7 points
Development of the new <b>library / archives facility</b> contributes to the National Capital Commission (NCC) Comprehensive Plan			D-9	7 points

Detailed Assessment Criteria	OPL Stand-alone Facility		OPL-LAC Joint Facility	
	Item No.	Weighting	Item No.	Weighting
Development of the new <b>library facility</b> contributes to the establishment of a new civic focal point and civic identity	D-8	15 points		
Development of the new <b>library / archives facility</b> contributes to the establishment of a new civic focal point and civic identity			D-10	9 points
Development of the new <b>library / archives facility</b> contributes to the establishment of a new national focal point supporting the National Capital and Canadians			D-11	9 points
<b>Encumbrances</b>	<b>25 points</b>		<b>25 points</b>	
No significant physical encumbrances	D-9	7 points	D-12	7 points
No significant servicing encumbrances	D-10	5 points	D-13	5 points
No significant environmental encumbrances	D-11	5 points	D-14	5 points
No significant legal encumbrances	D-12	8 points	D-15	8 points
<b>TOTAL – Detailed Assessment Criteria</b>	<b>100 points</b>		<b>100 points</b>	

Evaluation of the Candidate Sites by the Site Evaluation Committee will commence after Board approval of the evaluation criteria and weightings. This first stage of the evaluation process will result in a ranked list of sites for both an OPL stand-alone facility and an OPL-LAC joint facility. Results of the ranking will be reported to, and confirmed with, the Board in August, followed by further due diligence on the short-listed sites. The

site selection process will conclude with a recommendation to the Board on the preferred site(s) along with the strategic rationale behind the selection will be presented to the Board. This will be as part of a larger decision package which will define the next steps in the Central Library Development Project. The acquisition of land by the Ottawa Public Library Board for the purposes of the Central Library Development Project will require Council's consent pursuant to Section 19 of the *Public Libraries Act*.

The list of identified Candidate Sites will be released after the Board has approved site evaluation criteria and weightings in order to ensure the integrity and independence of the site evaluation criteria approval process. Details on the release of the Candidate Site list will follow at a later date.

## **BACKGROUND**

On June 9, 2015, the Ottawa Public Library Board received Central Library Development Report OPLB-2015-0061 on Central Library planning. In response, the Board approved Motion No. 20150609/3 which provided direction to staff on the next steps in the Central Library project, including a staged implementation process to be used as the basis for considering opportunities for a new-build Central Library. On July 8, 2015, Central Library Development was approved as a 2015-2018 Term of Council priority. This is a transformational project and City-building initiative for Ottawa.

Through the first stage of the implementation process, interest in a potential partnership with the Ottawa Public Library was expressed by Library and Archives Canada. On March 8, 2016, the Board approved Motion No. 20160308/10 to undertake a concurrent planning process for both an OPL stand-alone Central Library, and an OPL-LAC joint facility. On April 12, 2016, the Board received Central Library Development Project Report OPLB-2016-0141 and approved Motion No. 20160412/4 to initiate the site selection process including a call-out for potential sites.

The purpose of this report is to provide additional detail on the site selection process, and to seek the Board's approval of recommended site evaluation criteria including weightings, to enable necessary next steps in project planning. The Board's approval is also requested to authorize staff to commence the site evaluation process, and to report back to the Board on the results of Stage 1 of the Site Evaluation Process at a Board meeting in August 2016 on a date to be confirmed.

## DISCUSSION

The multi-step site selection process commenced in April 2016 for completion by the end of 2016. This is a complex process that will respond to both the OPL stand-alone and OPL-LAC joint planning paths. OPL engaged Deloitte to facilitate the site selection process, working with OPL, LAC, and City staff under the direction of the OPL CEO. The site selection process is based on standard practices, City policies, and applicable legislation, and includes public consultation. To enable informed recommendations to the Board and then Council, the site selection process includes the following steps:

- Development of an **inventory** of potential sites (the “Candidate Sites”) within the Central Area;
- **Evaluation** of Candidate Sites based on Board-approved site evaluation criteria and associated weightings; and,
- Completion of **due diligence**, including financial analysis, on the short-listed sites to determine recommended site(s) for both the OPL stand-alone facility and potential OPL-LAC joint facility.
- **Recommendation** in due course to the Board on the preferred site(s) followed by application to Council for consent for acquisition.

The overall site selection process is summarized in Table 3. Each step is based on two concurrent planning paths (OPL stand-alone and OPL-LAC joint) pending a future decision on the potential partnership.



**Table 3: Site Selection Process**

Activity	Schedule
Site Selection Process	April – December 2016
Development of Site Inventory	April – July 2016
Public Engagement (Site Criteria)	May – June 2016
Site Evaluation Criteria Developed and Approved	April – July 2016
Evaluation of Sites	July – August 2016
Due Diligence on Short-listed Sites	August – October 2016
Recommendations on Site	December 2016

The next sections of this report address the Candidate Site Inventory, and site evaluation processes.

### **A. Candidate Site Inventory Development**

A Candidate Site inventory has been compiled by the City of Ottawa's Real Estate Partnerships and Development Office (REPDO). There are two mandatory criteria for inclusion in the inventory:

1. **Location within the Central Area:** In June 2015, the Board approved the downtown Central Area<sup>1</sup> as the geographic location for the new Central Library. The boundaries of this area include the Ottawa River to the North, Albert / Gloucester / Lisgar to the South, King Edward to the East, and the Trillium Line (Bayview Station) to the West.
2. **Minimum Site Area:** The site area for the stand-alone Ottawa Central Library facility must be a minimum of 3,720 square meters (40,000 square feet). The site

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<sup>1</sup> Defined as the Central Area Land Use ("Central Area") designation of the Official Plan, also shown as Area "A" on Schedule 1 of Zoning By-law 2008-250.

<http://documents.ottawa.ca/sites/documents.ottawa.ca/files/documents/cap089614.pdf>

area for a potential Ottawa Public Library and Library and Archives Canada joint facility must be a minimum of 6,000 square meters (64,500 square feet).

Inputs to the Candidate Site inventory included:

- City-owned properties;
- Sites identified through the Request for Expressions of Interest (REOI) process;
- Sites identified through the open call-out process; and,
- Sites identified through technical expertise under the lead of REPDO subject matter experts.

Detailed information, e.g. zoning, site attributes, on each Candidate Site in the inventory has been assembled by REPDO for use in the site evaluation process. The list of identified Candidate Sites will be released after the Board has approved site evaluation criteria and associated weightings. This sequencing, which has been validated by the Fairness Commissioner, will ensure the integrity and independence of the process to approve the site evaluation criteria. Details on the release of the Candidate Site list will follow at a later date.

The City-owned property at 557 Wellington Street is included in the Candidate Site inventory. In addition to being a potential site for a Central Library, this site also serves two additional purposes:

- Potential use as an exemplar, or comparator, site for use in financial analysis and the Business Case; and,
- Potential value as an asset that can be leveraged in developing the Financial Framework.

## **B. Site Evaluation Process**

Site evaluation is a multi-step process involving both internal and external resources and subject matter experts. External site selection process advisory services are being provided by Deloitte whose roles and responsibilities include:

- Facilitating the evaluation process;
- Developing recommended site evaluation criteria for Board approval;
- Undertaking required financial analysis associated with the due diligence process; and,

- Developing reports related to the site evaluation process to support recommendations on the preferred site(s) to the Board and Council.

A Site Evaluation Committee (the Committee) has been established to evaluate the identified Candidate Sites against the approved criteria. The Committee is multi-disciplinary with both internal and external representatives. Composition of the Committee for the OPL stand-alone path is outlined in Table 4 below:

**Table 4: Site Evaluation Committee – OPL Stand-Alone Facility**

<b>Chair (Non-Voting)</b>	Bing Bing Wang, Vice-President, Infrastructure Advisory, Deloitte
<b>External</b>	David Leinster, Partner, The Planning Partnership*  James Parakh, Manager, Urban Design, City of Toronto  David Gordon, Director, School of Urban and Regional Planning, Queen's University  <b>*City of Ottawa Urban Design Review Panel Member</b>
<b>City of Ottawa</b>	John Smit, Manager, Policy Development and Urban Design  Robin Souchen, Manager, Strategic Realty Initiatives
<b>Ottawa Public Library</b>	Elaine Condos, Division Manager, Central Library Project  Richard Stark, Manager, Facilities Development

The composition of the Site Evaluation Committee for the potential OPL-LAC joint facility is the same as for the OPL stand-alone facility with the addition of **two (2) representatives from LAC**:

- Serge Corbeil, Director General, Real Property
- Mario Gasperetti, Manager, Investment Planning and Portfolio Management

An independent Fairness Commissioner, Peter Woods, The Public Sector Company, is a resource to the Site Evaluation Committee, monitoring the process to ensure openness.

The Committee will operate by consensus. Its roles and responsibilities include:

### **Pre-Evaluation**

- Review and agreement on the recommended draft site evaluation criteria, including associated weightings; and,
- Review of detailed information on each Candidate Site in the inventory.

### **Evaluation**

- Participation in Site Evaluation Consensus Workshop 1 which includes:
  - Walking tour of all sites in the inventory;
  - Evaluation of all Candidate Sites in the inventory for both planning paths; and,
  - Consensus on short-listed sites to advance to next steps.

### **Post-Evaluation**

- Participation in Site Evaluation Consensus Workshop 2 which includes:
  - Review of short-listed sites after completion of the due diligence process; and,
  - Consensus recommendation(s) on preferred site(s) for each planning path.

### **Evaluation Process**

The Deloitte report detailing the Site Evaluation Criteria and the rationale for the criteria is provided as Document 1. The overall scoring considerations and evaluation guidelines have been established for the evaluation process and agreed to by the Committee. These are the same for both the OPL stand-alone facility and potential OPL-LAC joint facility.

### **Scoring considerations are:**

- **100%** – the site significantly exceeds the requirements
- **85%** – the site exceeds the requirements
- **70%** – the site meets the requirements

- **50%** – the site partially meets the requirements
- **0%** – the site does not meet the requirements

There are two sets of **assessment criteria** that will be used for the site evaluation process. The first set is Screening Assessment criteria. The second set is Detailed Assessment criteria. Assessment criteria are applied as follows:

- Sites are evaluated against approved Screening Assessment criteria
- The total weighting for Screening Assessment criteria is 100 points
- The weighted score for each criterion equals the score (%) times applicable weighting (points)
- The overall Screening Assessment score equals the sum of the weighted scores for all of the Screening Assessment criteria

Three mandatory requirements must be met in the Screening Assessment evaluation:

1. The site must allow for the design and development of a facility that is accessible by persons with disabilities (Criterion S-1);
2. The site must receive higher than a 0% score on sufficient site area to accommodate the functional building program (Criterion S-2); and,
3. A score of a minimum 70 points out of 100 must be obtained from the Screening Assessment.

Candidate Sites meeting these requirements are then evaluated against Detailed Assessment criteria. Candidate Sites not meeting these requirements do not proceed to the Detailed Assessment evaluation.

Detailed Assessment criteria are applied as follows:

- The total weighting for Detailed Assessment criteria is 100 points
- The weighted score for each criterion equals the score (%) times applicable weighting (points)
- The overall Detailed Assessment score equals the sum of the weighted scores for all of the Detailed Assessment criteria

The Total Assessment score calculation is the overall Screening Assessment score plus the overall Detailed Assessment criteria score, divided by two. Ranking of the sites will be based on the Total Assessment scores.

### **C. Site Evaluation Criteria**

Recommended site evaluation criteria have been developed based on:

- Public input;
- Preliminary work by subject matter experts in REPDO;
- Best practices and technical expertise.

Deloitte facilitated the development of draft criteria including associated weightings based on the above inputs, and in consultation with the Site Evaluation Committee. The recommended criteria and weightings were agreed to by the Committee. This process was monitored by the Fairness Commissioner.

Recommended site evaluation criteria are detailed below for both the OPL stand-alone facility and OPL-LAC joint facility. The rationale for the inclusion of each criterion is explained in the Deloitte report.

#### **Recommended Evaluation Criteria: OPL Stand-alone Facility**

There are seven Screening Assessment criteria totaling 100 points, and grouped into three categories:

- Site Physical Attributes (40 points);
- Accessibility (40 points); and,
- Location within the Central Area (20 points).

Of the seven criteria, one is weighted at 25 points, two at 20 points, two at 15 points, and one at 5 points. There is also one mandatory criterion that has a Yes/No response.

There are twelve (12) Detailed Assessment criteria totaling 100 points. These criteria are grouped by four categories:

- Site Physical Capacity (20 points);
- Contextual Suitability (20 points);

- Opportunities to Contribute to Civic Planning Initiatives and City Building (35 points); and,
- Encumbrances (25 points).

Of the twelve criteria, one is weighted at 15 points, five at 10 points, one at 8 points, one at 7 points, and four are weighted at 5 points.

The Screening Assessment criteria are listed in Table 5 followed by the Detailed Assessment criteria in Table 6.

**Table 5: Screening Assessment Criteria: OPL Stand-alone Facility**

Item	Assessment Criteria	Description	Weighting
<b>Mandatory Requirement</b>			<b>Pass/Fail</b>
S-1	The site allows for the design and development of a facility that is accessible by people with disabilities	By law the site must allow for the design and development of a facility that complies with the City of Ottawa's Accessibility Design Standards (2nd Edition, November 2015).	Yes / No
<b>Site Physical Attributes</b>			<b>40 points</b>
S-2	Sufficient site area to accommodate the functional building program	A minimum site area of 40,000 sf. is required for the OPL Stand-alone Facility.  A site area of 60,000 sf. or more is considered to significantly exceed the requirement.	20 points
S-3	The site configuration and features allow for an innovative architectural design	The site configuration is regular in shape and the site features should allow for the design and development of an innovative and iconic facility without significant challenges.	5 points
S-4	Visibility of the site	Considering the adjacent land uses and site topography, the site should allow the	15 points

Item	Assessment Criteria	Description	Weighting
		<p>new facility to be fully visible from as many approaches as possible with quality long and short range views.</p> <p>The site should allow the new facility to be fully visible from at least two approaches.</p>	
<b>Accessibility</b>			<b>40 points</b>
S-5	Accessibility by public transit	<p>The site should be as nearby as possible to an existing or planned public transit station.</p> <p>It should be within 400 metres walking distance from a Confederation Light Rail Transit Line station.</p>	25 points
S-6	Accessibility by walking and by cycling	<p>The site should be nearby to existing or planned sidewalks, pedestrian paths and bicycle paths that allow visitors to easily access the new facility through a safe and welcoming walking or cycling experience.</p>	15 points
<b>Location within Central Area</b>			<b>20 points</b>
S-7	Proximity to the cultural and administrative centre of the City	<p>The site should be centrally located in proximity to an existing or planned cultural and administrative centre of the City.</p> <p>The level of preference among the identified Central Area sectors decreases in the following order:</p> <ul style="list-style-type: none"> <li>• Sector One</li> <li>• Sector Two</li> <li>• Sector Three or Sector Four</li> <li>• Sector Five</li> </ul>	20 points



Item	Assessment Criteria	Description	Weighting
		<p><b>Sector Descriptions (map attached as Document 2):</b></p> <p><b>Sector One</b></p> <ul style="list-style-type: none"> <li>Bounded by the Rideau Canal, Lisgar Street, Elgin Street, Sparks Street, the Escarpment and the Ottawa River.</li> <li>Sector One includes both sides of Elgin Street and Sparks Street.</li> <li>Major focus of employment and economic activity; includes the Parliamentary and canal parks precincts together with significant national and civic cultural landmarks.</li> </ul> <p><b>Sector Two</b></p> <ul style="list-style-type: none"> <li>Bounded by Elgin Street, Gloucester Street, Bronson Avenue / the Escarpment and Sparks Street.</li> <li>Sector Two excludes the properties fronting along the west side of Elgin Street and south side of Sparks Street.</li> <li>Major commercial and office district; growing residential uses planned for high density mixed-use development supporting the Confederation Light Rail Transit Line.</li> </ul> <p><b>Sector Three</b></p> <ul style="list-style-type: none"> <li>Bounded by King Edward Avenue, Laurier Avenue, the Rideau Canal /</li> </ul>	

Item	Assessment Criteria	Description	Weighting
		<p>Ottawa River, St. Patrick Street and St. Andrew Street.</p> <ul style="list-style-type: none"> <li>Major convention and retail centre including the By-Ward Market; arts, theatre and entertainment precinct; major tourist destination.</li> </ul> <p><b>Sector Four</b></p> <ul style="list-style-type: none"> <li>Bounded by the Escarpment / Bronson Avenue, Albert Street, Preston Street and the Ottawa River.</li> <li>Includes a major museum, festival park and lands recently scheduled for development as part of LeBreton Flats with compact residential and commercial land uses that complement nearby neighbourhoods; the Escarpment and trail race aqueduct are distinctive features.</li> </ul> <p><b>Sector Five</b></p> <ul style="list-style-type: none"> <li>Bounded by Preston Street, Albert Street, Trillium Line and the Ottawa River.</li> <li>Future mixed use development area planned for transit orientated development at the junction of the Confederation Line and Trillium Line.</li> </ul>	
<b>Total Points</b>			<b>100 points</b>

**Table 6: Detailed Assessment Criteria: OPL Stand-Alone Facility**

Item	Assessment Criteria	Description	Weighting
<b>Site Physical Capacity</b>			<b>20 points</b>
D-1	Zoning status	It is preferable that the site is currently zoned to allow for a library facility.	5 points
D-2	The site configuration and features allow for sustainable design and minimal environmental impact	The site should allow for opportunities to use sustainable architecture and minimize the environmental impact.	10 points
D-3	Proximity to paid parking spaces	The site should have the capacity to accommodate parking spaces or be nearby to public parking spaces.	5 points
<b>Contextual Suitability</b>			<b>20 points</b>
D-4	Existing or planned future development in the surrounding areas will be complementary in terms of character and image of the facility	The existing or planned future development in the surrounding areas of the site should enhance the neighbourhood character, optimize the scale of development and promote the image of the entire area without resulting in a negative impact on the character and image of the new library facility.	10 points
D-5	Proximity to existing or planned cultural, commercial, residential and institutional facilities that are complementary in terms of function and use	The site should be in a diverse, mixed-use main street environment which includes surrounding facilities that could provide complementary functional support (museums, arts and cultural institutions, restaurants, cafés, retail, entertainment, etc.) and draw residents and visitors to the area.	10 points

Item	Assessment Criteria	Description	Weighting
<b>Opportunities to Contribute to Civic Planning Initiatives and City Building</b>			<b>35 points</b>
D-6	Development of the new library facility would serve as a catalyst and economic driver for Central Area development	The site should allow the development of the new library facility to serve as an engine driving further development / redevelopment and advance other major public and non-public investments in the surrounding area.	10 points
D-7	Development of the new library facility contributes to the City's development policies, secondary plans and transit oriented growth and intensification	The site should allow the development of the new library facility (an innovative and iconic building) to significantly contribute to the achievement of the overall City building objectives.	10 points
D-8	Development of the new library facility contributes to the establishment of a new civic focal point and civic identity	The site should allow the new library facility (an iconic City Building) to be favourably positioned to become an essential civic focal point and provide a statement of civic pride.	15 points
<b>Encumbrances</b>			<b>25 points</b>
D-9	No significant physical encumbrances	There should not be significant physical encumbrances associated with the site (e.g. water table, soil capacity, encumbrances imposed by the zone of influence adjacent to a light rail transit line or tunnel, air rights / strata title, demolition requirement, etc.) that could cause delays in the project schedule and/or cost overruns.	7 points

Item	Assessment Criteria	Description	Weighting
D-10	No significant servicing encumbrances	There should not be significant servicing encumbrances associated with the site (e.g. upgrade or relocation of gas lines, power utilities, water service, storm drainage and sanitary sewers, requirements for road / street infrastructure, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points
D-11	No significant environmental encumbrances	There should not be significant environmental encumbrances associated with the site (e.g. contamination issues, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points
D-12	No significant legal encumbrances	There should not be significant legal encumbrances associated with the site (e.g. liens, deed restrictions and covenants, easements, multiple ownership, etc.) that could cause delays in the project schedule and/or cost overruns.	8 points
<b>Total Points</b>			<b>100 points</b>

### **Recommended Evaluation Criteria: OPL-LAC Joint Facility**

The recommended evaluation criteria for the OPL-LAC joint facility mirror those for the OPL stand-alone option.

There are seven (7) Screening Assessment criteria totaling 100 points. These criteria are identical, including weightings, to those for the OPL stand-alone facility.

The OPL-LAC joint facility has fifteen (15) Detailed Assessment criteria reflecting the partnership, and also totaling 100 points. These criteria are grouped by four (4) categories:

- Site Physical Capacity (16 points);
- Contextual Suitability (20 points);
- Opportunities to Contribute to Civic and National Planning Initiatives and City / Nation Building (39 points); and,
- Encumbrances (25 points).

Of the fifteen criteria, two are weighted at 9 points, three at 8 points, four at 7 points, two at 6 points, two at 5 points, and two at 4 points.

The Screening Assessment criteria are listed below in Table 7, followed by the Detailed Assessment criteria in Table 8.

**Table 7: Screening Assessment Criteria: OPL-LAC Joint Facility**

Item	Assessment Criteria	Description	Weighting
<b>Mandatory Requirement</b>			<b>Pass/Fail</b>
S-1	The site allows for the design and development of a facility that is accessible by people with disabilities	<p>By law the site must allow for the design and development of a facility that complies with:</p> <ul style="list-style-type: none"> <li>• The City of Ottawa's Accessibility Design Standards (2nd Edition, November 2015); and</li> <li>• Treasury Board of Canada Secretariat's Accessibility Standard for Real Property / Norme d'accès facile aux biens immobiliers, which refers to Accessible Design for the Built Environment / Conception accessible pour l'environnement bâti (CAN/CSA-B651-04).</li> </ul>	Yes / No

Item	Assessment Criteria	Description	Weighting
<b>Site Physical Attributes</b>			<b>40 points</b>
S-2	Sufficient site area to accommodate the functional building program	A minimum site area of 64,500 sf. is required for the OPL-LAC Joint Facility.  A site area of 80,000 sf. or more is considered to significantly exceed the requirement.	20 points
S-3	The site configuration and features allow for an innovative architectural design	The site configuration is regular in shape and the site features should allow for the design and development of an innovative and iconic facility without significant challenges.	5 points
S-4	Visibility of the site	Considering the adjacent land uses and site topography, the site should allow the new facility to be fully visible from as many approaches as possible with quality long and short range views.  The site should allow the new facility to be fully visible from at least two approaches.	15 points
<b>Accessibility</b>			<b>40 points</b>
S-5	Accessibility by public transit	The site should be as nearby as possible to an existing or planned public transit station.  It should be within 400 metres walking distance from a Confederation Light Rail Transit Line station.	25 points

S-6	Accessibility by walking and by cycling	The site should be nearby to existing or planned sidewalks, pedestrian paths and bicycle paths that allow visitors to easily access the new facility through a safe and welcoming walking or cycling experience.	15 points
<b>Location within Central Area</b>			<b>20 points</b>
S-7	Proximity to the cultural and administrative centre of the City	<p>The site should be centrally located in proximity to an existing or planned cultural and administrative centre of the City.</p> <p>The level of preference among the identified Central Area sectors decreases in the following order:</p> <ul style="list-style-type: none"> <li>• Sector One</li> <li>• Sector Two</li> <li>• Sector Three or Sector Four</li> <li>• Sector Five</li> </ul> <p><b>Sector Descriptions (map attached as Document 2):</b></p> <p><b>Sector One</b></p> <ul style="list-style-type: none"> <li>• Bounded by the Rideau Canal, Lisgar Street, Elgin Street, Sparks Street, the Escarpment and the Ottawa River.</li> <li>• Sector One includes both sides of Elgin Street and Sparks Street.</li> <li>• Major focus of employment and economic activity; includes the Parliamentary and canal parks precincts together with significant</li> </ul>	20 points



		<p>national and civic cultural landmarks.</p> <p><b>Sector Two</b></p> <ul style="list-style-type: none"> <li>• Bounded by Elgin Street, Gloucester Street, Bronson Avenue / the Escarpment and Sparks Street.</li> <li>• Sector Two excludes the properties fronting along the west side of Elgin Street and south side of Sparks Street.</li> <li>• Major commercial and office district; growing residential uses planned for high density mixed-use development supporting the Confederation Light Rail Transit Line.</li> </ul> <p><b>Sector Three</b></p> <ul style="list-style-type: none"> <li>• Bounded by King Edward Avenue, Laurier Avenue, the Rideau Canal / Ottawa River, St. Patrick Street and St. Andrew Street</li> <li>• Major convention and retail centre including the By-Ward Market; arts, theatre and entertainment precinct; major tourist destination.</li> </ul> <p><b>Sector Four</b></p> <ul style="list-style-type: none"> <li>• Bounded by the Escarpment / Bronson Avenue, Albert Street, Preston Street and the Ottawa River.</li> <li>• Includes a major museum, festival park and lands recently scheduled for development as part of LeBreton Flats with compact residential and</li> </ul>	
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		<p>commercial land uses that complement nearby neighbourhoods; the Escarpment and tail race aqueduct are distinctive features.</p> <p><b>Sector Five</b></p> <ul style="list-style-type: none"> <li>Bounded by Preston Street, Albert Street, Trillium Line and the Ottawa River.</li> </ul> <p>Future mixed use development area planned for transit orientated development at the junction of the Confederation Line and Trillium Line.</p>	
<b>Total Points</b>			<b>100 points</b>

**Table 8: Detailed Assessment Criteria: OPL-LAC joint Facility**

Item	Assessment Criteria	Description	Weighting
<b>Site Physical Capacity</b>			<b>16 points</b>
D-1	Zoning status	It is preferable that the site is currently zoned to allow for a library / archives facility.	4 points
D-2	The site configuration and features allow for sustainable design and minimal environmental impact	The site should allow for opportunities to use sustainable architecture and minimize the environmental impact.	8 points

D-3	Proximity to paid parking spaces	The site should have the capacity to accommodate parking spaces or be nearby to public parking spaces.	4 points
<b>Contextual Suitability</b>			<b>20 points</b>
D-4	Existing or planned future development in the surrounding areas will be complementary in terms of character and image of the facility	The existing or planned future development in the surrounding areas of the site should enhance the neighbourhood character, optimize the scale of development and promote the image of the entire area without resulting in a negative impact on the character and image of the new library / archives facility.	8 points
D-5	Proximity to existing or planned cultural, commercial, residential and institutional facilities that are complementary in terms of function and use	The site should be in a diverse, mixed-use main street environment which includes surrounding facilities that could provide complementary functional support (museums, arts and cultural institutions, restaurants, cafés, retail, entertainment, etc.) and draw residents and visitors to the area.	6 points
D-6	Proximity to existing or planned government institutional facilities that are complementary in terms of function and use	The site should be nearby to other government facilities that could enhance the function and use of the new library / archives facility.	6 points
<b>Opportunities to Contribute to Civic and National Planning Initiatives and City / Nation Building</b>			<b>39 points</b>
D-7	Development of the new library / archives facility would serve as a catalyst	The site should allow the development of the new library / archives facility to serve as an engine driving further development	7 points

	and economic driver for Central Area development	/ redevelopment and advance other major public and non-public investments in the surrounding area.	
D-8	Development of the new library / archives facility contributes to the City's development policies, secondary plans and transit oriented growth and intensification	The site should allow the development of the new library / archives facility (an innovative and iconic building) to significantly contribute to the achievement of the overall City building objectives.	7 points
D-9	Development of the new library / archives facility contributes to the National Capital Commission (NCC) Comprehensive Plan	The site should allow the development of the new library / archives facility to contribute to the NCC Comprehensive Plan that provides a policy framework for conducting federal activities, managing properties and assigning locations to federal facilities in the National Capital Region.	7 points
D-10	Development of the new library / archives facility contributes to the establishment of a new civic focal point and civic identity	The site should allow the new library / archives facility (an iconic public building) to be favourably positioned to become an essential civic focal point and provide a statement of civic pride.	9 points
D-11	Development of the new library / archives facility contributes to the establishment of a new national focal point supporting the National Capital and Canadians	The site should allow the new library / archives facility to promote the national identity, prominently portray national symbols and become an essential focal point of the National Capital Region.	9 points

Encumbrances			25 points
D-12	No significant physical encumbrances	There should not be significant physical encumbrances associated with the site (e.g. water table, soil capacity, encumbrances imposed by the zone of influence adjacent to a light rail transit line or tunnel, air rights / strata title, demolition requirement, etc.) that could cause delays in the project schedule and/or cost overruns.	7 points
D-13	No significant servicing encumbrances	There should not be significant servicing encumbrances associated with the site (e.g. upgrade or relocation of gas lines, power utilities, water service, storm drainage and sanitary sewers, requirements for road / street infrastructure, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points
D-14	No significant environmental encumbrances	There should not be significant environmental encumbrances associated with the site (e.g. contamination issues, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points

D-15	No significant legal encumbrances	There should not be significant legal encumbrances associated with the site (e.g. liens, deed restrictions and covenants, easements, multiple ownership, etc.) that could cause delays in the project schedule and/or cost overruns.	8 points
<b>Total Points</b>			<b>100 points</b>

## **D. Site Selection Process**

### **Stage 1 – Site Evaluation**

Evaluation of the Candidate Sites will commence after the Board has approved the Site Evaluation Criteria. Detailed information prepared by REPDO on each Candidate Site will be distributed to the Committee members for review against the approved Site Evaluation Criteria (i.e. Screening Assessment and Detailed Assessment criteria) prior to the Site Evaluation Consensus Workshop 1, and to the Fairness Commissioner. The multi-day workshop will include a site walking tour, and consensus evaluation and scoring of each Candidate Site.

At the conclusion of the Site Evaluation Consensus Workshop 1, the Committee will agree on a ranked list of sites for both an OPL stand-alone facility and an OPL-LAC joint facility.

Results of the ranking will be reported to and confirmed with the Board in August. To ensure the transparency of the process, the Board will hold a public meeting which will include an in-camera agenda item on site evaluation.

Subject to Board confirmation, a short-list of no more than three sites will be selected for the OPL stand-alone Central Library and OPL-LAC Joint Facility, respectively.

### **Stage 2 – Further Due Diligence**

The next step in the selection process involves detailed due diligence on the sites short-listed in Stage 1 to further investigate any development and financial site acquisition

considerations associated with each site. The due diligence will include a quantitative and qualitative assessment of each site that will be used to further refine the site rankings. The due diligence will be informed by discussions with relevant site owners to determine the budgetary and scheduling parameters associated with site acquisition.

The output of this exercise will be a recommendation, based on the refined site rankings, on the preferred site(s) for the OPL stand-alone facility and potential OPL-LAC joint facility.

### **Stage 3 – Recommendation on the Preferred Site(s)**

At the conclusion of the site selection process, a recommendation on the preferred site(s) along with the strategic rationale behind the selection will be presented to the Board as part of a larger decision package which will define the next steps in the Central Library Development Project. The decision package will also include recommendations on the potential partnership with LAC, a project delivery method and a financial framework.

Following Board consideration and approvals, recommended next steps including the preferred site for the Central Library Development Project will be proposed to Council for consideration and approval. Following Council approval, Project implementation will get underway.

### **E. Summary**

The purpose of this report is to seek the Board's approval of the recommended site evaluation criteria including weightings, to enable next steps in the site selection process for an OPL stand-alone facility and potential OPL-LAC joint facility. Following completion of the site evaluation process, recommendations on the best possible site(s) will come to the Board by the end of 2016.

### **CONSULTATION**

Consultation is an integral part of the planning process. Consultation and the exchange of information were undertaken using a variety of methods including public meetings and electronic information gathering.

## Public Meetings

Two consecutive in-person meetings took place on May 16, 2016 at Ottawa City Hall to gather input on what the community considers most important when selecting a site for a central library. Ninety-eight (98) participants attended the first session from 4:00 – 6:00 p.m. and 79 participants attended the second session from 7:00 – 9:00 p.m. The consultation sessions included comments from Board Chair Tim Tierney, Mayor Jim Watson, and CEO Danielle McDonald. Facilitated group table exercises included a roundtable where participants could speak to site selection factors that were most important to them. This was followed by a review of site evaluation criteria used by other libraries, and a consensus discussion of the top ten site evaluation factors. After a presentation by Judy Hare, former CEO, Halifax Public Library, each table compiled a top ten list.

Consolidation and analysis of the top ten lists by PACE Public Affairs & Community Engagement resulted in the identification of the following top themes:

1. **Access:** Comments related to the method once uses to travel to the Central Library including Light Rail Transit access, walking, bicycling, and by car or private vehicle.
2. **Core or density of the area:** Comments were related to the future Central Library location being in a densely populated or frequented central area.
3. **Ability to be an iconic or landmark destination point:** Many participants commented that the site needed to allow for the design of an iconic building.
4. **Outdoor considerations** included comments pertaining to the facility's streetscaping as well as to the desire to have green and open spaces.
5. **Environmental considerations** included comments on the inclusion of sustainable or environmental considerations in determining location.
6. **Strategic considerations** included comments that the site should be selected to advance a specific strategic outcome, e.g. focal point, catalyst for economic development.
7. **Spaciousness:** Several comments were made that the selected site should be big enough for future expansion.
8. **Accessibility** included comments on site accessibility for people with limited mobility.
9. **Flexibility of Purpose/ Ability to accommodate multiple uses:** Several comments were noted regarding the site's ability to integrate a multitude of uses.



**10. Costs and Affordability:** Opinions were mixed with respect to the affordability of a site.

The PACE report notes that the majority of comments pertained to the first two factors on the above list – “Access”, and “Core or density of the area”. PACE’s complete report is provided as Document 3.

### **Online Questionnaire**

An open questionnaire link was hosted by Nanos Research to allow interested individuals to share their views on location criteria for the Ottawa Central Library. Individuals were asked to rank a number of potential location criteria on a scale from 1 to 10, where 1 was not at all important and 10 was very important. Responses were then grouped into three categories of importance: important (scores of 8-10), average importance (scores of 4-7), and not important (scores of 1-3). A total of 2,401 submissions were made between May 26 and June 9, 2016.

The potential location criteria that were ranked highest in importance (scores of 8-10) were:

1. Be welcoming to people with disabilities
2. Easy to get to by public transit via the bus
3. Easy to get to by walking
4. Promoting a feeling of safety for library customers
5. Easy to get to by bicycle
6. Easy to get to from a new LRT station

Fewer than half of survey respondents responded to an open-ended question on other important factors. The most frequent response to that question related to a downtown, central location.

The complete Nanos Research report on the online questionnaire is provided as Document 4.

Consultation occurred with the Board Ad-Hoc Committee and representatives from Library and Archives Canada. In addition, the Site Evaluation Committee was consulted on draft evaluation criteria.

## **LEGAL IMPLICATIONS**

For the reasons set out hereafter there are no legal impediments to implementing the recommendations in the report. The report is recommending an open and transparent site selection process, including site selection criteria and weightings, for the Central Library Development Project which will be overseen by a Fairness Commissioner. The process provides for both a stand-alone Central Library as well as the option of a joint facility arising from an expression of interest from Library and Archives Canada in a potential partnership with the Ottawa Public Library. The City Clerk and Solicitor Department and the Ottawa office of Borden Ladner Gervais LLP have been consulted in the preparation of the report and have provided their input, including in the Legal Implications section.

## **RISK MANAGEMENT IMPLICATIONS**

There are risk implications. These risks have been identified and explained in the report and are being managed by the appropriate staff.

## **FINANCIAL IMPLICATIONS**

Funding for the site evaluation process is available in the 2016 capital budget for the Central Library Development Project.

## **ACCESSIBILITY IMPACTS**

There are no accessibility impacts related to this report.

## **TECHNOLOGY IMPLICATIONS**

There are no technology implications related to this report.

## **BOARD PRIORITIES**

Central Library Development is a 2015-2018 approved strategic priority for both the Board and City Council.

## SUPPORTING DOCUMENTATION

- |            |   |
|------------|---|
| Document 1 | Deloitte, Ottawa Central Library Development Project, Site Selection Criteria, July 2016 ( <i>Immediately follows the report</i> )  |
| Document 2 | Screening Assessment Criteria Item No. S-7 ( <i>Immediately follows the report</i> )  |
| Document 3 | PACE Public Affairs & Community Engagement, <i>Summary Report: Public consultation in support of the Ottawa Central Library Development Project: In-person Consultation Sessions on Site Evaluation Criteria (May 16, 2016), June 20, 2016 (Immediately follows the report)</i> |
| Document 4 | Nanos Research, <i>Ranking potential location criteria for a new Central Library, Ottawa Public Library Consultation Summary</i> , June 2016 (Submission 2016-850) ( <i>Immediately follows the report</i> )  |

## DISPOSITION

Pending Board approval of site selection evaluation criteria including weightings:

- The list of Candidate Sites will be released; and
- Evaluation of Candidate Sites against approved criteria will be undertaken.

Results of the site evaluation process, including confirmation of direction as required, will be presented to the Board at a public meeting in August as an in-camera agenda item.



# **Ottawa Central Library Development Project**

## **Site Evaluation Criteria**

**July 2016**

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# Introduction

## Context

Deloitte LLP (“Deloitte”) was engaged by OPL to assist in the development of site evaluation criteria including weightings and overall scoring considerations (jointly the “Site Evaluation Criteria”) for the Ottawa Central Library Development Project (the “Project”).

This report outlines the approach that was taken to develop the Evaluation Criteria, the recommended draft Evaluation Criteria for Board consideration and the rationale behind the criteria.

## Project Background

### Ottawa Central Library Development

In recent years, the Ottawa Public Library (“OPL”) has faced significant challenges in transforming its library services to keep up with rapidly developing technology, increasing customer expectations and changing demographics in the greater Ottawa area. Furthermore, the existing Central Library facility, the largest and busiest branch in the OPL system was opened in 1974 and is in need of replacement to deliver modern library services and be more accessible. In order to respond to these issues, the City of Ottawa (the “City”) and OPL have decided, based on a series of investigations and analyses, to develop a new, modern, dynamic Central Library facility in the Central Area of Ottawa. The new facility will replace the existing aging Central Library facility and function as a downtown community-based creative learning library serving both the roles of a downtown branch and a citywide service. Upon completion, the new facility is expected to:

- Be user-friendly, safe, accessible, welcoming and customer-focused;
- Offer flexible spaces achieved through effective, intuitive design;
- Create inviting and comfortable spaces through the use of natural light; and
- Enable self-service through technology.

OPL envisions the new facility to be:

- An innovative, iconic and significant civic building that will function as a downtown library branch and a citywide service;
- A destination for all residents and visitors to the nation’s capital; and
- A conveniently-located and architecturally distinct building.

In July 2015, the new Central Library development was approved as a 2015-2018 Term of Council Priority. The Project is considered to be a transformational project and a City-building initiative for Ottawa.

## OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT

### SITE EVALUATION CRITERIA

#### Partnership with Library and Archives Canada

In January 2016, OPL and Library and Archives Canada (“LAC”) announced a joint intent to investigate and explore the potential opportunity for partnership to jointly develop an OPL-LAC facility that will accommodate not only the planned Ottawa Central Library, but also certain functions of LAC. OPL and LAC are currently conducting analyses to assess the feasibility and benefits of developing a joint facility. Meanwhile, concurrent planning processes are underway for both an OPL stand-alone Central Library and an OPL-LAC joint facility (both will be referred to as the “Central Library” hereinafter).

#### Site Selection Process

In April 2016, the OPL Board approved the initiation of a process to determine the preferred site(s) for the Central Library, either as a stand-alone OPL facility or a joint facility in partnership with LAC.

The site selection process, under the direction of the OPL CEO with support from the City’s Real Estate Partnerships and Development Office (“REPDO”), includes the following key components:

- Identification of potential sites in the Central Area of Ottawa for the development of the Central Library (“Candidate Sites”);
- Development of detailed site information packages for all of the identified Candidate Sites;
- Development of the Site Evaluation Criteria with input from OPL, LAC, the City, external experts and the public (separate Site Evaluation Criteria were developed for the OPL stand-alone Central Library and OPL-LAC joint facility);
- Assessment of identified Candidate Sites against the pre-determined Site Evaluation Criteria to identify a short-list of sites for further due diligence and investigation; and
- Identification of a preferred site for the Central Library based on the site evaluation outcomes and further due diligence.

For clarity, the Board approved boundaries of the Central Area<sup>1</sup> for the purpose of site selection include:

- The Ottawa River to the North;
- Albert / Gloucester / Lisgar to the South;
- King Edward to the East; and
- The Trillium Line (Bayview Station) to the West.

A fairness commissioner has been engaged by OPL to oversee the entire site selection process from a fairness perspective.

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<sup>1</sup> Defined as the Central Area Land Use (“Central Area”) designation of the Official Plan, also shown as Area “A” on Schedule 1 of Zoning By-law 2008-250.

<http://documents.ottawa.ca/sites/documents.ottawa.ca/files/documents/cap089614.pdf>

## OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT

### SITE EVALUATION CRITERIA

#### Public Engagement

Given the importance of the Project to the general public, OPL with the assistance of PACE Consulting (“PACE”) developed and implemented a public engagement process to ensure the public and other relevant stakeholders could contribute to the development of the Site Evaluation Criteria.

As part of this public engagement process, two in-person consultation sessions took place on May 16, 2016 to obtain feedback on the public’s key interests in relation to the location of the Central Library. Following the in-person consultation sessions, an on-line questionnaire was launched by Nanos Research (“Nanos”), running from May 26 to June 9, 2016, to obtain further feedback from the broader public.

The feedback obtained through the public consultation and questionnaire processes was summarized in the following reports:

- The “Public consultation in support of the Ottawa Central Library Development Project: In-person Consultation Sessions on Site Evaluation Criteria (May 16, 2016), June 20, 2016” report prepared by PACE; and
- The “Rating potential location criteria for a new Central Library, Ottawa Public Library Consultation Summary, June 2016 (Submission 2016-850)” report prepared by Nanos.

In summary, the key areas of public interest with respect to the location of the Central Library identified through the public engagement include:

#### In-person Consultation

The top ten themes identified through the in-person consultation include:

##### Top Ten Themes

- **Access** – allow for travelling to the new Central Library by different modes of transport including Light Rail Transit, walking, cycling and by car;
- **Core or density of the area** – the new Central Library being in a densely populated or frequented central area;
- **Ability to be an iconic or landmark destination point** – the site needs to allow for the design of an iconic facility;
- **Outdoor considerations** – considerations regarding the facility’s streetscape as well as the desire to have green and open spaces;
- **Environmental considerations** – inclusion of sustainable or environmental considerations in determining the location of the new Central Library;
- **Strategic considerations** – the site should be selected to advance a specific strategic outcome (e.g. focal point, catalyst for economic development);
- **Spaciousness** – the selected site should be big enough for future expansion;



**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

**Top Ten Themes**

- **Accessibility** – site accessibility for people with limited mobility;
- **Flexibility of purpose / ability to accommodate multiple-uses** – the site’s ability to integrate a multitude of uses; and
- **Cost and affordability** – mixed opinions with respect to the affordability of a site.

**On-line Questionnaire**

The responses to the on-line questionnaire indicate the public’s view of the relative importance of the potential site selection considerations:

Considerations	% of Participants Considered		
	Important	Average Important	Not Important
Be welcoming to people with physical disabilities	91%	7%	2%
Easy to get to by public transit via bus	89%	9%	2%
Easy to get to by walking	84%	13%	3%
Promote a feeling of safety for library customers	78%	18%	4%
Easy to get to by bicycle	77%	18%	5%
Easy to get to from a new Light Rail Transit station	75%	20%	5%
Promote environmental sustainability	65%	27%	8%
Contribute to the architectural identity of Ottawa and the National Capital	61%	28%	11%
Compatible with the surrounding area / neighbourhood	56%	36%	9%
Have space for future expansion	50%	40%	10%
Deliver the best value for tax dollars	41%	44%	15%

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Considerations	% of Participants Considered		
	Important	Average Important	Not Important
Include a public green space	44%	35%	22%
Be close to residential dwellings	36%	47%	17%
Outdoor open spaces for gathering	39%	39%	21%
Be close to museums, arts and cultural institutions	33%	44%	23%
Easy to get to by car	32%	41%	27%
Have a nice view looking out from the facility	28%	46%	26%
Plenty of parking	28%	39%	33%
Be close to office buildings	23%	46%	31%
Be close to restaurants	17%	47%	36%
Be close to retail shopping	14%	44%	42%
Be the lowest cost to acquire	12%	42%	46%

Less than half of the survey participants responded to an open-ended question on other important factors. The important factors identified through the responses include:

Factors	% of Respondents Considered Important
Downtown / central	41.5%
Ease of access / popular areas	15%
Downtown / central / not at LeBreton Flats	8.2%
Near green space / recreational spaces / café	6.5%
Near public transit	6.4%
Make it look nice	4%

## OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT

### SITE EVALUATION CRITERIA

Factors	% of Respondents Considered Important
Neighbourhood periphery / not downtown	3.2%
Cost / no need for new library	2.3%
LeBreton Flats is fine / ideal	1.8%
Other and unsure	11%

Please refer to the public engagement reports attached to the OPL Board report OPLB-2016-0171 (Documents 3 and 4) for further details.

### Development of the Site Evaluation Criteria

Deloitte assisted in the development of the Site Evaluation Criteria, based on the preliminary criteria developed by REPDO and taking into account the input received through the public engagement process and subject matter expert input from the City, OPL, LAC and external experts.

Deloitte reviewed the public engagement reports and suggested modifications to the preliminary Site Evaluation Criteria to respond to the public's comments.

The revised Site Evaluation Criteria went through several rounds of review and discussion:

- The revised Site Evaluation Criteria were first reviewed with the relevant experts from OPL and REPDO to ensure that the City's planning considerations and public input identified through the public engagement process were fully addressed.
- The Site Evaluation Criteria were then reviewed with a key Project team member from LAC to ensure LAC's requirements were fully addressed.
- The Site Evaluation Criteria were finally reviewed with the Site Evaluation Committee. The Site Evaluation Committee consists of representatives from OPL, LAC, REPDO, the City's Planning and Growth Management Department and external subject matter experts (please refer to Appendix 1 of this report for a list of the committee members). An interactive workshop was convened to review and agree upon the Site Evaluation Criteria.

The Site Evaluation Criteria were refined based on the verbal and written comments received from the review participants throughout the review process. The Site Evaluation Committee reached consensus on the final draft Site Evaluation Criteria. The final draft Site Evaluation Criteria, which are presented in this report, will be recommended to the OPL Board on July 12, 2016 for consideration and approval.

# Site Evaluation Criteria

## Site Evaluation Approach

The site evaluation will be carried out using a two-step approach:

### Step 1 – Screening Assessment

Each Candidate Site will be first evaluated against seven Screening Assessment criteria in three evaluation categories (site physical attributes, accessibility and location within Central Area).

In order for a site to pass the Screening Assessment and be further considered, it must:

- Allow for the design and development of a facility that is accessible by people with disabilities;
- Have a sufficiently large area to accommodate the functional building program; and
- Obtain a minimum score of 70 points out of 100 in total based on the Screening Assessment.

### Step 2 – Detailed Assessment

The Candidate Sites that pass the Screening Assessment will be further evaluated by assessing the merits and drawbacks of each site in terms of site development issues and constraints, contextual suitability with the surrounding area and their ability to complement and contribute to other civic and national planning initiatives and investments.

## Scoring and Ranking

The following grades will be used to evaluate and score each identified Candidate Site against the Site Evaluation Criteria:

- **100%** – the site **significantly exceeds** the requirements
- **85%** – the site **exceeds** the requirements
- **70%** – the site **meets** the requirements
- **50%** – the site **partially meets** the requirements
- **0%** – the site **does not meet** the requirements

Additionally, each criterion has been assigned a weighting, reflecting its importance to OPL, LAC, the City and public. The scores will be multiplied by the applicable weighting to arrive at a weighted score for each criterion.

## OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT

### SITE EVALUATION CRITERIA

Total scores for each step of the evaluation will be calculated as follows:

- Screening Assessment score = sum of the weighted score for each of the Screening Assessment criteria
- Detailed Assessment score = sum of the weighted score for each of the Detailed Assessment criteria
- Total assessment score = (Screening Assessment score + Detailed Assessment score) / 2

The Candidate Sites that pass the Screening Assessment will be ranked based on their total assessment score.

### Selection of Short-Listed Sites for Further Due Diligence

Deloitte will facilitate the evaluation and consensus processes and chair (non-voting) the Site Evaluation Committee consensus workshop. At the conclusion of the workshop, the Committee will reach consensus on the ranking of the sites for both an OPL stand-alone facility and an OPL-LAC joint facility. Results of the ranking will be reported to the Board in August. Subject to Board confirmation, a short-list of no more than three sites will be selected for the OPL stand-alone facility and OPL-LAC joint facility, respectively, for further due diligence.

### Site Evaluation Criteria

Separate sets of Site Evaluation Criteria have been developed for the OPL stand-alone facility and OPL-LAC joint facility, based on the preliminary Site Evaluation Criteria developed by REPDO, input received from public and feedback received from various stakeholders and subject matter experts through the review process.

The Site Evaluation Committee reached a consensus on the final draft Site Evaluation Criteria, which are presented in the following pages including the rationale behind the development of the criteria.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Site Evaluation Criteria for OPL Stand-alone Facility

Screening Assessment Criteria

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Mandatory Requirement</b>			<b>Pass / Fail</b>	
S-1	The site allows for the design and development of a facility that is accessible by people with disabilities	By law the site must allow for the design and development of a facility that complies with the City of Ottawa's Accessibility Design Standards (2nd Edition, November 2015).	Yes / No	<p>It is required by law that the development of new public facilities must comply with the applicable accessibility design standards.</p> <p>This also aligns with the public input that accessibility for people with disabilities was considered to be one of the top priorities for site selection.</p> <p>This criterion has been set as a pass / fail criterion. Therefore, if a site does not allow for the design and development of a facility that complies with the applicable accessibility design standards, it will not be further assessed in the evaluation process.</p>
<b>Site Physical Attributes</b>			<b>40 points</b>	
S-2	Sufficient site area to accommodate the functional building program	<p>A minimum site area of 40,000 sf. is required for the OPL stand-alone facility.</p> <p>A site area of 60,000 sf. or more is considered to significantly exceed the requirement.</p>	20 points	<p>The current functional program requires a minimum building floor plate of 30,000 sf. and extra spaces of approximately 10,000 sf. for exterior plazas, accesses, lay-bys, etc.</p> <p>The public input indicated a desire for green and outdoor open spaces for public gatherings. It was also suggested that the site should allow for bicycle parking.</p> <p>Therefore, this criterion has been developed to</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
				ensure that the selected site has sufficient area to accommodate the required functional programs, which have taken into account exterior plazas, building access and associated requirements.
S-3	The site configuration and features allow for an innovative architectural design	The site configuration is regular in shape and the site features should allow for the design and development of an innovative and iconic facility without significant challenges.	5 points	<p>The new Central Library will be an innovative, iconic and significant civic building.</p> <p>This is also supported by the public input that the Central Library should be attractive in appearance, contribute to the architectural identity of Ottawa and the national capital and be an iconic / landmark destination point.</p> <p>This criterion has been developed to reflect the above noted requirements. Since design innovations are more relevant to the facility design development process than the site selection process, only 5 points were assigned to this criterion.</p>
S-4	Visibility of the site	<p>Considering the adjacent land uses and site topography, the site should allow the new facility to be fully visible from as many approaches as possible with quality long and short range views.</p> <p>The site should allow the new facility to be fully visible from at least two approaches.</p>	15 points	<p>The Central Library will be an iconic / landmark destination point, which is also supported by the public input.</p> <p>This criterion has been developed to ensure the visibility of the new facility from various approaches.</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Accessibility</b>			<b>40 points</b>	
S-5	Accessibility by public transit	<p>The site should be as nearby as possible to an existing or planned public transit station.</p> <p>It should be within 400 metres walking distance from a Confederation Line Light Rail Transit ("LRT") station.</p>	25 points	<p>It has been emphasized in the public input that the Central Library should be easily accessible by light rail transit and bus.</p> <p>This criterion has been developed to address this requirement.</p> <p>According to the City's transit transformation strategy to coordinate with the LRT Confederation Line, bus routes that currently operate on the Transitway between Blair and Tunney's Pasture stations and through the downtown core will be replaced by high frequency LRT service.</p> <p>Therefore, this criterion has been developed to focus on the proximity of the new Central Library to a Confederation Line LRT station.</p>
S-6	Accessibility by walking and by cycling	<p>The site should be nearby to existing or planned sidewalks, pedestrian paths and bicycle paths that allow visitors to easily access the new facility through a safe and welcoming walking or cycling experience.</p>	15 points	<p>It has also been highlighted in the public input that being able to access the Central Library by walking or cycling through convenient and safe routes is considered to be one of the high priorities for site selection.</p> <p>This criterion has been developed to address this requirement.</p>



**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Location within Central Area</b>			<b>20 points</b>	
S-7	Proximity to the cultural and administrative centre of the City	<p>The site should be centrally located in proximity to an existing or planned cultural and administrative centre of the City.</p> <p>The level of preference among the identified Central Area sectors decreases in the following order:</p> <ul style="list-style-type: none"> <li>• Sector One</li> <li>• Sector Two</li> <li>• Sector Three or Sector Four</li> <li>• Sector Five</li> </ul> <p><b>Sector Descriptions</b>  <b>(please refer to the map provided in Appendix 2 of this report):</b></p> <p><b>Sector One</b></p> <ul style="list-style-type: none"> <li>• Bounded by the Rideau Canal, Lisgar Street, Elgin Street, Sparks Street, the Escarpment and the Ottawa River.</li> <li>• Sector One includes both sides of Elgin Street and Sparks</li> </ul>	20 points	<p>One of the high priorities emphasized in the public input is that the new Central Library should be located in the downtown / central area of Ottawa, in a safe, densely populated or frequented central area where people live, work and play.</p> <p>This priority aligns with OPL's vision of the new Central Library as a downtown library branch and a citywide service. It is also reflected in the identification of the Candidate Sites, which are required to be within the defined Central Area.</p> <p>Considering the fact that the new Central Library is expected to be completed in 2020 and serve its customers for several decades, this criterion has been developed to take into account not only the current status, but also anticipated future and long-term development in Ottawa's Central Area.</p>

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
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Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>Street.</p> <ul style="list-style-type: none"> <li>Major focus of employment and economic activity; includes the Parliamentary and canal parks precincts together with significant national and civic cultural landmarks.</li> </ul> <p><b>Sector Two</b></p> <ul style="list-style-type: none"> <li>Bounded by Elgin Street, Gloucester Street, Bronson Avenue / the Escarpment and Sparks Street.</li> <li>Sector Two excludes the properties fronting along the west side of Elgin Street and south side of Sparks Street.</li> <li>Major commercial and office district; growing residential uses planned for high density mixed-use development supporting the Confederation Light</li> </ul>		

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>Rail Transit Line.</p> <p><b>Sector Three</b></p> <ul style="list-style-type: none"> <li>Bounded by King Edward Avenue, Laurier Avenue, the Rideau Canal / Ottawa River, St. Patrick Street and St. Andrew Street.</li> <li>Major convention and retail centre including the By-Ward Market; arts, theatre and entertainment precinct; major tourist destination.</li> </ul> <p><b>Sector Four</b></p> <ul style="list-style-type: none"> <li>Bounded by the Escarpment / Bronson Avenue, Albert Street, Preston Street and the Ottawa River.</li> <li>Includes a major museum, festival park and lands recently scheduled for development as part of LeBreton Flats with compact residential and commercial land uses that complement</li> </ul>		

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>nearby neighbourhoods; the Escarpment and tail race aqueduct are distinctive features.</p> <p><b>Sector Five</b></p> <ul style="list-style-type: none"> <li>• Bounded by Preston Street, Albert Street, Trillium Line and the Ottawa River.</li> <li>• Future mixed use development area planned for transit orientated development at the junction of the Confederation Line and Trillium Line.</li> </ul>		
<b>Total Points</b>			<b>100 points</b>	

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Detailed Assessment Criteria

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Site Physical Capacity</b>			<b>20 points</b>	
D-1	Zoning status	It is preferable that the site is currently zoned to allow for a library facility.	5 points	<p>If a site requires rezoning and/or Official Plan Amendments to support the development of the Central Library, it could potentially delay the project schedule and increase the costs.</p> <p>This criterion has been developed to assess the readiness of a site for development.</p>
D-2	The site configuration and features allow for sustainable design and minimal environmental impact	The site should allow for opportunities to use sustainable architecture and minimize the environmental impact.	10 points	<p>The public input indicated the importance of promoting environmental sustainability. This also aligns with the City's public facility planning and development principles, policies and associated legislation.</p> <p>This criterion has been developed to address this requirement.</p>
D-3	Proximity to paid parking spaces	The site should have the capacity to accommodate parking spaces or be nearby to public parking spaces.	5 points	<p>Although not high priority, it was suggested in the public input that people may visit the Central Library by car and would like to have access to parking spaces.</p> <p>This criterion has been developed to address this requirement.</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Contextual Suitability</b>			<b>20 points</b>	
D-4	Existing or planned future development in the surrounding areas will be complementary in terms of character and image of the facility	The existing or planned future development in the surrounding areas of the site should enhance the neighbourhood character, optimize the scale of development and promote the image of the entire area without resulting in a negative impact on the character and image of the new library facility.	10 points	<p>The City expects that the existing or planned future development in the surrounding areas should promote the image of the entire area and be compatible with the Central Library.</p> <p>It was also suggested in the public input that the development of the new Central Library should be compatible with the surrounding area / neighbourhood.</p> <p>This criterion has been developed to address this requirement.</p>
D-5	Proximity to existing or planned cultural, commercial, residential and institutional facilities that are complementary in terms of function and use	The site should be in a diverse, mixed-use main street environment which includes surrounding facilities that could provide complementary functional support (museums, arts and cultural institutions, restaurants, cafés, retail, entertainment, etc.) and draw residents and visitors to the area.	10 points	<p>The public input indicated that the Central Library should be located in an area where people live, work and play. It was also suggested that the new facility should be close to museums, arts and cultural institutions, residential dwellings, restaurants and retail shopping.</p> <p>This will assist in attracting more visitors to the Central Library and enhance their experience while visiting the area.</p> <p>This criterion has been developed to address this requirement.</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Opportunities to Contribute to Civic Planning Initiatives and City Building</b>			<b>35 points</b>	
D-6	Development of the new library facility would serve as a catalyst and economic driver for Central Area development	The site should allow the development of the new library facility to serve as an engine driving further development / redevelopment and advance other major public and non-public investments in the surrounding area.	10 points	<p>It is crucial to the City and OPL to ensure that the investment in the new Central Library aligns with the overall City development strategy and will promote further investment and development in the Central Area.</p> <p>This was also supported by the public input that the site selection should take into account strategic considerations. For example, the new Central Library should add to the “chemistry” of the area where it is located, or more broadly, contribute to the overall vibrancy of the City.</p> <p>This criterion has been developed to address these requirements.</p>
D-7	Development of the new library facility contributes to the City’s development policies, secondary plans and transit oriented growth and intensification	The site should allow the development of the new library facility (an innovative and iconic building) to significantly contribute to the achievement of the overall City building objectives.	10 points	For the same reasons described above, this criterion has been developed to ensure that the selected site aligns with the overall City development strategy, policies and legislation.
D-8	Development of the new library facility contributes to the establishment of a new civic focal point and civic identity	The site should allow the new library facility (an iconic City Building) to be favourably positioned to become an essential civic focal point and provide a	15 points	<p>The City, OPL and the general public all expect the Central Library to be an iconic / landmark destination point.</p> <p>Furthermore, this project is considered by the City to be a transformational project and a City-building initiative for Ottawa.</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		statement of civic pride.		This criterion has been developed to address these requirements.
<b>Encumbrances</b>			<b>25 points</b>	
D-9	No significant physical encumbrances	There should not be significant physical encumbrances associated with the site (e.g. water table, soil capacity, encumbrances imposed by the zone of influence adjacent to a light rail transit line or tunnel, air rights / strata title, demolition requirement, etc.) that could cause delays in the project schedule and/or cost overruns.	7 points	<p>When selecting a site, it is important to take into consideration the identified encumbrances associated with the site and their potential negative impacts on the project schedule and costs.</p> <p>Further due diligence and analyses will be conducted on the short-listed sites to ensure optimal value for money.</p>
D-10	No significant servicing encumbrances	There should not be significant servicing encumbrances associated with the site (e.g. upgrade or relocation of gas lines, power utilities, water service, storm drainage and sanitary sewers, requirements for road / street infrastructure, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points	



**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
D-11	No significant environmental encumbrances	There should not be significant environmental encumbrances associated with the site (e.g. contamination issues, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points	
D-12	No significant legal encumbrances	There should not be significant legal encumbrances associated with the site (e.g. liens, deed restrictions and covenants, easements, multiple ownership, etc.) that could cause delays in the project schedule and/or cost overruns.	8 points	
<b>Total Points</b>			<b>100 points</b>	

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Site Evaluation Criteria for OPL-LAC Joint Facility

Screening Assessment Criteria

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Mandatory Requirement</b>			<b>Pass/Fail</b>	
S-1	The site allows for the design and development of a facility that is accessible by people with disabilities	<p>By law the site must allow for the design and development of a facility that complies with:</p> <ul style="list-style-type: none"> <li>• The City of Ottawa's Accessibility Design Standards (2nd Edition, November 2015); and</li> <li>• Treasury Board of Canada Secretariat's Accessibility Standard for Real Property / Norme d'accès facile aux biens immobiliers, which refers to Accessible Design For the Built Environment / Conception accessible pour l'environnement bâti (CAN/CSA-B651-04).</li> </ul>	Yes / No	<p>This is the same evaluation criterion as the one utilized for the OPL stand-alone facility.</p> <p>An additional reference to the applicable federal accessibility design standards has been included in the criterion description to reflect the OPL-LAC joint facility.</p>

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Site Physical Attributes</b>			<b>40 points</b>	
S-2	Sufficient site area to accommodate the functional building program	<p>A minimum site area of 64,500 sf. is required for the OPL-LAC joint facility.</p> <p>A site area of 80,000 sf. or more is considered to significantly exceed the requirement.</p>	20 points	<p>This is the same evaluation criterion as the one utilized for the OPL stand-alone facility.</p> <p>The required site area has been increased to reflect the larger functional building program of the OPL-LAC joint facility.</p> <p>The current functional program for the joint facility requires a minimum building floor plate of 45,000 sf. and extra spaces of approximately 19,500 sf. for exterior plazas, accesses, lay-bys, etc.</p>
S-3	The site configuration and features allow for an innovative architectural design	The site configuration is regular in shape and the site features should allow for the design and development of an innovative and iconic facility without significant challenges.	5 points	This is the same evaluation criterion as the one utilized for the OPL stand-alone facility.
S-4	Visibility of the site	<p>Considering the adjacent land uses and site topography, the site should allow the new facility to be fully visible from as many approaches as possible with quality long and short range views.</p> <p>The site should allow the new facility to be fully visible</p>	15 points	Same as above.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
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Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		from at least two approaches.		
<b>Accessibility</b>			<b>40 points</b>	
S-5	Accessibility by public transit	<p>The site should be as nearby as possible to an existing or planned public transit station.</p> <p>It should be within 400 metres walking distance from a Confederation Line Light Rail Transit station.</p>	25 points	Same as above.
S-6	Accessibility by walking and by cycling	<p>The site should be nearby to existing or planned sidewalks, pedestrian paths and bicycle paths that allow visitors to easily access the new facility through a safe and welcoming walking or cycling experience.</p>	15 points	Same as above.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Location within Central Area</b>			<b>20 points</b>	
S-7	Proximity to the cultural and administrative centre of the City	<p>The site should be centrally located in proximity to an existing or planned cultural and administrative centre of the City.</p> <p>The level of preference among the identified Central Area sectors decreases in the following order:</p> <ul style="list-style-type: none"> <li>• Sector One</li> <li>• Sector Two</li> <li>• Sector Three or Sector Four</li> <li>• Sector Five</li> </ul> <p><b>Sector Descriptions</b>  <p>(please refer to the map provided in Appendix 2 of this report):</p> <p><b>Sector One</b></p> <ul style="list-style-type: none"> <li>• Bounded by the Rideau Canal, Lisgar Street, Elgin Street, Sparks Street, the Escarpment and the Ottawa River.</li> <li>• Sector One includes both sides of Elgin Street and Sparks</li> </ul> </p>	20 points	Same as above.

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>Street.</p> <ul style="list-style-type: none"> <li>Major focus of employment and economic activity; includes the Parliamentary and canal parks precincts together with significant national and civic cultural landmarks.</li> </ul> <p><b>Sector Two</b></p> <ul style="list-style-type: none"> <li>Bounded by Elgin Street, Gloucester Street, Bronson Avenue / the Escarpment and Sparks Street.</li> <li>Sector Two excludes the properties fronting along the west side of Elgin Street and south side of Sparks Street.</li> <li>Major commercial and office district; growing residential uses planned for high density mixed-use development supporting the Confederation Light</li> </ul>		

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>Rail Transit Line.</p> <p><b>Sector Three</b></p> <ul style="list-style-type: none"> <li>Bounded by King Edward Avenue, Laurier Avenue, the Rideau Canal / Ottawa River, St. Patrick Street and St. Andrew Street</li> <li>Major convention and retail centre including the By-Ward Market; arts, theatre and entertainment precinct; major tourist destination.</li> </ul> <p><b>Sector Four</b></p> <ul style="list-style-type: none"> <li>Bounded by the Escarpment / Bronson Avenue, Albert Street, Preston Street and the Ottawa River.</li> <li>Includes a major museum, festival park and lands recently scheduled for development as part of LeBreton Flats with compact residential and commercial land uses that complement</li> </ul>		

OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		<p>nearby neighbourhoods; the Escarpment and tail race aqueduct are distinctive features.</p> <p><b>Sector Five</b></p> <ul style="list-style-type: none"> <li>• Bounded by Preston Street, Albert Street, Trillium Line and the Ottawa River.</li> <li>• Future mixed use development area planned for transit orientated development at the junction of the Confederation Line and Trillium Line.</li> </ul>		
<b>Total Points</b>			<b>100 points</b>	



**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Detailed Assessment Criteria

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Site Physical Capacity</b>			<b>16 points</b>	
D-1	Zoning status	It is preferable that the site is currently zoned to allow for a library / archives facility.	4 points	This is the same evaluation criterion as the one utilized for the OPL stand-alone facility with a reduced weighting to accommodate the additional criteria unique to the OPL-LAC joint facility.
D-2	The site configuration and features allow for sustainable design and minimal environmental impact	The site should allow for opportunities to use sustainable architecture and minimize the environmental impact.	8 points	Same as above.
D-3	Proximity to paid parking spaces	The site should have the capacity to accommodate parking spaces or be nearby to public parking spaces.	4 points	Same as above.
<b>Contextual Suitability</b>			<b>20 points</b>	
D-4	Existing or planned future development in the surrounding areas will be complementary in terms of character and image of the facility	The existing or planned future development in the surrounding areas of the site should enhance the neighbourhood character, optimize the scale of development and promote the image of the entire area without resulting in a negative impact on the	8 points	Same as above.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
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Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		character and image of the new library / archives facility.		
D-5	Proximity to existing or planned cultural, commercial, residential and institutional facilities that are complementary in terms of function and use	The site should be in a diverse, mixed-use main street environment which includes surrounding facilities that could provide complementary functional support (museums, arts and cultural institutions, restaurants, cafés, retail, entertainment, etc.) and draw residents and visitors to the area.	6 points	Same as above.
D-6	Proximity to existing or planned government institutional facilities that are complementary in terms of function and use	The site should be nearby to other government facilities that could enhance the function and use of the new library / archives facility.	6 points	It is important to LAC that the new joint facility is generally in the same area as other government facilities. Therefore, this additional criterion has been developed to address this requirement.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
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Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Opportunities to Contribute to Civic and National Planning Initiatives and City / Nation Building</b>			<b>39 points</b>	
D-7	Development of the new library / archives facility would serve as a catalyst and economic driver for Central Area development	The site should allow the development of the new library / archives facility to serve as an engine driving further development / redevelopment and advance other major public and non-public investments in the surrounding area.	7 points	This is the same evaluation criterion as the one utilized for the OPL stand-alone facility with a reduced weighting to accommodate the additional criteria unique to the OPL-LAC joint facility.
D-8	Development of the new library / archives facility contributes to the City's development policies, secondary plans and transit oriented growth and intensification	The site should allow the development of the new library / archives facility (an innovative and iconic building) to significantly contribute to the achievement of the overall City building objectives.	7 points	Same as above
D-9	Development of the new library / archives facility contributes to the National Capital Commission (NCC) Comprehensive Plan	The site should allow the development of the new library / archives facility to contribute to the NCC Comprehensive Plan that provides a policy framework for conducting federal activities, managing properties and assigning locations to federal facilities in the National Capital	7 points	For the joint facility, it should align with not only the civic but also the federal NCC development policies and strategy.  This additional criterion has been developed to address this requirement.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
		Region.		
D-10	Development of the new library / archives facility contributes to the establishment of a new civic focal point and civic identity	The site should allow the new library / archives facility (an iconic public building) to be favourably positioned to become an essential civic focal point and provide a statement of civic pride.	9 points	This is the same evaluation criterion as the one utilized for the OPL stand-alone facility with a reduced weighting to accommodate the additional criteria unique to the OPL-LAC joint facility.
D-11	Development of the new library / archives facility contributes to the establishment of a new national focal point supporting the National Capital and Canadians	The site should allow the new library / archives facility to promote the national identity, prominently portray national symbols and become an essential focal point of the National Capital Region.	9 points	It is expected that the new joint facility will promote the national identity and be a focal point within the National Capital Region.  This additional criterion has been developed to address this requirement.

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT**  
**SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
<b>Encumbrances</b>			<b>25 points</b>	
D-12	No significant physical encumbrances	There should not be significant physical encumbrances associated with the site (e.g. water table, soil capacity, encumbrances imposed by the zone of influence adjacent to a light rail transit line or tunnel, air rights / strata title, demolition requirement, etc.) that could cause delays in the project schedule and/or cost overruns.	7 points	These are the same evaluation criteria as those utilized for the OPL stand-alone facility.
D-13	No significant servicing encumbrances	There should not be significant servicing encumbrances associated with the site (e.g. upgrade or relocation of gas lines, power utilities, water service, storm drainage and sanitary sewers, requirements for road / street infrastructure, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points	

**OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT  
SITE EVALUATION CRITERIA**

Item	Assessment Criteria	Description	Weighting	Rationale behind the Criteria
D-14	No significant environmental encumbrances	There should not be significant environmental encumbrances associated with the site (e.g. contamination issues, etc.) that could cause delays in the project schedule and/or cost overruns.	5 points	
D-15	No significant legal encumbrances	There should not be significant legal encumbrances associated with the site (e.g. liens, deed restrictions and covenants, easements, multiple ownership, etc.) that could cause delays in the project schedule and/or cost overruns.	8 points	
<b>Total Points</b>			<b>100 points</b>	

## Next Steps

### Next Steps

The draft Site Evaluation Criteria described in this report will be presented to the OPL Board on July 12, 2016 for consideration and approval.

Once the Site Evaluation Criteria are approved by the OPL Board, the Candidate Site information packages will be provided to the Site Evaluation Committee members for evaluation of the sites against the approved Site Evaluation Criteria.

An evaluation consensus workshop involving all of the Site Evaluation Committee members will take place in August to evaluate all of the Candidate Sites and reach a consensus on the scoring for each site.

Based on the outcome of the consensus meeting, and subject to Board confirmation, a short-list of sites will proceed to further due diligence including site condition investigations, appraisals and financial analyses.

# Appendix 1 – Site Evaluation Personnel

## Site Evaluation Committee for the OPL Stand-alone Facility

- **Elaine Condos**, Division Manager, Central Library Project, OPL
- **Richard Stark**, Program Manager, Facilities Development, OPL
- **John Smit**, Manager Policy Development and Urban Design, City of Ottawa
- **Robin Souchen**, Manager, Strategic Realty Initiatives, City of Ottawa
- **David Leinster**, Partner, The Planning Partnership (external expert)
- **James Parakh**, Manager, Urban Design, Toronto City Planning (external expert)
- **David Gordon**, Director, School of Urban and Regional Planning, Queen's University (external expert)

## Site Evaluation Committee for the OPL-LAC Joint Facility

- **Serge Corbeil**, Director General, Real Property, LAC
- **Mario Gasperetti**, Manager, Strategic Accommodation, LAC
- **Elaine Condos**, Division Manager, Central Library Project, OPL
- **Richard Stark**, Program Manager, Facilities Development, OPL
- **John Smit**, Manager Policy Development and Urban Design, City of Ottawa
- **Robin Souchen**, Manager, Strategic Realty Initiatives, City of Ottawa
- **David Leinster**, Partner, The Planning Partnership (external expert)
- **James Parakh**, Manager, Urban Design, Toronto City Planning (external expert)
- **David Gordon**, Director, School of Urban and Regional Planning, Queen's University (external expert)

## Site Evaluation Facilitator

- Deloitte

## Fairness Commissioner

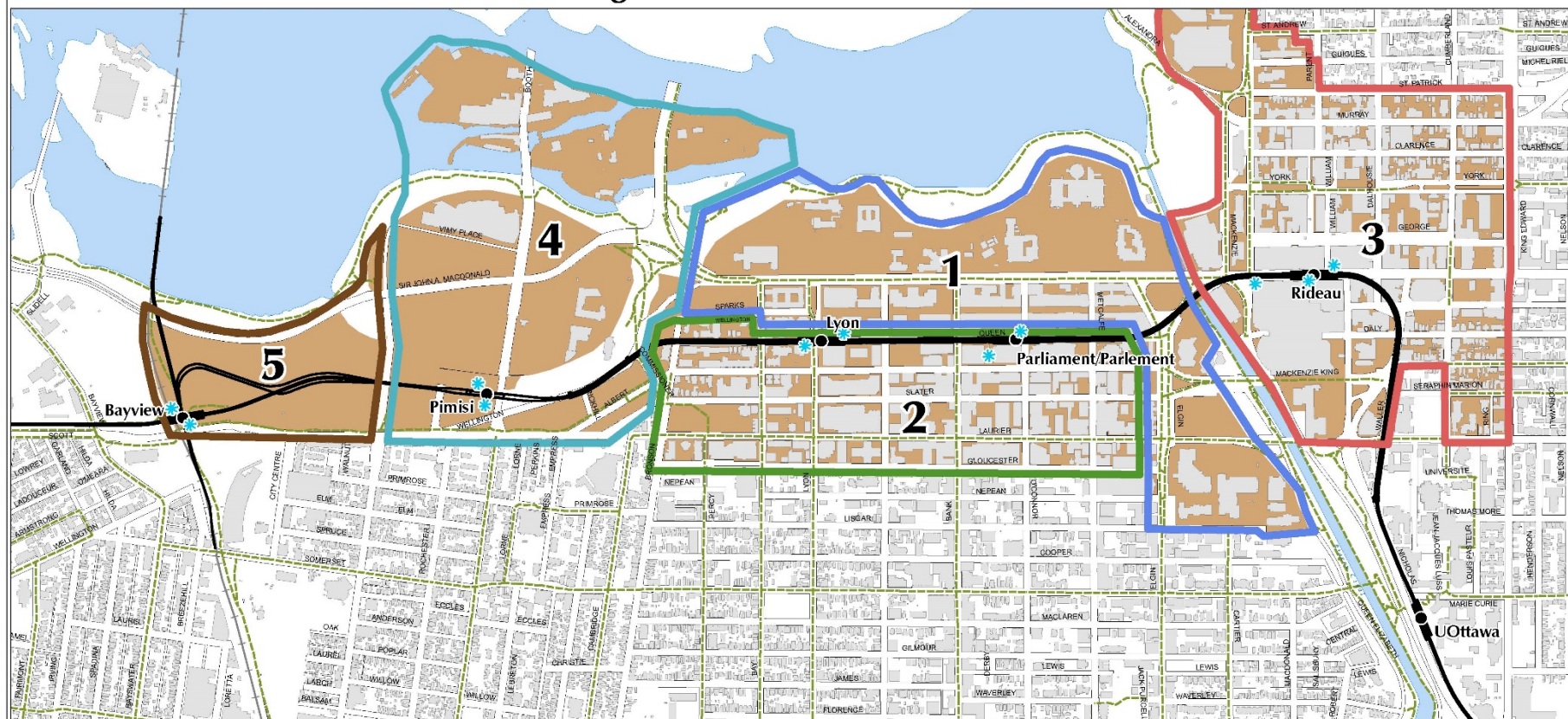
- Peter Woods, Public Sector Company Limited



## Appendix 2 – Map of the Central Area

## OTTAWA CENTRAL LIBRARY DEVELOPMENT PROJECT SITE EVALUATION CRITERIA

### Screening Assessment Criteria Item No. S-7



## SECTOR WITHIN CENTRAL AREA

- 
-  Sector 1  
 Sector 2  
 Sector 3  
 Sector 4  
 Sector 5
-  Confederation LRT Line and Stations  
 LRT Station Entrance  
 Cycling Network  
 Central Area



Préparé par: Planning and Growth Management,  
Geomatics, Mapping and Graphics Unit  
Préparé par: Service de l'établissement et de la gestion de la croissance,  
Unité des Géomatiques, cartographie et graphiques





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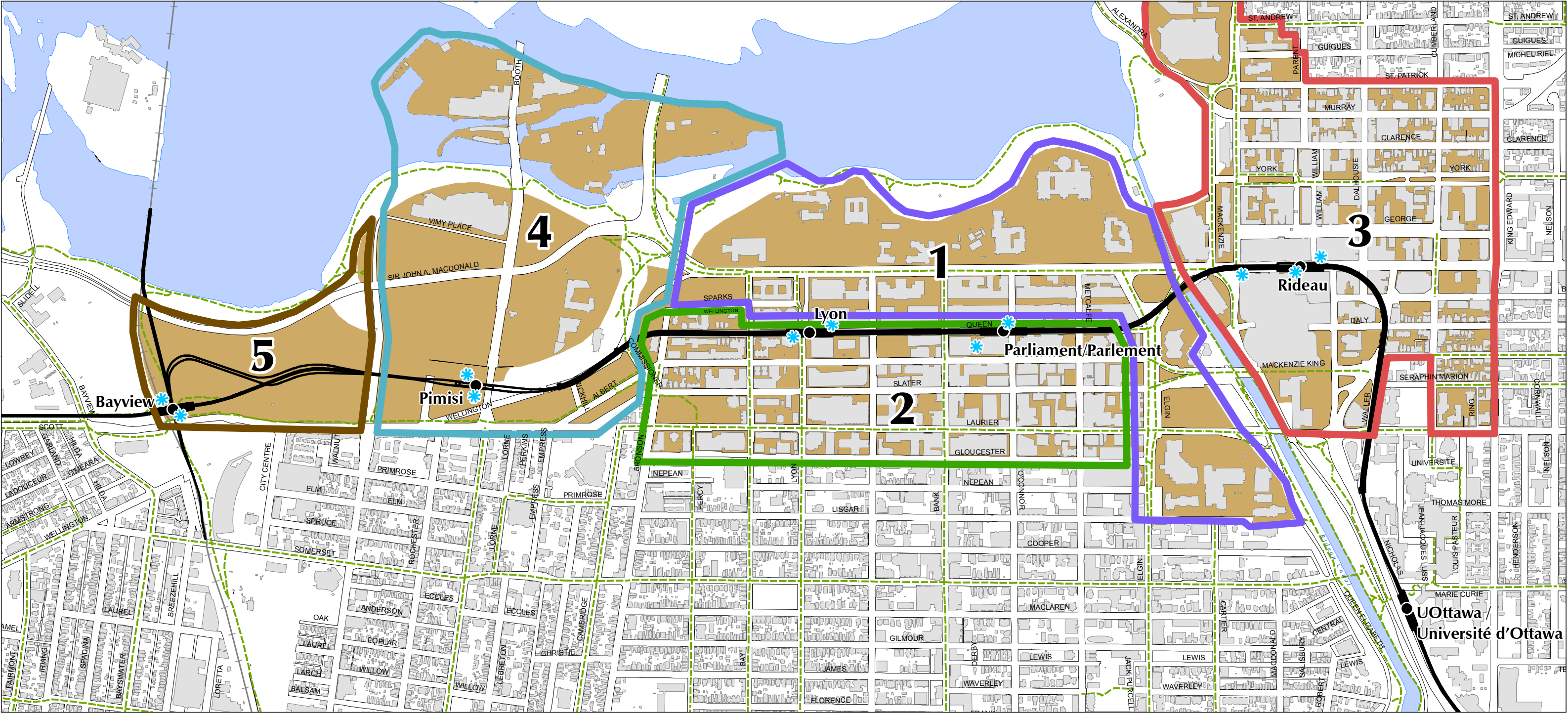
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# Screening Assessment Criteria Item No. S-7 / Critère d'évaluation de dépistage n° S-7



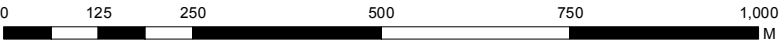
## ZONE WITHIN CENTRAL AREA / ZONES DE L'AIRE CENTRALE

- Zone 1
- Zone 2
- Zone 3
- Zone 4
- Zone 5

- Confederation LRT Line and Stations / Ligne de la Confédération du TLR et stations
- LRT Station Entrance / Entrée de la station du TLR
- Cycling Network / Réseau cyclable
- Central Area / L'aire centrale



Prepared by: Planning and Growth Management,  
Geomatics, Mapping and Graphics Unit  
Préparé par: Service de l'urbanisme et de la gestion de la croissance,  
Unité des Géomatiques, cartographies et graphiques





—SUMMARY REPORT—  
Public consultation in support of  
the Ottawa Central Library  
Development Project: In-person  
Consultation Sessions on Site  
Evaluation Criteria (May 16, 2016)

June 20, 2016

*This report captures the input generated from two in-person consultations that were held on May 16, 2016, on the topic of site evaluation criteria to be used in the selection of the best location for a new central library. All comments have been reviewed, analyzed and summarized to inform the Ottawa Public Library, in support of the Ottawa Central Library Development Planning Process.*



# About PACE

PACE PUBLIC AFFAIRS & COMMUNITY ENGAGEMENT is a bilingual consulting firm that specializes in developing meaningful engagement programs, notably in the area of sustainable municipal affairs and city-building initiatives. With a solid understanding of government policy-making and programs, we help our clients successfully move their projects forward, reaching out to a wide range of audiences on the local, regional and national levels.

Launched in Ottawa in 2002, PACE has established itself as one of Ontario's leading experts in community and stakeholder engagement, creating innovative two-way dialogue opportunities for targeted audiences, the general public and key affected communities.

PACE is committed to meaningful engagement. Our values-based approach to consultation is paved with significant experience designing and facilitating large scale, often complex, bilingual public and stakeholder programs. We have worked on several projects in the National Capital Region, with all three levels of government, on both sides of the River. Our roster of experienced engagement experts collectively offer a wealth of experience in strategic advisory services, from high level counsel, to project management, design and execution, and full service communications.

*PACE's mission is to help advance sustainability by understanding how governments, businesses, organizations and communities work — and more importantly how they work together.*

## THE PACE TEAM ASSIGNED TO THIS REPORT

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# 1.0 OVERVIEW

## 1.0 Overview

### 1.1 PROJECT OVERVIEW

The Ottawa Public Library (OPL) has ambitious plans to contribute to Ottawa's transformation into a world-class city by creating a modern central library that inspires learning, sparks curiosity, and connects people. The community has demonstrated an eagerness to be involved in this project, and the plans for the new Ottawa Central Library (OCL) have generated a healthy debate on the role of libraries in society, and the benefits a new facility will bring to Ottawa.

The new facility will be an innovative, iconic, and significant civic institution playing three roles: a local branch, a citywide service, and a destination for residents of and visitors to the Nation's Capital. The initiative is supported by the OPL Board and has been approved as a strategic initiative in the 2015 – 2018 City of Ottawa Term of Council Priorities.

Discussion around the need for a new Ottawa Central Library is long-standing, and the initiative has seen many changes in scope and evolving visions.

A significant change was the unanimous decision in June of 2015 by the Ottawa Public Library Board to build a new 132,000 square foot facility in a new location. The decision followed on the recommendations of an independent expert that concluded this solution would be more effective in terms of cost and modernized service delivery, than extensively remodeling the existing 1970's vintage building.

The other significant decision that was also unanimously approved by the OPL Board in June of 2015 was that the new facility would be located within the city's Central Area. The City's Official Plan defines the Central Area as the "symbolic heart of the nation and the economic and cultural nerve centre of the city," and directs that it be the focus of intensification plans. The Central Area is bounded by the Ottawa River to the North; Wellington / Albert / Gloucester / Lisgar to the South; King Edward to the East; and, the Trillium Line (Bayview Station) to the West.





# 1.0 OVERVIEW

The Ottawa Public Library then issued a Request for Expressions of Interest (REOI), with the objective of indentifying potential partnerships as well as to garner information to inform the project delivery and site processes. It was through the REOI process that Library and Archives Canada (LAC) expressed an interested in developing a joint facility, which led to the signing of a Letter of Intent with OPL to explore a potential partnership.

In the spring of 2016, OPL initiated a process to identify potential sites that could accommodate either a stand-alone OCL facility or a joint facility with LAC.

Also in the Spring of 2016, OPL, with the assistance of PACE, developed a Public Engagement Framework designed to support the project's planning process. The framework, which was approved by the OPL Board on May 10, 2016, provides direction on the consultation and communications activities that will take place between the second quarter of 2016 through to the OCL's inaugural opening, scheduled for 2020. The objective is to ensure that the public and stakeholders are consulted in a meaningful way, and that a broad spectrum of input is collected to inform the location, vision, and design of this new iconic modern library.

The Public Engagement Framework outlines three phases of consultation:

1. May-June 2016: Site evaluation criteria ('Where it will be built')—Community input that will inform the evaluation process used to assess potential sites that will be considered by the OPL Board to identify the best possible location for the new OCL.
2. June 2016: Functional program ('What will be built')—As a follow-up to consultations that took place in the spring of 2015, community input will be used to help validate the spaces and uses of the Ottawa Central Library. This includes obtaining feedback on functional use, adjacencies, and breakdown of size of various spaces. This will be for both the OPL stand-alone and the OPL-LAC joint facility. The public session will be preceded by focus groups with internal and external stakeholders in late May and early June, conducted by the Resource Planning Group (RPG), an expert facilities functional planning firm specializing in libraries.



# 1.0 OVERVIEW

3. 2017: Building design ('What it will look like')— Once the OPL Board makes decisions on a site and project delivery model at the end of 2016, public input will be solicited to inform the building design and architectural features, ensuring design excellence that meets community (and potentially national) expectations.

## 1.2 CONSULTATION OVERVIEW - PHASE 1

This Report pertains to the first phase of consultation (site evaluation criteria) and provides a summary analysis of two public consultation sessions that were held on Monday, May 16, 2016. These sessions were designed to obtain community input to inform the evaluation criteria that will be used to assess potential sites, as part of an exercise to identify the best possible location for the OCL.

The in-person meetings of May 16 were the first of two components for this phase of consultation. The comments collected at the meetings, along with an analysis of that dataset by PACE, were provided to Nanos Research to inform the development of the phase's second component: an online, citywide questionnaire. The questionnaire was made publicly available from May 26 to June 9, 2016, inclusively. Nanos Research will be responsible for the reporting on the results of that questionnaire.

The combined community input from the in-person and online consultations, together with technical expertise and best practice data from civic building projects in Ottawa and other cities, will be used in the development of a list of site evaluation criteria that will be tabled for review and approval by the OPL Board at a meeting on July 12, 2016.

In a concurrent process, the City of Ottawa launched, on April 29, 2016, a call-out to identify publicly- and privately-owned sites within the city's Central Area that could be suitable for the new Central Library. The sites identified through the call-out, which closed on May 20, will be compiled in a site inventory that will be made public after the July 12 OPL Board meeting.

The sites in the inventory will then be evaluated and analyzed against the final list of criteria. This will result in a short-listing of potential sites, which will undergo additional review,



# 1.0 OVERVIEW

including a financial analysis and due diligence. The OPL Board will make a decision before the end of the year regarding the best possible location for the OCL, along with decisions regarding the financial framework, partnership with Library and Archives Canada and a project delivery method. The Board will then recommend a best approach to Ottawa City Council.

A process expert (Deloitte) has been engaged to ensure the robustness and fairness of the selection process, and a Fairness Commissioner is providing an added layer of oversight and impartiality to the project.



## 2.0 APPROACH, PROMOTION & METHODOLOGY

### 2.0 Approach, Promotion & Methodology

#### 2.1 APPROACH

The Ottawa Public Library has committed to public engagement throughout the life of this project. To be successful, consultation activities will need to be rooted in integrity, underpinned by principles of openness and transparency, and offer meaningful opportunities for everyone interested to provide input that can truly inform and influence the final outcomes for the OCL.

Consultations on site evaluation criteria are one component of public consultation and engagement sessions about the new Central Library. Since 2013, more than 3,000 people have taken the time to share their thoughts and input on this once-in-a-generation project. Past activities have included:

- » The 2013 IMAGINE campaign on the library of the future, as envisioned by OPL customers;
- » Public input (in-person and online) on spaces and services in a Central Library as gathered in March-April 2015;
- » Public opinion research conducted in October-November 2015 with customers, future customers, and residents on use of the current Main branch and future Central Library;
- » Board meetings and presentations by public delegations; and,
- » The launch of OCL's dedicated project website, providing more detailed information on the initiative and allowing browsers to the site to leave comments and register to receive ongoing project information.

For the site evaluation criteria consultation, two consecutive in-person meetings took place on May 16 at Jean Pigott Place at Ottawa City Hall to gather input on what the community considers most important when selecting a site for a central library (the criteria). The first



## 2.0 APPROACH, PROMOTION & METHODOLOGY

session was held from 4:00 to 6:00 p.m., and the second from 7:00 to 9:00 p.m. A total of 177 participants attended (98 and 79 attendees per session, respectively).

Broadly, the sessions were designed to meaningfully engage participants, tap into fresh ideas to inform decision-making, and facilitate a better understanding and acceptance for the project. Specifically, the two primary objectives for the sessions were to:

- 1) INFORM the public about:
  - a. the city-building potential of this project, in the larger context;
  - b. the vision for OCL and the project planning process;
  - c. the next steps, including upcoming public consultations;
- 2) CONSULT and request INPUT on what are the most important elements to consider when evaluating possible sites for Ottawa's new Central Library.

With respect to public expectations for the consultation sessions, it is acknowledged that at OPL board meetings, and as reported in the media and social media, there have been many suggestions made publicly with respect to the ultimate location of the OCL. The decision on a specific site will be taken by Ottawa City Council based on the OPL Board's recommendation made later in 2016, following a thorough review, assessment and due diligence process on available parcels. It was essential, in order to maximize the contribution by the public in the process, that participants be made aware of the specific objectives for this phase of consultation.

Concerted efforts were therefore made to inform the public prior to and during the consultation sessions, that the meetings were designed to solicit public input on the most important evaluation criteria, which could be used to assess any and all potential sites.

As such, the sessions were structured to provide participants with the opportunities to:

- » Hear and review project details and the process and timelines around decision-making;
- » Engage in dialogue regarding what they thought most important in a site location; and
- » Provide comments, ideas and input that can truly influence the project outcomes.



## 2.0 APPROACH, PROMOTION & METHODOLOGY

Information boards were on display and a number of presentations were made at the beginning of each session. Participants then engaged in small group discussions, facilitated by a table host. The session was overseen and moderated by a professional facilitator.

### Event Scenario (at-a-glance):

Description
Registration Opens
Speaking Portion <ul style="list-style-type: none"><li>• OPL Chair Tierney — Welcoming/Opening Remarks</li><li>• Mayor Jim Watson – A new library in the context of the many city-building initiatives underway that are transforming Ottawa</li><li>• Danielle McDonald, CEO, OPL – OCL Planning process and how input will be used</li></ul>
Consultation Portion <ul style="list-style-type: none"><li>• Introduced/Facilitated by David Sherwood, PACE</li><li>• Three Small Group Exercises on Criteria</li><li>• Presentation by Judy Hare, former CEO of the Halifax Central Library</li><li>• Plenary</li></ul>
Closing Remarks and Next Steps

## 2.2 PROMOTION

PACE supported OPL staff with the marketing and promotion of the May 16 in-person sessions, which included owned, earned and paid media, information materials, social media, and other communications activities. This helped not only to raise broad awareness of the opportunities to participate, but it also served to establish a shared understanding of the issues and topics of consultation. The intent was to frame the discussion at the outset, allowing participants the ability to focus on the consultative questions at hand rather than on misunderstandings or questions outside of the scope of the consultations.

Specific communications activities included:

- A media advisory and news release;
- Ads in the *Centretown Buzz* and nine EMC community newspapers covering the entirety of Ottawa



## 2.0 APPROACH, PROMOTION & METHODOLOGY

- Posters and digital displays in City facilities (33 branches);
- Promotions on the OPL and OCL websites;
- A banner on the City's website;
- A social media campaign;
- Notices to key internal and external stakeholders

Promotions from the consultation program generated considerable media coverage, including on radio, in articles in the *Ottawa Citizen* and *EMC*, and in public exchanges on social media.

### 2.3 METHODOLOGY

Participants at the sessions were seated at round tables (approximately 5-7 participants per table), assisted by a table host and note-taker. In order to properly frame the discussions, David Sherwood of PACE provided attendees with an explanation of the consultation exercises to come. These consisted of three small group exercises led by the table hosts.

Participants were also informed at the outset that the OPL Board had already identified two criteria that would be mandatory when it comes to identifying a site, and that these would therefore not be part of the consultation process:

1. The OCL's location can be anywhere in the Central Area as defined in the City of Ottawa's Official Plan; and
2. The property must be big enough: 3720 m<sup>2</sup> (40,000 square feet or approximately 1 acre) for an OPL stand-alone facility; and 6,000 m<sup>2</sup> (64,500 square feet or approximately 1.5 acres) for a joint facility in partnership with Library and Archives Canada.

**Exercise 1—Rountable (25 minutes):** Participants were asked to express themselves on the topic of location and to outline criteria they consider important for evaluating potential sites. The intent was to allow table participants to develop an unbiased list of criteria that was important to them.



## 2.0 APPROACH, PROMOTION & METHODOLOGY

**Exercise 2—Criteria used by other libraries (10 minutes):** Participants were then shown a list of criteria identified by PACE as best practices from other projects (see Appendix A). Two lists were provided at each table; both documents were identical, with the exception that the order was reversed in one of them to ensure that participants did not feel they were being led to favour a particular criterion.

The intent of the best practice list was to allow participants to make a more informed choice, in the event that they wanted to supplement their self-generated list.

**Exercise 3—The Top Ten list (40 minutes total):** The next exercise was designed to establish a relative sense of priority to the group criteria. Participants were asked to discuss the list and agree on their top ten for their table (loose consensus only). If the group could not agree on ten, then they were instructed by the table hosts to identify those criteria where consensus existed, and the note-taker recorded the non-consensus items. Table hosts were responsible for typing out the final agreed-upon list using a template.

**Plenary (10 minutes total):** The final exercise was a plenary, where each group at the various tables announced their top two to three criteria. The criteria was compiled and shown on the main display screens for participants to consider (see Appendix B).





## 3.0 WHAT WE HEARD – ANALYSIS

### 3.0 What We Heard – Analysis

#### 3.1 PROCESS

As part of its reporting mandate, PACE reviewed and analyzed all input received during the May 16 in-person consultation sessions. A copy of the table host notes for both sessions can be found in Appendix C. The analysis below presents the main themes and trends that were distilled from the public input, and captures the insights provided by participants to inform the selection of the best site available for the new OCL.

It is worth mentioning that some comments provided during the small group discussions were not 'criteria' per se. In these instances, table hosts were instructed to work with participants to find constructive ways of recording those comments as useable criteria for the purposes of the project planning process. For example, there were several references to the need for an iconic building design. While relevant to the OCL overall, this is not a site selection criteria in itself. However, in working this through with the table hosts, participants were encouraged to convert these comments into criteria; for example that 'the site be flexible enough to allow for architectural creativity,' or that the site be 'prominent enough to allow for a landmark structure to be built.'

In another example, several participants had suggestions for specific sites they would like the OCL to be situated. Again, while this is not a criteria in and of itself, participants were encouraged to find ways to express this as criteria (e.g., 'what is it about this particular site that you like and how can we record that as a site evaluation criteria?'), such that it could be usable data in the decision-making process.

#### 3.2 OVERALL FEEDBACK/THEMES

*With regards to the analysis below, the use of the expression “most participants” represents a very strong support or an impression of near unanimity for an idea. Similarly, the term “many” indicates predominance or support by a large amount of respondents (for example, over half), while the expressions “several” indicates a frequent but not predominant theme (e.g., one third). The expressions “some” represents a notable but minority view, while “a*



## 3.0 WHAT WE HEARD – ANALYSIS

*few” represents an even smaller minority (e.g., under 1 in 5 responses). Even though a comment may have only been made once, it is sometimes reported in the analysis if found to be insightful, innovative or highly relevant.*

### **Top Themes**

In reviewing the comments received at both public consultation sessions, and in particular the 'top ten' lists of criteria provided by each table, a number of themes emerge as most prominent. Participants at both sessions showed a high level of understanding of the subject matter and were generally able to clearly articulate what they considered most important in the selection of a site for the OCL.

While participants demonstrated a keen interest in the OCL, there was little consensus that emerged on a specific site evaluation criteria. The only criteria that achieved a general consensus was that the facility should be easily accessible via multiple modes of transportation. The details with respect to access varied (for example, what was considered appropriate travel distances or times), although there was a clear preference for green modes of transportation, such as cycling, walking and transit. The issue of access, and the various nuances that were expressed by participants, is explored in greater detail below.

In some cases, a diverse set of opinions were expressed that often ranged from one extreme to the other; for example, on the issue of partnerships, where some participants were adamantly opposed, while others saw it as a way to generate revenue or offset costs for the new facility.

A brief synopsis is provided below for each of the top ten themes or groupings of criteria that emerged. It is noteworthy to mention that the majority of comments pertained to the first two (in this order): (1) 'Access', and (2) 'Core or density of the area.'

1. Access
2. Core or density of the area
3. Ability to be an iconic or landmark destination point
4. Outdoor considerations



## 3.0 WHAT WE HEARD – ANALYSIS

5. Environmental considerations
6. Strategic considerations
7. Spaciousness
8. Accessibility
9. Flexibility of purpose/Ability to accommodate multiple-uses
10. Costs and affordability.

### 1. Access

The most prominent theme to emerge was 'Access' in the sense of the method one uses to travel to the Central Library. Most participants stated that the new facility should be easily accessible by all means of transportation (i.e., multi-modal access).

In elaborating this criteria, many suggested that the facility needed to be part of, adjacent, or in proximity to a light rail transit (LRT) station. Many participants also commented that the facility should be easy to walk to, either from a place of work, a residence or a transit station (again, with an emphasis on LRT rather than a bus station). Some participants stated the walking distances they considered acceptable, generally ranging between 15 to 30 minutes from an initial destination, be it someone's residence, workplace or a densely populated area. We note that this distance was greatly shortened when the initial destination was an LRT station, with some suggesting that a distance of two blocks or five-to-seven minutes walking would be appropriate.

There was also considerable support for a location, which was easily accessible to cyclists, in proximity to bike paths and along a safe route. On this point, there were several references to the facility requiring the necessary cycling infrastructure (e.g., plenty of bike racks, etc.). This last point is also captured under the theme of 'Outdoor considerations.'

There was some debate about whether the location should be easily accessible by car or private vehicle. Some participants suggested that the location should deter the reliance on cars (e.g., in offering limited or no public parking), while others felt that the library needed to be accessible to as many people as possible, including those that would be commuting to it by car. On this point, suggestions were made regarding various parking considerations (e.g., free; nearby; underground to not take away from the public outdoor space; etc.).



## 3.0 WHAT WE HEARD – ANALYSIS

Although not a predominant theme, there were a few comments made about the ability to access the OCL during all seasons.

### **2. Core or density of the area**

The second most prominent theme to emerge was that the Central Library needed to be located in a densely populated or frequented central area (i.e., 'in the heart of the city'; 'where people live, work and play'). In the discussions of centrality, some participants suggested their preferred location boundaries, which were sometimes outside of or more narrowly defined than the quadrant that was voted on by the OPL Board (for example, a few suggested the boundaries could go as far south as Gladstone or to the Queensway; others suggested the boundaries be east of Bronson and west of the canal). Some suggested that the location needed to be a central landmark for the city. Others commented that the Central Library needed to continue to serve the existing users of the current Main Library.

Many commented that they believed the OCL should be located in a busy setting (day and evenings), close to services, amenities and other civic, cultural and commercial buildings and services (such as museums, employment centres, tourist sites, banks, shopping centres, etc.). Some offered that the location itself should be a destination point, in an area that will draw people with cultural interests.

Some participants also expressed a concern that the OCL should be located in a safe area, notably for those clients that would walk or cycle to and from the facility. In this respect, they called for a site located in a populated area, rather than an isolated site. A related issue, which is captured in more detail under the theme of 'Accessibility,' is that the OCL should be located in an area where it can continue to serve vulnerable populations, such as homeless or low income individuals, and seniors.

### **3. Ability to be an iconic or landmark destination point**

Many participants commented that the site needed to allow for the design of an iconic facility. That is to say that its location could allow for an interesting architectural design or permit the construction of a distinctive, showpiece facility. Some suggested, in this context,



## 3.0 WHAT WE HEARD – ANALYSIS

that the end result should contribute to the overall quality of the City (e.g., 'worthy of a G7 capital city').

Some participants suggested that the site itself should be easily findable, at a landmark destination point, and in a prominent location. Others noted that the site needed to allow for the facility to be clearly visible, while some suggested it should allow for good views.

A few suggested that the facility should be on its own block or parcel, such that the facility not be connected or too closely situated to adjacent buildings, thereby allowing it to be more visible and prominent (e.g., "Not swallowed up by towers and high buildings around it").

### 4. Outdoor Considerations

Grouped under the theme of 'Outdoor Considerations' are comments pertaining to the facility's streetscaping, as well as to the desire for the site to have green and open spaces. With respect to streetscaping, some participants indicated the site needed to allow for necessary infrastructure, such as good sidewalks, bicycle parking, etc. Some wanted esthetic landscaping to ensure that the exterior of the facility had a 'presence.'

Several participants mentioned that the facility should have ample green spaces or be located near green spaces such as parks or the riverfront. There were also several comments that the site should allow for a public plaza or gathering spot with outdoor seating. A few suggested that the site could include space for a community garden.

### 5. Environmental Considerations

Some of the participants indicated that they wanted sustainable or environmental considerations to be taken into account when selecting the location of the OCL. For example, many suggested that the facility should have geothermal heating; a green roof; permit ample natural light to penetrate into the facility; and be oriented such that it maximizes solar panels. Others commented that it needed to be able to accommodate cycling infrastructure or be in close proximity to transit.



## 3.0 WHAT WE HEARD – ANALYSIS

A few participants stated that the location should take into account the LEED rating system; for example, in offering limited parking spaces as a means to increase LEED scoring.

A few others stated that the new facility should avoid major impacts on the environment; e.g., that it should not be located on a delicate ecosystem. A few also suggested that the site should be a brownfield, such that it be eligible for decontamination funds while also addressing an urban blight.

### 6. Strategic Considerations

Several suggestions were made that the site should be selected with a view to advancing a specific strategic outcome. For example, some participants commented that the Central Library should add to the 'chemistry' of the area wherever it is, or more broadly, contribute to the overall vibrancy of the city.

Others suggested that the site needed to serve as a catalyst to stimulate the development of a cultural hub (for example, by providing space for an art gallery). Others suggested the site serve as a catalyst for economic development, with a view to rejuvenating an underused space or depressed area (e.g., 'if the government is going to invest in this, it should have a stimulus effect on the community and the vitality of the neighbourhood [where it's situated]'). There was a suggestion that a historical building could be re-purposed as the OCL.

Some participants suggested that the new OCL's location needed to be compatible with the surrounding area, land uses and neighbourhoods.

### 7. Spaciousness

There were several comments made that the selected site should be big enough to accommodate any future expansion of the OCL. A few suggested that the surface area be large enough to offer a balance between practicality and architecture. As previously noted, there were some suggestions that the site cover a full city block; a few suggested it should be located on a street corner such that the facility could be exposed on different facades. There



## 3.0 WHAT WE HEARD – ANALYSIS

was a suggestion that the site be big enough such that the OCL would not need be to built vertically, in a high-rise or with too many floors.

### **8. Accessibility**

Several participants stated that the site should be accessible for people with limited mobility, for example with accessible curbs and sidewalks. Others noted that the site needed to allow for drop-offs, special access for Para-Transpo and other access requirements for people with disabilities or mobility issues. As noted above, some participants commented that the site location needed to take into consideration all weather, all-season access to the OCL. There was also references to the site needing to be easily accessible to more vulnerable populations, such as low income clients, homeless individuals, and seniors, by being situated in proximity to social service providers or areas where such populations reside (by demographic).

### **9. Flexibility of Purpose/Ability to accommodate multiple-uses**

Several participants noted that the site needed to have the ability to integrate a multitude of uses. In this respect, some suggested that the location should accommodate community events or services, while others wanted services that support the library's own services and programs. A suggestion was also made that the site should be able to accommodate varied amenities that are also revenue-generating (such as through partnerships, or for example, urban/community farms or gardens). There was a suggestion that the site could include mixed-income services such as public housing. There was another suggestion that the site should accommodate services that serve the local community, the city and the nation.

### **10. Costs and Affordability**

There were mixed views made with respect to the costing of the OCL's site. Broadly, comments from participants centred around the notion that the cost of the site should not impact or limit the creativity of the facility's design, or the potential to build an iconic library. Opinions were mixed, however, with respect to the affordability of a site. Some suggested that costs should not be the driver when selecting a location. Others suggested that the site should be acquired at minimal or low cost (for example, that it should be publically-owned),



## 3.0 WHAT WE HEARD – ANALYSIS

such that the majority of the project funds could be spent on the building design and construction.

Some participants noted that the site should be free of encumbrances that could increase building costs, such as the need to demolish existing structures. Conversely, others noted that the project budget needed to be large enough to afford the best site possible, regardless of any encumbrance or other challenges presented by the site.

Others commented that the site should permit revenue-generating uses to offset project costs, while some favoured a partnership with LAC as an option for sharing costs. A few commented that OPL should not partner with private developers or enterprises, while others encouraged partnerships as a means to generate revenue or offset costs.



## 4.0 NEXT STEPS

### 4.0 Next Steps

All of the participant comments from the in-person and online consultations, as well as analysis of that data, have been shared with Deloitte Canada. Deloitte has been retained to assist in the development of the site evaluation criteria, which will be tabled for discussion and debate at the July 12 OPL Board meeting.

With respect to the consultation process going forward, there are two more ‘input points’ where the public can participate in helping to shape various decisions and influence the project outcomes: (1) the Functional programming of the OCL, with public consultations scheduled for June 2016; and (2) the building design, which will take place in 2017. This is in addition to OPL board meetings, which are open to the public.

Key project dates are as follows:

- **June 15 and 22, 2016:** Functional program public consultations ('What will be built').
- **July 12, 2016:** OPL Board meeting to approve site evaluation criteria. The site inventory will also be made public, after the Board's decision on criteria.
- **End of 2016:** Decision package to Board with recommendation on a site and project delivery method.
- **2017:** Public consultation on Building design ('What it will look like')— Public input will be solicited to inform the building design and architectural features, ensuring design excellence that meets community (and potentially national) expectations.
- **2018:** Groundbreaking
- **2020:** Opening



# APPENDIX 'A' — BEST PRACTICES FROM OTHER SITE SELECTION PROJECTS

## Appendix 'A' — Best Practices From Other Site Selection Projects

(As distributed by Table Hosts to participants during Group Exercise #2: 'Criteria Used by Other Libraries')

**Typical Site Evaluation Criteria for New Libraries used by other cities – compiled by PACE Consultants**

***QUESTION: What are the most important elements to consider when it is time to evaluate possible sites for Ottawa's new central library?***

***Typical criteria used by other cities:***

- » Potential to be a catalyst for economic development
- » Potential for revenue generation through co-development or mixed uses
- » Land can be purchased at a reasonable market value
- » Demolition costs (to be avoided)
- » Affordability: project stays within approved budget envelope
  
- » Location that can contribute to the vibrancy of the city / cultural life / social life / creativity
- » Location that can be in synergy with other activities near the site
- » Location that can be a destination / a special place that draws people
- » Minimal negative impact on surrounding activities
- » Evening office, retail or cultural activities in the area
- » Daytime office, retail or cultural activities in the area
  
- » Surrounding area has a positive identity or image / near other prestige buildings
- » Street corner / street frontage
- » Site permits landscaping / green areas
- » Environmental considerations
- » Location makes a contribution to the overall quality of the city
- » Location is visible / good views of the new building / prominent location



## APPENDIX 'A' — BEST PRACTICES FROM OTHER SITE SELECTION PROJECTS

- » Centrally located within the overall city
- » Centrally located with respect to library card holders
  
- » Automobile parking
- » Automobile access / arterial roads
- » Accessible for persons with limited mobility / a disability
- » Bicycle access / bike parking
- » Access for pedestrians / walkability / good sidewalks
- » Access via LRT / near rapid transit station
  
- » Site large enough for future expansion
- » Site can accommodate a multitude of uses
- » Site allows flexibility for interesting building design
- » Location is compatible with surrounding area / neighbourhood / land uses

### **MANDATORY CRITERIA FOR THE OTTAWA CENTRAL LIBRARY – NOT INTENDED FOR DISCUSSION**

- » Sites must be inside the Central Area as defined by the Official Plan of the City of Ottawa.
- » Sites must be at least 3720m<sup>2</sup> [40,000 square feet or approximately 1 acre] for a stand-alone library; if in partnership with Library and Archives Canada, must be 6,000 m<sup>2</sup> [64,500 square feet or approximately 1.5 acres]



# APPENDIX B — SUMMARY NOTES FROM THE PLENARY DISCUSSIONS

## Appendix B — Summary Notes from the Plenary Discussions

**Plenary:** Summary of Criteria listed at the May 16, 2016 sessions and displayed on the screens:

4 P.M. Session	7 P.M. Session
<ul style="list-style-type: none"> <li>• Near other attractions day/evening/weekends (2)</li> <li>• Outdoor/green space</li> <li>• Walkability – current users (2)</li> <li>• Lively district</li> <li>• Central location</li> <li>• No parking</li> <li>• Landmark</li> <li>• Views / natural light</li> <li>• Accessibility – all types (year-round) (2)</li> <li>• Personal safety</li> <li>• Diversity of surrounding infrastructure (2)</li> <li>• Rejuvenate</li> <li>• Culturally dynamic</li> <li>• Partnerships</li> <li>• Walkability</li> <li>• Near Parliament</li> <li>• Room for expansion</li> <li>• Parking</li> <li>• Pedestrian accessibility</li> <li>• Proximity – high density</li> <li>• Low-income accessibility</li> <li>• Visible site</li> <li>• Destination</li> </ul>	<ul style="list-style-type: none"> <li>• Ethical</li> <li>• Welcoming to all</li> <li>• Personal safety</li> <li>• Sustainable/environmentally friendly (2)</li> <li>• Core of central area (4)</li> <li>• Near attractions</li> <li>• Greenspace (2)</li> <li>• Enough \$</li> <li>• Full city block</li> <li>• Architecturally significant</li> <li>• Wow factor</li> <li>• No partnership</li> <li>• Accessibility (7)</li> <li>• Near other services</li> <li>• Walkability (4)</li> <li>• Expandability</li> <li>• LRT in library</li> <li>• Vibrancy</li> <li>• Economic contribution</li> <li>• Hub or destination</li> <li>• Large outdoor public space</li> <li>• Flexibility</li> <li>• Activity</li> <li>• High density now</li> <li>• View</li> </ul>



## APPENDIX C — TABLE HOST NOTES

### Appendix C — Table Host Notes

Note: This appendix contains a compilation of the responses provided by participants during three small group exercises that were conducted during the two in-person consultations held on May 16, 2016. The notes are presented 'as recorded' by note-takers at each table. Other than being reformatted and minor typos corrected, they have not been altered and are presented below in the original language they were recorded in.

**Exercise 1: Round Table — List their criteria (from the coloured sheets of paper) plus any comments that help understand why participants chose a given criteria.**

Table		Exercise 1: Round Table — List their criteria (from the coloured sheets of paper) plus any comments that help understand why participants chose a given criteria.
		1st Session: 4:00 to 6:00 p.m.
Table A		<ul style="list-style-type: none"> <li>• Easy walking distance, low income residents in the central area</li> <li>• On the transit – stop you don't have to go outside</li> <li>• Walkability whether they live or work in catchment area</li> <li>• Easy access during the work day – more important than accessibility of their "home " branch</li> <li>• Closeness of transit access should not override walkability</li> <li>• Transit access as the most important criteria may exclude some people</li> <li>• Can't act as obstacle to access to low income people</li> <li>• Acre sized facility.. large facility along with a small / neighbourhood facility in the downtown core– not an either/ or situation</li> <li>• Downtown core – most walkable area ..</li> <li>• Key place for individuals families in need – poorest EDI in the city.. library key to that demographic</li> <li>• Seniors need place to walk to , place that don't need to spend money</li> <li>• Larger reference collection—need underground parking for those who don't take transit or walk... could be revenue generator</li> <li>• People place</li> <li>• Area where people can do whatever they want</li> <li>• Foot, bicycle transit or Car</li> <li>• Para transit access</li> <li>• Art ( London Ontario library) site provide possibility of art gallery,</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<p>broader cultural site</p> <ul style="list-style-type: none"> <li>• conducive to this</li> <li>• Green space</li> <li>• Community garden</li> <li>• Accessibility – students as a group</li> <li>• Site enough room for larger groups – large vehicles ( but don't take away cozy feeling)</li> <li>• LRT or transit station – within the station -- not just close</li> <li>• Need downtown cosy branch – no matter where the large new central library is located</li> <li>• Close to Ottawa U. .. central for students.</li> <li>• People place</li> <li>• Where people are NOW .. consider where they will BE in 2036</li> <li>• Define area as Metcalf and Laurier area</li> <li>• Rideau Centre to Bank</li> <li>• Canal to Bronson and Wellington to Somerset/Gladstone</li> <li>• Use city hall ( for the small branch)</li> <li>• Stand alone site</li> </ul> <p><u>From note sheets:</u></p> <ul style="list-style-type: none"> <li>• Built where people are now, while thinking about where people will be in 30 years</li> <li>• Easily accessible by all modes of transportation, transit , bust walking or cycling. Parking for those who cannot use any of these.</li> <li>• Has to be in a central downtown location- not LeBreton Flats</li> <li>• Green space roof garden and outside sitting area</li> <li>• Easy access walk bike LRT(within station)</li> <li>• Van for special needs drop off</li> <li>• Near people and places important to the life of the city ( museums etc)</li> <li>• A people place – consider demographics , free public space</li> <li>• Gather, learn and live</li> <li>• Green space, community garden</li> <li>• Easy walking distance for people who live or work in downtown area</li> <li>• This is a key public space for people on low income who live in Centretown</li> <li>• Accessible for people with mobility issues</li> <li>• The site should have the potential for the library to be a trend setting architectural monument embodying vision that will affect future urban</li> </ul>
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## APPENDIX C — TABLE HOST NOTES

	<p>planning/building</p> <ul style="list-style-type: none"> <li>• Understandable to have a large multi-use space BUT there is a need for a neighbourhood place</li> <li>• Walkability access by foot for residents and workers</li> <li>• Transit access, LRT and bus ( but not to exclude low income users)</li> </ul> <p><u>HIGHLIGHTED on the other library criteria sheets:</u></p> <ul style="list-style-type: none"> <li>• Potential to be a catalyst for economic development – links to Location make a contribution to the overall quality of the city</li> <li>• Why avoid demolition</li> <li>• Land can be purchased at reasonable value – buy existing worn out buildings demolish and build these</li> <li>• Environmental considerations – LEED</li> <li>• Site can accommodate a multitude of uses = of a similar character</li> <li>• Circled:</li> <li>• Access for pedestrians/walkability/good sidewalks</li> <li>• Automobile parking</li> <li>• Accessible for persons with limited mobility/a disability</li> <li>• Location is visible /good views of the new building/prominent location</li> <li>• Site permits landscaping green areas</li> <li>• Site can accommodate a multitude of uses</li> <li>• Location is compatible with surrounding area/neighbourhood/land uses</li> <li>• Location that can be a destination/a special place that draws people</li> <li>• Location that can contribute to the vibrancy of the city/cultural life/social life/creativity</li> </ul>
<b>Table B</b>	<ol style="list-style-type: none"> <li>1. Enough space (200,000 sqft or plus)</li> <li>2. Easy and affordable access (mix of free services and charged for entering and accessing building)</li> <li>3. In space that has good mix of surroundings (not all office buildings; not all restaurants)</li> <li>4. Safety of surrounding area for all times of day (patrolled; populated etc)</li> <li>5. Pro combining national archives with this project; saves and protects those assets (saves \$)</li> <li>6. Possibility of surrounding City partnerships for parking (i.e.: partner with World exchange free parking on weekends)</li> <li>7. Site that will Incorporate sustainability in design; encourage imaginative design; Epic feature (e.g.: special/iconic views); Consider Brownfield sites</li> </ol>



## APPENDIX C — TABLE HOST NOTES

	<p>(site that is contaminated to get discount and fix blight that exists)</p> <p>8. Consider accessible access in winter specifically as well; too many steps or hill in area around; possible features causing problems in winter</p> <p>9. Consider distance: area within 30mins walk or so of City Hall; consider distance from other library locations and Office buildings (look at population density)</p> <p>10. Accessible transit : Close to bike lanes; sufficient area for bicycle traffic and parking, Sufficient vehicle access- drivers must be welcomed too; sufficient parking (underground), Close to transit (no driving in downtown core if can be avoided)</p> <p><b>EXTRA COMMENTS:</b></p> <ul style="list-style-type: none"> <li>• Between expand to include Bronson area</li> <li>• Build iconic main brain outside main core but a separate smaller central building (2 libraries)</li> <li>• Consider Old Ottawa tech high school site (on Albert St)- may be owned by school board though</li> </ul>
<b>Table C</b>	<p><b>Accessibility</b></p> <ul style="list-style-type: none"> <li>• Access to transportation (“close” – within a block)</li> <li>• Accessibility (wheelchairs, deaf, blind)</li> <li>• “Easy for everyone to utilize it.” Not just access it but that it has everything in their to everyone.</li> <li>• Q What would make it easier for an elderly person to access this? (stairs)</li> <li>• Q What about family? (make sure there is a variety that caters to many groups)</li> <li>• Proximity of no more than 2 blocks to LRT</li> <li>• It needs to have a high walkability score – it’ll serve as a branch library for centretown where people can walk to from the region it serves, accessible to LRT line, accessible to moms with strollers, older people, no further way from the current dense population than the current library is, a block and a half</li> <li>• High-density, walkability after using public transit, or just walkability alone, sidewalk-accessible and big and ‘right there’ and part of all the sidewalks in the city</li> <li>• Close to a major bus lane downtown as well as LRT</li> <li>• Close to bike paths – the “safer” ones (the segregated ones vs. the shared lanes with cars; the newer ones versus the pothole ones)</li> <li>• Lighting for night-time walking</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<p><b>Indoor Space</b></p> <ul style="list-style-type: none"> <li>• Lots of natural light, not surrounded by buildings</li> <li>• View of all directions, where there is distance between buildings</li> <li>• Reading stations</li> </ul> <p><b>Outdoor Space</b></p> <ul style="list-style-type: none"> <li>• Location now is bordered by streets and buildings – there needs to be ample space between the building and the street on at least two sides</li> <li>• Less concrete, more green</li> <li>• Outdoor area should be large enough to accommodate service-delivery (i.e. kids’ activities or for senior citizens)</li> <li>• On parkway, near parks, water</li> <li>• Site should allow some good exterior space, example from Scandinavia (man-made water)</li> <li>• It needs to be a big space that incorporates big public “really huge” space where people can sit and hang out and talk and “be together”</li> <li>• Should be a stunning building – how it fits in, how it suits the surroundings where it sits,</li> <li>• Some are for it standing out</li> <li>• Frequent, close and accessible public transportation</li> </ul>
<b>Table D</b>	<ul style="list-style-type: none"> <li>• Public modern accessibility</li> <li>• Walking distance to most people possible</li> <li>• Convenient public transit</li> <li>• Live downtown, want to walk</li> <li>• Be where the most people are: office buildings</li> <li>• Cycling routes that are safe (e.g. well lit)</li> <li>• Safe walking paths</li> <li>• Safe transportation routes of all types</li> <li>• Parking <b>not</b> number 1 priority, but still need to have</li> <li>• Parking garage underneath</li> <li>• Parking not where \$ should go</li> <li>• Build it near Bank St to energize area</li> <li>• Who are the users? Teens, older people, etc. so focus on whole population</li> <li>• Walkability</li> <li>• Accessibility for those who may not have cars or lower income therefore</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>inclusive</p> <ul style="list-style-type: none"> <li>• Access to park/green space (may already be around)</li> <li>• Consider the spiritual history of the site (e.g. Algonquin histories)</li> <li>• Lots of natural light</li> <li>• Ability to look out and see something (like Art Gallery)</li> <li>• Consider environmental impacts, more integrated planning, not just about bottom line</li> <li>• Perhaps 2 separate sites for LAC and OPL, not necessarily have just one building</li> <li>• Location that injects life in the area</li> <li>• Large space for public events</li> </ul>
<b>Table E</b>	<ul style="list-style-type: none"> <li>• Let's make a great from a world perspective.</li> <li>• More important to have funding for the building than location.</li> <li>• Natural light not a high priority for one person.</li> <li>• Accessibility i.e. within walking distance, easy to get to.</li> <li>• Is safety an issue for downtown. Important that it be in busy, populated area for safety reasons. Near other things.</li> <li>• Walkability-distance. Doesn't want to have to use light rail to go to library.</li> <li>• Being in a hub where there is a community of people.</li> <li>• Core of population in downtown core will not dissipate if population grows at LeBreton Flats.</li> <li>• Wants it to be in a place near other services and destinations.</li> <li>• Convenient to other services as one of her stops.</li> <li>• Located where it can serve a diversity of needs and communities.</li> <li>• Needs to be part of the community. Located close to where diverse communities of people, including vulnerable communities, are. Very central.</li> <li>• Walkability and accessibility, ex. of folks in wheelchairs that also use Jack Purcell. Close and convenient to other services such as banks, municipal services,</li> <li>• Also close and convenient to tourist attractions such as Rideau Canal, Parliament, War Memorial. As national capital, Ottawa central library should be an institution and an attraction on par with Supreme Court, Parliament, something to see and visit. A super building that honours the aboriginal history of Ottawa downtown being a meeting place.</li> <li>• Currently most people walk to downtown library.</li> <li>• Close to public transit.</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>Central means something different to different people. For some central means downtown or centre of the central area.</li> </ul>
<b>Table F</b>	<ul style="list-style-type: none"> <li>Central means Central</li> <li>Density is important</li> <li>The new branch should be located somewhere central (this participant uses Rosemount branch quite often as well) - the new branch should be easily accessible by transit but this person feels that we deserve something spectacular, large, noteworthy.</li> <li>Another participant uses the branch every few weeks, picks up holds - frequently - new place has to continue to be downtown; downtown means walkable (50 percent should be within a half a km from the community) ; likes the core because it is represents bilingual</li> <li>The walkability route has to be accessible - 20 min should be the longest walk (from office 8 - 10 min), 5 min walk from transit; it should support the way people use the Main Library currently.</li> <li>Someone suggested that OPL considers the area outlined by Sparks St - Lisgar St. and Cartier St. to Kent St. ; it should be in a high tourist area, high density; it doesn't make sense to put it at LeBreton because of the location of the hill that people would have to climb.</li> <li>Accessibility via bike is a concern for another participant: it should be safe to get there for children as well as adults on bicycles</li> <li>Someone else is less concerned about location - but concerned that the location that will be selected will impose financial (high price tag) pressures that will take away from the services offered in the library.</li> <li>Concerns expressed about not having enough money to provide services within the building, and the maintenance of the building in the future; not enough to support the activity that has to take place in the new branch;</li> <li>Someone said that the closer we are to the current location the better</li> <li>Agreement at the table: the new library should be independent of the development at LeBreton flats, and the financial interests there.</li> </ul>
<b>Table G</b>	<ul style="list-style-type: none"> <li>Accessible by multiple modes of transport (a 15 min walk from home, bus/LRT stop, parking lot)</li> <li>A 15-20 minute walk from home, offices, shelters and schools</li> <li>Close to schools so that children can walk safely</li> <li>Close for local seniors and the homeless to walk to (15-20 min walk)</li> <li>Site large enough for future expansion</li> </ul>
<b>Table H</b>	<ul style="list-style-type: none"> <li>Accessible – on foot, by bike, by public transit</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Walk 10 min. – easy access any time of the day</li> <li>• Proximity – close to downtown residents</li> <li>• Dropin -</li> <li>• Dense area</li> <li>• Nature</li> <li>• Greenspace</li> <li>• Bike</li> <li>• Pedestrian</li> <li>• Citywide</li> <li>• Transit</li> <li>• Energy</li> <li>• View – of nature or proximity to a park</li> <li>• Positive space</li> <li>• Sustainable – large building</li> <li>• Light</li> <li>• Space</li> <li>• Not shadowed by other buildings.</li> <li>• Downtown</li> <li>• Parking</li> <li>• Opportunity to have a space for events – both library and public</li> </ul>
<b>Table I</b>	<ul style="list-style-type: none"> <li>• Au cœur du centre-ville – qu'elle soit vraiment centrale (parfait où c'est maintenant)</li> <li>• Proximité du marché By, du Centre Rideau, de l'université, p. ex. arrêter à la bibliothèque en allant faire les courses</li> <li>• Près des musées et sites importants</li> <li>• Possibilité de maximiser la lumière – que l'orientation de l'édifice puisse capter l'énergie solaire, aspect environnemental</li> <li>• Possibilité d'orientation est-ouest – pour maximiser la lumière</li> <li>• Proximité de la densité de la population</li> <li>• Proximité de la concentration des travailleurs au centre-ville</li> <li>• Proximité des visiteurs</li> <li>• Vue panoramique à partir de l'édifice, p. ex. si on le construit en hauteur</li> <li>• Terrain avec verdure</li> <li>• Accessibilité aux autobus; Proximité du transport en commun</li> <li>• Accessibilité aux chaises roulantes</li> <li>• Possibilité de stationnement gratuit</li> <li>• Distance de marche de la bibliothèque; pouvoir marcher</li> </ul>

## APPENDIX C — TABLE HOST NOTES

<b>Table J</b>	<ul style="list-style-type: none"> <li>• Accessible to those who don't have cars – walkable or accessible via public transit; accessible to homeless (people who can't afford computers).</li> <li>• Centrally located; accessible by LRT; walkable; ideally accessible by bike path; in a location where can be seen- allowing iconic architecture; location connected to or close to other City resources (could be shared); on tourist route. Be more creative when looking at what land might be available; City owned site might be cheaper.</li> <li>• As employee working downtown Ottawa centre core location ideal; group of employee who work downtown is an important constituent to consider.</li> <li>• Agrees need to be central – east of Bronson, south of Somerset, no further east than canal.</li> <li>• Was member of OPL Board last term; visited several new public libraries - most of new libraries are central, accessible from public transit, became part of iconic buildings that define city, identity; connected to City Hall – Library can become forum for City.</li> <li>• Downtown, iconic – like New York Public library, with park, benches; old railway station would be great site – might not be possible; if City owned site considered, should be central.</li> </ul> <ol style="list-style-type: none"> <li>1. Multi modal access (public transportation, walking, bicycle, etc)</li> <li>2. Accessible by multiple users groups – downtown workers, visitors, residents / defining and serving your constituents groups – user groups (users, employees, tourists)</li> <li>3. Connected to other City buildings / sharing existing City resources</li> <li>4. Central core</li> <li>5. Able to accommodate Library and Archives Canada</li> </ol>
<b>Table K</b>	<ul style="list-style-type: none"> <li>• Walkable</li> <li>• No partnerships</li> <li>• No transportation needed to get there; means have to pay</li> <li>• Not on escarpment</li> <li>• If partnership with LAC they must give up current location</li> <li>• Centralized</li> <li>• Tourists are not relevant; workers and residents only should be considered</li> <li>• Easy to access in all ways</li> <li>• Should compliment other services/groups in areas</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• High visibility</li> <li>• Big enough for future expansion</li> <li>• Green space around the building</li> <li>• Near bike paths</li> <li>• Near public transport</li> <li>• In an active part of the city</li> <li>• Established locations</li> <li>• Outside space; public plaza</li> <li>• Budget must be robust and support the project fully</li> <li>• Does building up require a smaller footprint; why does it need to be an acre/acre plus half?</li> </ul>
<b>Table L</b>	<ul style="list-style-type: none"> <li>• Needs to be central (what “central” will mean in a few years- city moving west)</li> <li>• Where density is, close to intersection of light rail, accessible to people w public transportation, intersection north-south-east-west of LRT (trillium and confederation lines)</li> <li>• Only one train ride needed (no transfer needed)</li> <li>• Should be complementary to other land use in area, east-west line LRT important, in vicinity of arts and tourism area, innovation area,</li> <li>• Access is major, accessibility for both transit, walking</li> <li>• Having complementary synergy with what is already existing, should be in area where there are already a lot of people</li> <li>• Easily accessible to as many as demographic groups as possible</li> <li>• Planned according to what the city knows RE development . Using as much data as we have to know where the jobs, where the people will be in a few years</li> <li>• Locate near existing things where we have already put money in</li> <li>• Vehicle parking should not be a consideration if we are thinking of core</li> <li>• Lots of building in the core will be deserted. Public service moving out of core. Take a look at what is vacant now in core. Many buildings will be vacant</li> <li>• Importance of using what resources we already have.</li> <li>• Needs to be accessible to car drivers, cyclists, pedestrians.0</li> <li>• Free parking- accessible for drivers (financially accessible for drivers)</li> <li>• Needs to be accessible to university students (both for UOttawa and Carleton)</li> <li>• Concern for low-income people, serious demographic things to consider in terms of accessibility (students, low income seniors, low income</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>clients)</p> <ul style="list-style-type: none"> <li>• Safety: having people around. The more people around, the safer it is. Safe for children.</li> <li>• Well lit, not a space where there are no people. Around parks, restaurants, active arts?</li> <li>• Link (physical) to National Archives</li> <li>• Esthetically inviting</li> <li>• Esthetics, environmental suitability, very large, accessibility, security, First Nations approval</li> <li>• Importance to carry over history: accessibility for low income people, Queen-O Connor core area, being a part of LRT finish, break for the disenfranchised, a place that means home for disenfranchised ppl, transitioning accessibility to future. True accessibility, AODA.</li> <li>• Core more accessible for disenfranchised ppl</li> <li>• Look at government restructuring- align w decentralization of gov</li> <li>• What are top ten category: <ul style="list-style-type: none"> <li>○ being close to existing infrastructure</li> <li>○ close to west-ouest LRT routes (intersection preferably)</li> <li>○ animated and active space (critical mass, density needs to be there)</li> <li>○ approval from local Aboriginal groups (many participants mentioned this), make entire institution, respect for Aboriginal history in site selection, a sincere attempt to proactive reconciliation in site selection</li> <li>○ closely aligned to transportation options</li> <li>○ bicycle access</li> <li>○ sustainability considerations (heating could come from parliamentary precinct, as an example)</li> <li>○ safety- in environment that isn't isolated.</li> <li>○ welcoming area</li> <li>○ inviting to all socio demographics- so very important to have a place where people can walk there</li> </ul> </li> </ul>
<b>Table M</b>	<ul style="list-style-type: none"> <li>• Walkability for the highest number of residents</li> <li>• Walkability for the highest number of employees</li> <li>• Proximity to major cultural and visitor attractions and commercial activities</li> <li>• Maximized underused spaces</li> <li>• Accessible by LRT between Bronson and canal</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Many wanted to define core area – Bronson to Elgin, Somerset to the river</li> <li>• One question – is it possible to keep the present main library open for centretown resident and the new one for everyone?</li> </ul> <p>(mostly dominated by walkability and trying to define the core area)</p>
<b>Table N</b>	<ul style="list-style-type: none"> <li>• free public transportation</li> <li>• walkability</li> <li>• proximity to other landmarks, on itineraries</li> <li>• near bicycle routes</li> <li>• able to get to library through various modes, not just light rail</li> <li>• safe area can walk around at night</li> <li>• lots of natural light</li> <li>• central core (parliament to lisgar; canal to Kent to West)</li> <li>• serving population already served by existing customers (e.g. Office workers, those living downtown)</li> <li>• why not on Sparks street, could bring to Life a dead street</li> <li>• I live downtown - serve population already using the library</li> <li>• should be accessible - want People to be able to walk there during lunch time</li> <li>• tourists wandering up And downtown empty Sparks street</li> <li>• why do you need 1.5 acres, why can't you build up?</li> <li>• walking distance, 10 - 15 minutes</li> <li>• near popular tourists spots</li> <li>• we have not places transit stops near major centres</li> <li>• keep municipally owned</li> <li>• boundary (East of Bronson, North of 417; Canal to Bronson)</li> <li>• look at old American embassy bldg</li> <li>• why do we need a partnership? Don't want housing</li> <li>• worried that with a Partner, we need a larger site</li> <li>• current Main already in a partnership And not working for us</li> <li>• accessible by biking, walking</li> <li>• close to University, close to hubs of transportation</li> <li>• want it to be close to public space</li> <li>• close to residential and Work (mixed use)</li> <li>• Not LeBreton flats</li> <li>• currently have libraries in Sandy Hill, Glebe, Sandy Hill</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Many don't agree with central planning area</li> <li>• don't want to move currently location</li> <li>• there is no library in downtown core</li> <li>• don't compete with existing libraries</li> <li>• need to support existing business areas, downtown needs critical support</li> <li>• parking not important - need walkability; bike paths; parking shouldn't be a drop off</li> <li>• create hubs of service</li> <li>• parking is not green, and costly</li> <li>• could consider drop off area</li> <li>• consider a little green bus, like Parliamentarians</li> <li>• should be close to schools, universities, should be open to everyone</li> <li>• University students are across the city</li> <li>• bike parking ok</li> <li>• we're not talking about a local Branch for other communities, we want our own local Branch = Main</li> <li>• why should I have to walk to LRT, pay to take train, to get to Library</li> <li>• shouldn't be skeptical about LRT</li> <li>• People should be able to walk around the library, location needs to be vibrant (even in minus 30)</li> <li>• can't be an isolated building by itself</li> <li>• canal, river, Parliament Hill--most public come to visit</li> <li>• want to walk to visit parts of Ottawa</li> <li>• doesn't have to have a river view; but accessible through public transport</li> <li>• looking at beautiful views</li> <li>• reading room at the top of a tall building</li> <li>• 10 to 15 minutes of walking distance from current libraries</li> </ul>
<b>Table O</b>	<ul style="list-style-type: none"> <li>• Ease of access</li> <li>• getting in</li> <li>• technology - variety - easy access to technology</li> <li>• access by public transit</li> <li>• proximity to other services</li> <li>• not isolated</li> <li>• near concentration of residents</li> <li>• cost of property</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• ease of access</li> <li>• tourist and residence - access</li> <li>• near other attractions</li> <li>• while tourist walking around - be near them</li> <li>• homeless, indigenous people - mission downtown</li> <li>• no seating in entrance</li> <li>• LeBreton isn't good for homeless</li> <li>• mass population, critical mass of people/visitors, workers, tourists, residents</li> <li>• capacity of building (width, height)</li> <li>• east of Bronson - flats unsuitable</li> <li>• all transit - not just light rail; available for people using all transit</li> <li>• high density now (not future)</li> <li>• close to attraction</li> <li>• low income/homeless</li> <li>• doesn't have to owned by city (empty schools)</li> <li>• central location - downtown - bronson / somerset / ottawa river / rideau canal</li> <li>• not west near LeBreton</li> <li>• Public/private vehicle access: para isn't option; LRT isn't accessible; public transit</li> <li>• 5km isn't accessible</li> <li>• ease of access - residence visitors homeless</li> <li>• public partnership <u>only</u>; private property isn't an option</li> <li>• green space isn't a concern - Parliament Hill!</li> <li>• adequate size space: when partnered with LAC, need bigger space</li> <li>• Downtown 2 KM e/w n/s 2KM</li> <li>• Bronson King Edward Somerset</li> </ul>
<b>Table P</b>	<ul style="list-style-type: none"> <li>• <b>Flexibility:</b> adequate room for expansion / change</li> <li>• <b>Activity:</b> Proximity to and supporting of evolving City hub / activity</li> <li>• <b>Proximity:</b> to where people live, work, and play (day / night)</li> <li>• <b>Amenities:</b> Proximity to community services, and attractions</li> <li>• <b>Transit:</b> Accessible via car, pedestrian walkways, bike lanes, LRT</li> <li>• <b>Accessible:</b> easy access for people with mobile issues</li> <li>• <b>Green space:</b> Proximity to green space / outdoor area</li> <li>• <b>Visible:</b> location has good views of new building / prominent</li> <li>• <b>Cost:</b> demolition / acquisition - should be considered in the context of</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>building a once in a lifetime landmark building)</p> <ul style="list-style-type: none"> <li>• Transit: walk ability, pedestrian walkways, bike lanes, Light rail, transit, accessible</li> <li>• Land should not be too close to waterways (distribution / weight)</li> <li>• Would prefer LeBreton Flats – redevelopment gives more opportunities</li> <li>• Would prefer ‘real core’ core</li> <li>• Near evolving City Hub: night life, active day life</li> <li>• Accessibility: Wider sidewalks, no steep hills, underground tunnels from LRT if possible for winter commute</li> <li>• Flexibility to grow and adapt – adequate room for expansion</li> <li>• Safe and vibrant area, activity that extends into the night time</li> <li>• Sustainability in design</li> <li>• Must still meet needs of refuge for homeless</li> <li>• Must be able to meet needs of current customers</li> <li>• Contribute to economic development – need to be where tourist are to build economy</li> <li>• Green space / Outdoor space</li> <li>• Close to amenities</li> </ul>
<b>2nd Session: 7:00 to 9:00 p.m.</b>	
<b>Table AA</b>	<ul style="list-style-type: none"> <li>• Near LRT (Transitway)</li> <li>• Bike racks and accessibility bike paths, 1h bike rides possible. Linked to one of the major ones, not near lots of traffic.</li> <li>• Accessibility (Walkability)</li> <li>• Downtown.</li> <li>• Density of population (workers, living, visiting)</li> <li>• Near work, possibility of accessing the library during lunch break (walkable). 30 minute walk or less.</li> <li>• Near other sites of attraction (ex. Museums) walk to the next attraction.</li> <li>• Wow factor, stands out, not ho-hum.</li> <li>• Not put it somewhere it can get lost.</li> <li>• Green and outdoor open space, trees, grass, flowers. Where people can read in the summer and enjoy the outside. (2 times) Play structures.</li> <li>• Partnership (kids go and plant a garden).</li> <li>• All season facility, more than just a building.</li> <li>• Economic revitalisation.</li> <li>• Outside of downtown.</li> <li>• Near iconic buildings, with a nice view, connected with other</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>institutional buildings. Ex. Ottawa Technical H.S. Sites</p> <ul style="list-style-type: none"> <li>• Stand alone</li> </ul>
<b>Table BB</b>	<ul style="list-style-type: none"> <li>• Equal accessibility for all modes of transportation (walk, transit, LRT, bike, car etc); on main route</li> <li>• Close to emergency and priority services; city services</li> <li>• Good amenities (eg: cafeteria)</li> <li>• Physical accessibility to the site; direct indoor connection to LRT or some form of transit</li> <li>• Fully accessible; accessible design features (ex: heated sidewalks)</li> <li>• Community Integration factor (other attractions around ie: Office building, restaurants, retail surrounding) Diversity of surrounding infrastructure.</li> <li>• Safe area for citizens at all hours; safety design features</li> <li>• Large enough surface area; balance between practicality and architecture</li> <li>• Iconic design; tourism appeal; Contributes to overall quality of City</li> <li>• As self sustaining as possible; design attraction and saves money</li> <li>• Revenue generating partnerships</li> <li>• Ensure it's not too close to too many other "BIG attractions"; spread out attractions.</li> <li>• Lead development by fostering design in area that's chosen; varied design features (retail, parks etc) rejuvenate needed area</li> <li>• Not a blockade in the community; merged/integrated communities; compatible with surrounding area.</li> <li>• Considering the historical value of the land that is chosen</li> </ul>
<b>Table CC</b>	<ul style="list-style-type: none"> <li>• For a person living downtown, Main is her branch, she would like something multipurpose, that serves practical purposes and necessary services.</li> <li>• Accessible by walking, bicycle, easy to get to.</li> <li>• Within 5- 7 -minute walk of public transit.</li> <li>• At a place that is as viable in winter as in summer – 4-season.</li> <li>• Walkability, as many library customers walk to their library.</li> <li>• Close to where people are working, where it is convenient for them in a work day.</li> <li>• East of Bronson. West of Bronson is not the core – psychologically and geographically.</li> <li>• Good to use an existing building or space that is underused, such as old Tech HS.</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Should be space for outdoor space, for a plant library, a garden, sun.</li> <li>• Visible and centrally located for tourists.</li> <li>• Not in an isolated area. Should be a hub of activity, a gathering place.</li> <li>• Library should own parking and charge fair rates for library users.</li> <li>• Site and architecture that reflect Ottawa winters and is usable in winters.</li> <li>• Where it could be connected to LRT with underground tunnel</li> <li>• A library that has presence; that is not swallowed up by towers and high-buildings around it.</li> </ul>
<b>Table DD</b>	<ol style="list-style-type: none"> <li>1. walkability - within 30 min of Bank and Somerset</li> <li>2. accessible to those who have mobility issues/ and especially during severe weather</li> <li>3. Large enough to be a showpiece/ an architectural landmark</li> <li>4. Accommodate community events</li> <li>5. close to other important community venues (city hall, museums, employment centres, tourist sites)</li> <li>6. close to transit: Lyon, Parliament and Rideau LRT stops</li> <li>7. Site has green spaces around it</li> <li>8. Bike spaces/biking access</li> <li>9. Less concerned about the cost - build</li> <li>10. Flexibility of purpose - to serve community, city and the nation</li> </ol> <ul style="list-style-type: none"> <li>• Easily accessible by public transit as well as accessible for people with accessibility issues</li> <li>• in close proximity to other facilities, such as</li> <li>• An important concern for many: the walk to the library should not be more than 30 min long;</li> <li>• Someone suggested that it should have a dual purpose: community branch - foster a sense of community, but it should also be large enough to be impressive as the centrepiece of the library</li> <li>• Close to public transit - It has to be important for this to be the entire city's library, to be relevant and used by the entire city of Ottawa.</li> <li>• Someone suggested that it should have a triple purpose – and play a role as central library in the nation's capital, as well.</li> <li>• Someone stated that: central core has the highest density of residents – and that's why the library should be located as close to the central core. It has to serve diverse needs but most importantly the area with the highest density of residents, workers, and tourists;</li> <li>• Someone brought up the map defined by the PACE facilitator and they</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>are concerned that it's very wide and that it surpasses what people can easily walk to.</p> <ul style="list-style-type: none"> <li>• The intersection of Bank and Somerset was suggested as a good location</li> <li>• Another suggested location: close to Lyon, Parliament and Rideau LRT stations.</li> <li>• Should be close to other community venues: in order to foster community building;</li> <li>• Three participants expressed concerns for the need for the new branch to also be relevant to the city as a whole, for the new branch to be a showpiece for the library system as a whole.</li> </ul>
<b>Table EE</b>	<ul style="list-style-type: none"> <li>• Support use by school children (Sept – April) – safety, sub zero temperatures – easy for them to get to in winter</li> <li>• Site that will draw in the same number or more users</li> <li>• Walking distance from the core of downtown Ottawa – 15 minutes from downtown Ottawa – Walkability</li> <li>• Proximity to other services, attractions (walking distance)</li> <li>• Proximity to houses, govt offices, Tech HS (Queen, Albert and Lyon – parking spot on this block)</li> <li>• Walkability – sanctuary for those (all demographics) in the downtown core, near other services, safe place, an easy place for tourists to get to</li> <li>• Maximize access for those who use the library currently – not many people travel from outlying areas; it should be close to those who live downtown and work downtown. Look at historic use patterns</li> <li>• We should be discouraging access by car (walkable, cyclable, mass transit) = don't build more parking (this would encourage more driving); parking should already exist</li> <li>• Walkability – 10 minutes from the core (very important in winter); maintained streets – sidewalks, ploughed streets</li> <li>• Safety - not isolated</li> <li>• Proximity to residential areas and businesses</li> <li>• Within the perimeters – Laurier and Elgin – 10 minutes walk from this; not everyone is a transit area – won't spend bus money</li> <li>• Convenient to downtown workers – so that they don't need to make an extra trip by bus</li> <li>• Building should be attractive, shiny</li> <li>• Take into consideration the current users</li> <li>• No parking lot! Don't encourage cars</li> <li>• Close to Green Space</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Attract additional users</li> <li>• NB. The group felt very strongly about the site being conveniently located for downtown residents (east of Bronson) and office workers. They argued that these are the populations that currently use (and sustain) the library. They will continue to do so if the library is walkable (15 min) but would be disinclined to walk more than 15 min, or to take public transit.</li> </ul>
<b>Table FF</b>	<ul style="list-style-type: none"> <li>• Accessibility to anybody</li> <li>• Easy to see and find; not hidden</li> <li>• Visible</li> <li>• Near transit</li> <li>• Near public transit</li> <li>• Accessible in every sense of the word</li> <li>• Parking</li> <li>• Able to get into the building</li> <li>• Near one of the main stops so you wouldn't need as much parking – across the street; people shouldn't have to walk too far</li> <li>• Being able to walk to the branch is essential</li> <li>• Place it where the most projected population will be</li> <li>• Close to a transit line</li> <li>• Not necessarily close to a bus line</li> <li>• Build it so you can see it – make it visible</li> <li>• Walker and bike rider</li> <li>• Serve the greatest number of people</li> <li>• Want an iconic building</li> <li>• Green roof</li> <li>• Sustainable from an environmental point of view</li> <li>• Must be well served by transit</li> <li>• Near a dense population</li> <li>• 20 minutes to half an hour walking</li> <li>• Destination place</li> <li>• Features to draw people in</li> <li>• Wish to have it central – downtown, federal convention centre</li> <li>• Bike to it; walk to it; transit (bus or LRT); a bit of room for cars;</li> <li>• Partnerships – federal; looking at archives;</li> <li>• Partnership with a local business;</li> <li>• Doesn't want the new central library to be stuck between 2 large</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>buildings.</p> <ul style="list-style-type: none"> <li>• Environmental considerations - LEED building</li> <li>• Affordability and price tag – partnerships; multiple funding sources; possible commercial element; sponsorship of meeting rooms by a company;</li> <li>• Creative funding</li> <li>• Location that can contribute to the cultural vibrancy of the City</li> </ul>
<b>Table GG</b>	<ul style="list-style-type: none"> <li>• Ça soit central</li> <li>• Accessibilité en matière de transport en commun, tel que train léger x 2</li> <li>• Accessibilité physique à mobilité réduite (bonne infrastructure qui la rend accessible)</li> <li>• Endroit sécuritaire</li> <li>• Sécurité en se rendant à la bibliothèque</li> <li>• Secteur dynamique : beaucoup de gens qui passent, revitalisé par la bibliothèque x2</li> <li>• Ville propriétaire du terrain ou un bail – chaque option a un avantage et un désavantage</li> <li>• Coûts</li> <li>• Questions – si ça déménage trop dans l'ouest, ça semble inaccessible – pas « walkable »</li> <li>• Pas d'Objections à ce que ça soit au bord du centre-ville</li> <li>• Accessibilité en scooter, trottoir, déneigement</li> <li>• Proximité aux habitations</li> <li>• Autres : tablettes électroniques</li> <li>• Sans-abris – pas d'autres lieux que la bibliothèque</li> <li>• Cohabitation à un autre lieu</li> </ul>
<b>Table HH</b>	<ul style="list-style-type: none"> <li>• Adequate parking (not huge amount, but adequate amount) for seniors in Central area and surrounding areas; access by OC Transpo/LRT.</li> <li>• Location of library – who comes to library now (presently), and who will come in future; public transportation essential – must be on public transportation corridor; what will be the change in public usage of the library.</li> <li>• Parking is a good idea – not everyone can take public transportation; accessibility; proximity to river; combine with hotel or restaurant; world class.</li> <li>• Library should be central; public library serves downtown workforce.</li> <li>• Location should reflect iconic, signature building; close to water (relate to Ottawa's history); near LRT; availability of good parking; site to</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<p>support wow building and public support.</p> <ul style="list-style-type: none"> <li>Consider use of library tomorrow, and Ottawa of today and tomorrow – bridge to many communities; on LRT line; opportunity further west to be close to water, to create iconic building.</li> </ul> <ol style="list-style-type: none"> <li>Highly visible signage on way to property / wayfinding</li> <li>Landmark site/iconic building</li> <li>Central location</li> <li>Parking – adequate parking; balance between public transportation and parking</li> <li>Accessibility: easy access to/from LRT, walkability, bicycle / located on an LRT station</li> <li>Consider demographics (population growth)</li> <li>Locate in a safe neighbourhood – safe streets surrounding site for those who walk there</li> </ol>
<b>Table II</b>	<ul style="list-style-type: none"> <li>Allows for high foot traffic</li> <li>In an area that has a lot of people and businesses</li> <li>In an area frequented by street involved individuals</li> <li>Accessible to the under/non employed; near services they use</li> <li>Close to public transit; doesn't have to be LRT</li> <li>Able to interface with existing businesses</li> <li>In an area with other activities; retail, recreation, people on the street</li> <li>Linked to a public transit station; connected to each other</li> <li>Should be a landmark building and location should facilitate that</li> <li>Should be in Centretown; east of Bronson</li> <li>Not attached to anything else; future expansion should be considered</li> <li>Transit access; bus or LRT</li> <li>Accessible; economically and physically</li> <li>Sufficient outdoor use; landmark status</li> <li>Proximity to other cultural and retail</li> <li>Accessible</li> <li>Centretown located</li> <li>Consider to build up, not just single floor</li> <li>Iconic; should be seen as an "Ottawa" building</li> <li>Accessibility</li> <li>Biking and walking</li> <li>Green space; surrounded by park, green roof, bring outdoors indoors</li> <li>Integrated community; with existing</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Should not be beholden to anyone; no corporate tie-in</li> <li>• No PPPs</li> <li>• Should be located in Centretown; shouldn't have to lose connection to it</li> </ul>
<b>Table JJ</b>	<ul style="list-style-type: none"> <li>• Close proximity to most number of people</li> <li>• Access to core in terms of transportation</li> <li>• Walkability</li> <li>• Look at current population density</li> <li>• Should serve population density that exists</li> <li>• Not good policy to plan for location where there are only projected</li> <li>• Critical mass, where there are people already</li> <li>• Access to LRT</li> <li>• Close to downtown LRT stations</li> <li>• Walkability (1, walkability, 2 access to lrt)</li> <li>• LeBreton flats</li> <li>• Walkable</li> <li>• Lots of people in core, but they don't live there. Downtown not busy at night, people work there. Core a daytime place.</li> <li>• Access to LRT</li> <li>• Be friendly place, not place for street people to hang out</li> <li>• Safety, feels intimidated by street people hanging out at library. Metcalfe avoided because of loitering by street people</li> <li>• Core from canal and Bronson very dense, density important</li> <li>• Accessibility important (wheelchair or other)</li> <li>• Accessible to bicycles</li> <li>• Connections: if someone comes to Rideau Centre, Conference centre, library should be within a station or short walk from other existing attraction. Library should be for everyone in city.</li> <li>• Within 15 minutes walk from other attractions (eg Rideau Centre, one person can go to mall, another person from the family can bring kids to library)</li> <li>• Where it fits in the community, eg Sunnyside is a community hub, it's walkable, it's in middle of community, lots of things happen there</li> <li>• Cohesiveness with community</li> <li>• Close to transit, parking accessible,</li> <li>• Access to people who don't have cars, and close to LRT so people Easy to bike to, no riding down Bank Street (no dangerous biking)</li> <li>• Close to dedicated bike lanes</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Association with Library and Archives</li> <li>• National archives in central library</li> <li>• No benefit to combine Library and Archives</li> <li>• Environmental consideration (solar roof, garden, tool library)</li> <li>• Taking advantage of sharing economy</li> <li>• Not a place where there are too many people, as in, if library is located near arena, too many people make it become inaccessible. Too many ppl for an event, or other, makes it unwelcoming</li> <li>• Green space important</li> <li>• Prominence of location, good views of new building</li> <li>• Deserves the investment, an important piece of infrastructure that deserves sufficient funds, should be well built</li> </ul>
<b>Table KK</b>	<ul style="list-style-type: none"> <li>• Central area- priority neighbourhood. City Ottawa city community framework. Have residence who use the library.</li> <li>• LRT station, north south east west stations</li> <li>• Beautiful view</li> <li>• Inviting building, inviting precinct-inviting building</li> <li>• Accessibility, foot traffic, pedestrian friendly, quick visit for short lunch break or on a short time window. Convenience. Not a half day trip. Extended operating hours- safe. Safe and vibrant space. Safe at night</li> <li>• Accessible year round for pedestrians and cyclists- lebreton might not be accessible during winter months. Think about mobility or elder users and school kids.</li> <li>• Shouldn't only be accessible by LRT</li> <li>• Integrated with other services/facilities, galleries</li> <li>• Library shouldn't be a shopping centre or arcade, shouldn't be a complex. Library first.</li> <li>• Building more integrated with downtown, with existing buildings, feeling of belonging</li> <li>• Less of a standalone building</li> <li>• On LRT station</li> <li>• Streetscape</li> </ul>
<b>Table LL</b>	<ul style="list-style-type: none"> <li>• easily found</li> <li>• easily recognizable, not hidden away somewhere</li> <li>• if too busy, safety becomes an issue. Not on arterial roads</li> <li>• important to have pedestrian Access, up to a quarter of a mile (Half a km) from transit, car, parking lot</li> <li>• location where 132,000 sq. ft. + Green Space around the building - for</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>Safety, setting (pretty)</p> <ul style="list-style-type: none"> <li>• walkability</li> <li>• bicycle access</li> <li>• have it central</li> <li>• free parking, Access for those coming from across the city</li> <li>• must include parking to attend events, programs</li> <li>• parking after hours as well</li> <li>• have vertical parking, add a façade to make it part of the look and feel</li> <li>• have à strong objection to having it on LeBreton Flats - to Many People, with lots of People</li> <li>• Only a small part of bldg should be for tourist</li> <li>• without design, exercise seems as backwards</li> <li>• I see location and design to come together</li> <li>• Greenboro library, nice hub idea - OCL should be part of a hub</li> <li>• bldg should improve part of City; perhaps an 'empty' part of City; few unbuilt areas of the city-downtown</li> <li>• bldg should be in a mixed use area</li> <li>• any thought to moving to parking building on market? Current LAC? Old train station?</li> <li>• building needs to be accessible from handicap perspective</li> <li>• what is function of OCL? How is it different from a Community Branch</li> <li>• don't want it close to a community Branch</li> <li>• think really hard about what a good community Branch</li> <li>• libraries are great meeting places, makerspaces, and gathering spaces and creative spaces</li> <li>• need to look at main user groups of libraries and encourage new users to come to the library</li> <li>• staff at library can help find, that you don't get on line</li> <li>• want the library to have Windows. Not underground, or surrounded by condos</li> <li>• convenient for current users</li> <li>• financial CRITERIA Is site owned or must it purchase land (e.g. Park at Somerset and Bay)</li> <li>• design friendly site, allows flexibility</li> </ul>
<b>Table MM</b>	<ul style="list-style-type: none"> <li>• Accessibility <ul style="list-style-type: none"> <li>- Enable people to come - everyone from the city</li> <li>- Public transit, walking</li> </ul> </li> <li>• Walkability</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>- a few meters (LRT proximity)</li> <li>- 20-35 minutes (year-round)</li> <li>• Site that is structurally sound and can take expansion - adapt to change (flexibility)</li> <li>• Activity - day and night             <ul style="list-style-type: none"> <li>- Near other things - <u>proximity</u> to other services</li> <li>- combine with other errands</li> </ul> </li> <li>• Ease of access - works equally well independent of weather e.g., hills, snow clearing, foot traffic</li> <li>• Evidence-based             <ul style="list-style-type: none"> <li>- Currently</li> <li>- where people live, work, socialize now</li> <li>- who is using the library now</li> <li>- allow office workers to go</li> </ul> </li> <li>• Populations who currently use the library should be able             <ul style="list-style-type: none"> <li>- not realistic to think that people can afford a transit fare</li> </ul> </li> <li>• It is a local branch for centretown             <ul style="list-style-type: none"> <li>- can't lose a local branch function</li> <li>- people use current branch for full services</li> <li>- should not leave unless there's a replacement branch</li> <li>- hub for people who need certain services</li> <li>- people use it to access the Internet</li> <li>- there are many regular patrons who are there everyday</li> <li>- "serves as a community centre"</li> </ul> </li> <li>• Assumption - central library occupies two functions             <ul style="list-style-type: none"> <li>- Central repository for services city-wide</li> <li>- Branch and community library for people who live in this area</li> </ul> </li> <li>• Civic element - municipal institution             <ul style="list-style-type: none"> <li>- tourists and visitors can see it and experience</li> </ul> </li> <li>• Architecture - to make it iconic             <ul style="list-style-type: none"> <li>- linkages to other buildings</li> </ul> </li> <li>• Potential partnership - what you want for LAC is not the same as what you would want for a city library</li> <li>• Connect it to the LRT - walkway, underground passage - makes it more easily accessibility</li> <li>• Tourism - it's important to more people than just locals and residents             <ul style="list-style-type: none"> <li>- Tourists would visit the downtown branch</li> </ul> </li> <li>• When thinking about other city libraries -</li> </ul>
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## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Having space around outside - plaza; the building can be set and recognized for what it is             <ul style="list-style-type: none"> <li>- lectures and other activities</li> </ul> </li> <li>• Maximize chances of it being successful - so that there are other anchors around it</li> </ul>
<b>Table NN</b>	<p><b>Geographical location</b></p> <ul style="list-style-type: none"> <li>• Centrally located to working/living population is a strong, consistent theme.</li> <li>• Something in Centretown, comprising no further West than Bronson and no further East than Cummings Bridge (Vanier), main core</li> <li>• Proximity to other libraries was a new consideration</li> <li>• Free parking but others say should not be parking dependent</li> <li>• Near provincial park</li> <li>• Identity as a public place not a development place</li> </ul> <p><b>Accessibility</b></p> <ul style="list-style-type: none"> <li>• AODA</li> <li>• On LRT, near buses</li> <li>• Walkable</li> <li>• Egalitarian (everyone can use it)</li> <li>• No cars, no dedicated parking</li> <li>• If cars, plugs for electric cars</li> <li>• Handicapped parking</li> </ul> <p><b>Synergy</b></p> <ul style="list-style-type: none"> <li>• Sharing with Library Archives Canada (like Montreal model of shared building, shared accommodation, shared connections)</li> <li>• Close to Quebec</li> <li>• Affordability (shared costs with LAC)</li> <li>• Potential to build surroundings (gentrification)</li> <li>• Synergy/complimentary uses with other facilities and services around it (practical and cultural uses)</li> <li>• Multi-purpose building (public vs commercial)</li> </ul> <p><b>Facilities</b></p> <ul style="list-style-type: none"> <li>• Stand-alone on green space in a holistic green building with lots of light “breathable building”</li> </ul>

## APPENDIX C — TABLE HOST NOTES

**Exercise 2: Criteria used by other libraries — List any new criteria (from different coloured paper), plus any comments that help understand why the participants added or modified their criteria.**

<b>Table      Exercise 2: Criteria used by other libraries — List any <u>new</u> criteria (from different coloured paper), plus any comments that help understand why the participants added or modified their criteria.</b>	
<b>1st Session: 4:00 to 6:00 p.m.</b>	
<b>Table A</b>	<ul style="list-style-type: none"> <li>• Location is visible</li> <li>• Library should add to the chemistry of the area wherever it is, contribute to the vibrancy of the city</li> <li>• Bike parking/bike access</li> <li>• Site permits landscaping/green area</li> <li>• Affordability could easily become a driver that will limit creativity ( this is not good)</li> <li>• Incorporate existing heritage/interesting building .. shouldn't rule that out.</li> </ul>
<b>Table B</b>	<ul style="list-style-type: none"> <li>• Add criteria: Site can accommodate a multitude of uses (cultural, community events etc)</li> </ul>
<b>Table C</b>	<ul style="list-style-type: none"> <li>• We didn't think affordability was an option for evaluation!</li> <li>• All modes of transportation are to be considered EXCEPT motorized vehicles</li> <li>• LEED construction – a green building</li> </ul>
<b>Table D</b>	<ul style="list-style-type: none"> <li>• Street corner (potential for different facades) at intersection</li> <li>• Whole city block preferable</li> <li>• Not cut old growth trees, not interfere with natural environment</li> <li>• Not immense demolition, done in sustainable manner</li> <li>• Mixed usage/mixed income in neighbourhood, public housing, etc., trees, shops</li> <li>• Iconic buildings close by, should be a destination building</li> <li>• Location visible and contribute to the city</li> <li>• Site space for interesting design</li> </ul>
<b>Table E</b>	<ul style="list-style-type: none"> <li>• Location that contributes to vibrancy of city, near other landmarks, that can draw people.</li> <li>• Location that is inclusive, accessible to diverse people and central, easily accessible.</li> <li>• Access for pedestrians, walkability, good sidewalks.</li> <li>• Bicycle parking</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>Surrounding area has positive identity or image, draw, near other landmarks.</li> <li>NOT IMPORTANT – room for future expansion, demolition costs, parking</li> </ul>
<b>Table F</b>	<ul style="list-style-type: none"> <li>Concerns expressed about the LeBreton development</li> <li>Negative impact on surrounding activities - someone commented that if the Main branch moved far away from the current location, there would be no library left behind for the community in downtown.</li> <li>Someone asked if the potential partnership with LAC making it more difficult to find a site. Is this going to force OPL to settle for a place further away from downtown. Partnership brings money but also there could be other issues.</li> <li>If Ottawa is to be considered a world class city, then the new library should be a resource for more than just the users who live on Elgin St for example, but also there is a void currently when it comes to significant libraries/resources - because the Federal Government has closed so many libraries in the recent past.</li> <li>There is concern about finding 1.5 acres in the central area to accommodate the partnership with Ottawa</li> <li>Sparks street is mentioned as a potential site, given that it's not being used right now well.</li> <li>There is a concern about this developers who are making plans at LeBreton - people at the table agree that there should be no developers who will profit from this projects ("it should be about people not money)</li> <li>Site can accommodate multiple uses was a criteria that two people responded to at the table. For instance, what services the city is lacking and provide them</li> <li>Another person added: Multiple uses: there should be substantial meeting rooms, capacity for the institution to support learning; librarians who can assist with job searching, careers - big enough to have more than one auditorium for example</li> </ul>
<b>Table G</b>	<ul style="list-style-type: none"> <li>Site can accommodate a multitude of uses.</li> <li>Close to daytime offices, retail or cultural activities in the area</li> <li>Centrally located within the overall city – a central landmark for the city</li> <li>Accessibility for people with limited mobility (curbs, sidewalks etc)</li> <li>Site allows flexibility for interesting building design</li> </ul>
<b>Table H</b>	<ul style="list-style-type: none"> <li>Environmental impact of a new location</li> <li>Location needs to accommodate future growth</li> <li>Reuse of historical buildings – repurposing; is it possible.</li> </ul>





## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Public safety for evening events</li> <li>• Will the location add to the cultural life of the City</li> <li>• Security / anti-terrorist measures for the site</li> <li>• Accessible to those who are downtown and those not downtown</li> </ul>
<b>Table I</b>	<ul style="list-style-type: none"> <li>• Accès piétonnier et cyclisme</li> <li>• Situé dans un endroit central de la ville</li> <li>• Synergie avec les activités à proximité</li> </ul>
<b>Table J</b>	<ul style="list-style-type: none"> <li>• Location to contribute to shared cultural space and function</li> <li>• Parking</li> <li>• Large enough for future expansion</li> <li>• Green spaces / Environmentally sensitive (green and LEED)</li> <li>• Wow factor, good views</li> <li>• Note: Economic development was initially proposed as a criteria, but the participants agreed to leave this criteria out.</li> </ul>
<b>Table K</b>	<ul style="list-style-type: none"> <li>• safe biking parking</li> <li>• location makes contribution to city</li> <li>• culturally appropriate for every culture, do it ethically</li> <li>• with respect from a historical perspective</li> <li>• strong frontage, making sure it s a vibrant, safe place with lots of people</li> <li>• street corner</li> <li>• vibrant area</li> </ul>
<b>Table L</b>	<ul style="list-style-type: none"> <li>• A destination site (good visibility, sight-lines from the street, not buried inside another building)</li> <li>• A site that can accommodate multiple uses (large enough), green spaces, architecturally significant</li> <li>• Accessible to people with varying income and abilities, especially low income and homeless</li> <li>• Accessible for bicycles (parking, safe, bicycles routes)</li> <li>• Proximity to commercial activities</li> <li>• (more ideas – moved away from walkability and expanded scope</li> </ul>
<b>Table M</b>	—
<b>Table N</b>	<ul style="list-style-type: none"> <li>• Nothing from the best practices that we would add, other than - catalyst for cultural Life, vibrancy</li> </ul>
<b>Table O</b>	<ul style="list-style-type: none"> <li>• High density, work, living, tourist. Critical mass. For <u>now</u></li> <li>• Access by all transit, vehicles, parking - transportation. All means of transportation</li> </ul>
<b>Table P</b>	<ul style="list-style-type: none"> <li>• Cost: demolition / land cost – not a concern for some (once in a lifetime</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<p>purchase)</p> <ul style="list-style-type: none"> <li>Detailed discussion as most felt cost was important, 2 participants felt cost should not be a factor given it's a one time opportunity to build something great</li> </ul>
<b>2nd Session: 7:00 to 9:00 p.m.</b>	
<b>Table AA</b>	<ul style="list-style-type: none"> <li>NOT parking (not needed because of the LRT)</li> <li>SOME parking, yes to make more accessible to everyone</li> <li>Environmental consideration (possibility saving money)</li> <li>Where people access anyways</li> <li>Close to other attractions</li> <li>Possible Heritage opportunity</li> <li>Evening activities, retails and cultural activities near by.</li> <li>Feel safe at night.</li> </ul>
<b>Table BB</b>	<ul style="list-style-type: none"> <li>Consider that it is large enough for future expansion</li> </ul>
<b>Table CC</b>	<ul style="list-style-type: none"> <li>Accessible for people with mobility issues, mothers with strollers. Also in winter for mobility-challenged.</li> <li>Some people mentioned that a view out of the windows could be a great feature.</li> <li>Natural light is a desirable asset which the site should allow.</li> <li>A site that doesn't require high-rise or too many floors.</li> <li>Should allow a meaningful view of Ottawa. Ideally views from indoors to be seen in all seasons.</li> <li>Half the table believes the site has to be car accessible with nearby parking.</li> <li>Underground parking. Not parking at the expense of public outdoor space for the library. n</li> <li>A site that might allow future expansions.</li> </ul>
<b>Table DD</b>	<ul style="list-style-type: none"> <li>A participant liked "Flexibility" from the list of proposed criteria: specifically, flexibility of purpose - to serve the local community, city and the nation</li> <li>Someone mentioned that the location proposed at 557 Wellington is not considered as suitable from the point of view of walkability by the participants at the table.</li> <li>Point made by a participant and supported by others: it's more likely that the building will be a tourist attraction if it's in a good location: the three important criteria mentioned by all: walkability, accessibility and having a showcase/significant landmark all are interconnected;</li> <li>the proximity to the Parliament buildings would also be a draw;</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Proximity to STO as well as Ottawa Public transit is also important</li> </ul>
<b>Table EE</b>	<ul style="list-style-type: none"> <li>• Sustainable (passive solar, geothermal)</li> <li>• Surrounding area has a positive identity / near prestigious buildings</li> <li>• Library as a public service on a not-for-profit basis</li> <li>• Site allows for multiple uses (2)</li> <li>• Contributes to vibrancy</li> <li>• Location makes contribution to the overall quality of the city</li> <li>• Canadian and Ottawa climate considerations (dark, cold, snow bound, 6 mo of year)</li> <li>• Accessible for persons with limited mobility</li> <li>• Access for pedestrians / walkability / good sidewalks</li> <li>• Daytime office, retail or cultural activities in the area</li> <li>• Location that can be a destination / a special place that draws people</li> <li>• Site with future expansion possibility</li> </ul>
<b>Table FF</b>	<ul style="list-style-type: none"> <li>• Location that can be a destination</li> <li>• Adjacent to other notable destinations</li> <li>• Relatively little parking;</li> <li>• Tourist destination</li> <li>• Space for Transpo to drop off and pick up customers</li> </ul>
<b>Table GG</b>	<ul style="list-style-type: none"> <li>• Stationnement à prix abordable</li> <li>• Accès piétonnier (15 minutes)</li> <li>• Accès piétonnier (30 minutes)</li> <li>• Vélo (10 minutes)</li> <li>• Destination rassembleuse</li> <li>• Destination culturelle et sociale (en soirée aussi)</li> <li>• Architecture intéressante (verrière)</li> <li>• Accès au train léger</li> <li>• Accès aux personnes à mobilité réduite</li> <li>• Considérations environnementales</li> <li>• Espace verts</li> <li>• Synergie avec les activités à proximité</li> <li>• Budget approuvé/abordabilité</li> <li>• Valeur marchande raisonnable du terrain</li> <li>• Stationnement couvert</li> <li>• Accès central</li> <li>• Autres : théâtre confortable</li> </ul>

## APPENDIX C — TABLE HOST NOTES

<b>Table HH</b>	<ul style="list-style-type: none"> <li>• Location contributes to vibrancy of city / Makes contribution to overall quality of city</li> <li>• Site permits landscaping/green areas/plaza</li> <li>• Site and building will allow for future growth</li> <li>• Location that can be destination</li> </ul>
<b>Table II</b>	—
<b>Table JJ</b>	<ul style="list-style-type: none"> <li>• land purchased at reasonable market value, demolition costs to be avoided</li> <li>• Access by means other than car, public transit, pedestrian transit</li> <li>• Evening access</li> <li>• Contribute to vibrancy: if gov going to invest, should have stimulus effect, have an effect on community and vitality of neighbourhood</li> <li>• Ability of site to house a multitude of uses, library should be flexible, not just a place for books, (ex, Quebec city, large media section where you can watch dvd, lots of space),</li> <li>• Library should be community hub, have space for community groups to be hosted, space can be use in a multitude of ways</li> <li>• Minimal negative impact on surrounding activities (shouldn't be isolated, should fit in community)</li> <li>• Blends in, should serve the community, it should fit, shouldn't accommodate so many functions,</li> </ul>
<b>Table KK</b>	<ul style="list-style-type: none"> <li>• Street corner, ground level presence,</li> <li>• City owned land, not purchases at market value</li> <li>• Area large enough for expansion</li> <li>• Flexibility for building design</li> <li>• Contribute to social cohesion and participation by al socio economic groups</li> <li>• Centrally located in regards to library card owners</li> <li>• Truly central and at heart of the city</li> <li>• Catalyst for economic development</li> <li>• Automobile parking somewhat near by</li> <li>• Location makes contribution to the overall building, synergy with nearby activities</li> <li>• Daytime office or cultural activities in the area</li> <li>• Location should be iconic and draw people to it</li> <li>• location contributes to overall quality of the city</li> <li>• consider mixed base, consider density of local cardholders, priority to</li> </ul>

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	main user base
<b>Table LL</b>	<ul style="list-style-type: none"> <li>• Safety</li> <li>• very good list - we should use IT.</li> </ul>
<b>Table MM</b>	<ul style="list-style-type: none"> <li>• Ability to have green - solar, rooftop gardens</li> <li>• Synergy with other activities eg., art and cultural</li> <li>• No co-development e.g., developers using it for building condos</li> </ul>
<b>Table NN</b>	<ul style="list-style-type: none"> <li>• No cars! Considered a waste of space</li> </ul>

**Exercise 3: Top Ten list and discussion — List the Top Ten below. Then note the highlights of the general discussion (topics mentioned, general nature, whether consensus was achieved on any point or whether participants were expressing individual opinions). Also note comments on the specifics of each criterion. For e.g., if “proximity” to LRT is an agreed-upon criterion, note whether any specific distance is suggested such as 600 metres, etc.**

Table	Top Criteria
1st Session: 4:00 to 6:00 p.m.	
<b>Table A</b>	<ol style="list-style-type: none"> <li>1. Access by all modes of transportation.. transit /bus /walking /biking/ car ?(parking) those with limited mobility (para transpo)</li> <li>2. Walkability</li> <li>3. Large Green space ( roof garden, outside sitting) allowed</li> <li>4. Library should add to the chemistry of the area wherever it is, contribute to the vibrancy of the city</li> <li>5. Site can accommodate a multitude of uses</li> <li>6. Repurpose/replace worn out office spaces in downtown core .. don't avoid a site because it involves demolition</li> <li>7. Underground parking ???</li> <li>8. Smaller area – Canal to Bronson and Wellington to Gladstone</li> <li>9. Large library not to preclude need for small neighbourhood downtown branch.</li> <li>10. Near LRT stop .. within the LRT so you don't have to leave the LRT/ OC transpo outlet right there</li> </ol>
<b>Table B</b>	<ol style="list-style-type: none"> <li>1. Adequate space</li> <li>2. Easy and affordable</li> <li>3. Surrounding infrastructure diversity; Mixture within surroundings</li> <li>4. Safety of area for citizens</li> <li>5. Saving money by combining with archives project</li> <li>6. Look at Revenue partnership possibilities (multiple uses)</li> <li>7. Sustainable and environmentally friendly design</li> </ol>



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	<ul style="list-style-type: none"> <li>8. Accessibility of surrounding area for pedestrians in all seasons *winter*</li> <li>9. Population density; Distance to/from City Hall; other library locations and office building population</li> <li>10. Consider all Accessible transit options equally (bike, walk, transit, car)</li> </ul>
<b>Table C</b>	<ul style="list-style-type: none"> <li>1. Location that is a hub</li> <li>2. Large outdoor public space</li> <li>3. Central location to serve current main branch users (Optimal for those who live and work in central Ottawa)</li> <li>4. Walkability</li> <li>5. Close to LRT and buses</li> <li>6. Bike path</li> <li>7. Green space</li> <li>8. Flexibility for interesting building design</li> <li>9. Good views both way (from inside and out)</li> <li>10. Alternate use</li> </ul>
<b>Table D</b>	<ul style="list-style-type: none"> <li>1. Accessibility (walkable, cycling paths, public transportation, safe)</li> <li>2. Cost not primary</li> <li>3. Near office core</li> <li>4. Prestigious and scenic (near iconic buildings)</li> <li>5. Full city block</li> <li>6. LAC not necessarily in same building</li> <li>7. Green space (natural light, surrounding environment respected)</li> <li>8. Respecting spiritual and cultural history of land</li> <li>9. Sustainable (avoid major impacts on environment, footprint big enough to accommodate growth)</li> <li>10. Economic catalyst (potential for economic development)</li> </ul>
<b>Table E</b>	<ul style="list-style-type: none"> <li>1. As accessible to diverse populations as current Main branch. Walkability – accessible to pedestrians.</li> <li>2. Located in a densely populated area, not only populated by residents but visitors, workers, tourists, etc..</li> <li>3. Conveniently located close to other services and activities of daily life.</li> <li>4. Cyclability and bicycle parking</li> <li>5. Prestigious and worthy of a G7 capital without elitism or exclusion.</li> <li>6. Safely located in a busy, active area – not an isolated location.</li> <li>7. Sufficient funding for a truly iconic, prestigious, prominent, library that is a landmark.</li> </ul> <p>COMMENTS: Half of those at the table feel strongly that the location should be in the</p>

## APPENDIX C — TABLE HOST NOTES

	<p>central, downtown part of the Central Area – East of Bronson.</p> <p>Currently, there is a larger population just East of the Central area, who should be served by a close, walkable, accessible location.</p> <p>Discussion that funding being envisaged is not sufficient.</p> <p>Space and size of building not seen as large enough.</p>
<b>Table F</b>	<ol style="list-style-type: none"> <li>1. Central means core central</li> <li>2. Walkability from home, work, transit</li> <li>3. Serve as a national capital library</li> <li>4. Affordable</li> <li>5. Must accommodate multiple uses/ services for the community</li> <li>6. Accessible to cyclists</li> <li>7. Not part of the Lebreton development</li> <li>8. Enhanced visibility</li> <li>9. Green building that will accommodate green technologies</li> </ol>
<b>Table G</b>	<ol style="list-style-type: none"> <li>1. Accessible by multiple modes of transport (a 15 min walk from home, bus/LRT stop, parking lot)</li> <li>2. A 15-20 minute walk from home, offices, shelters and schools (a safe walk)</li> <li>3. Close for local seniors and the homeless to walk to (15-20 min walk)</li> <li>4. Site large enough for future expansion</li> <li>5. Site can accommodate a multitude of uses.</li> <li>6. Close to daytime offices, retail or cultural activities in the area</li> <li>7. Potential for Revenue Generation</li> <li>8. Centrally located within the overall city – a central landmark for the city</li> <li>9. Accessibility for people with limited mobility (curbs, sidewalks etc)</li> <li>10. Site allows flexibility for interesting building design</li> </ol>
<b>Table H</b>	<ol style="list-style-type: none"> <li>1. Walking</li> <li>2. Bicycle</li> <li>3. Transit</li> <li>4. Parking</li> <li>5. Greenspace</li> <li>6. Growth</li> <li>7. Downtown</li> <li>8. Safety</li> <li>9. Light</li> <li>10. Energy</li> <li>11. Culture</li> <li>12. View</li> <li>13. Dropin</li> </ol>

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	14. Sustainable 15. Events
<b>Table I</b>	<ol style="list-style-type: none"> <li>1. Accessibilité</li> <li>2. Central</li> <li>3. Synergie avec les activités à proximité et sites importants</li> <li>4. Considérations environnementales</li> <li>5. Effet esthétique, verdure</li> <li>6. Vue panoramique à partir de l'édifice</li> <li>7. Proximité de la concentration de travailleurs, des résidents et des visiteurs</li> </ol> <p><i>Translation:</i></p> <ol style="list-style-type: none"> <li>1. Accessibility</li> <li>2. Central</li> <li>3. Nearby activities and attractions</li> <li>4. Environmental considerations</li> <li>5. Greenery and esthetics</li> <li>6. Panoramic view</li> <li>7. Near density of workers, residents, visitors</li> </ol> <p>Détails :</p> <ul style="list-style-type: none"> <li>- Accessibilité – piétonnier (15-20 minutes de marche, bons trottoirs, déneigés), cyclisme (piste cyclables à proximité, stationnement), fauteuils roulants (rampes d'accès, sentiers assez larges, que les résidents du centre-ville n'aient pas à prendre ParaTranspo), transport en commun (5-10 minutes de marche d'une station, minimum de correspondances), stationnement (gratuit)</li> <li>- Central – 1) Somerset, Lyon, Canal Rideau, rivière; 2) Bronson, Canal Rideau, Somerset, rivière; 3) Preston, King Edward; on rejette les plaines Lebreton et le « site exemplaire »</li> </ul>
<b>Table J</b>	<ol style="list-style-type: none"> <li>1. Green spaces / Environmentally sensitive (green and LEED)</li> <li>2. Multi modal access (public transportation, walking, bicycle, etc)</li> <li>3. Accessible by multiple users groups – downtown workers, visitors, residents</li> <li>4. Proximity to other existing civic, cultural, and commercial buildings and services</li> <li>5. Central core – central meaning east of Bronson</li> <li>6. Able to accommodate Library and Archives Canada</li> <li>7. Site allows for future expansion (including ability to go up)</li> </ol>



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	<p>8. Parking</p> <p>9. Wow factor – visible, prominent location</p> <p>(note : 9 criteria only – no #10)</p>
<b>Table K</b>	<p>1. Central location</p> <p>2. Transportation (all modalities)</p> <p>3. Green space surround library</p> <p>4. Good infrastructure must accompany location (sidewalk, etc)</p> <p>5. Accessibility</p> <p>6. Spend appropriately; don't penny pinch</p> <p>7. Partnerships should not diminish role of OPL</p> <p>8. Consider potential sites regardless of what currently occupies the site</p> <p><u>Detailed</u></p> <p>1. Central location</p> <ul style="list-style-type: none"> <li>○ In the exact middle of the central area</li> <li>○ Must be in centre of downtown area</li> <li>○ Near other iconic buildings (Parliament, etc)</li> <li>○ Safety to be a consideration; when it is nearer other existing activities it will be more safe</li> <li>○ Located near residents in downtown area</li> <li>○ Don't locate near escarpment; go to true centre of city</li> </ul> <p>2. Transportation (all modalities)</p> <ul style="list-style-type: none"> <li>○ Near bike paths</li> <li>○ Easy to get to by foot, bike, public transit, car</li> <li>○ Doesn't have to be right on top of LRT station but close enough to walk</li> <li>○ Near public transportation</li> <li>○ Walkability</li> </ul> <p>3. Green space surround library</p> <ul style="list-style-type: none"> <li>○ Building should be surrounded by green area</li> <li>○ Public plaza would be good</li> <li>○ Near other complimentary services/buildings</li> <li>○ Footprint should be large enough to support future expansion</li> </ul> <p>4. Good infrastructure</p> <ul style="list-style-type: none"> <li>○ Proper sidewalks, etc</li> </ul> <p>5. Accessibility</p> <ul style="list-style-type: none"> <li>○ Building should be fully accessible</li> </ul> <p>6. Spend appropriately</p>

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	<ul style="list-style-type: none"> <li>○ don't penny pinch</li> <li>○ adequately resource the project from a financial perspective</li> </ul> <p>7. Partnerships</p> <ul style="list-style-type: none"> <li>○ should support or be complimentary of OPL</li> </ul> <p>8. Consider potential sites regardless of what currently occupies the site</p> <ul style="list-style-type: none"> <li>○ don't be afraid to demolish</li> </ul>
<b>Table L</b>	<p>1. Being close to existing infrastructure:</p> <ul style="list-style-type: none"> <li>○ Active space</li> <li>○ High Density space</li> <li>○ Centre core</li> </ul> <p>2. Closely aligned to transportation options:</p> <ul style="list-style-type: none"> <li>○ close to East/west LRT routes (also near intersecting North/South preferably)</li> <li>○ bicycle access (ex. Near the coming O'Connor bicycle infrastructure)</li> <li>○ AODA accessible (ex. Wheelchairs)</li> <li>○ close to low income, and within 15 min. walking distance from core.</li> </ul> <p>3. Do it Ethically (many participants mentioned this):</p> <ul style="list-style-type: none"> <li>○ approval/acceptance/input from local Aboriginal/First Nations groups</li> <li>○ respect for Aboriginal history in site selection</li> <li>○ a sincere attempt to be proactively inclusive with respect to culture and history</li> <li>○ Wind/Fire/Water...</li> <li>○ Inclusive of all cultures, shown through good design and</li> </ul> <p>4. Sustainable\eco-friendly:</p> <ul style="list-style-type: none"> <li>○ Materials used</li> <li>○ heat distributed to many buildings</li> <li>○ nearby lake water used for cooling, etc.</li> </ul> <p>5. Safety:</p> <ul style="list-style-type: none"> <li>○ In environment that isn't isolated (high density)</li> <li>○ Street corner</li> <li>○ Child friendly (ex. Park on site, at least one side away from traffic)</li> <li>○ Green space (away from traffic)</li> <li>○ Well lit</li> </ul> <p>6. Welcoming to All:</p> <ul style="list-style-type: none"> <li>○ Inviting to all social demographics (especially low income)</li> <li>○ so very important to have a place where people can walk there-walking important</li> <li>○ Good Feng Shui</li> </ul>

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	7. Aligns with current trend of decentralization of federal government and “back office” movement in public/private sectors
<b>Table M</b>	<ol style="list-style-type: none"> <li>1. Walkability for the highest number of residents</li> <li>2. Walkability for the highest number of employees</li> <li>3. A destination site</li> <li>4. A site that can accommodate multiple uses, green spaces</li> <li>5. Accessible to people with varying income and abilities, especially low income and homeless</li> <li>6. Accessible for bicycles (parking, safe, bicycles routes)</li> <li>7. Proximity to major cultural and visitor attractions and commercial activities</li> <li>8. Maximized underused spaces</li> <li>9. Accessible by LRT between Bronson and canal</li> </ol>
<b>Table N</b>	<ol style="list-style-type: none"> <li>1. Public transportation</li> <li>2. Walkability year round</li> <li>3. Bicycle access</li> <li>4. Central</li> <li>5. Service continuity</li> <li>6. Existing community</li> <li>7. Vibrancy</li> <li>8. No partnership</li> <li>9. Municipally owned</li> <li>10. Accessibility</li> </ol>
<b>Table O</b>	<ol style="list-style-type: none"> <li>1. High density now (work, live, tourists)</li> <li>2. Close to all means of transportation</li> <li>3. Located close to services for vulnerable persons</li> <li>4. Current downtown (does not include LeBreton)</li> <li>5. Space for growth and expansion</li> <li>6. Consider land owned by government and other parties</li> <li>7. Close to public services and retail</li> <li>8. flexibility for interesting design</li> <li>9. Accessible for persons with disabilities</li> </ol> <p>(no consensus on 10 - some items on list our table wouldn't consider part of the consideration for location; items didn't relate to location consideration)</p>
<b>Table P</b>	<ol style="list-style-type: none"> <li>1. <b>Flexibility:</b> adequate room for expansion / change</li> <li>2. <b>Activity:</b> Proximity to and supporting of evolving City hub / activity</li> <li>3. <b>Proximity:</b> to where people live, work, and play (day / night)</li> </ol>

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	<ol style="list-style-type: none"> <li>4. <b>Amenities:</b> Proximity to community services, and attractions</li> <li>5. <b>Transit:</b> Accessible via car, pedestrian walkways, bike lanes, LRT</li> <li>6. <b>Accessible:</b> easy access for people with mobile issues</li> <li>7. <b>Green space:</b> Proximity to green space / outdoor area</li> <li>8. <b>Visible:</b> location has good views of new building / prominent</li> <li>9. <b>Cost:</b> demolition / acquisition - should be considered in the context of building a once in a lifetime landmark building)</li> </ol> <p>From detailed notes:  Walk ability: 10 – 30 min  Easy access via transit for all City residents and outskirts  Not in favour of having to move and / or expand in the coming years to accommodate growth and technology changes – new site must be flexible  Most still be able to meet the needs of those customers who currently use the library and walk from work or home to get there – walk ability  Tourist areas to provide service to tourists, show what Ottawa has to offer, as well as to support economy</p>
2nd Session: 7:00 to 9:00 p.m.	
<b>Table AA</b>	<ol style="list-style-type: none"> <li>1. Population density (living, working and visiting)</li> <li>2. Neighbourhood branch</li> <li>3. Bike accessibility and racks\secure storage</li> <li>4. Near LRT</li> <li>5. Near other attractions, cultural, day and night and weekends</li> <li>6. Outdoor space or near green space or part of site plan</li> <li>7. Wow factor (not a ho-hum building)</li> <li>8. 100 years building, future generation</li> <li>9. Eco friendly</li> <li>10. Stand Alone</li> </ol>
<b>Table BB</b>	<ol style="list-style-type: none"> <li>1. Equal Accessibility for modes of Transit and the physical site itself</li> <li>2. Good and varied amenities that are also revenue generating partnerships (urban/community farms or gardens)</li> <li>3. Safe area at all times for citizens (safety design features; easy to evacuate)</li> <li>4. Self sustaining and environmentally friendly (light pollution considerations)</li> <li>5. Contributing to overall quality of the City; iconic design/ encourage tourism</li> <li>6. Properly merged/integrated communities; compatible with surrounding</li> </ol>

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	<p>area.</p> <ol style="list-style-type: none"> <li>7. Diversity of surrounding infrastructure</li> <li>8. Large enough surface area; balance between practicality and architecture; possible future expansion</li> <li>9. Lead development by fostering design in area that's chosen; rejuvenate a needed area</li> <li>10. Consider any historical significance of the land- get appropriate buy in (Be historical not hysterical)</li> </ol>
<b>Table CC</b>	<ol style="list-style-type: none"> <li>1. Located for ease of access by all means of transport. There must be a balance to serve people who walk, cycle and drive.</li> <li>2. Within 5-7 minutes walking distance of public transport.</li> <li>3. On a site allowing natural light and views.</li> <li>4. On a site that allows open outdoor spaces or grounds – or at least a public green roof.</li> <li>5. Site that is large enough to allow interesting architecture.</li> <li>6. In a visible location near tourist areas to attract people.</li> <li>7. In a location where you can safely bike and walk.</li> <li>8. On a site that allows drop-offs, para-transpo and access for people with mobility issues.</li> <li>9. Located near or accommodating other cultural activities and amenities.</li> <li>10. For the purposes of safety, site should be in an animated area, not isolated, integrated into an already active social setting.</li> </ol> <p>COMMENTS: A few people see the core as being more north-south i.e. as far south as the Queensway, but not as far east-west as the Central Area is currently defined.</p>
<b>Table DD</b>	<p>Discussion centered around walkability and accessibility; consensus was achieved quickly. The importance of the library to the community was emphasised; all those at the table visit the library frequently and appreciate the proximity and being able to have access to the collection. Accessible by public transit and walkable - less than 30 min walk to the branch would be better.</p> <ol style="list-style-type: none"> <li>1. Walkability - within 30 min of Bank and Somerset</li> <li>2. Accessible to those who have mobility issues/ and especially during severe weather (someone suggested that it's important to be able to get the library even if the weather is bad)</li> <li>3. Large enough to be a showpiece/ an architectural landmark for the city</li> </ol>

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	<ol style="list-style-type: none"> <li>4. Accommodate community events</li> <li>5. Close to other important community venues (city hall, museums, employment centres, tourist sites, banks, shopping centre)</li> <li>6. Close to transit: Lyon, Parliament and Rideau LRT stops</li> <li>7. Site has green spaces around it</li> <li>8. Bike spaces/biking access</li> <li>9. Cost is less important than building a great library (also a consensus opinion)</li> <li>10. Flexibility of purpose - to serve community, city and the nation</li> </ol>
<b>Table EE</b>	<p>(The group agreed on a top 7 rather than a top 10. There were other ideas, but no consensus was reached on what should go into the top 10)</p> <p>(From the reporting sheet)</p> <ol style="list-style-type: none"> <li>1. Walkability for current users, including homeless, tourists, local residents – 10 -15 minute walk (should be able to get there and back on your lunch). Take into consideration winter weather and darkness in winter.</li> <li>2. Proximity to existing services, recreational &amp; cultural hubs, businesses (preferably Laurier &amp; Elgin)</li> <li>3. Located in the midst of a pedestrian, busy environment</li> <li>4. Accessibility for people with disabilities</li> <li>5. Close to public transit</li> <li>6. A site that is welcoming to people of all income levels (a sanctuary) and disadvantaged groups</li> <li>7. Near greenspace</li> </ol> <p>(From the email)</p> <ol style="list-style-type: none"> <li>1. Walkability for current users (a 15 minute walk from the core)</li> <li>2. Proximity to existing services, businesses, cultural centres</li> <li>3. Located in the midst of a busy pedestrian environment (lively area)</li> <li>4. Accessible for people with disabilities or limited mobility</li> <li>5. Close to public transit</li> <li>6. Welcoming to all income levels (including the disadvantaged)</li> <li>7. Close to greenspace</li> </ol>
<b>Table FF</b>	<ol style="list-style-type: none"> <li>1. Accessibility</li> <li>2. LRT</li> <li>3. Bike</li> </ol>

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	<ol style="list-style-type: none"> <li>4. Walk</li> <li>5. Transit</li> <li>6. Car</li> <li>7. Visibility</li> <li>8. Partnerships</li> <li>9. Destination</li> <li>10. Distinctive</li> <li>11. Eyecatching</li> <li>12. Environment</li> </ol>
<b>Table GG</b>	<ol style="list-style-type: none"> <li>1. Accessibilité (mobilité réduite, cycliste, piéton) – stationnement pour bicyclette couvert et voie réservée;</li> <li>2. Access train léger et transport en commun</li> <li>3. Stationnement couvert et abordable (pas de 5 minutes pour 1 dollar)</li> <li>4. Dynamisme culturel, vie culturelle et sociale - ex. Grande Bibliothèque il y a des expositions, des conférences, lieu communautaire; partenariats (ex. musée de la guerre et Bluesfest); site partenaire; Amis de la Bibliothèque; Alliance française; partenariat avec le secteur religieux</li> <li>5. Coût et budget raisonnable (qu'on le respecte)</li> <li>6. Architecture intéressante – quelque chose de canadien; un landmark; emblématique; un logo intéressant; aspect fiercé; bâtiment lié à d'autres commerce (ex. restaurants, parcs, café); autour d'autres commerces</li> <li>7. Proximité des habitations : pour les résidents d'abord; pas trop d'ambassades</li> <li>8. Aspect sécuritaire : pistes cyclables visibles; endroit familial où on se sent à l'aise et en sécurité</li> <li>9. Espaces extérieurs : Place publique où les gens peuvent se rassembler à l'extérieur et espaces verts</li> <li>10. Considérations environnementales – terrain contaminé? Édifice vert, eaux grises, par détruire un écosystème pour construire l'édifice,</li> </ol> <p>From Email:</p> <ol style="list-style-type: none"> <li>1. Accessibilité (mobilité réduite, cycliste, piéton)</li> <li>2. Access train léger et transport en commun</li> <li>3. Stationnement couvert et abordable</li> <li>4. Dynamisme culturel, vie culturelle et sociale</li> <li>5. Architecture intéressante</li> <li>6. Proximité des habitations : pour les résidents d'abord</li> </ol>

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	<ol style="list-style-type: none"> <li>Aspect sécuritaire : pistes cyclables visibles; endroit familial où on se sent à l'aise et en sécurité</li> <li>Espaces extérieurs : Place publique où les gens peuvent se rassembler à l'extérieur et espaces verts</li> <li>Considérations environnementales</li> </ol>
<b>Table HH</b>	<ol style="list-style-type: none"> <li>Multi modal access (LRT, pedestrian, bicycle, via roadways).</li> <li>Access to sufficient parking / balance between public transportation and parking.</li> <li>Landmark site allowing for iconic building.</li> <li>Visibility</li> <li>Site permits landscaping/green areas/public plaza.</li> <li>Site which allows growth – expandability in the future.</li> <li>Proximity to other civic, cultural and commercial buildings and services – location a destination, area which will draw people with cultural interest.</li> <li>Affordability – funding should go to building, not site.</li> <li>Safety: locate in a safe neighbourhood / safe streets surrounding site for those who walk there; site where there is evening life.</li> </ol> <p>No number 10 – see notes below.</p> <p><u>Notes:</u>  While majority agreed on need for parking, not full consensus on parking as a criteria.  Central location (narrower boundaries) was discussed as a criteria.  Participants could not reach consensus on this as a criteria.  Considering demographics in selection the site (present and future population growth) was also discussed, with no consensus reached.</p>
<b>Table II</b>	<ol style="list-style-type: none"> <li>Integrated community</li> <li>Transportation</li> <li>Iconic building</li> <li>Centretown</li> <li>Accessibility (open to all citizens) to street involved individuals</li> <li>Green space</li> <li>Funding</li> </ol> <p><u>Detailed</u>  1. Integrated community</p>



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	<ul style="list-style-type: none"> <li>○ Must be in a mixed use area</li> <li>○ Close to lots of other businesses and services</li> <li>○ Near high density of existing businesses, including small businesses</li> <li>○ Close to other cultural organizations</li> </ul> <p>2. Transportation</p> <ul style="list-style-type: none"> <li>○ Close to buses and LRT</li> <li>○ Directly linked to a public transit station</li> <li>○ Cycling paths nearby</li> <li>○ Walkability; lots of foot traffic</li> <li>○ Employees can access during lunch hour</li> <li>○ Parking be under the building</li> </ul> <p>3. Iconic</p> <ul style="list-style-type: none"> <li>○ Location should support a landmark status building</li> <li>○ Near other major tourist attractions</li> <li>○ Should compliment other landmark buildings nearby, i.e. views</li> <li>○ Building could be seen as an “Ottawa” building</li> <li>○ Not attached to another building</li> <li>○ OPL sole owner, no selling of air rights</li> </ul> <p>4. Centretown</p> <ul style="list-style-type: none"> <li>○ Locate in CT, east of Bronson, west of Canal</li> </ul> <p>5. Accessibility</p> <ul style="list-style-type: none"> <li>○ Open to all citizens, including street involved individuals</li> <li>○ Build near the services currently accessed by street involved, under/non employed people</li> <li>○ High foot traffic, people will need to walk to it</li> <li>○ Economically and physically accessible</li> </ul> <p>6. Green space</p> <ul style="list-style-type: none"> <li>○ Allows for other uses</li> <li>○ Park like areas surrounding it</li> <li>○ Green roof</li> <li>○ Lots of windows to allow light so no building around it to block the light</li> </ul> <p>7. Funding</p> <ul style="list-style-type: none"> <li>○ No PPP; do not want to see the CocaCola Library of Ottawa</li> <li>○ Partnerships can offer opportunities for multi-uses’</li> <li>○ Independent coffee shops</li> </ul>
<b>Table JJ</b>	<p>1. Walkability: goes hand in hand with high density area, safe/well lit/well groomed routes</p>

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	<ol style="list-style-type: none"> <li>2. Accessible (bike-2 blocks from a bike path/route/designation, bus – within a stop, LRT-within a station, walking-within 15 minutes from core), accessibility/mobility for seniors (able to drop off without issue) and people with mobility issues (drop off, graded sidewalk, ramps, etc.)</li> <li>3. Safety: close to public transportation, well lit, more likeliness that people will be walking about (but not getting as crowded as a game night at Landsowne), where there is a sense of people walking with a purpose, and things are going on (animated watching eyes, cameras, video advertising, etc.) to make it “feel” like it is safe to walk to the library from a 15 minute walking perimeter.</li> <li>4. Proximity to LRT (within 1 stop)</li> <li>5. Flexibility (capacity)- most appropriate amount of square footage, should serve a variety of purposes, ease of use</li> <li>6. Proximity to user base: proximity to where the library user base is</li> <li>7. Scope for environmental building: green space, within viewing of Ottawa river, environmental building</li> <li>8. Location deserves the investment, an important piece of infrastructure that deserves sufficient funds, should be well built and efficient to maintain</li> <li>9. Minimal negative impact on surroundings (fits/blends in with the community)</li> </ol>
<b>Table KK</b>	<ol style="list-style-type: none"> <li>1. All modes of trip access year round</li> <li>2. Locate based on current users</li> <li>3. Services and business</li> <li>4. Safe location</li> <li>5. Iconic and inviting</li> <li>6. Library first</li> <li>7. Streetscape presence</li> <li>8. Low land cost</li> <li>9. Future expansion</li> </ol>
<b>Table LL</b>	<ol style="list-style-type: none"> <li>1. Natural light</li> <li>2. Flexible design site</li> <li>3. Accessibility</li> <li>4. Finances</li> <li>5. Easily found</li> <li>6. Safety</li> <li>7. Parking</li> <li>8. Close to Community</li> <li>9. Nice view from the top</li> </ol>



## APPENDIX C — TABLE HOST NOTES

	10. Flagship site
<b>Table MM</b>	<ol style="list-style-type: none"> <li>1. Accessibility/walkability ***               <ol style="list-style-type: none"> <li>a. + transportation and year-round</li> <li>b. LRT</li> </ol> </li> <li>2. <b>Proximity/synergy to where people work, live and play</b> - to existing services and assets in the area               <ol style="list-style-type: none"> <li>a. Drawing people to the area</li> <li>b. Provide a service to people</li> <li>c. Services e.g., businesses</li> <li>d. Assets e.g., institutions, workplaces</li> </ol> </li> <li>3. Tourists - Location where tourists can easily access it               <ol style="list-style-type: none"> <li>a. Cultural hub; adds to the beauty of the city; connectivity; discover local talent</li> <li>b. Civic pride that relates to city's identity e.g., Halifax</li> </ol> </li> <li>4. Ability to integrate mixed-use services               <ol style="list-style-type: none"> <li>a. Extend uses of the library (programs and services)</li> <li>b. Can be outside of the actual building</li> <li>c. Support the library services and programs (enhance experience)</li> </ol> </li> <li>5. Structural integrity</li> <li>6. Personal safety - busy location, lighting, communication</li> <li>7. Ability to address current and future needs (technology and structural)</li> <li>8. Flexibility / ability to grow, expand or change               <ol style="list-style-type: none"> <li>a. The library has to be the priority e.g., no selling air rights</li> <li>b. Libraries are changing</li> <li>c. "We always plan for current uses; we don't want to miss an opportunity"</li> <li>d. "We don't want to make the same mistake again"</li> </ol> </li> </ol> <p>(From the email)</p> <ol style="list-style-type: none"> <li>1. Accessibility: transportation (walkability)</li> <li>2. Accessibility: weather, hill, ease of access</li> <li>3. Proximity to areas where people live work and play</li> <li>4. Tourist location: iconic / service</li> <li>5. Proximity / synergy to existing services and assets in the area. (Community Hub amidst other services and activities / synergy)</li> <li>6. Ability to integrate mix use services, that support the libraries services and programs</li> <li>7. Structural ability to hold weight / size</li> <li>8. Technology: ability to handle current and future technology needs</li> </ol>



## APPENDIX C — TABLE HOST NOTES

	9. Safe: Active area, day evening, weekend, cellular network 10. Flexibility: ability to grow / expand / change
<b>Table NN</b>	1. Accessibility (special needs) 2. Green building 3. Green space 4. Modern Architecture 5. Multi-purpose building 6. Community development 7. Car accessibility is not obligatory 8. Centrally located near working & living population density 9. Public Identity (not development) 10. Access by human-powered/public transport

**Parking Lot — Add comments that are not directly relevant to the three exercises above.**

<b>Table                      Parking Lot — Add comments that are not directly relevant to the three exercises above.</b>	
<b>1st Session: 4:00 to 6:00 p.m.</b>	
<b>Table D</b>	<ul style="list-style-type: none"> <li>• Problem with definition of southern edge of central core – why not south to Nepean St or Lisgar?</li> <li>• Need lots of bathrooms!!</li> <li>• Cost of location should not be the only priority</li> <li>• Good sound in building so noise doesn't travel</li> <li>• Keep stained glass window</li> <li>• Less focus on parking</li> <li>• Space for large events</li> </ul>
<b>Table F</b>	<ul style="list-style-type: none"> <li>• Participants were interested in knowing when the next consultations would take place and when we would start talking about functions and services.</li> </ul>
<b>Table G</b>	Around the table contributions: <ul style="list-style-type: none"> <li>• Walking distance (location); Not having to pay for bus tickets; Will walk 15 minutes; Walking distance from the Mission and Shepherd's of Good Hope</li> <li>• Easy transportation for anyone in the city by bus or light rail for everyone in the City of Ottawa;</li> <li>• Walkability from transport – access by bus; the library lot should have green space and be near green space; Curb appeal – a building that will pull you in, and that is located in a lovely space</li> </ul>



## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>• Room to expand so that if the library would like to partner with another organization down the road, there is room to expand;</li> <li>• Accessibility – easy to get to by bus, car, walking and LRT – those travelling all of these ways should be able to get to the library easily (15 min to walk to from home, parking, bus etc); easy for kids &amp; seniors to walk to (quiet streets)</li> <li>• Easy for local community to walk to and for office workers to walk to (15 min walk); located in a convenient location, near to other services (grocery store, pharmacy etc);</li> </ul>
<b>Table H</b>	<ul style="list-style-type: none"> <li>• Able to visit easily</li> <li>• Current location</li> <li>• Greenspace</li> <li>• Fear of having a large building with no collections</li> <li>• Prompted on accessibility; 1.6 km quoted as the distance to a community branch in Toronto.</li> <li>• Needs to have parking</li> <li>• Must serve whole city</li> <li>• Difficult to divorce design and location</li> <li>• Hard to determine location without having a list of sites.</li> <li>• Present location doesn't elevate your energy</li> <li>• Service is good at all locations</li> <li>• Community branch of 20,000 square feet to serve the down</li> <li>• Separate central branch.</li> <li>• Not having barriers to the branch</li> <li>• Able to accommodate future growth.</li> <li>• Not negatively impact other branches.</li> <li>• Not too close to a hockey .</li> <li>• Decrease parking spaces to increase LEED scoring.</li> <li>• Becoming more of a community space.</li> <li>• Find a way to accommodate / help the homeless or more needy</li> <li>• Change mandate of library to help the needy.</li> </ul>
<b>Table L</b>	<ul style="list-style-type: none"> <li>• Cost is important: <ul style="list-style-type: none"> <li>○ some programs should be revisited with future demographics in mind for cost effectiveness to pay for OCL</li> <li>○ other layers of government and NCC should help fund it</li> </ul> </li> <li>• revisit existing expenses</li> </ul>
<b>Table P</b>	<ul style="list-style-type: none"> <li>• Location came up several times: 1 'core' (Bronson, Summerset, Canal, Wellington), 1 Lebreton Flats</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"> <li>Design elements were mentioned: green, sustainable</li> </ul>
<b>2nd Session: 7:00 to 9:00 p.m.</b>	
<b>Table BB</b>	<ul style="list-style-type: none"> <li>Look at Lebreton flats partnership</li> <li>Old Ogilvie building (Nicholas at Rideau)</li> </ul>
<b>Table CC</b>	<ul style="list-style-type: none"> <li>Usability of a space, open space inside library</li> <li>Out of the box idea – over the canal or the locks</li> <li>Why not build the library into a path underneath the downtown core – a subterranean core.</li> <li>Parking outside of core near to public transport.</li> <li>Put it in the old train station.</li> </ul>
<b>Table DD</b>	<ul style="list-style-type: none"> <li>Concerns about programming: the new library should have spaces that flexible for many uses, and that supports rich outdoor programming</li> <li>People mentioned the importance of incorporating a good coffee place</li> <li>Suggested programs: Puppet shows, Paw patrol, a lego table;</li> <li>Beautiful architecture would be greatly desirable: large windows, natural light</li> <li>Suggestion that we make sure that we take the stained glass window and incorporate it in the new building</li> </ul>
<b>Table FF</b>	<ul style="list-style-type: none"> <li>flat; no thresholds</li> <li>within 5 blocks of an LRT stop</li> <li>locate between Bronson and the canal</li> <li>more interested in simply getting people into a library</li> <li>public is interested in seeing statistics on who uses</li> <li>not LeBreton Flats; not near the arena</li> <li>develop a partnership to take over the federal conference</li> <li>fast food outlet</li> <li>funding from a variety of sources</li> <li>concerns about moving a library away from one community into an area that is growing;</li> <li>design needs to allow for easy access</li> <li>10 minute walk to branch tops</li> <li>Holds service is much appreciated</li> </ul>
<b>Table JJ</b>	<ul style="list-style-type: none"> <li>automobile parking should not be a criteria, ppl should come through other means</li> <li>potential for revenue generation through co-development should be excluded (leasing is fine)</li> <li>partnership w private enterprise should be excluded (i.e., against a partnership with a condo company)</li> </ul>

## APPENDIX C — TABLE HOST NOTES

	<ul style="list-style-type: none"><li>• should be entering this project to serve the community exclusively, should be a stand-alone library</li><li>• don't want a "Molson Central Library"</li></ul>
<b>Table KK</b>	<ul style="list-style-type: none"><li>• Feedback form</li><li>• Liked the small group- was good for those who wouldn't want to speak in front of large group</li><li>• Centrally located</li><li>• Cookies would be good</li><li>• Given something in advance to understand what this session will be like</li><li>• Specifics of the area map- idea of what square footage is</li><li>• Daytime session, Weekend session to include all sorts of people</li></ul>
<b>Table LL</b>	<ul style="list-style-type: none"><li>• Need to get decisions done quickly - don't want to lose momentum</li><li>• Flagship site</li></ul>
<b>Table NN</b>	<ul style="list-style-type: none"><li>• Design competition</li><li>• Transparent process for site selection</li></ul>





# Rating potential location criteria for a new Central Library

## Ottawa Public Library Consultation Summary

submitted by Nanos to the Ottawa Public Library, June 2016  
(Submission 2016-850)





## **Welcoming to those with disabilities and easy to access by public transit or on foot have the highest intensity of importance**

An open link was hosted by Nanos to allow interested individuals to share their views on location criteria. Readers should note that this open consultation is only representative of those that participated and cannot be projected to the Ottawa population.

Individuals were asked to rate a number of potential location criteria on a score from 1 to ten, where 1 was not at all important and 10 was very important. Responses were then grouped into three categories of importance: important (scores of 8-10), average importance (scores of 4-7), and not important (scores of 1-3). To follow are the highlights.

- **Higher intensity of importance** – The location for a new Central Library being welcoming to people with disabilities received the highest intensity of importance (a score of 9.29 out of 10), and was followed closely by the new location being easy to get to by public transit via the bus (a score of 9.21 out of 10) and being easy to get to by walking (8.94 out of 10). Promoting a feeling of safety for library customers also received higher intensity of importance with a score of 8.52 out of 10, as did being easy to get to by bicycle (8.45 out of 10), and easy to get to from a new LRT station (a score of 8.39 out of 10).

- **Lower intensity of importance** – Having a nice view looking out from the facility received lower intensity of importance (a score of 5.62 out of 10), closely followed by having plenty of parking (a score of 5.34 out of 10), and being close to office buildings (a score of 5.21 out of 10). Also receiving a lower intensity of importance was being close to restaurants (a score of 4.73 out of 10), and being close to retail shopping (a score of 4.35 out of 10). Being the lowest cost to acquire had the lowest intensity of importance, with a score of 4.17 out of 10.
- **Other important factors** – Individuals were asked to mention any additional factors that are important to them regarding the location of a new Central Library. Of those who opted to respond to this question, the most frequently mentioned were it being downtown/central (42%), and the ease of access/being in popular areas (15%). Also mentioned was it being downtown/central/not at LeBreton Flats (eight percent), being near a green space/recreational spaces/cafes (seven percent), near public transit (six percent), and to make it look nice (four percent). Three percent mentioned neighbourhood periphery/not downtown, while two percent each mentioned the cost/no need for a new library, and that LeBreton Flats is fine/ideal.

## Participant note:

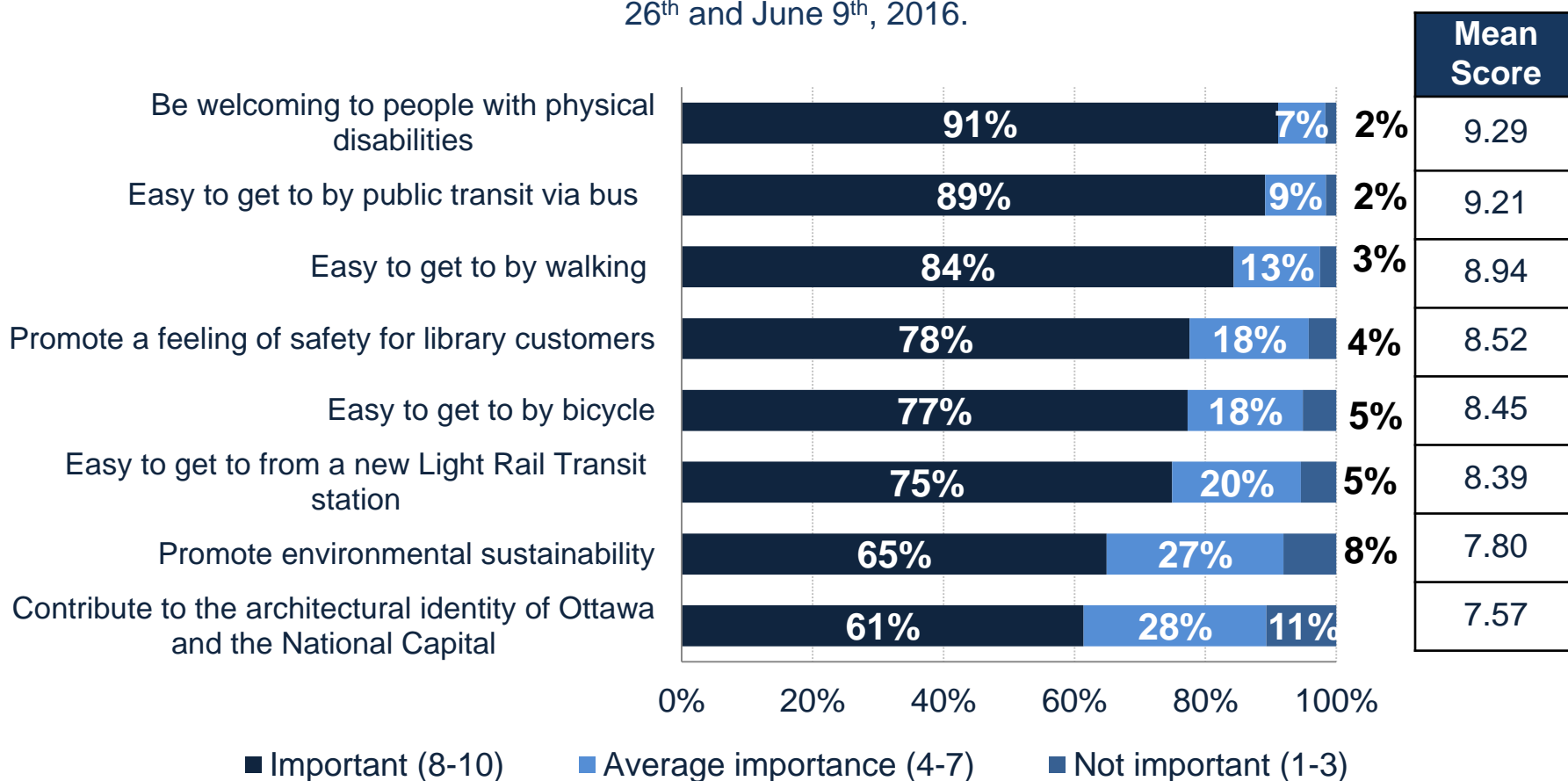
- **Location** - 1,780 of the online forms were completed by individuals based in Ontario (74%) while 108 were from Quebec (four percent). Eighty-five online forms were completed by individuals not located in Ontario or Quebec (four percent), and of those 35 were located outside of Canada (one percent). Four hundred and twenty-eight were from an undetermined location (18%). See page nine for a summary of the geographic locations where submissions originated.
- **IP** - For this online consultation, Nanos can confirm that of the 2,019 unique IP addresses that participated in the consultation 144 (seven percent) of them completed the online form more than once. A total of 2,401 of online forms were completed, 526 (22%) of which were not completed by a unique IP address. See page ten for the most frequent ISPs.
- **Postal code** – For the online consultation Nanos can confirm that 89% of the online forms were completed by individuals residing in the City of Ottawa, while two percent were completed by those in the rest of Ontario and one percent from other places. Eight percent did not supply a postal code.

These observations are based on an online consultation that was open to the public between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016. As it was an open consultation and all those interested could participate, no margin of error can be applied. Individuals were able to complete the survey in either French or English.

This study was commissioned by the Ottawa Public Library.

# Rating importance of potential site criteria

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.



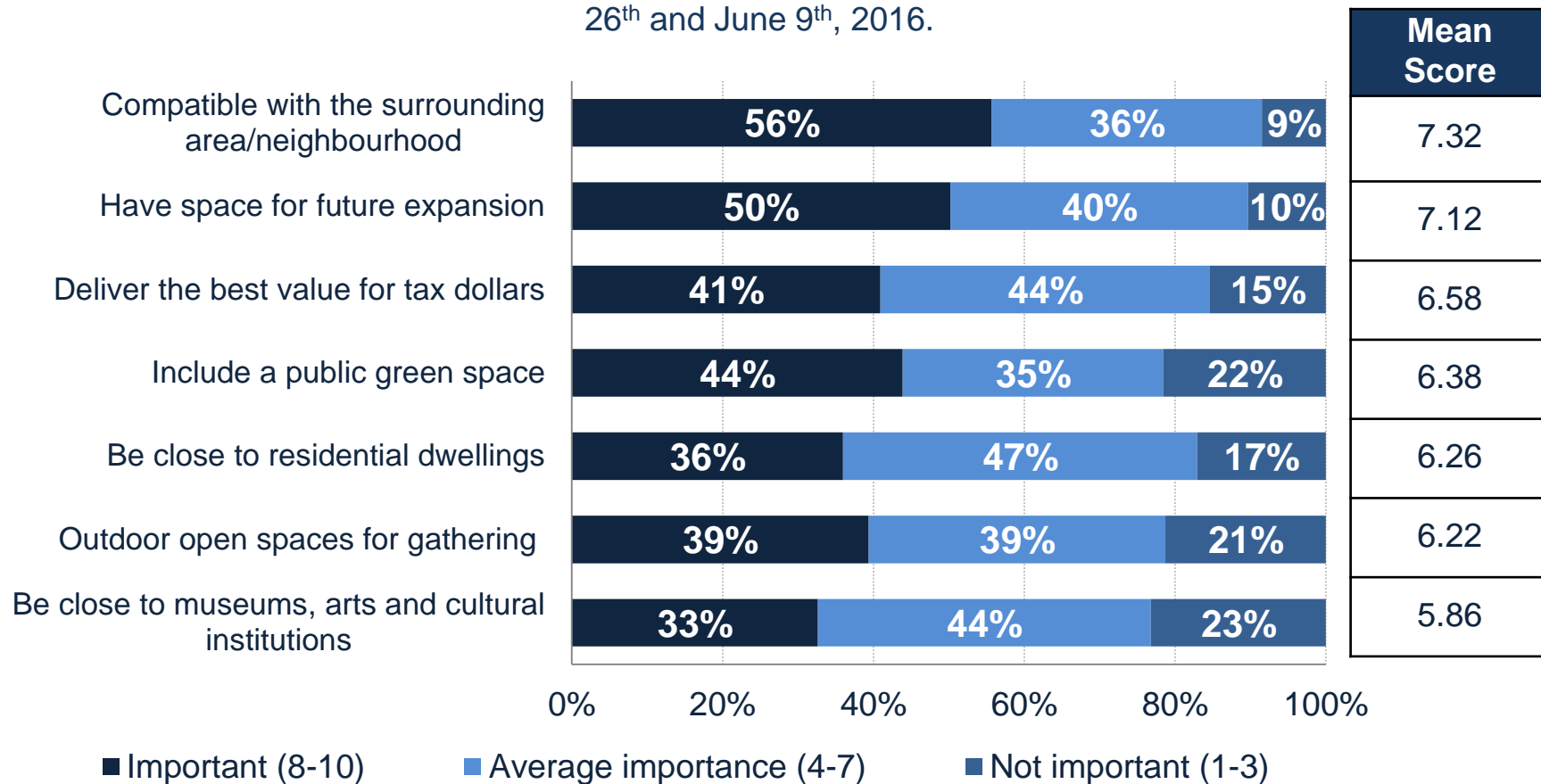
**\*Note: Charts may not add up to 100 due to rounding**

**QUESTION** – Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important.

[RANDOMIZE]

# Rating importance of potential site criteria

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

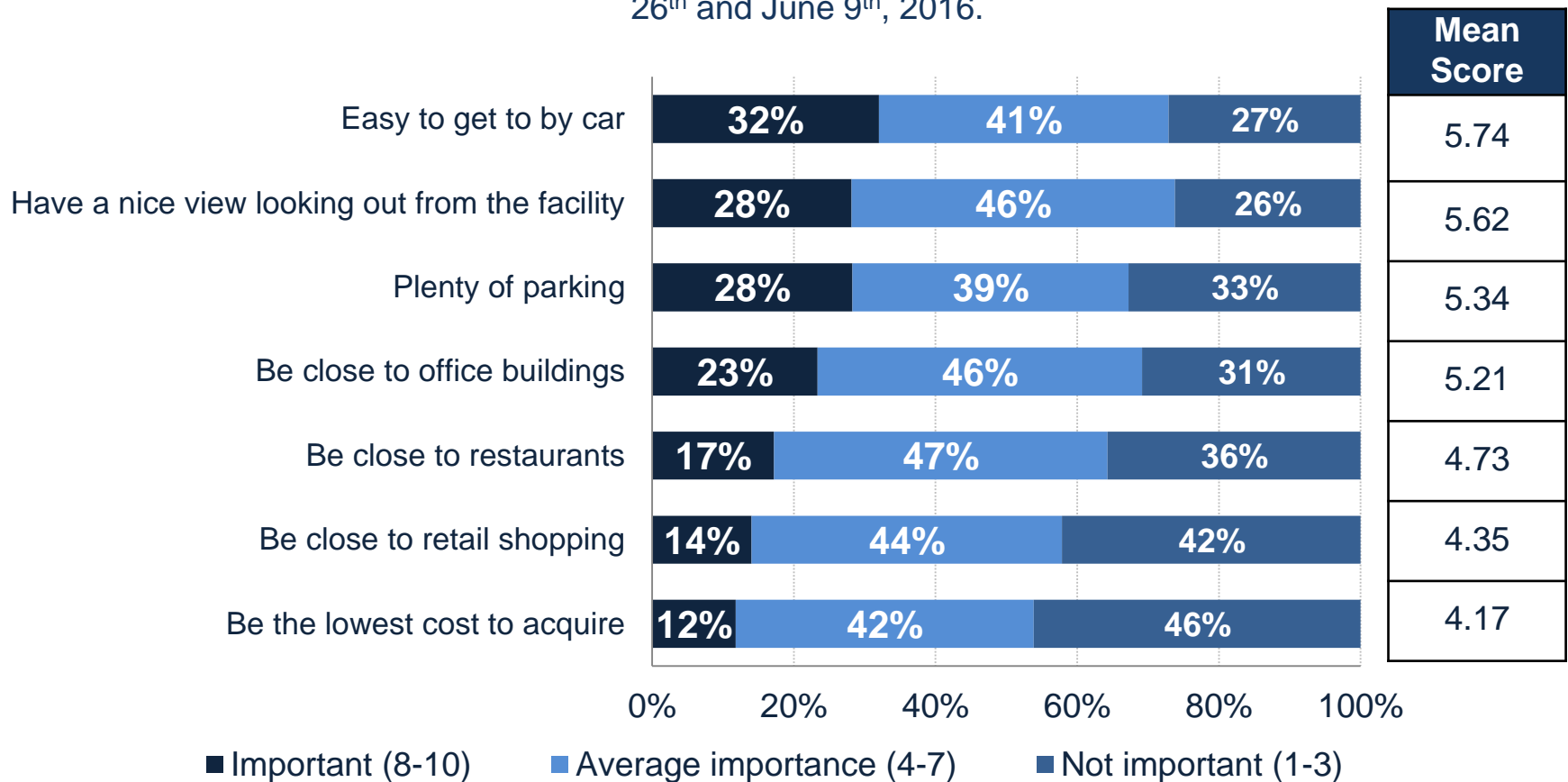


**\*Note: Charts may not add up to 100 due to rounding**

**QUESTION** – Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important. [RANDOMIZE]

# Rating importance of potential site criteria

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.



**\*Note: Charts may not add up to 100 due to rounding**

**QUESTION** – Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important. [RANDOMIZE]

# Other important factors

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

	Frequency (n=1151)
Downtown/Central	41.5%
Ease of access/Popular Areas	15.0%
Downtown/Central/Not at LeBreton Flats	8.2%
Near green Space/Recreational Spaces/Café	6.5%
Near Public Transit	6.4%
Make it look nice	4.0%
Neighbourhood Periphery/Not Downtown	3.2%
Cost/No need for new library	2.3%
LeBreton Flats is fine/ideal	1.8%
Other	10.7%
Unsure	0.3%

**QUESTION** – Are there other factors that are important to you about where the Central Library is located? [Open-ended]

# Consultation Information - Location

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

Location – Ottawa	Frequency (n=2401)	Percentage
Ottawa	2,141	89.2%
Not provided	190	7.9%
Rest of Ontario	44	1.8%
Other	26	1.1%

Location – Most frequent	Frequency (n=2401)
Ontario	1,780
Unknown/undetermined	428
Quebec	108
Illinois	8
Indonesia	8
California	7
Alberta	5
Nova Scotia	5
British Columbia	4

Location – Most frequent	Frequency (n=2401)
United Kingdom	4
Australia	3
France	3
New York	3
Germany	2
Mexico	2
New Brunswick	2
Switzerland	2

\*Locations where more than one online consultation form was completed

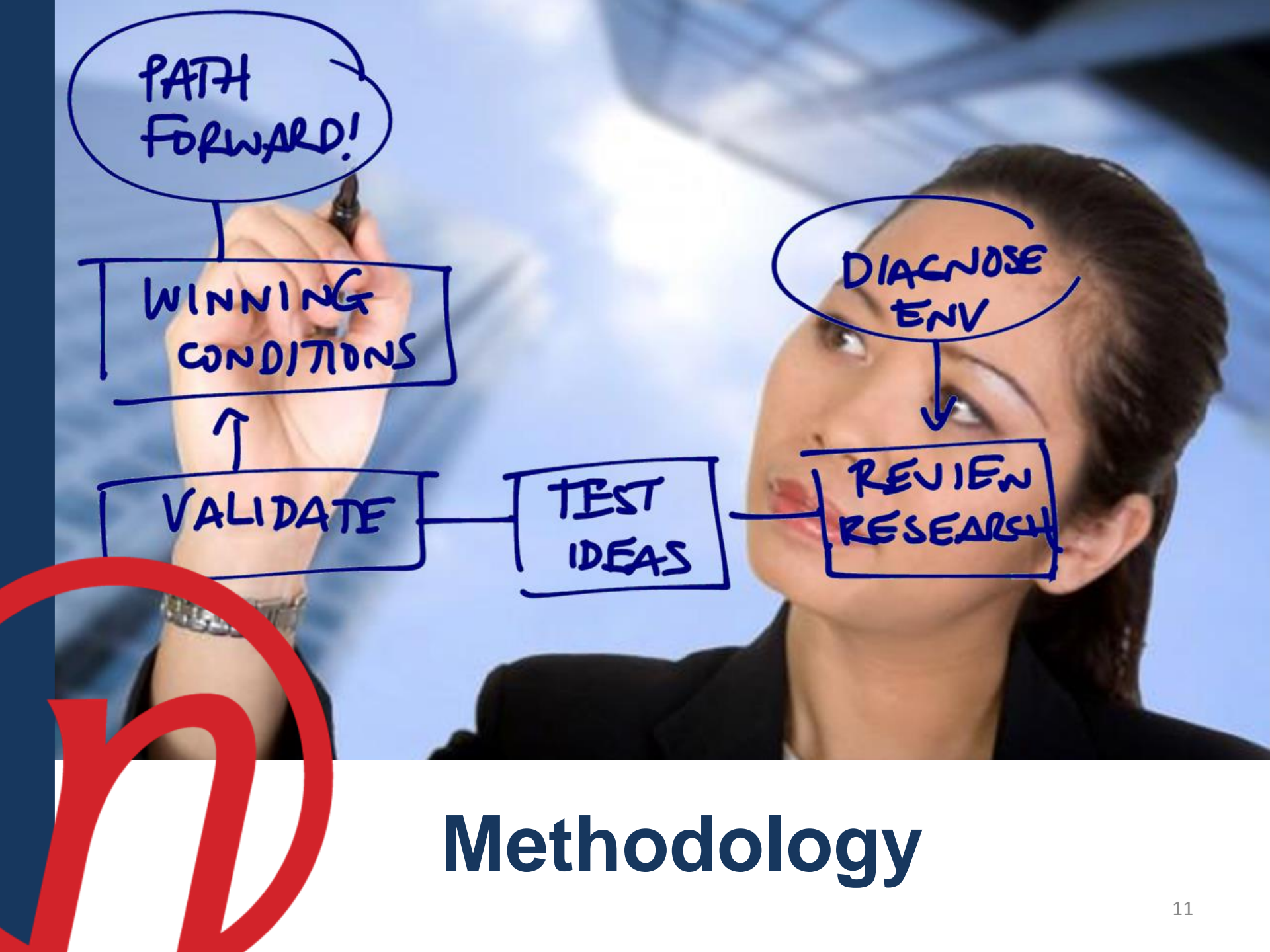


# Consultation Information – ISP

Source: Nanos Research, 2,401 online forms were submitted as part of an online consultation between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

ISP Location – Top Twenty-five	Frequency (n=2401)
192.234.223.100	74
198.103.104.11	18
198.103.167.20	18
198.103.184.76	17
205.193.94.40	15
208.124.136.146	15
192.197.71.189	14
192.197.178.2	12
205.194.127.36	12
192.197.82.203	7
204.187.34.100	7
142.78.8.4	6

ISP Location – Top Twenty-five	Frequency (n=2401)
132.156.2.2	6
199.212.215.11	6
205.193.174.5	6
64.26.181.131	6
137.122.64.8	5
198.103.96.11	5
66.46.88.54	5
192.197.82.153	4
198.103.161.1	4
198.103.196.150	4
198.103.249.251	4
198.103.61.2	4
198.96.2.93	4



# Methodology

# Methodology

Nanos conducted an online consultation that was open to the public, a total of 2,401 submissions were made between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

As it was an open link and anyone could participate, no margin of error can be applied to this research. The research is only representative of the submissions received and not the general population of Ottawa.

The consultation was commissioned by the Ottawa Public Library.

Note: Charts may not add up to 100 due to rounding.

# About Nanos

Nanos is one of North America's most trusted research and strategy organizations. Our team of professionals is regularly called upon by senior executives to deliver superior intelligence and market advantage whether it be helping to chart a path forward, managing a reputation or brand risk or understanding the trends that drive success. Services range from traditional telephone surveys, through to elite in-depth interviews, online research and focus groups. Nanos clients range from Fortune 500 companies through to leading advocacy groups interested in understanding and shaping the public landscape. Whether it is understanding your brand or reputation, customer needs and satisfaction, engaging employees or testing new ads or products, Nanos provides insight you can trust.



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# Tabulations





## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

### Statistics

		Question 1 - The location should be easy to get to by public transit via bus	Question 2 - The location should be easy to get to from a new Light Rail Transit station	Question 3 - The location should be easy to get to by car	Question 4 - The location should have plenty of parking	Question 5 - The location should be easy to get to by bicycle
N	Valid	2272	2269	2298	2306	2281
	No	129	132	103	95	120
	Answer					
	Mean	9.2069	8.3931	5.7372	5.3417	8.4542

### Statistics

		Question 6 - The location should be easy to get to by walking	Question 7 - The location should contribute to the architectural identity of Ottawa and the National Capital	Question 8 - The location should promote environmental sustainability	Question 9 - The location should be compatible with the surrounding area/ neighbourhood	Question 10 - The location should promote a feeling of safety for library customers
N	Valid	2266	2276	2290	2238	2259
	No	135	125	111	163	142
	Answer					
	Mean	8.9409	7.5716	7.7978	7.3217	8.5206

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

### Statistics

		Question 11 - The location should have outdoor open spaces for gathering (outside of the facility)	Question 12 - The location should have a nice view looking out from the facility	Question 13 - The location should include a public green space	Question 14 - The location should be welcoming to people with physical disabilities	Question 15 - The location should deliver the best value for tax dollars
N	Valid	2300	2312	2297	2246	2241
	No	101	89	104	155	160
	Answer					
	Mean	6.2174	5.6176	6.3761	9.2881	6.5761

### Statistics

		Question 16 - The location should be the lowest cost to acquire	Question 17 - The location should have space for future expansion	Question 18 - The location should be close to restaurants	Question 19 - The location should be close to retail shopping	Question 20 - The location should be close to office buildings
N	Valid	2259	2260	2318	2305	2280
	No	142	141	83	96	121
	Answer					
	Mean	4.1673	7.1181	4.7334	4.3540	5.2057

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

### Statistics

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		Question 21 - The location should be close to residential dwellings	Question 22 - The location should be close to museums, arts and cultural institutions
N	Valid	2289	2292
	No	112	109
	Answer		
Mean		6.2612	5.8634

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important.  
[RANDOMIZE]

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 1 - The location should be easy to get to by public transit via bus	Not at all important(1)	22	.9	1.0	1.0
	2	5	.2	.2	1.2
	3	8	.3	.4	1.5
	4	13	.5	.6	2.1
	5	36	1.5	1.6	3.7
	6	50	2.1	2.2	5.9
	7	112	4.7	4.9	10.8
	8	199	8.3	8.8	19.6
	9	316	13.2	13.9	33.5
	Very important(10)	1511	62.9	66.5	100.0
	Total	2272	94.6	100.0	
No answer	Unsure	71	3.0		
	No answer	58	2.4		
	Total	129	5.4		
Total		2401	100.0		

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

**Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important.**  
**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 2 - The location should be easy to get to from a new Light Rail Transit station	Not at all important(1)	57	2.4	2.5	2.5
	2	35	1.5	1.5	4.1
	3	32	1.3	1.4	5.5
	4	29	1.2	1.3	6.7
	5	79	3.3	3.5	10.2
	6	108	4.5	4.8	15.0
	7	230	9.6	10.1	25.1
	8	305	12.7	13.4	38.6
	9	328	13.7	14.5	53.0
	Very important(10)	1066	44.4	47.0	100.0
	Total	2269	94.5	100.0	
No answer	Unsure	71	3.0		
	No answer	61	2.5		
	Total	132	5.5		
Total		2401	100.0		

Nanos Research conducted an online consultation on behalf of the Ottawa Public Library between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

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Please rate the importance of each of the factors that could be used when deciding where to locate the new Ottawa Central Library within the Central Area. Please use a rating scale of 1 to 10, where 1 is not at all important and 10 is very important.  
[RANDOMIZE]

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 3 - The location should be easy to get to by car	Not at all important(1)	268	11.2	11.7	11.7
	2	166	6.9	7.2	18.9
	3	189	7.9	8.2	27.1
	4	182	7.6	7.9	35.0
	5	259	10.8	11.3	46.3
	6	231	9.6	10.1	56.4
	7	267	11.1	11.6	68.0
	8	235	9.8	10.2	78.2
	9	151	6.3	6.6	84.8
	Very important(10)	350	14.6	15.2	100.0
Total		2298	95.7	100.0	
No answer	Unsure	36	1.5		
	No answer	67	2.8		
	Total	103	4.3		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 4 - The location should have plenty of parking	Not at all important(1)	334	13.9	14.5	14.5
	2	200	8.3	8.7	23.2
	3	222	9.2	9.6	32.8
	4	191	8.0	8.3	41.1
	5	283	11.8	12.3	53.3
	6	227	9.5	9.8	63.2
	7	198	8.2	8.6	71.8
	8	188	7.8	8.2	79.9
	9	143	6.0	6.2	86.1
	Very important(10)	320	13.3	13.9	100.0
	Total	2306	96.0	100.0	
No answer	Unsure	33	1.4		
	No answer	62	2.6		
	Total	95	4.0		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 5	Not at all important(1)	67	2.8	2.9	2.9
- The location should be easy to get to by bicycle	2	18	.7	.8	3.7
	3	33	1.4	1.4	5.2
	4	29	1.2	1.3	6.4
	5	94	3.9	4.1	10.6
	6	90	3.7	3.9	14.5
	7	189	7.9	8.3	22.8
	8	307	12.8	13.5	36.3
	9	363	15.1	15.9	52.2
	Very important(10)	1091	45.4	47.8	100.0
	Total	2281	95.0	100.0	
No answer	Unsure	55	2.3		
	No answer	65	2.7		
	Total	120	5.0		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 6 - The location should be easy to get to by walking	Not at all important(1)	30	1.2	1.3	1.3
	2	8	.3	.4	1.7
	3	18	.7	.8	2.5
	4	24	1.0	1.1	3.5
	5	65	2.7	2.9	6.4
	6	68	2.8	3.0	9.4
	7	141	5.9	6.2	15.6
	8	231	9.6	10.2	25.8
	9	314	13.1	13.9	39.7
	Very important(10)	1367	56.9	60.3	100.0
	Total	2266	94.4	100.0	
No answer	Unsure	76	3.2		
	No answer	59	2.5		
	Total	135	5.6		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 7 - Not at all		135	5.6	5.9	5.9
The location should contribute to the architectural identity of Ottawa and the National Capital	1				
	2	46	1.9	2.0	8.0
	3	63	2.6	2.8	10.7
	4	59	2.5	2.6	13.3
	5	166	6.9	7.3	20.6
	6	151	6.3	6.6	27.2
	7	260	10.8	11.4	38.7
	8	321	13.4	14.1	52.8
	9	293	12.2	12.9	65.6
	Very important(10)	782	32.6	34.4	100.0
	Total	2276	94.8	100.0	
No answer	Unsure	65	2.7		
	No answer	60	2.5		
	Total	125	5.2		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 8 - The location should promote environmental sustainability	Not at all important(1)	96	4.0	4.2	4.2
	2	42	1.7	1.8	6.0
	3	48	2.0	2.1	8.1
	4	52	2.2	2.3	10.4
	5	153	6.4	6.7	17.1
	6	156	6.5	6.8	23.9
	7	256	10.7	11.2	35.1
	8	355	14.8	15.5	50.6
	9	328	13.7	14.3	64.9
	Very important(10)	804	33.5	35.1	100.0
	Total	2290	95.4	100.0	
No answer	Unsure	50	2.1		
	No answer	61	2.5		
	Total	111	4.6		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 9 - The location should be compatible with the surrounding area/ neighbourhood	Not at all important(1)	98	4.1	4.4	4.4
	2	38	1.6	1.7	6.1
	3	53	2.2	2.4	8.4
	4	72	3.0	3.2	11.7
	5	200	8.3	8.9	20.6
	6	219	9.1	9.8	30.4
	7	312	13.0	13.9	44.3
	8	430	17.9	19.2	63.5
	9	333	13.9	14.9	78.4
	Very important(10)	483	20.1	21.6	100.0
	Total	2238	93.2	100.0	
No answer	Unsure	96	4.0		
	No answer	67	2.8		
	Total	163	6.8		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 10 - The location should promote a feeling of safety for library customers	Not at all important(1)	40	1.7	1.8	1.8
	2	16	.7	.7	2.5
	3	39	1.6	1.7	4.2
	4	32	1.3	1.4	5.6
	5	92	3.8	4.1	9.7
	6	103	4.3	4.6	14.3
	7	184	7.7	8.1	22.4
	8	306	12.7	13.5	35.9
	9	353	14.7	15.6	51.6
	Very important(10)	1094	45.6	48.4	100.0
	Total	2259	94.1	100.0	
No answer	Unsure	80	3.3		
	No answer	62	2.6		
	Total	142	5.9		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 11 - The location should have outdoor open spaces for gathering (outside of the facility)	Not at all important(1)	227	9.5	9.9	9.9
	2	130	5.4	5.7	15.5
	3	130	5.4	5.7	21.2
	4	136	5.7	5.9	27.1
	5	220	9.2	9.6	36.7
	6	226	9.4	9.8	46.5
	7	325	13.5	14.1	60.6
	8	343	14.3	14.9	75.5
	9	226	9.4	9.8	85.3
	Very important(10)	337	14.0	14.7	100.0
	Total	2300	95.8	100.0	
No answer	Unsure	37	1.5		
	No answer	64	2.7		
	Total	101	4.2		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 12 - The location should have a nice view looking out from the facility	Not at all important(1)	276	11.5	11.9	11.9
	2	148	6.2	6.4	18.3
	3	183	7.6	7.9	26.3
	4	173	7.2	7.5	33.7
	5	269	11.2	11.6	45.4
	6	283	11.8	12.2	57.6
	7	331	13.8	14.3	71.9
	8	249	10.4	10.8	82.7
	9	177	7.4	7.7	90.4
	Very important(10)	223	9.3	9.6	100.0
	Total	2312	96.3	100.0	
No answer	Unsure	29	1.2		
	No answer	60	2.5		
	Total	89	3.7		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 13 - The location should include a public green space	Not at all important(1)	232	9.7	10.1	10.1
	2	116	4.8	5.1	15.2
	3	147	6.1	6.4	21.5
	4	118	4.9	5.1	26.7
	5	219	9.1	9.5	36.2
	6	183	7.6	8.0	44.2
	7	275	11.5	12.0	56.2
	8	332	13.8	14.5	70.6
	9	255	10.6	11.1	81.7
	Very important(10)	420	17.5	18.3	100.0
	Total	2297	95.7	100.0	
No answer	Unsure	46	1.9		
	No answer	58	2.4		
	Total	104	4.3		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 14 - The location should be welcoming to people with physical disabilities	Not at all important(1)	22	.9	1.0	1.0
	2	6	.2	.3	1.2
	3	9	.4	.4	1.6
	4	9	.4	.4	2.0
	5	34	1.4	1.5	3.6
	6	36	1.5	1.6	5.2
	7	84	3.5	3.7	8.9
	8	185	7.7	8.2	17.1
	9	300	12.5	13.4	30.5
	Very important(10)	1561	65.0	69.5	100.0
Total		2246	93.5	100.0	
No answer	Unsure	87	3.6		
	No answer	68	2.8		
	Total	155	6.5		
Total		2401	100.0		

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[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 15 - The location should deliver the best value for tax dollars	Not at all important(1)	114	4.7	5.1	5.1
	2	95	4.0	4.2	9.3
	3	137	5.7	6.1	15.4
	4	154	6.4	6.9	22.3
	5	297	12.4	13.3	35.6
	6	259	10.8	11.6	47.1
	7	267	11.1	11.9	59.0
	8	249	10.4	11.1	70.1
	9	184	7.7	8.2	78.4
	Very important(10)	485	20.2	21.6	100.0
	Total	2241	93.3	100.0	
No answer	Unsure	92	3.8		
	No answer	68	2.8		
	Total	160	6.7		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 16 - The location should be the lowest cost to acquire	Not at all important(1)	425	17.7	18.8	18.8
	2	270	11.2	12.0	30.8
	3	347	14.5	15.4	46.1
	4	242	10.1	10.7	56.8
	5	367	15.3	16.2	73.1
	6	204	8.5	9.0	82.1
	7	139	5.8	6.2	88.3
	8	92	3.8	4.1	92.3
	9	58	2.4	2.6	94.9
	Very important(10)	115	4.8	5.1	100.0
	Total	2259	94.1	100.0	
No answer	Unsure	76	3.2		
	No answer	66	2.7		
	Total	142	5.9		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 17 - The location should have space for future expansion	Not at all important(1)	95	4.0	4.2	4.2
	2	48	2.0	2.1	6.3
	3	91	3.8	4.0	10.4
	4	85	3.5	3.8	14.1
	5	197	8.2	8.7	22.8
	6	249	10.4	11.0	33.8
	7	361	15.0	16.0	49.8
	8	381	15.9	16.9	66.7
	9	301	12.5	13.3	80.0
	Very important(10)	452	18.8	20.0	100.0
	Total	2260	94.1	100.0	
No answer	Unsure	81	3.4		
	No answer	60	2.5		
	Total	141	5.9		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 18 - The location should be close to restaurants	Not at all important(1)	423	17.6	18.2	18.2
	2	171	7.1	7.4	25.6
	3	233	9.7	10.1	35.7
	4	229	9.5	9.9	45.6
	5	339	14.1	14.6	60.2
	6	267	11.1	11.5	71.7
	7	255	10.6	11.0	82.7
	8	202	8.4	8.7	91.4
	9	96	4.0	4.1	95.6
	Very important(10)	103	4.3	4.4	100.0
	Total	2318	96.5	100.0	
No answer	Unsure	24	1.0		
	No answer	59	2.5		
	Total	83	3.5		
Total		2401	100.0		

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[RANDOMIZE]

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 19 - The location should be close to retail shopping	Not at all important(1)	499	20.8	21.6	21.6
	2	230	9.6	10.0	31.6
	3	242	10.1	10.5	42.1
	4	236	9.8	10.2	52.4
	5	328	13.7	14.2	66.6
	6	239	10.0	10.4	77.0
	7	207	8.6	9.0	85.9
	8	136	5.7	5.9	91.8
	9	84	3.5	3.6	95.5
	Very important(10)	104	4.3	4.5	100.0
	Total	2305	96.0	100.0	
No answer	Unsure	29	1.2		
	No answer	67	2.8		
	Total	96	4.0		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 20 - The location should be close to office buildings	Not at all important(1)	353	14.7	15.5	15.5
	2	138	5.7	6.1	21.5
	3	211	8.8	9.3	30.8
	4	195	8.1	8.6	39.3
	5	338	14.1	14.8	54.2
	6	272	11.3	11.9	66.1
	7	241	10.0	10.6	76.7
	8	186	7.7	8.2	84.8
	9	130	5.4	5.7	90.5
	Very important(10)	216	9.0	9.5	100.0
	Total	2280	95.0	100.0	
No answer	Unsure	56	2.3		
	No answer	65	2.7		
	Total	121	5.0		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 21 - The location should be close to residential dwellings	Not at all important(1)	188	7.8	8.2	8.2
	2	71	3.0	3.1	11.3
	3	132	5.5	5.8	17.1
	4	137	5.7	6.0	23.1
	5	324	13.5	14.2	37.2
	6	277	11.5	12.1	49.3
	7	336	14.0	14.7	64.0
	8	298	12.4	13.0	77.0
	9	220	9.2	9.6	86.6
	Very important(10)	306	12.7	13.4	100.0
	Total	2289	95.3	100.0	
No answer	Unsure	55	2.3		
	No answer	57	2.4		
	Total	112	4.7		
Total		2401	100.0		

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**[RANDOMIZE]**

		Frequency	Percent	Valid Percent	Cumulative Percent
Question 22 - The location should be close to museums, arts and cultural institutions	Not at all important(1)	264	11.0	11.5	11.5
	2	111	4.6	4.8	16.4
	3	158	6.6	6.9	23.3
	4	157	6.5	6.8	30.1
	5	292	12.2	12.7	42.8
	6	256	10.7	11.2	54.0
	7	308	12.8	13.4	67.5
	8	272	11.3	11.9	79.3
	9	217	9.0	9.5	88.8
	Very important(10)	257	10.7	11.2	100.0
	Total	2292	95.5	100.0	
No answer	Unsure	47	2.0		
	No answer	62	2.6		
	Total	109	4.5		
Total		2401	100.0		

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		Frequency	Percent	Valid Percent	Cumulative Percent
Question 23 - Are there other factors that are important to you about where the Central Library is located? [Open-ended]	Downtown/Central	478	19.9	41.5	41.5
	Ease of access/Popular Areas	173	7.2	15.0	56.6
	Other	123	5.1	10.7	67.2
	Downtown/Central/Not LeBreton Flats.	94	3.9	8.2	75.4
	Near green Space/Recreational Spaces/Café	75	3.1	6.5	81.9
	Near Public Transit	74	3.1	6.4	88.4
	Make it look nice	46	1.9	4.0	92.4
	Neighbourhood Periphery/Not Downtown	37	1.5	3.2	95.6
	Cost/No need for new library	26	1.1	2.3	97.8
	LeBreton Flats is fine/ideal	21	.9	1.8	99.7
	Unsure	4	.2	.3	100.0
Total		1151	47.9	100.0	
No answer		1250	52.1		
Total		2401	100.0		

Nanos Research conducted an online consultation on behalf of the Ottawa Public Library between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

### Statistics

		Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months.   Ottawa Public Library (any location)	Question 24b - Please indicate how many times you have visited, in person, the following in the past 12 months.   Library and Archives Canada (any location)
N	Valid	2227	2054
	No answer	174	347
Mean		33.1801	4.3354
Median		15.0000	.0000

Nanos Research conducted an online consultation on behalf of the Ottawa Public Library between May 26<sup>th</sup> and June 9<sup>th</sup>, 2016.

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months. Ottawa Public Library (any location)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	.00	156	6.5	7.0	7.0
	1.00	83	3.5	3.7	10.7
	2.00	100	4.2	4.5	15.2
	3.00	83	3.5	3.7	18.9
	4.00	77	3.2	3.5	22.4
	5.00	83	3.5	3.7	26.1
	6.00	101	4.2	4.5	30.7
	7.00	13	.5	.6	31.3
	8.00	49	2.0	2.2	33.5
	9.00	9	.4	.4	33.9
	10.00	130	5.4	5.8	39.7
	12.00	166	6.9	7.5	47.1
	13.00	1	.0	.0	47.2
	14.00	7	.3	.3	47.5
	15.00	102	4.2	4.6	52.1
	16.00	10	.4	.4	52.5
	18.00	13	.5	.6	53.1
	20.00	132	5.5	5.9	59.0
	21.00	2	.1	.1	59.1

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months. Ottawa Public Library (any location)**

	Frequency	Percent	Valid Percent	Cumulative Percent
22.00	3	.1	.1	59.3
24.00	79	3.3	3.5	62.8
25.00	58	2.4	2.6	65.4
26.00	10	.4	.4	65.9
30.00	111	4.6	5.0	70.9
35.00	20	.8	.9	71.8
36.00	23	1.0	1.0	72.8
37.00	2	.1	.1	72.9
38.00	3	.1	.1	73.0
40.00	81	3.4	3.6	76.7
45.00	22	.9	1.0	77.6
46.00	1	.0	.0	77.7
48.00	12	.5	.5	78.2
50.00	121	5.0	5.4	83.7
52.00	56	2.3	2.5	86.2
55.00	7	.3	.3	86.5
56.00	1	.0	.0	86.5
60.00	57	2.4	2.6	89.1
65.00	3	.1	.1	89.2

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months. Ottawa Public Library (any location)**

	Frequency	Percent	Valid Percent	Cumulative Percent
69.00	1	.0	.0	89.3
70.00	10	.4	.4	89.7
75.00	14	.6	.6	90.3
77.00	1	.0	.0	90.4
80.00	10	.4	.4	90.8
90.00	6	.2	.3	91.1
96.00	1	.0	.0	91.2
100.00	82	3.4	3.7	94.8
104.00	10	.4	.4	95.3
105.00	1	.0	.0	95.3
109.00	1	.0	.0	95.4
110.00	2	.1	.1	95.5
111.00	1	.0	.0	95.5
120.00	3	.1	.1	95.6
125.00	4	.2	.2	95.8
130.00	2	.1	.1	95.9
150.00	9	.4	.4	96.3
155.00	1	.0	.0	96.4
156.00	3	.1	.1	96.5

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months. Ottawa Public Library (any location)**

	Frequency	Percent	Valid Percent	Cumulative Percent
158.00	1	.0	.0	96.5
175.00	1	.0	.0	96.6
180.00	1	.0	.0	96.6
190.00	1	.0	.0	96.7
200.00	27	1.1	1.2	97.9
208.00	1	.0	.0	97.9
210.00	1	.0	.0	98.0
220.00	1	.0	.0	98.0
240.00	1	.0	.0	98.1
250.00	12	.5	.5	98.6
260.00	1	.0	.0	98.7
270.00	1	.0	.0	98.7
275.00	3	.1	.1	98.8
300.00	15	.6	.7	99.5
345.00	1	.0	.0	99.6
365.00	7	.3	.3	99.9
500.00	1	.0	.0	99.9
624.00	1	.0	.0	100.0
800.00	1	.0	.0	100.0

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24a - Please indicate how many times you have visited, in person, the following in the past 12 months. Ottawa Public Library (any location)**

		Frequency	Percent	Valid Percent	Cumulative Percent
No answer	Total	2227	92.8	100.0	
	Unsure	7	.3		
	No answer	166	6.9		
	No answer	1	.0		
	Total	174	7.2		
Total		2401	100.0		

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 24b - Please indicate how many times you have visited, in person, the following in the past 12 months. | Library and Archives Canada (any location)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	.00	1343	55.9	65.4	65.4
	1.00	272	11.3	13.2	78.6
	2.00	197	8.2	9.6	88.2
	3.00	76	3.2	3.7	91.9
	4.00	34	1.4	1.7	93.6
	5.00	45	1.9	2.2	95.8
	6.00	18	.7	.9	96.6
	8.00	7	.3	.3	97.0
	10.00	19	.8	.9	97.9
	12.00	6	.2	.3	98.2
	13.00	1	.0	.0	98.2
	15.00	3	.1	.1	98.4
	18.00	1	.0	.0	98.4
	19.00	1	.0	.0	98.5
	20.00	7	.3	.3	98.8
	24.00	1	.0	.0	98.9
	25.00	2	.1	.1	99.0
	30.00	2	.1	.1	99.1
	36.00	1	.0	.0	99.1

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

**Question 24b - Please indicate how many times you have visited, in person, the following in the past 12 months. | Library and Archives Canada (any location)**

		Frequency	Percent	Valid Percent	Cumulative Percent
	40.00	1	.0	.0	99.2
	50.00	5	.2	.2	99.4
	52.00	1	.0	.0	99.5
	60.00	1	.0	.0	99.5
	72.00	1	.0	.0	99.6
	75.00	1	.0	.0	99.6
	100.00	2	.1	.1	99.7
	150.00	1	.0	.0	99.8
	200.00	3	.1	.1	99.9
	320.00	1	.0	.0	100.0
	5000.00	1	.0	.0	100.0
	Total	2054	85.5	100.0	
No answer	Unsure	6	.2		
	No answer	341	14.2		
	Total	347	14.5		
	Total	2401	100.0		

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## 2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET

### Question 25 - Which of the following statements best describes you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I am an Ottawa Public Library card holder	2010	83.7	88.1	88.1
	Someone in my household is an Ottawa Public Library card holder and I use their card to access Ottawa Public Library services	109	4.5	4.8	92.9
	I am not an Ottawa Public Library card holder but I use Ottawa Public Library services that do not require a card	62	2.6	2.7	95.6
	I am not a card holder and I do not use Ottawa Public Library services	81	3.4	3.5	99.1
	None of the above	20	.8	.9	100.0
	Total	2282	95.0	100.0	
No answer	No answer	119	5.0		
Total		2401	100.0		

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 26 - Which of the following statements best describes you?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I hold a Library and Archives Canada user card	263	11.0	11.8	11.8
	I do not hold a Library and Archives Canada user card	1973	82.2	88.2	100.0
	Total	2236	93.1	100.0	
No answer	No answer	165	6.9		
Total		2401	100.0		

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 27 - Which of the following best describes your use of the Main branch of the Ottawa Public Library?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	The Main branch is my primary branch	724	30.2	32.0	32.0
	I use the Main branch occasionally	957	39.9	42.3	74.3
	I do not use the Main branch	582	24.2	25.7	100.0
	Total	2263	94.3	100.0	
No answer	No answer	138	5.7		
Total		2401	100.0		

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**2016-850 – Ottawa Public Library – Online Consultation - STAT SHEET**

**Question 29 - Which of the following is the highest level of education you have achieved?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Some high school	18	.7	.8	.8
	Completed high school	38	1.6	1.7	2.5
	Some college/CEGEP or university	135	5.6	6.0	8.5
	Completed college/CEGEP	207	8.6	9.2	17.6
	Completed university	844	35.2	37.4	55.0
	Completed graduate studies	976	40.6	43.2	98.2
	Prefer not to say	41	1.7	1.8	100.0
	Total	2259	94.1	100.0	
No answer	No answer	142	5.9		
Total		2401	100.0		

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**2016-850 – Ottawa Public Library – Online Consultation – Postal Code Location - STAT SHEET**

		Region			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Ottawa	2141	89.2	89.2	89.2
	No	190	7.9	7.9	97.1
	answer/not provided				
	Rest of Ontario	44	1.8	1.8	98.9
	Other	26	1.1	1.1	100.0
Total		2401	100.0	100.0	

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## 2016-850 – Ottawa Public Library – Online Consultation – Location - STAT SHEET

		Location			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Ontario	1780	74.1	74.1	74.1
	Unknown/undetermined	428	17.8	17.8	92.0
	Quebec	108	4.5	4.5	96.5
	Illinois	8	.3	.3	96.8
	Indonesia	8	.3	.3	97.1
	California	7	.3	.3	97.4
	Alberta	5	.2	.2	97.6
	Nova Scotia	5	.2	.2	97.8
	British Columbia	4	.2	.2	98.0
	United Kingdom	4	.2	.2	98.2
	Australia	3	.1	.1	98.3
	France	3	.1	.1	98.4
	New York	3	.1	.1	98.5
	Germany	2	.1	.1	98.6
	Mexico	2	.1	.1	98.7
	New Brunswick	2	.1	.1	98.8
	Switzerland	2	.1	.1	98.9
	Algeria	1	.0	.0	98.9
	Arizona	1	.0	.0	99.0
	China	1	.0	.0	99.0
	Denmark	1	.0	.0	99.0
	District of Columbia	1	.0	.0	99.1
	Ethiopia	1	.0	.0	99.1
	Florida	1	.0	.0	99.2
	Ghana	1	.0	.0	99.2
	India	1	.0	.0	99.3
	Israel	1	.0	.0	99.3
	Korea	1	.0	.0	99.3
	Maine	1	.0	.0	99.4

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## 2016-850 – Ottawa Public Library – Online Consultation – Location - STAT SHEET

Location				
	Frequency	Percent	Valid Percent	Cumulative Percent
Massachusetts	1	.0	.0	99.4
Minnesota	1	.0	.0	99.5
Missouri	1	.0	.0	99.5
Netherlands	1	.0	.0	99.5
New Jersey	1	.0	.0	99.6
Newfoundland and Labrador	1	.0	.0	99.6
North Carolina	1	.0	.0	99.7
Norway	1	.0	.0	99.7
Pennsylvania	1	.0	.0	99.8
Slovakia	1	.0	.0	99.8
Tanzania	1	.0	.0	99.8
Texas	1	.0	.0	99.9
Utah	1	.0	.0	99.9
Vermont	1	.0	.0	100.0
Yukon Territory	1	.0	.0	100.0
Total	2401	100.0	100.0	

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
192.234.223.100	74
198.103.104.11	18
198.103.167.20	18
198.103.184.76	17
205.193.94.40	15
208.124.136.146	15
192.197.71.189	14
192.197.178.2	12
205.194.127.36	12
192.197.82.203	7
204.187.34.100	7
132.156.2.2	6
142.78.8.4	6
199.212.215.11	6
205.193.174.5	6
64.26.181.131	6
137.122.64.8	5
198.103.96.11	5
66.46.88.54	5

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
192.197.82.153	4
198.103.161.1	4
198.103.196.150	4
198.103.249.251	4
198.103.61.2	4
198.96.2.93	4
66.46.216.10	4
198.103.221.52	3
207.107.126.38	3
208.124.139.74	3
64.231.230.149	3
67.210.169.27	3
69.156.6.71	3
76.64.2.109	3
99.246.154.78	3
108.162.142.203	2
108.175.234.190	2
108.63.131.242	2
108.63.150.62	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
131.137.245.207	2
131.137.245.209	2
135.245.48.84	2
137.122.64.24	2
137.122.64.40	2
140.80.199.91	2
142.113.157.37	2
142.113.159.245	2
172.16.10.126	2
172.16.10.163	2
172.16.13.108	2
172.16.78.158	2
172.16.9.100	2
172.16.97.121	2
172.19.2.171	2
173.206.15.3	2
173.206.29.26	2
173.32.137.114	2
174.112.20.171	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
174.112.28.163	2
174.112.29.58	2
174.91.34.160	2
174.93.58.234	2
174.95.91.245	2
184.144.100.131	2
184.144.142.226	2
184.145.139.71	2
184.145.141.50	2
192.197.72.1	2
192.206.151.130	2
198.103.108.130	2
198.103.38.30	2
198.161.203.6	2
199.167.110.10	2
199.212.150.5	2
199.212.18.130	2
199.243.125.2	2
199.71.80.11	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
199.85.192.103	2
204.101.27.98	2
204.19.14.51	2
205.193.12.50	2
205.193.170.4	2
205.193.218.33	2
205.193.82.252	2
205.211.133.128	2
206.248.135.133	2
206.47.100.88	2
206.47.116.178	2
206.47.30.188	2
206.47.31.241	2
207.107.119.126	2
207.164.143.162	2
207.219.118.34	2
207.236.24.137	2
208.65.73.219	2
209.171.43.251	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
216.218.30.199	2
23.233.28.42	2
24.114.101.151	2
24.114.90.31	2
24.114.99.63	2
24.140.234.84	2
45.72.130.18	2
64.229.172.121	2
66.203.207.66	2
66.203.207.68	2
69.156.5.79	2
69.157.112.19	2
69.171.109.128	2
70.24.173.180	2
70.26.12.125	2
70.26.34.157	2
70.30.86.14	2
70.31.29.56	2
70.31.30.223	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
70.31.30.73	2
70.54.48.121	2
74.12.191.186	2
76.66.87.115	2
76.69.122.154	2
76.69.155.32	2
96.125.137.218	2
99.239.117.15	2
99.239.181.114	2
99.240.160.110	2
99.240.181.214	2
99.240.208.41	2
99.240.254.28	2
99.240.69.76	2
99.241.108.134	2
99.241.132.217	2
99.241.135.27	2
99.241.160.140	2
99.245.224.60	2

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**2016-850 – Ottawa Public Library – Online Consultation – ISPs - STAT SHEET**

ISP	Frequency
99.245.236.131	2
99.245.252.201	2
99.246.100.2	2
99.246.15.171	2
99.246.166.234	2
99.246.168.107	2
99.246.188.39	2
99.246.6.95	2
99.246.60.218	2
99.246.64.174	2
99.246.88.23	2
Total	526

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## 2016-850 – Additional Comments - Emails

Please see below for all comments and additional feedback emailed to Nanos Research or the Ottawa Public Library during the consultation. Please note that all names, where given, have been blacked out to protect confidentiality.

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“First of all, you should keep the existing downtown library for the benefit of the inner core community.

Yes, build a new one at Landsdowne as there is land there. The new library has to be accessible by bus, car, bike, and rail. You have to look ahead 25+ years.”

“I couldn't find the questionnaire, only promotions.

My question is, why we need a central library that gives some people a much better library than the majority that use branch libraries. We will all pay for this fancy place but it is inaccessible to most people unless one has a day to spare to get to it by bus.”

“I cannot attend but my comments are these;

The new library should not be further West than Bronson, nor East of the Canal, (unless connected to either the University of Ottawa, or the Rideau Centre transit stations) and must be directly connected to one of the new transit stations (that is by tunnel) so that it is not necessary to go outside. If it is NOT attached to one of the transit stations there must be adequate parking reserved for library users only (e.g. several hundred spaces) and arrangements made for preferential parking at reduced rates for overflow parking. All parking rates should be nominal only, not regular down-town type rates, and a smart library card MUST be presented for access and for billing purposes.

The building could also entertain an art centre - pictures and sculpture.

There should be a multi-floor atrium, not less than 6 stories with real vegetation and a water feature and the ground level.

Preferably it should have lots a windows and views of the Ottawa river (this last is I know unlikely).

It should be a bold building such as the main Vancouver public library. and of a similar floor area.

Proper refreshments facilities, not like the petty little one at the present library; should be immediately available, again without going outside into the weather.

It should have a Maker space attached, with more than just 3D printing and laser cutting, for example lathes for wood and metal work, metal milling machines, band saws and power sanders. Perhaps best located below ground level. In other words a library to be envied by other capital cities.

Thank you,

██████████”

“Hello,

I tried to figure out how to add my comment on the website, but failed. So I am adding my voice here.

Over the years, the downtown of Ottawa has been hollowed out (witness Spark St. Mall as just one example). A library/community centre in the downtown area would be a huge step in reviving an otherwise empty core downtown area (outside of working hours).

The Halifax library is an excellent example of what a library could be. Surely Ottawa can learn from successful examples such as this one.  
thank you.”

“Ottawa Public Library Research Poll. You asked if we had a Ottawa Public Library card or Canada Public Archive access card. Those



questions are aiming at apples and camels. The bulk of materials in a public library are periodicals or books (or should be). The easiest way to access them is through on-site consultation or longer term borrowing for which a card is necessary. The question is significant for the OPL. BUT the bulk of the materials in Archives Canada are documents or other artifacts which are or increasingly are accessible on-line. Other material are available on site and a card is necessary, but the need for a card to do research or otherwise use material in PAC is totally different from the way a library card is needed and is useful.”

“I have just completed the survey and find that it is missing a key question: proximity to MY home and workplace. I suspect that the questions are designed to elicit a response which is in favour of locating the Central Library at Lebreton Flats, and I would like to voice my opposition to such a move. I think the Central Library should be situated in central Ottawa, close to where many people live and work.

Personally, I would not take a special trip on a bus or LRT to visit the central library. I am too busy for that! I try to fit in my visits to the library while doing errands on a weekend or during lunch hour on workdays. The current location is convenient for doing so.

Thanks,  
[REDACTED]”

“I think that a 10 point survey is silly. I cannot distinguish between 3 and 4, or 8 and 9.

Therefore, I completed my survey as if it were a three-point survey

- very important
- moderately important
- not important”

"I had no idea that you can have a Library and Archives Canada card or what that would be useful for. I have not visited the Library and Archives since Mr. Harper closed it off from public events. I used to go there frequently when there were concerts and other activities there."

"Where are people that wish to access the New Library going to park?"

"PLEASE make sure the library is as centrally located as possible - ideally near either the Lyon or Parliament LRT station (assuming this is affordable)."

"I want to express my opinion about where the library should be and do not see how to do it on this website. It is also slanted towards putting it at LeBreton Flats which is totally out of the way for walkers."

"The scale doesn't measure my opinion well. I'm answering for the LOCATION but many of the questions seem to be about the BUILDING.

I don't think the library should be a project for building developers, it should be a project for Ottawa's citizens and visitors.

For example, "best value for tax dollars" is an important consideration. The LOCATION that would be the *best value* might push BUILDING costs up a little due to the constraints of a particular location. A LOCATION that "promote[s] environmental sustainability" would consider density (paving currently earthed spaces vs. building on already paved land), or might explore possible effects on the water table.. but I get the impression the question measures how 'modern' people want the BUILDING to be.

I think it should have outdoor spaces for gathering that are not paved, that offer park space or small scale commerce to attract people.

The library is an important institution for a very diverse group of people. Removing service from any neighbourhood will have a significant impact.

As a centertown parent, I would be severely affected if the library was taken out of the downtown core. Losing that institution would inhibit my kid's education and my own community work.

There were very few demographic questions in the survey (income, race, housing type). I missed them

Thanks for your time.

██████████

“Hi,

For your future reference, I just wanted to note that on the questionnaire about the Central Library location I found two of the questions rather strange because their terms were not defined or were overly subjective. As a consequence, I suspect that the results received on these would need to be considered invalid because they do not actually provide you with any concrete information.

They were:

- "The location should deliver the best value for tax dollars." What does value mean in this case? Some people will read this as meaning that the location should be as cheap as possible, while others would say that the question of value has to do with prestige and visibility and not cost. I'm not sure how you will isolate those two positions from your data points.
- "The location should contribute to the architectural identity of Ottawa and the National Capital." This is almost meaningless: every building that is constructed in a city contributes to its architectural identity. I imagine that what you were looking to determine is how important it is that the central library be in a location with a high potential for exemplary architectural quality."



# 2016-850

“Dear Nanos:

Re your Ottawa Public Library questionnaire, and its question re use of the main library:

You missed an important possible answer

Between "The Main Library is my home branch" and "I use the Main Library sometimes", there should have also been the option "I use the Main Library frequently". Lots of us may have our home branches in our neighbourhoods but also use the Main Library every week, especially for those who work downtown.

Yours sincerely,

██████████”

Phone Message:

Left a message stating that he found the online form difficult to access, and felt the link was hard to see on the website.

**2016-850 – Open-ended Responses**

Please see below for all the responses to the open-ended question during the online consultation. All responses are provided in the order they were given. Please note that all identifying details, where given, have been blacked out to protect confidentiality.

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“The new Central Library should be located in close proximity to the highest number of residents possible, the greatest number of employment centres and the greatest number of cultural institutions. Driving to the new Central Library should be made possible for persons with disabilities only. Having it located near a new LRT station is a good idea, however, only 3% of current users visit the current location by transit, therefore, having the location rely on transit would not be advisable.”

“Accessibility for the largest number of residents. Central branch used / accessed more in the core than nearby branches (Sunnyside/Rideau), and features such as the Ottawa room used by researchers from all over the city.”

“Located downtown”

“Should be central given it is the "Central Library"”

“I've used public libraries when I travel and they are always in popular areas of the city. Highly walkable, highly bikeable.”

“A nice area that elevates the status of Ottawa's libraries. The location sends a message of how important the library is and who it is for”

“The Central Library should be centrally located. The location should consider the "walksheds" of the nearby branches to ensure that services are equitably distributed through the city. While the central branch may host some unique services, the primary purpose should be to provide library services to the community.”

"The central library should be central, specifically within the downtown core. I do not feel Lebreton Flats would be an appropriate location. Lebreton ought to have a library, but not the main branch."

"I think the library should be located near where the current central library is, if possible."

"The library should be a destination: bright, innovative, welcoming, and safe. There are some fantastic libraries in places like Halifax, Toronto (the Reference Library) and Seattle that embody that ethos and it would be wonderful to see that here in Ottawa."

"I would use the Library and Archives facility more often if it was more welcoming and convenient. Associating it with the Ottawa library would contribute to both those objectives."

"The new library should be in a central location that is easily accessible to clients of all sorts who visit using a variety of modes (e.g. walking, bikes, transit)."

"The central library should be as close to "central" Ottawa (downtown) as possible"

"It should be inside the traditional core. I'm not Especially comfortable with proposals to move it to the Byward market, west of Bronson or south of Laurier. This is the main branch, not a small local branch.. it must serve the high density population, day-time users, provide easy to get to (by walking, bus, or bike) programming space for community groups etc.. That means it needs to be downtown."

"It should be central. Located downtown. If it's not located downtown then downtown needs a branch library to replace to existing library."

"I rarely go to the library without making other stops. It needs to be integrated with the businesses at the downtown core."

"East of Bronson."

"Well, \*centrally\*. It should be equally available to people from across the city and visitors. If you want to draw people to a library it must be located in

a place that is easy to get to by all types of people, from all areas, in all ways. And it should be near other sites or attractions that make it part of an outing. Outside space is key.”

“That it would be near where it is today for maximum access by those who walk, especially the elderly, those with disability, people working in the dense downtown core and families with young children”

“It should be in the downtown core and easily accessible those living in centretown and the golden triangle areas.”

“Users and non users should've surveyed about why they do or don't use library services. Some questions need context: parking does not matter if other access like bike or light rail are great or if users don't drive but drop in during work day for example.”

“Easy access”

“No”

“As the downtown core is changing in shape and getting larger, I still think the library location could go as far west as Preston. Bayview is a little too far, but Preston is still relatively central, and will be more so in 10 years. We should be building this for the future, not for right now.”

“That Lebreton is clearly the preferred location internally is an abomination.”

“Does not need to be in the central core of the city. Can be on the edge of downtown. Needs to be on the new light rail line.”

“Keep it downtown. Do not provide parking.”

“Located in the traditional downtown core - above escarpment - where multi-trip activity does not require I use lrt but can walk up to 6 blocks from library location to access shopping, city services, NAC, rideau centre.”

“stationnements de disponible en nombre suffisant »

“The library should be in a central location, close to the new light rail system. It should be a uniquely designed, welcoming, bright, and open



place - something that would draw people downtown after work, or on the weekend - a true destination that people of Ottawa can be proud of. It would ideal to have it located where there can be some sort of rooftop area, perhaps with a view overlooking Parliament and the Ottawa River as well as somewhere with a green space attached with indoor/outdoor cafes/restaurants/public area.”

“Labreton flats location is fine. Building it with the National archives is a great idea. For the people complain it's not close enough to downtown leave a branch open downtown for their access. Problem solved!”

“Close to condos”

“I believe the library should be located at the center of a neighbourhood rather than at its periphery. And I would want to see the library in a spot that gets a lot of foot traffic already.”

“I think we have a great site. The old Ottawa Technical High School. It runs between three major arteries (Albert, Slater and Laurier). It affords proximity to Lebreton Flats it's on both bus and transitway routes.”

“It should be downtown and accessible to people without cars! That is the most important thing, otherwise if it's in the middle of suburbia many Ottawans will never be able to use it.”

“We don't need a new library. This is a pet project of select city council members. The trend is electronic libraries not new buildings. The city CANNOT afford to do this and I don't trust their ability to keep it on budget. This enormous expense is unnecessary.”

“If it's appealing enough too many, it could be used to revitalize a neighbourhood needs more draw... like West Centretown or downtown. But it needs to be more than a library. Look around the world to see how this can be made into something people want to go to for many reasons.”

“We should not put this location in downtown Ottawa for all the known reason: traffic/parking.... The new location should have lots of parking and space for future expansion.”



“It should be built in a location that has high foot traffic that is easy to access. Libraries and more than just places to store books. Also important that the Central library becomes a hub for the City. Ideally indoor and outdoor space components are ideal. Natural lighting and welcoming/accessible space.”

“I hope the building will be a stunning addition to the city's architecture as well as serving the needs of its citizens.”

“It needs to be accessible, either through walking, biking, or transit, to low-income communities and communities/services that cater to vulnerable/new Canadians.”

“Because I live within walking distance of the existing library, it's very important to me that I am able to get there easily and without having to pay for the bus. If the library is moved to somewhere like Lebreton Flats, I think there should be some kind of subsidy for people who have to take public transit to get there. It's a great, big space, but it's not as convenient to access as the City is making it out to be.”

“I would like to see brownfield sites considered as well as greenfield sites”

“It must be in Centretown, otherwise Centretown does not have a library. If the new Central Branch is to be elsewhere, I suggest the Metcalfe Street library be kept open as a branch library.”

“The new Central Library should reflect the current central district of the city of Ottawa, and should be located east of Bronson, west of the Rideau Canal, and north of Somerset, in the current central business district. A partnership with LAC is desirable but not necessary. Partnerships with the private sector are undesirable and inappropriate. “

“La nouvelle BCO doit conserver l'esprit communautaire et éducatif actuelle. Peut-on prévoir des aires de lectures éducatives pour les jeunes. Elle doit aussi être lumineuse à l'intérieur.”

“Keep the Central Library downtown where it's easily accessible. Do not relocate it to LeBreton Flats.”

"The main customers seem to be researchers, commercial or computer users. They should pay a fee an annual fee. No matter where it goes, people will be upset, close to the 417 may be easiest for all."

"There should be a cafe available within the library."

"If there isn't green space on site, nearby parks would be a nice compromise. The Central Branch of the London (ON) public library is always my pick for ideal library - easy to bus to, lots of parking, near shopping, gorgeous little garden outside, huge space including auditoriums."

"Safe neighborhood"

"Yes... It should be close to the National Library even if they are not combined. It should have lots of room for books and special collections and not be just a digital library. It should have its own restaurant/cafeteria. Parking should be "free" or at least "low cost". No large atrium is necessary in order to impress... spend the money on books! One should be able to see the Parliamentary Library from one of its reading room windows."

"The new location should be central. In the downtown core. Accessible to marginalized persons who access other services in the area. The current location of the central library is good in this sense."

"There should be enough space for a winter garden and a theatre, and possibly an art gallery, within the library complex."

"Please be progressive in thinking about a new library. Ottawa can be a world class city if we begin to undo city planning gaffes of the past. The library needs to be world class as well and centrally located. We need a downtown that gives people a reason to stay in it past rush hour."

"It should take into consideration the on-going development of the city--not just how it is now, but how it will be developed in 10, 20, even 50 or 100 years from now. It should also be located equidistant between the two nearest libraries, and not too close to one or the other."

"It would be nice to be able to find a location that is close to the current downtown location. This would reduce the change for seniors who might

have chosen their apartment downtown to be close to the library. On another topic... It's a shame that the old Carnegie library was demolished - any chance you could pay homage to that library in one of the facades or interiors of the new building? Perhaps some of the relics of that old library (currently in Rockcliffe Park Village Green as follies?) could be used somewhere in the new building..."

"Put it on the new LRT line"

"Having a "public square"

"That it's actually central and not in LeBreton Flats."

"Site size should allow for future expansion or the building of related facilities. A film/picture/portrait library could be collocated, for example."

"Somewhere in the downtown area."

"Easily accessible by the majority of the city's residents"

"The location should be close to the current location as it is an excellent location."

"1. A combination of sites is acceptable. For example, the "Somerset" community branch could stay at the existing Main Branch and the Central Library component could be located at the Bayview Yards area.2. The fair market value of the City property or any other asset used or sold in support of the Ottawa Central Library will be included in each option cost in the business case.3. The Central Library shall be located within 400 meters of the new LRT line. (Mandatory criteria)4. The site will offer anti-terrorism and anti-vandalism features. For example, a 50 foot standoff from curb to building to mitigate blast effects. (Rated criteria)5. The life-cycle costs, initial costs and community costs of each option shall be included for the Business Case.6. The site complements an existing catchment area. For example, a Central Library located at the Bayview Yards area would relieve pressure and cost to expand the Rosemount Branch. This cost avoidance should be included in the Business"

"It must be central - between the canal, Ottawa River and escarpment , located the actual downtown."

“Should be in Ottawa, Ontario and not in Hull or Gatineau, Quebec under the pretence that we are a National Capital Region.”

“The central library should be in a location that is easiest to walk to. The library needs to be accessible for those who need it most: low-income, homeless, etc. These are the people who would benefit most from a library with all the great free services it provides. By putting the library in a location that people need to use light transit it is in effect cutting off the people who can't afford say a bus pass. The library should be inclusive and free to get to. Keep it east of Bronson!”

“While I don't feel that having nearby restaurants is important, having a cafe in the space with good coffee and sandwiches would be a big draw for me.”

“Needs to be in the downtown (Bronson to Canal; Wellington to Gloucester rather than what you define as central. Should be in a vibrant place where people already go, not LeBreton which will be decades before it is a people place again. Needs to serve the people who live and work in the central core and not be too close to branch libraries. Note that it is OK to be on several floors and does not necessarily need to be in a huge vacant field.”

« Ne pas la mettre à LeBreton, c'est un coin perdu et il n'y a rien là. Même avec le développement futur, il va juste y avoir du hockey, il faut qu'elle soit au centre-ville et LeBreton n'est pas le centre-ville. »

“Easy access via the transit system (either bus or light rail) is vital. It should include areas where social meetings could occur. Consider a coffee bar or even a wine bar. the more important or valuable portions of the collection should be showcased at this location. Presentations by local groups and "fairs" should be welcomed. Antique book fair? Presentation by subject matter experts? Geneological, art or heraldry exhibitions? A space for such should be integrated into the design. An expansive lobby perhaps?”

“For me, I want a walkable location in downtown, with emphasis on light and design that caters to creating a local and national focal point (...Oh Vancouver Public Library I miss thee... and the indirect desk light and design and airy spaces for many to sit back and read), as people here for

an interim will use it, and people with disabilities should face no barriers to using it. I do not care if it is near green space, as it is what is inside that counts. The current library has the city's largest selection of children's books, without children using it, as the 100,000 workers that are here during the day use their lunch hour to pick up books to bring home. If it is not walkable, it will lose its primary users. The current library has no windows, and feels like walking into a cave, and is uncomfortable to linger in with limited seating. Too bad, because the people working there are excellent, and it has, as other cities much smaller than ours, potential to be a hub of activity, regard"

"Should be in the downtown core, i.e. an area more circumscribed than that defined as "central" by the OPL Board-City of Ottawa. It should not be further west than Bronson Avenue, since the locations that are close to public transit-the LRT in the zone west of Bronson are also areas with low foot traffic, low density of office buildings-employees who might visit during their lunch hours, and low density of diverse retail business and services. A consideration in siting the Central library might be the hours it keeps. If it still is open only from 13:00-17:00 on Sunday (and only for part of the year at that), it isn't likely to be a draw for tourists or families commuting in from the suburbs. If it opens only at 10:00, then there will be less rationale for locating it on a public transit commuter corridor, as opposed to an area that has a high concentration of office-retail workers who might visit either during lunch or before heading home."

"Parking should be free. With a well-priced cafeteria and restaurant on the premises, the proximity to restaurants is much less relevant. Do not listen much too all these backseat drivers, loudmouth groups and biased politicians. Instead, trust your own expert judgement, promote it and defend it."

"Not really"

"Centrally located and accessible make the most sense."

"It doesn't have to be large. It should be the size of other "regional" libraries. the warehouse can store the extra books."

“Having an excessive amount of parking and making it car-friendly would be the biggest mistake. Using parking space (or money to build a parking garage) and replacing it with green space and sustainable architecture would be preferable. A central library should be a community hub and if we're building new and big it should be a vision of what we have for the future not designed for the past (or even right now!).”

“It has to be a central location easily accessible, yet not one where you get stuck in traffic if you are not a resident living nearby. It should feel safe”

“It should be central (i.e. in the downtown core)”

“It should be in the downtown core, not Lebreton Flats. Lebreton Flats is not downtown.”

“I live in the downtown core, and part of the reason I purchased here was because of the library. It is easy to walk to. I would not like to see it at Lebreton Flats, I can't imagine it would get built on time, and would be surrounded by construction for years to come. I would not mind seeing it next to Library/Archives or even at the Garden of the Provinces/Territories (which it could be moved to the site near the SCC.)”

“Think about potential to drive development east of King Edward/Rideau Street.”

« Continuer à offrir des services de prêts entre bibliothèques en français et établir un meilleur système lorsqu'une abonnée (moi) demande six livres par Internet qui arrivent à des dates indéterminées (à deux ou trois jours d'intervalle) et qui sont renvoyés si je ne peux me rendre à ma succursale aux deux jours. Prévoir une aide virtuelle ou téléphonique pour les personnes handicapées retenues à la maison en plein hiver! Mon mari ne se porte pas toujours volontaire pour faire l'aller-retour deux fois par semaine! »

“No.”

“It needs to have spaces for meetings, classes and other activities.”

“A location that can have a green space on the roof.”



“Sparks Street Mall would be an excellent place for it - without all the food festivals.”

“It should be in downtown or Centretown”

It should be central and easy to access by public transit, as well as being accessible to people with disabilities.

“Ease of access is vital.”

“Not just bike accessibility, but proximity to bike lanes/paths specifically.”

“It should be near a major transit route with frequent buses. I can't use the library nearest to me right now because it would take almost an hour to get there by bus. It isn't on a major route, I'd need to transfer to other buses twice and none of them come by frequently. If one was late and another early, I'd be stranded in the middle of nowhere for an hour.”

“Within a 15 minute walk of the downtown core.”

“Just make sure that the actually building looks nice, and is not a glass box. This takes away from whatever location is chosen.”

“Prioritize accessibility by walking, cycling, and transit over accessibility by car.”

“The location should be easily accessible by public transportation and low-cost means.”

“With most library materials becoming available through the internet, the way of the future will not require a library to be bricks and mortar. As usual, the city is running several decades behind.”

“Location should either include, or be adjacent to, significant area of open space (park, square, wide boulevard), to afford the good view of the building from the outside. Pedestrian and wheelchair access from public transit (LRT station, bus stops) must not require crossing the street(s) on the level of high car traffic.”

“Not at Lebreton Flats.”

“Bus access. Please bus access. LRT too once that's done.”

“It should be central. Downtown”

“ the building shouldn't be too close to the existing branches on Rideau and Rosemount- the building should be at the top of the escarpment, which is a difficult climb from LeBreton Flats forcing everybody to pay for transit- the building doesn't need "a lot of parking" - it needs short-term spaces for returning books (2 minutes max) and picking up books that have been put on hold (15 minutes max)- access to the building should not only be convenient by public transit (which costs money), it should be easy to access for pedestrians and cyclists (which is free)- it is less important to be a tourist draw, though a partnership with LAC would increase the importance of that criterion (exhibits being a key component for a downtown location)”

“Pedestrian friendly area.”

“The cost. The City of Ottawa is facing a tight budget and there is little room to raise property taxes, which are already among the highest in Canada.”

“The site should allow the creation of an iconic public building - it should not be hemmed in among other nondescript shoe box office towers and it should not be a reuse of a crappy office building vacated by the Federal Government. Choose a site that allows for the creation of great public spaces both indoor and outdoor and think for the next 25 years and not just for today.”

“Make it big, make it cool, make it full of books.”

“Somewhere easily accessible that won't cost taxpayers an arm and a leg.”

“Somewhere that is easily accessible but also stands out from the surrounding areas.”

“Close to public transit and in an area that is quite populated (whether by offices, residential buildings, or a combination thereof). Ideally, it should be within walking distance for a number of people. In this case, parking is not as important and can be quite expensive so this is a lower priority. The current location is very good and has paid parking underground for those who need it.”



“Bike parking, bike fixing station. Good water fountains. Clean wash-rooms.”

“The main things that are important is the selection of books and other media. It is okay if the building built is less nice but has a great selections of up to date history books, audiobooks and cd and dvd's for borrowing. Also very important is having adequate sitting areas and power outlets for people's laptops. plenty of quiet areas both for reading and work are also important.”

“It is important to me that the Central Library be in an easy to access area that is not serviced by existing facilities. Preferably along the LRT route and even more preferably in the Lebreton Flats area as that is where it is most needed...”

“Very important to older patrons and children....should be accessible to both ..need an area for easy drop off and pick up for those using Paratranspo or drop off by car. Elders still want to visit library and use facilities for groups”

“No.”

“It should be near major transit routes, such as the 95.”

“It needs to be downtown.”

“Plenty of FREE parking, green outdoor space, easy to access, simple but modern design”

“The word is "central". It should be in Centretown. It should be within walking distance of other cultural landmarks like the Museum of Nature, the NAC, City Hall, the NAG, etc.”

“The new Central Library should be as close as possible to the location of the present Main Branch; perhaps a few blocks west or south of that location.”

“As central to the downtown core as possible. The present building might be a dog but it's a well located dog”

“Yes, it must be downtown, centrally located -- perhaps near the current archives. Use a model similar to the metro ref library in Toronto. Wonderful location, design and great for reading, research, etc. Also this should not be a P3 project -- it should be fully public. Thank you.”

“I think we need to think more broadly about what a library is. This is a community space to promote literacy (including technology literacy); a place to gather and host community events and meetings. What else? We should be looking at the best of what other international libraries offer. In terms of location - while "downtown" is ideal, I think the new space at the Flats is also great because it will be very accessible via the new LRT line.”

“Needs to be downtown (that includes Lebreton Flats)”

“The Central Library should be within the downtown core (Bronson to Elgin). Otherwise, the people living downtown without vehicles will lose a library entirely.”

“No”

“It should be accessible by tourists if it is an interesting building and also by residents using sustainable transportation. It should discourage use of cars.”

“Close to transportation systems. Over and above the location the design is very important for example see Halifax library or Cambridge Massachusetts.”

“In a space large enough for other uses and events -- such as hosting the Ottawa Tool Library or small movie nights & lectures organized by community groups.”

“No, but I would really like it to stay downtown or centretown, closer to where it is now.”

“It would be nice if it were integrated into a neighbourhood, like many other branches. It might be a good idea to make sure there is empty space left in the site for future expansion. It would be great if it were within a block of transit, and not too complicated to get to driving or biking.”

"It isn't obvious to me that any city requires a \*central\* library. Has a decentralized library system been given true consideration, or is this yet another civic monument? A flexible, inexpensive network of library branches, located in or near schools and businesses, would maximize accessibility and minimize costs. Such a network would also stand the best chance of long-term strength and flexibility."

"Must be walking distance to core. Ideally as close as possible to the current library."

"I should be downtown and I do not consider LeBreton Flats to be downtown. The new Central Library should be located walking distance of the Parliament Buildings and be enhanced to have facilities to permit the hosting of small cultural events, i.e. contain an auditorium that can be rented by various organizations and perhaps an art gallery. The Melbourne and Sydney libraries and the National Library in Canberra, all in Australia are examples of what capital city libraries should be."

"It should be downtown."

"The location should be central downtown not west side or east side. From my experience with the central branch lots of disadvantaged/homeless people use it just to spend the day there to get out of cold/heat/rain and I believe that is a important service the current main branch location provides and moving it out of the immediate core of the city would make it difficult for that aspect of the main branch to continue This survey does not take their needs into account"

"Most important thing is to be near or connected to the LRT"

"Keeping it within the core and easy to walk to - close to the major museums/parliament. I would love it if it could be built near Lebreton Flats. More/better/more secure bike lock up space would be a good improvement as well. Perhaps having a coffee shop inside would be nice- Edmonton does this and it is fun."

"The location should be on the transit way and have a stop at, or very near, the library. There should be some parking, but on-street pay parking is fine."

"No - the existing library seems to have fallen out of favour and the councillors are keen to waste tax dollars on a pretty building. Make it functional for staff and its purpose. It does not matter where it is located."

"It should be east of Bronson, west of the Canal and north of Somerset W. - that is where people are. Lebreton Flats needs a library too, but that should be a branch, not the central one. One idea could be to place it at the foot of the escarpment at the end of Queen Street, as a multi-storey building whose roof could prolong the park that overlooks Lebreton Flats at the top of the escarpment, with a public elevator and public stairs linking the top of the escarpment (Queen Street) with its lower part (Lebreton). It would then act as a true link between Upper Town and the new Lebreton neighbourhood, connect the street grid at a key location (Queen to the aqueduct bridge into the Claridge condos) and allow the city to start developing the wasted land at the foot of the escarpment which should be used to bind Upper Town and Lebreton. It would be close to the present National Archives. It would (and should) have minimal parking, since it would be between two LRT stations, and what little parking"

"Would like to see the library kept in a location relatively close to the current location"

"The ideal spot is along the canal at Laurier where the DND building (soon to be abandoned) is. It is very central and on rapid transit. There could be beautiful reading rooms overlooking the canal. Vancouver voted on a tax increase (I think over 20 years) to pay for a premium library. They got one. Ottawa should do the same."

"The Central Library should be useful to people who live in central Ottawa. A large percentage of people residing in Centretown and its surrounding neighbourhoods do not own a car. The library should meet their needs. People who are driving can easily go to other suburban branches of the Ottawa Public Library."

"A bright sunny location. Multitude of Windows. Indoor landscaping very important."

"Why do we want to waste money on a new library at all. Haven't used a library since the Internet was invented and probably will never again. Keep the old one until all the old librarians die, then close it up."

"I have no problem with it being on what is now the western edge of downtown (after all, there is already a Rideau Branch heading towards Lowertown / Sandy Hill). I'd love to see it on or near a revitalized Sparks Street Mall and the idea of collaboration with LAC sounds promising too. I'm not so keen on the idea of it being cheek-by-jowl with a hockey stadium. Though!"

"It should be exactly as described - central. Close to the core of the city, easy to access for people downtown, as most residents pass through downtown for work or leisure."

"Easy to get to, free parking. Downtown location is not easy to get to with traffic, expensive for parking, the area is already too congested."

"Needs to be centrally located - not on LeBreton Flats"

"Downtown would be best."

"Do we really need a new Central Library at all? Many of my friends and I no longer borrow books due to having bugs in them (bedbugs sometimes) and we have e-readers instead."

"Though it should be a well populated area, there should be some sort of traffic assessment to see if all the pedestrian foot traffic to the library would generate any traffic congestion in the area."

"Walking distance from the existing Main Branch. Main Branch is in the extreme southeast corner of the so-called Central Area, yet serves a very large walk-in community of residents, and of office workers on lunch and after office hours."

"Within a block or two of where it is. Lebraton Flats is not central."

"The box created by Bronson, the Ottawa River, Elgin, and Somerset. Can also include libretto if close to a LRT station."

"Should be at Lebreton Flats"

"I would like to be able to access the national archives--wasn't aware that they were open to the public. Would like the National Archives to be in the capital, handy to the Main Library"

"Needs to be downtown, not Lebreton flats."

"Access by walking, cycling, bus, train, car in that order and it should be within walking distance of the City core."

"The location should be between Tunney's Pasture and the Rideau Canal and between the Ottawa River and Laurier St."

"Nice view."

"Accessible by bus and bike. Green space, public space."

"1. Historical tradition. The old red-brick 'Carnegie' library was on Metcalfe Street; so is the handsome, present one, which preserves some of the features of the older library. That area has proven itself a wonderful place for people to come and benefit from the wonders of our central library. 2. Nearness to the National Library and Archives (LAC) and the Parliamentary Library. All three are places readers, students and researches use. It is marvellous that they are within walking distance of one another -- and of the Parliament of Canada. 3. Nearness to outside casual eateries. Readers, students, and researchers sometimes need to take a break and relax. The best way is to get out of the library. (Eating facilities within a library are an unwanted distraction and should be avoided.)"

"Should be in the core between elgin and preston / wellington and nepean"

"it needs to be central, i.e., in the downtown core, not out at LeBreton Flats."

"It should in the downtown core and that does not include the outskirts such as lebreton flats. It is the main library not a suburban branch. As the city grows there is more emphasis on intensification and more people will be



near the library. It is fine in the suburbs to have parking etc but the main branch will be accessed by people walking and not all people can afford public transit."

"Should be centrally located And have adequate parking for family and group Presentations etc."

"Close to public transportation, and around the downtown core."

"As long as it is in the downtown core, I am fine. I would even be ok with the current location if there was potential for expansion."

"LeBreton Flats makes the most sense. People insisting it must be in "the core" clearly ignore the elite view of Ottawa they are promoting. LeBreton Flats is easily reached by walking or transit and will be included in the LRT line (making it all the more reason why it is a very feasible site for a new library). It is also close to the War Museum and should be the site for new museums and new homes for existing museums (such as the Science and Technology museum)."

"Making it truly centrally located in a high density area"

"It's very important that it continue to be accessible to the Downtown community - be they people who live there, work there or are visiting. Many people who currently use the Main library's services do not have access to a car and they walk or rely on public transit to get around, so this should be a very important factor in determining the location of the future library. Our cities most vulnerable populations should not lose access to the important services offered by the library due to its relocation out of the Downtown core to its periphery if it were to be build out on LeBreton Flats."

"Located in the downtown core ...ie Bronson (east), Somerset (south), the canal (east) and the river (north) not located in lebreton flats or 557 wellington, both are too far from the core to walk, too far from the museums and rideau centre or the market. too far to access at lunch time .....finding green space in the core will be difficult, however, roof top gardens could be an options could be gardens at different levels5-10minute walk from the

LRT is acceptable as LRT will not service all neighbourhoods, a bus line that is closer 2 minute walk”

“It must stay within the ACTUAL downtown core. Bayview and Lebreton are not "downtown" and these areas are dangerous for pedestrians, especially those with mobility issues. It is very important that people living and working in the current downtown core be able to get to the library easily and safely on foot. Also, people on limited incomes living downtown should not have to shell out ridiculous bus fare to get to the library.”

“Central Library can be relatively small with more \$ allocated for on-line services and to added satellite locations.”

“Downtown”

“The library must stay in the actual downtown core. Bayview and Lebreton are nowhere NEAR downtown and are unsafe for pedestrians. Also people living downtown, especially those with mobility issues or on a limited income, should not have to pay bus fare to access the library. Walkability is crucial.”

“It should add to Ottawa's unique character and be a place of which we are all proud. It should be a signature building and that can be done in a fiscally responsible way. It should use a very broad definition of "library" making it a place where all citizens can congregate, meet and learn from each other, from experts and from the books and other resources housed within the library. Plan for it to be the "greenest" building in Ottawa and then plan to make it even greener. This is an exciting opportunity for Ottawa. Please never lose sight of that.”

“Accessibility for people without cars is HUGE”

“The future site should still be easily accessible during the winter (ex: not too far to walk to from public transit stations, or have very clear paths leading to the building when there is snow build-up)”

“Economically challenged citizens, so warm, safe, undisturbed facilities must be included for these possible guests of the library. Elderly will come to the library, for an outing. Magnifiers, and book holders, may be useful.



Healthy foods and beverages, sold at reasonable prices, should be available for patrons who stay longer than they expected. Water should be available at no price, i.e. free, to patron. Washrooms also need to be provided. Soundproof small rooms for groups of people working together on research, where they can talk without disrupting others. The OPL is always a destination trip for me, where i cannot properly estimate how long I will be visiting, so access to drink, water, and food is required. I would also like to bring my own food since i have are stricted diet. Accessibility by any and all modes of transportation is a requirement. I have been poor and the only way i had was to walk to the OPL. I have also been physically disabled and drop-off to the OPL needs to”

“Near city services and in the centre of the action”

“Ideally, the location should be located within the core so that it is walkable / bikeable from the surrounding neighbourhoods (Downtown, Centretown, Sandy Hill, the future Lebreton). I think locating it in or too near Lebreton flats would be problematic as the area is slightly outside the core, construction will be going on there for decades.”

“Ease of access by walking, cycling, and public transit are, I think, the key factors regarding location.”

“Accessible for walkers and cyclists and public transit commuters.”

“It should be in the downtown core/highly accessible by as many people as possible.”

“No, just make it very transit accessible.”

“It should located in the middle of downtown, not really a central library if you push west or east from the current location”

“I think close proximity to the downtown core is important, because the main library is meant to be central, and probably serves a lot of people during their working day in addition to evenings/weekends.”

“So everyone can get to it easily”

“Keep it central.”

“It should take future city core population growth patterns into account. It should include the best possible proximity to a large number of elementary and secondary public schools.”

“It should be in a location that shows the library is valued by the city. It does not need to be an expensive, iconic, building or be in the most expensive space but it should be in space that shows it is at the heart of a walkable city. Also, please don't make us hike across miles of parking lot to get to the entrance. If it is on a bus route, can it please be on one that does not require multiple changes to get from city centre (ie from war memorial building). No Science and Technology Museums situations please (ie no mould ridden asbestos infested bakery buildings in the back of beyond.)”

“The central library should remain in the downtown core, not including Le Breton flats. It would be uneconomical for another depot or small branch to be developed to serve the community that now uses the main library on Metcalfe. So, the new facility must still serve this community and the business sector. By putting the building in a new development at Le Breton flats, the present users will be the losers. Unless people are doing research, they will not come all the way to a new library in Le Breton to choose or to pick up books that have already been placed on reserve.”

“east of bronson if there is only one building the special areas (ottawa room, big collections) could be at lebreton or in nepean or cumberland (ie genealogy with the ottawa archives), but centretown needs a library storage for seldom used books could be anywhere improvements to transferring books among libraries is needed--the new location must support this”

“Co-location with a sports recreational center can be a bonus and benefit to the aging population in Canada, like the Barrhaven's 'Ruth Dickson' library. Please name this new library by its neighbourhood not some VIP or "politically correct" historical person. Make life easy and fun.”

“The central library should be located in the midst of the iconic buildings that Canadians identify with the national capital. It should reflect, in some form, its architectural style just as it stands out in its own right as an iconic

landmark, possibly in a stylized format that weaves together all of the components that make up the uniqueness of the Canadian confederation. The central library should also provide for the exhibit, access to, etc. of the best of LAC.”

“It should be done right- a destination style of architecture, not on the cheap, or some sort of public-private thing where the developers are the ones who really benefit, because we've all seen what that did to Lansdowne- something I will never forgive the city for doing.”

“The project must be affordable for tax payers. This should be the first, second and third criteria upon which a proposal is judged. We don't need another airport bridge fiasco.”

“It should be in a central location, accessible to the widest range of people. LeBreton Flats is not a good location for the Library.”

“It should be in the down town core, and not shuffled off to some place like LeBreton Flats.”

“Books”

“The library would do best if it is near all major forms of transit, and with a nice vista on at least one of the four sides of the building. Ease of access and general accessibility will make or break the overall decision.”

“In downtown core close to where most people work. The Central Library needs to give the greatest proportion of the population the easiest way of accessing it. It shouldn't be near a residential area where it primarily benefits residents of that area (that is the job of a local branch, not the Central Library). If it is in the downtown core (like where it currently is), people who work downtown can walk there conveniently on their lunch hour or after work, thus providing convenient library services to those who don't have a library close to where they live. It also favours low-income users who may not want to bus/drive to a library. It should be a place that's invites people to just drop in and pick up a book or do some research. Where visitors to the city can pass by and absorb some local (literary) culture. It shouldn't be a place like a museum or a theatre where you'd

have to make a special trip to on a weekend. - It should be visible (which the current one isn't). Doesn't have t"

"The Central library should be downtown and not become a conference or entertainment venue. It's about books and yes culture."

"Close to current location."

"It should not be part of a commercial complex such as Lansdowne, where developers are the winners and the City is the loser."

"The library should remain in the current boundaries of the downtown, not in a re-drawn district that includes Lebreton Flats"

"Central" should not be defined as east of Bronson and west of Elgin. Given the growth of the suburbs in the last 30 years, I believe that LeBreton Flats easily qualifies as "central".

"Should be downtown."

"Because of the question of it being somewhere that library users feel safe, I was a little unsure of what this meant. I want to voice my support for the idea that libraries are for everyone and urge the committee to not avoid areas that are low-income or frequented by homeless folks because they should be encouraged/welcome as library users."

« Il doit permettre un acces facile et rapide pour toute la clientele qui trvaille et qui peut y passer le midi ou apres le trvail. Une grosse partie de la clientele de l'actuelle bibliotheque centrale est de ce type. Une bibliotheque perdue dans la brousse veut dire pas de travailleurs, moins d'etudiants et moins de retraites. La pousser vers l'ouest par rapport a la position actuelle va lui faire perdre une grosse partie de sa Étudiez TOUTES les options pour garder MAIN ouverte qui est tres pratique ett centrale y compris agrandir, relier a un autre batiment, reconvertir des salles... Je n'ai moi et ma famille aucun interet a utiliser la bibliotheque d'archives canada et je pense que 99% des clients s'en moquent aussi. Je n'ai pas de probleme a faire venir mes enfants a main. On y prend des livres, on litt, on prend un cafe/gateau dans une boutique a cote et on rentre en bus. Perdu dans les

plaines lebreton je ne peux pas vendre cela. Vous allez transformer la bibliotheque central »

"I'd like to see the library on a lot that will allow for room to grow (compared with the current site). It's also important to me that the library be in an area that is full of people at all hours of the day and early evening. I'm only able to visit branches after work, and the current downtown branches close too early to be convenient for me. I also feel safer when there are lots of people out and about (residential and commercial)."

"The only factor for me is that it is easy to get to for everyone."

"I think the library should be downtown where it is accessible to as many people as possible."

"Being centrally located, as the name implies. I think this could mean on the edge of the downtown area, and not necessarily right in it, however."

"It should have bicycle parking."

"Centrally, so that most people can get there with one bus."

"It should be in the center of Ottawa, i.e., not in LeBreton Flats which would be hard to access for Centretown residents and workers."

"It should be in a location that allows for the proposed collaboration with Library and Archives Canada. Such a partnership would result in a fantastic cultural resource for the city. While this may upset those who wish for the central library to remain in the downtown area, I believe the LAC collaboration is much more important, especially since the "downtown" will be moving westward with the Lebreton development. That said, I would support a small local branch remaining in the current downtown area to support local library users. But such a branch need not be the central branch."

"The design of the building should be dramatic and "make a statement"."

"Not in Le Breton flats area. It's too far from downtown. The real downtown. Please don't bow to developers"

"I like it where it is. :) Like quiet areas, maybe somewhere you can sit outside on a bench and read."

"I have mobility problems so parking or public transit (N-S) are important to me. A café inside the building is fine, no need to be near restaurants or shopping. The LRT has inadequate stops in central Ottawa (bad sleazy corrupt decision)"

"It should be obviously kept central, but having it near schools or neighbourhoods like the other libraries are."

"The central library should remain in the core. The current location is very good; I'd argue simply tearing down the current library and rebuilding there. The city already owns the land, and if the library was redeveloped with new, premium office space, the city could lease that out and recoup some of the development costs."

"Proximity to a LRT station is important."

"Centrally located downtown. Adjacent to or above a LRT stop for easy access. Some parking for disabled patrons, dropout and loading zone for users of meeting space, but no need for acres of on-site parking."

"If you live in Centretown, the closest branch of the library is the Main Library. It should remain within walking distance (under 30 mins) of the majority of Centretown. Keep it in the downtown core - not at Lebreton Flats. It's better to spend money on a great location near Parliament than save money on a piece of property where nothing is. Visitors to Ottawa should be able to easily find the library and be impressed."

"It should not be buried on streets that people don't use beyond business hours. A site where social engagement is high and where we find the most people who have time to use it."

"I would like to see the Central Library located in the centre of Ottawa -- in the downtown core, making it accessible to all. Ottawa's downtown residents desperately need a library that's within easy walking distance. As well, downtown Ottawa pulls all manner of retail, service and government employees, as well as government, social, festival, entertainment and



service seekers into the city core, day and evening. An animated, centrally located library will prove a perfect break/lunch stop or become part of the delayed rush hour trip home for many of Ottawa's daytime population, while also providing convenient services for local residents. I like the idea of integrating the Ottawa Library with Library and Archives Canada."

"Meets the needs of the more vulnerable members and those that rely on the services for their basic living standards. The library is a great resource for middle class and above individuals and families but is a necessity to many people in need and their access and service should be considered above others."

"Centrally located - close to Parliament hill, downtown office buildings, easy to walk to and from Byword Market - neighbourhood library, easy to walk from surrounding residences/houses (other neighbourhoods have their own libraries) Symbolic - central to Ottawa's downtown core; national capital library"

"Modern facilities focused on continual learning and enrichment. Libraries are not just books anymore. Location should be somewhere that allows for larger Maker space, computing devices and gatherings."

"It should be easy to access during lunch hours for office workers. It should be located on Laurier Avenue between O'Conner and Bank street. It should be blended with office buildings and accessible to centertown residents close to the old location."

"Central is the key word"

"The main library should not be south of the Queensway, west of Bronson or east of the Canal. The library should not be tied to another facility either in terms of built-form (no selling air rights!) nor in terms of programming. While the possibility of a link between the City and the Library and Archives of Canada is interesting, they are very different organizations serving very different client bases. I do not want to see a situation where the municipal library's ability to adapt/change/grow is hampered by being tied to the L&A of C. I do not want the funding to be PPP either."

“A very central and prime location should be chosen.”

“Why isn't it just online?”

“Located near the centre of downtown, somewhere between the canal and Kent.”

“Easy to get to by sustainable methods. It should be attractive, and near other things. Accessible.”

“Easy for ALL residents to get to is the most important factor, thus close to all methods of transportation.”

“The most important thing is that it is easily accessible by many different modes of transport, and I also think it's important that for it is to be co-located, it should be with a similar cultural entity and not with a retail/commercial type venture.”

“Should be a welcoming place for people of all ethnicities to meet comfortably.”

“Approximately halfway between Bronson and Elgin and halfway between Somerset and Wellington”

“I don't believe Lebreton is a valid location. It's too far west from the current location. It's also going to be a sports/tourist trap location, which hardly seems compatible for a library. Not exactly the same audience.”

“Central means central. Even though I live across the street from them LeBretton Flats are not central. I also like the idea of partnering with the National Archives. You'd be sure to get top architects and it would make for a very interesting experience for users of both facilities. While I'm at it the present Main location is an important architectural building for Ottawa and I don't want to see it torn down, rather reused.”

“The Ottawa Public Library has relatively few library branches. Having a showpiece Central branch is perhaps not the most important issue in 2016 since libraries are becoming information hubs. The Main Branch/Central Library is vital in its current location as a local library branch for citizens of the centre of the city. The library needs to remain close to that



constituency. If it moves then another local branch will need to be built to replace it in that area. Re the questions below - I had no idea that members of the public could hold LAC cards but would certainly visit more often and hold a card if that is available.”

“Easy to access with free parking and adjacent to a public transportation route.”

“It needs to be highly accessible to people who have low incomes. Wealthy people with big cars won't go as often. Keep it downtown”

“The location should permit a building of sufficient size to allow the storage and use of the collection, with a design that does not neglect the prime purpose of the library as a place where we use books and other print materials.”

“This must be a library suitable for Ottawa's status as a national capital. Accessible, architecturally beautiful, sustainable, and a centre of the community.”

“My favourite location is the Tech. School on Albert street. The potential to having it all (based on preceding questions) is right there: ie. prime accessible site that could include the library, school, community centre, park, etc... Highly accessible, safe, practical & under-used facility. It could have a world-class architectural design. Great private-gvt. partnership opportunity. The Archives are located in an unsafe area. Crossing Wellington, is like crossing a highway. The visitors go there by car!! Not really downtown. Plus, potential of confusing identity of both libraries in the future.”

“Keeping the location within the central downtown core (as opposed to Lebreton Flats, for instance) best serves two significant populations: (1) the residential population in the core and Centretown, and (2) the downtown office workers (who I have observed really do make extensive use of the existing Main branch location because of its convenience for them).”

“For the love of god, don't put it somewhere like Le Breton. Keep it downtown.”

“Not in the middle of nowhere, like Lebreton Flats. The light rail does not serve the people of central Ottawa, so putting the library along light rail does not help the residents of central Ottawa. This is their branch. There should be a lot of bike parking and a bike lane, but parking is not important in central Ottawa. Traditionally in Ottawa, the necessity of parking tends to happen at the expense of biking, walking and buses and the project suffers or incurs extra costs.”

“It must be architecturally stunning -- please no grey cinder block buildings like all of the condos being built in town now. There should be an open international competition to find the best design -- think Halifax or Calgary libraries. There should be lots of green space near the library to have outdoor events. This should be world class -- let's not overly focus on cost and ensure we build something iconic!”

“Accessibility and close to transit are my number one concern. The current library is difficult to get to. There's a great opportunity to build it very close to the lebteton/pmisi station.”

“Build it downtown; not in the boonies of La Breton flats. And even better if the City can partner with Library and Archives Canada.”

“It should be central, in the heart of the downtown core.”

“Downtown - LeBreton flats is too far away from the core”

“I absolutely need the Central Library to remain within the true downtown core, i.e. the built-up area approximately bounded by Wellington, Elgin, the highway and Bay. The Main Branch is intended to serve downtown patrons, and people who live downtown do so because the services they need are located within walking distance of their homes and do not require a car or bus to get there. Specifically, the new library **MUST NOT BE BUILT AT LEBRETON FLATS**. I am aware that the City of Ottawa technically zones Lebreton as being downtown, but in practical terms that is not and will never be the case. Lebreton may eventually be accessible by light rail/bus, but it will never be a convenient **WALKING** distance for the actual library users, who live in the downtown core. As it stands, Lebreton Flats is an approximately 30-minute walk from the current Main Branch. Even the

Lebreton development plans did not include creating a walkable connection from the downtown core. Obviously the developers expect ev”

“I would base my decision on where I think the new Central Library should be located, by what cost this new location would have on taxpayers in Ottawa. I would strive for cost efficiency above all other factors.”

“I am in favour of a downtown (Centretown) location for the main branch. However, should the main branch be moved to Lebreton, I think it is very important to maintain an OPL presence in Centretown. I know many people who live in Centretown and don't have bus passes OR vehicles, and chose to live in Centretown so they could walk everywhere. Lebreton is fairly close to downtown if you are travelling by public transit, car or bike, but not if you are walking; then it is quite far away.”

“The location should serve all Ottawa residents so should be central and ideally would include national archives or even a combined national and city library.”

“Central location within close proximity to an underserviced community (for example Centretown)”

“KEEP IT WHERE IT IS!”

“The city must have a central library....what kind of capital city doesn't? Any decent city? The fact that this is a question is disturbing, as are questions about environmental sustainability and access by people with disabilities. These should all be givens.”

“The Central Library should be located downtown, not in the suburbs, and close to public transportation. For once Mayor Watson should base the decision regarding its location, architecture and furnishings on the greatest benefit to current and potential patrons, and not on lowest cost. Lowest cost considerations are what make the face of the city and its spirit pedestrian and humdrum. Time we had a change!”

“Must be in a location which ensures maximum daytime usage not just on weekends or after work hours so must be accessible to greatest numbers of office workers, residents etc who can pop in on their lunch hour or right

after work before heading home ; also accessible to greatest number of downtown residents by walking or biking . In other words where is the highest density of library users today and on the next 40 years? The theory of "build it and they will come" does not apply here. It must be convenient to the majority of users who are time pressed."

"Close to coffee shops, or should include local coffee shop offerings."

"I believe a library should be located in a way that prioritizes pedestrian and cycling users. Every child in an urban setting should be able to walk/roll to a library. I would like to see new beautiful architecture and a beautiful outdoor landscape with mature trees. ."

"I think the library should be easy to get to for all people who use it. That means walking distance for the homeless but also near transit for people who don't own a car."

"Should absolutely be part of the downtown area."

"Water feature"

"Centrally located, easy to access"

"Many people who are marginalised use the library and it MUST be safe for them. This includes street involved people, LGBT people (especially transgender), people with disabilities, and those living in poverty. Many in these groups rely on public transit and walking to get anywhere and the library may be their only connection with wider community. The library is also one of the few places that those without a computer and internet can go online to perform job services, access government web sites etc. I think it would be great for the library to share space with Library and Archives Canada. I have not had much call to use their services recently, but as I pursue my ongoing academic research I will be using their services."

"It is important to note that the branch is used by thousands of people living in the downtown core. As such, it should be easily accessible from all directions, particularly those coming from the South in Centretown."

"Combine logistics for book return, inter-Branch loans, shipping, employees, as well as the accessibility and functionality for all users."

"The current location is very convenient as it is downtown and close to my place of work. Currently I am able to visit on my lunch or on my way home however I will no longer be able to do so if it is relocated to LAC or much farther away."

"Take an expansive view of the "core" - i.e., including up to Bayview Yards (city-owned land, next to east-west/north-south LRT)."

"Most importantly, it needs to be accessible to those who use it and be central. Greenspaces are nice, but first and foremost it needs to be a functional library."

"The area of the current location is very convenient for those of us who work downtown. It can be easily reached by walking, biking, and by public transit thus eliminating the need for parking. It also makes it easy to attend evening events right after work without having to commute back home."

"If the library is to add to the architectural interest in the capital, perhaps it should NOT be compatible with the surrounding buildings, etc."

"Good coffee shops nearby"

"I commute primarily by bus and I hope the new library will be close to the bus stops. How the main library was situated near the bus stations was very convenient for me."

"Please make sure there are gender neutral washrooms at the new location for us non binary folk."

"The building should have enough of a foundation that allows for upward development should the need for facility expansion arise. My understanding is that the new facility will be the permanent home of the central branch, and as such, it is important that the building not only adheres to modern best practices like the use of renewable sources of energy but also integrates with the surrounding natural and physical environment well - one example (though at a smaller scale) that comes to mind is the Beaverbrook branch of the OPL."

"It needs to be central on a good transportation corridor. We should not scrim on money in the design of this building which will be seminal to

Ottawa for generations. Please hire an architect after a design competition. There should be large meeting spaces and film viewing possibilities .It absolutely should be a green building. It would be wonderful if it had a view of the river .This is the nation's capital...could we have a vision that includes that notion? Think of other capitals ...how they have wonderful buildings that show the pride in being a capital city."

"I think it's important that the central library be downtown (as opposed to somewhere like LeBreton Flats)."

"It needs to be transit and pedestrian accessible, and it should car accessible, but priority should be given to those on foot or two wheels. It's a shame that the current location isn't on the books as the location is perfect, despite the outdated building."

"Central access to all of Ottawa. New build could be catalyst for economic development could be the driver of growth must follow LRT good location for example confluence of Trillium/LRT/City hub vibrant place innovative fluid (changing show spaces) lots of good site lines inside and out good use of space this is less about community space as it is Central Library"

"It seems to me that LeBreton Flats would be a no-brainer. The focus should be on the collection inside, but a building that provides views of the outside (Ottawa River?) would be a 'nice-to-have'."

"Très proche du Centre-Ville (ou au Centre-Ville), c'est après tout une Bibliothèque «centrale», »

"The most important factor is that it be easily accessible by methods of transportation OTHER THAN CAR. I do not want to see a huge parking lot; that's a waste of space. Green space and public transit/cycling/walking should take priority."

"Must be actually central i.e. downtown"

"A visible and attractive addition to our national capital, so fits in with national institutions in the city's core."

"No"



“The location should be downtown, East of Bronson avenue.”

“The Main branch should be close to the current facility and within walking distance of the Golden Triangle and Centretown. It should have free short-term parking. Of the current locations currently under consideration, Lyon or Parliament.”

“Of course, easy access by foot, bike and transit is the most important. Forget lots of parking -- this is not the suburbs! Lebreton Flats is fine as a location -- people actually do already live there, and more will in the future - as long as a community branch is built in Centretown to serve that population. This could be the first three floors of a new condo building, for example -- they're doing something in Vancouver with the YWCA and an affordable housing component. I would be interested to see what the best practices are for library density in terms of access for children, who need libraries within walking distance.”

“The most important thing to me is that I can continue to walk there over my lunch break, from my office in the business section of downtown. I also think this is an exciting opportunity to build a state-of-the-art facility that shows Ottawa can be forward-looking, artistic and creative. It would be amazing if the library could provide a desirable meeting place for all walks of life, like the new central library in Halifax, NS. A café or bistro, a recording studio, open sunny spaces and lots and lots of chairs for reading would be amazing.”

“The library should NOT be located west of Bronson Ave. The library location should be selected on its own and NOT included with the Lebreton or other development plans. Perhaps in dialogue with LAC some location options might arise that would not otherwise arise. For example, perhaps the parking lot area just east of the LAC building. Perhaps ease for car access and parking could be given a bit more importance if adequate underground parking is to be part of the library development. Near-to the library needs to be defined in terms of walking to it from home and museums (up to about 20 mins) and from shops, transit, social services, restaurants, urban parking lots (up to 10 mins max, but preferably under 8

mins) There should not be areas that are difficult to walk through between the nearest large population area and the library location.”

“Current central library is a gem. It's a shame that OPL's momentary perception of its fleeting mission varies from the strengths of the masterpiece in which it's housed.”

“Less foot traffic from people who just spend all day just sitting in the library, but easily walkable from a main bus line or light rail.”

“The evidence clearly indicates that the Main Library is reached primarily by walking. A location within the ACTUAL central area (in Centretown, east of Bronson and west of Elgin) is key. I want kids to be able to safely and quickly walk to the library as I did when I was a kid. Putting it in the street grid in Centretown where people actually live will ensure this. Transit is not free; a library that can most easily be reached by transit will disadvantage huge numbers of low-income people who could benefit most from library access.”

“It should remain in the downtown core.”

“Would like near museums, cultural centres”

“Central location”

“Distance from this branch to other branches. If you're the person who is dead centre between two branches, why choose one over the other?”

“Yes it should stay right where it is why move when it is now a perfectly functional library in the heart of downtown where it is accessible to all people of all different socio-economic strata? If moved to Lebreton Flats in the middle of nowhere you will see it's use plummet and it'll be a big white elephant like the Winners at Lansdowne or the Olympic Stadium in Montreal.”

“It would be great if it could be close to the Library and Archives of Canada and serve dual purpose for the two of them.”

“It should be spacious--the Main branch now is so dark and cramped. It should make a statement about Ottawa, a G8 capital, and be impressive



both inside and out--in terms of its architecture as well as its collections. It should have a lot of open space for public meetings, study and general reading. It should have its second-hand bookstore on the ground floor."

"Must be in the downtown core."

"To decrease costs, use an existing and unused building, preferably use the location where the Central Library is already located on 120 Metcalfe. If this is not possible, build it on Lebreton Flats if the library needs to be bigger."

"should be close to or in the downtown core, near the existing Library would be ideal; parking is important as the downtown residents that use this library are sometime a bit too far for walking and not always within easy reach of the bus line, transit for the downtown people is not as important as this light rail transit does not serve them well; each neighbourhood is serviced by a close by library facility - this downtown library, although might be thought as a main library for Ottawa, the main users are the people who live and work downtown (Centretown)."

"It should definitely be downtown Ottawa"

"Direct transit access - repeat 100 times!"

"Against the proposed location. Needs to be downtown"

"We do not need a new library. Save the money and reduce taxes"

"Keep it where it is."

"Central location with free parking and access to transit"

"It needs to be located so that people can easily walk or bike to the library. It also has to be adjacent to offices so that workers can access the library during their lunch hour or after work."

"That it integrates well with the location but also promotes Canada's natural resources."

"A suggested location is the Hulse Playfair & McGarry funeral home on McLeod St. It is well situated in Centretown, close to public transit, bike

lanes (about to be built) and it could be a way of saving a heritage property by incorporating it into the new library addition. A height restriction on the building would be an absolute requirement.”

“As an occasional visitor to Ottawa interested in libraries, I suggest that the location of the new library be easily accessible to tourists.”

“Toronto, when I lived there, had no "main branch" library. I suggest the central library should be geographically central but not necessarily large, as interlibrary loans make everything accessible. Current location is one I don't go to because I don't work downtown.”

“It should be located centrally. No further west than Lebreton flats.”

“Best value is not just about lowest cost. Best value can be defined in so many ways. I'd hate to see the decision made on ONLY lowest cost.”

“The Central Library should be located in an area easy for tourists to visit as well - it is the flagship library of the city and should show off our city best to visitors.”

“It should be downtown - close to its current location - where lots of people can access it easily by foot and by bike.”

“Elle doit rester centrale.”

“Easy to pop by if you just want to pick up a book, do a little research, etc.”

“Des salles de conférence.Salle de cinéma. »

“tear down something ugly/no longer useful and replace it with something beautiful and inspiring”

“It should be in the centre of the city. Preferably in Centretown close to Parliament, Rideau Centre, the Canal, Confederation Park.”

“As close to the core as possible, as in not west of Bronson ideally.”

“On a street with a sidewalk and bike lane. Lots of bicycle parking. Drive through book return.”

"I'm NOT part of bookmark the core but I do agree with their position. I think it should be within the core of the city and having it down the escarpment near lebreton flats is not downtown. I'd say more towards the market side of downtown."

"Parents with children and strollers need to be able to access the library easily. So public transit, walking and car access are all important. It's nice that people working downtown can access the main branch library now, but we can take a bus a couple of stops if needed. The library is an equalizer, we all leave feeling rich - we have access to books, wifi, a comfortable place to sit, a feeling of community. So access for all is important, old and young, rich and poor, with or without cars."

"It should be a facility that is central and worthy of the nation's capital."

"Yes. It is important for the library to be easily accessible for those who work or live in the downtown core. Years ago, as a working parent, I was able to borrow books for my children on lunch hours. I am sure that this is a convenience that working parents still need. Although not within the mandate of a public library, the current location allows for easy access by a vulnerable population in winter. I am fortunate that I can borrow e-books and do so regularly. Many residents of Ottawa do not this option and require a centrally located library."

"I value a short travelling distance and ease of transportation. The current location is pretty convenient for various modes of transportation."

"Make the library a showpiece, and people will come. lebreton flats is perfect, as it will be developed soon. access by train is good enough, or a short walk. keeping main branch open as satellite location would be good (change name to Metcalfe or something), then make lebreton the main branch."

"This is central library not local library. Needs to be close to where most people work. Needs to be near public transportation."

"A central library should be central within easy walking distance for Centretown residents who would not have to walk great distances to visit. It

should have plenty of space which could be used for gatherings and events that other recent libraries around the world have included. It does not need to be close to offices - it needs to be close to residents who will use it."

"The San Diego library is a wonderful library that is worth looking at in regards to locating to public transit and its use of space within and without the building."

"I was happy with the old building."

"Someone who has taken the bus downtown should be able to get to the library on foot or by one bus transfer."

"Access to library should feature parking for cars and bus users, both. Not either or. Parking should be underground or underground + outdoor. Should make an architectural statement."

"The library should be located on the heart of downtown so as to form a part of the fabric of our major social and cultural institutions. The decision-making regarding site selection should be transparent and demonstrated to be in the public interest"

"The programming aspects of the CL is what will ultimately drive visitors/users to the new site."

"New library is an opportunity to showcase modern architecture as well as be a place for gathering. It should not be placed in another concrete jungle such as Landsdowne. It needs to be placed in an easily accessible area such as the LRT. Ottawa has been sorely lacking on how to utilize spaces and events possibly due to bureaucracy and/or lack of imagination."

"I think partnering with LAC give the best to the public and both libraries."

"Near central tourist attractions"

"I would like it in the same area it is now. Don't forget all the people who now walk to the library. It seems we are always forgotten."

"It must be in a central location."

“Public buildings should be outstanding examples of architecture wherever they are located. Ottawa is sorely lacking in interesting buildings.. Some museums excepted.”

“Of key importance is availability of transportation and parking for people throughout the entire Ottawa community.”

“It should be centrally located, between the canal and Lyon and between Wellington and Somerset. it should be larger than was proposed initially, i.e. larger than the Halifax library which serves a much smaller population (I know that is not a location question, but the size will impact the location.)”

“It is very important to have the central library within the downtown core and definitely not near Lebreton Flats which would make it too far to walk to. If you don't have it right downtown, for example near Elgin or Sparks Streets, then people will stop going to the library.”

“Keep in mind that it is a CENTRAL library, so it should be somewhere between the Canal and Kent Street, not in the Flats. It should also be on the LRT route, preferably with an integrated LRT station. There should be parking because not everyone can carry a pile of books on public transit. There should be work rooms to do research in. Don't put the stacks too close together or too high or too low as this makes it difficult for people with mobility and other physical issues to be able to access the books.”

“Since it is a central branch it should be central, i.e. close to downtown, on major transportation routes and easily accessible by all modes of transportation. While a nice view is, well, nice, it is not as important as the locational parameters suggested above. It is what is inside and how easily people can access those things that matters.”

“It should be located in the downtown (not what is called the "central core"; Lebreton Flats, no matter how aesthetic the new developments, is not downtown, nor is it central except in the imagination of the person or persons who use "central core".”

“It should not be located in LeBreton Flats, but should be in the core close to the current Library. It should be west of the canal and east of Bay

Street. It should be of architectural significance and should be for the use of all citizens of Ottawa.”

“It should be situated where there is enough space so that the building can be appreciated visually and connected directly with a "natural" environment (trees, plants) of use to library visitors (outdoor benches, picnic tables, open grassy area).”

“Il est très important que la nouvelle bibliothèque soit située en plein centre-ville et ne soit absolument pas située sur les plaines Lebreton ni sur un autre site à la périphérie du centre-ville. Sinon la bibliothèque va connaître une baisse significative de fréquentation. »

“ It should be located in the centre of the residents living downtown that it will serve so they can get to it easily preferably by walking or by transit and easily accessible easier to those who work in the city centre. Obviously it should be on or near one of the downtown rapid transit stations so people who need the special reference and research facilities held at Main Branch who live elsewhere in the city can get to it easily.”

“A nice safe location, perhaps where tourists can come and visit as well.”

“It could help to add life to a Centretown area, since that is a part of the city that's dead outside of office hours-- having the main library somewhere downtown could bring people into the area outside of M-F 9-5. It could also be well located in the Lebreton area, where there should be cultural institutions and not a sports arena, for sure! The main library could also be a part of a higher building with condos, in order to cut costs and also take advantage of the development going on in centretown.”

“The location should allow for a thoughtful, significant, impressive, inviting building design in a space that has the scope for the building to make it an impressive statement about Canada, its values and its respect for and love of literature, technology, information, community, reflection and excellence.”

“it should be centrally located to indicate the importance Ottawa places it as a public building of central community significance”



"It should be in the city centre close to Parliament, shopping, galleries, the canal and major hotels. This would be accessible to local citizens and a destination for tourists as well who would take advantage of services offered."

"There should be bus service right to the door so people don't have to walk a long block to a transit station with a bag full of books on an icy, cold, night. Transit stations have no security guards. Of course I would love to have it in Kanata, but that would not be central to the rest of the City. I have only been to LAC once in the last year because it is not easy to get to from Kanata - day trip!"

"Having the Central Library and Library and Archives housed together would encourage more citizens (like me) to use the Archives for research."

"I personally am not likely to use the Central Library unless there is convenient parking, but I think the most important thing is to make it accessible to transit users, cyclists and walkers. I would like it to be a landmark building in the city."

"Accessible 7 jours par semaine."

"Centrally located downtown - not far from dense populations, whether that be office buildings during the weekday and/or residential."

"The library should be in Central Ottawa (east /west boundaries = Dalhousie to Bank) and (north/south boundaries = Somerset to Wellington)"

"geographical balance within the city"

"The Central library should be in a location that is welcoming to immigrants/new Canadians, to students of all ages (including very young children), and to those in the lower classes/the poor/the disenfranchised."

"Some of your questions asked about what the "location" should be (such as enrich the National Capital Region). But this makes no sense. Wherever you build the library, the location itself already exists. It's what you build, not where you build it. We're not talking about a controversial NCC monument here....it's a public library."

“Should be close to densely populated area of the city. Accessibility to persons with disability- is it not a legislated responsibility already?”

“I usually combine a visit with shopping, e.g. at the Rideau Centre, so close to its current location would be preferred - east of Bank St, north of Somerset St and east of Elgin St would be the ideal location.”

“Keep it simple, there is no need or justification for free internet. This should be what was the original purpose of a library.”

“I love libraries! Many major cities around the world have beautiful central libraries! Let's make it a showpiece. I suggest a small cafe also maybe run by the library. All profits support the library and its programs. Wherever you decide to locate it make sure it has landscaping and plenty of outdoor seating with shade and sun.”

“Should be in central Ottawa so access is somewhat equitable across the city. Also please prioritize access by public transportation, walking and cycling over car access and parking. Libraries should be particularly accessible to those who cannot afford a car, and in addition public policy decisions should reward more environmental transportation decisions.”

“The location should provide the best value for the money, i.e., don't overpay for the real estate. Would like to see a study or some info at least on WHO is using the Central Library. It's not ordinary users, busy families, and suburban/rural taxpayers.”

“I would like to see it centrally located with easy public transit access and green space around or adjacent. I now live in Australia for most of the year but own a home here and have family in Ottawa. We have all used the local Ottawa South library branch a lot over many years prior to the move to Australia. I have used the Main Branch but find it a dark and ugly and depressing building. Architectural vision is needed as exhibited by the Vancouver Public Library and so many other lovely libraries around the world.”

“When I worked in the downtown core, it was very useful for me that the library was as central as it was. As a working mom, I found it hard to make



time to visit the branch library that was close to my home. But I could get to the central branch on my lunch hour. That was a fantastic value for me....and my family, as I could pick up things for them too. I never would have been able to do that if the central library had been as far west as LeBreton Flats. I am mystified too by the focus on access via LRT - many users would walk or take the bus or bicycle. I think we should consider all the means of transportation, not just the LRT. And please, let's not forget that this is a CENTRAL library, not just another branch that can be stuck outside the core."

"LeBreton Flats is not the location for the Library. Put it in the core. Have a look at the new library in Halifax. I know it is a much smaller city. And that library is a place that draws people – there are cafes, public spaces for conversation and very welcoming. If you are not looking at the Halifax Library, please consider doing so! Make the library a destination... not something to toss into the ugly mix that is creating a huge commercial space on the Flats."

"I would like to see a site in the traditional downtown core, not on LeBreton Flats."

"I favour a location that:- Is in the traditional downtown core, bounded by the Canal, Wellington, Bronson and Somerset- Allows a visit to the library to be within walking distance of shopping, city services and popular destinations like the Rideau Centre- Is near an LRT station (keeping in mind there will be three LRT stations in the downtown core, east of Bronson) and also easily accessible on foot and by bicycle."

"Locate it in the traditional downtown core, bounded by the Canal, Wellington, Bronson and Somerset. Locate it within walking distance of downtown shopping, city services and the Rideau Centre. Locate it near an LRT station in the downtown core, east of Bronson. Locate it so it is also easily accessible on foot and by bicycle."

"Yes. Since it is the 'central' branch, it should be centrally located. I define central as bounded by Bronson to the west, King Edward to the east, Laurier to the south, and Wellington/Rideau to the north."

“As near to the current Main branch as possible”

“It should have a view of the Ottawa river. It would be amazing just to sit at the library, enjoy a cup of coffee and read a book with that amazing view!!”

“What does a central library do that other libraries don't? What does a central library do? It sounds like an outdated concept. Maybe you could put the admin functions in an industrial area where land is cheaper and open more branches. In the age of eBooks, I download a lot of my reading - from the library. You can't have it everywhere so being able to walk to it is only for a very select subset of the population. It is far more important the branches are walkable. A library is important to the local population, not the tourists who frequent museums and art galleries. Why not take over all of Ben Franklin place for a central library if you have to have a fancy one?”

“That it is in a central location, in the heart of the city. That it is architecturally interesting (landmark building). That it has lots of natural light.”

“In terms of location the key criterion is that it be accessible by walking, cycling and Transit.”

“If it's necessary to have the library outside the "core", then have a small branch in the core, eg., where the existing Library is located.”

“The location needs to remain in the core of the downtown region. The current location is perfect and should really just be demolished and rebuilt in the same spot.”

“It should be easily accessed by school children and their teachers. While school libraries are useful I think it very important for the school and its children to feel included, that the library is an extension of their educational experience and a link with their larger community.”

“Does not need to be a "Main Library"...can be a District Library Branch. Archive functions can be at new Nepean Archives location”

“I do not want to see the OPL at lebreton flats under any circumstances . It should have some parking, perhaps underneath, and/or totally accessible by LRT. It also should be an extraordinarily designed building created by a

superb , creative architect who will make this a multi-use facility good for all ages and for the decades to come. Preference is that the outdoors will be useful in many seasons ..such as for theatre / musical performances.”

“Stationnement doit être gratuity”

“The library should be in the downtown core, NOT in LeBreton Flats development. The core city has been hollowed out and a community welcoming library would add enormously to bringing the central city back to life. the Halifax library is an excellent example of what can be done, with commitment and imagination.”

“A great city has a great public library - a microcosm of the city itself. It should be welcoming, fun, safe, architecturally pleasing, intellectually stimulating, and a great place for group as well as individual knowledge acquisition and learning. Consider an active museum model with guides and docents who lead exploration into specific topics - gardening, carpentry, economics, politics, English/French classics, etc. We don't need a library designed to meet needs of 20th century citizenry; we need one for the 21st century.”

“it should be central to Ottawa, like the current location”

“Emplacement au centre ville.”

“Easily accessible by transit & bike functionality & practicality over politics & "ahhh" factor”

“it is important that it is walkable or has plenty of parking. the downtown location is ideal. I can walk there on my lunch.”

“It should be in the area considered to be downtown and easily accessible to the current areas bounded by downtown like the Glebe, Sandy Hill, Market, and Lowertown, and not rely on potential growth areas like LeBreton Flats. Real effort should be made to combine it with Library and Archives Canada in a central location in downtown Ottawa.”

“The building must be located within the central core (Byward Market, Downtown); Any connected green space should be creative - I'm not looking for a building that is out of the core sitting next to a giant empty

lawn. It must be accessible via public transit, foot and bicycle - car access is much less important.”

“Ease of access for all.”

“It should be located in the core of the city where it can function as a demonstration that Ottawa really wants to be part of the new knowledge economy, instead of just cynically mouthing those words as part of a P.R. strategy.”

“The Rendezvous LeBreton site area would probably be the best locale for the new library, and timing just about right to get in on the ground floor for this project, too.”

“It should be in an area not served by other libraries.”

“The new Central Library should partner with Library and Archives of Canada to provide an integrated joint service at the same location. A site at the west end of downtown Ottawa, near the LeBreton Flats development and LRT line should be strongly considered. The old central branch location should be retained by the OPL to continue to offer library services to downtown residents.”

“The central library should be centrally located in the downtown core ie. east of Bronson and west of Nicholas, north of Somerset. Lebreton flats is not downtown. Light rail will be primarily accessible to Ottawa residents living in suburbs in the East and the West, where multiple libraries are accessible to them. People who live in centre town, sandy hill, overbrook, vanier, lower town and to some degree the Glebe are the primary users. We often walk to the central library or take public transit. People who live in the downtown core will not benefit from light rail so locating it near light rail is of no benefit.”

“The Central Library needs to be just that - in the Center of the city. There are many branches supporting residential communities. There continues to be a need by those in the downtown core, particular those that work in the area and do not have as easy access to their local branch. The current

location is a good example of close to many office building, easy transportation.”

“A place where the current clientele can access just as easily as they do now.”

“Visibility, and access by the maximum number of residents, employees and tourists combined”

“The new central library absolutely must remain in the traditional downtown core (Canal, Wellington, Bronson, Somerset) and be easily accessible by walking or cycling. This is critical for those of us who live and work in downtown Ottawa. I am disappointed to see that a number of the questions in this survey seem biased toward a LeBreton Flats location.”

“the most important element to me is that the library be small, but with plenty of parking for school buses and the like. It is immaterial to me where it is located as long as a minimum of tax dollars are spent on this project. Libraries are evolving and embarking on such a project at a time when we do not have clarity for the future of libraries in general is folly. I am a user of the main branch but over time I am switching to e-books whenever possible. This is the way of the future, library obsolescence. Please, I implore you think of the beleaguered taxpayer - whatever you do, just build a library, not a meeting place, not a birthday party place, not a lecture hall - we are overrun with such places in this city already that are sitting empty (former city hall anyone?). Say "No" to another architectural vanity project.”

“It should contain meeting space for public and non-profit, it should provide opportunities for innovation like the Edmonton Library, it should be a space that encourages visitors, including tourists so it should promote an inclusive environment vs. it is "my library" and I want it to stay close to my work downtown. It should be spacious and bright where people want to come to vs. dark, enclosed and crowded like current space.”

“It should be between Bronson and King Edward, north of the Queensway.”

“It should be near to the LRT. It should be on a big enough site to allow the construction of the kind of building that could become a beloved civic institution.”

“Do it! Moved to Ottawa 25 years ago, and heard then that there would be a new library. Yet, all this money has been wasted on Lansdowne, Lebreton.... A library should have gone in Lansdowne, similar to the new one in Halifax.”

“The project should not be affiliated with private development interests. This project is an opportunity to make Ottawa better. This project should not be an tool to increase the value of a private development interest.”

“a welcoming environment for assemblies and groups to meet”

“I wouldn't want the library to be built on farm land, a good quality forest or a wetland. I would like to see it in an urban, fairly central location.”

“I would prioritize ease of access for public transit over car access, and disability access over pretty much everything else. So while there needs to be some parking spaces available for disabled folks who drive, I'm not in favour of a location that is far out in the burbs in order to have a big parking lot; it would be better to have a central, transit accessible location with sufficient disabled parking spaces nearby, and other folks with cars can find parking and walk over. My own priority is that the central library be easy to access for folks of all income brackets, not just those with vehicles.”

“Accessibility, including parking, is the most important thing. If people can't get there, it won't be used. It doesn't matter what is around it.”

“Just needs to be central and accessible! Anywhere near the downtown core makes sense to me.”

“Frankly, there is absolutely nothing wrong with the present location. Moving it out of the downtown is just another symptom of the downgrading of anything to do with learning in any form.”

“It was brought up in the questionnaire, but just want to stress how important I feel it is that the new Central Branch be an architectural draw.



We know lots of people who make a point of visiting interesting libraries internationally. Thanks for the opportunity!”

“It should be downtown (not in LeBreton Flats).”

“I am hoping that the surrounding area promotes a quiet atmosphere both in and around the new library. There are often major bus routes located within close proximity to downtown library branches. While this provides for better accessibility, it causes an infiltration of extra urban noise to permeate the tranquility of a library. If there was at least a buffer zone around the building, perhaps a park or some other green space, this might bring the broader purpose of a library into focus.”

“Your Questions should have been numbered! Re. Q.1: it are not just the location , but also the services that are important! Re. Q. 4: The location itself requires food services Re. Q. 6: Public Green spaces can be on top of the building Re. Q. 13: Green space/outdoor space can be on top of the building”

“Centrally located, easy to walk to from Centretown, Sandy Hill and the Glebe”

“Downtown”

“I really don't care where the central library is as long as there is a branch downtown to service those who work there - ideally the same location as the current central branch or as close to it as possible. Ask yourself a few questions as well: Do you think people are going to start going to some new spectacular central library just because it's there? Or will current library users keep going to the branches they go to now (which are probably more convenient)? Will a new Central Library somehow attract new library patrons? Do OPL administration staff really need a spectacular new building with a beautiful view of Lebreton Flats or wherever?”

“It should be large enough to handle both current and future needs of the library. We are very bad at predicting what those needs will be, so allow more space than you think you will need, even when taking the poor record of predictions into account.”

"I feel strongly about the Library being located far away from as industrial or other areas that could potentially cause noise pollution or hinder the view and overall enjoyment of visitors."

"The library should be centrally located, easily accessible for a maximum number of people. It should be a beautiful building with an inviting green space for people to read in and quietly talk. This could be on the roof, or on other parts of the building, but a green space outside the entrance would make the library more appealing. Good luck and thank you for this survey."

"The current location of the Central Library is EXCELLENT. Why are we not discussing renovating the existing building? This is the only library within walking distance in the downtown core and should not be moved too far from this spot. I work downtown and visit the library quite often on my lunch break because it is in such a convenient location."

"The Library should be co-located with other functions: a community centre, or government services, etc. This is critical. The literature states that this is key to library use."

"The library should be an architectural landmark in a central location. Rather than going for the lowest cost, the plans should be governed by long-term thinking. Our National Gallery, the Museum of Civilization (mis-named "History") and even the City Hall are such buildings."

"I like the current location."

"I think it should be in Centretown, which would have no library branch if the Central Library is relocated outside of the downtown core. Centretown has the greatest population density, the greatest number of people working in the area and the library should continue to be easily accessible to these people."

"I am unclear as to what the question about "safety" means. All patrons should feel safe in a city-owned public space - and that includes low-income and homeless residents. If this is a coded reference to limiting access by low-income or homeless residents of Ottawa - perhaps via the location - in order to increase feelings of safety or comfort by more affluent



residents, I am highly critical of that approach. I strongly support the library either being a single-use/standalone building, or being bundled into a showpiece complex with other amenities that serve the public good. That is: the central library shouldn't be in the bottom of a condo tower."

"Integration within existing city infrastructure (such as LRT, Transit, population growth plans, etc)"

"Walking > bicycle > public transit Parking should be in short supply and expensive"

"Please keep it downtown"

"In the downtown core, where people can use it during lunch hour."

"I don't need or want a new Main Library. Rather have the City spend money on safety @ railway crossings & bike routes. What is VERY IMPORTANT TO ME is that the existing location be kept as a BRANCH! The most important aspects are Location! Location! Location! 120 Metcalfe Street serves 1,000s of Library clients who don't have the time or inclination to go elsewhere. JUST LET US KEEP OUR BRANCH, PLEASE. Call it the Carnegie Library in honour of Andrew Carnegie & all the intelligent Ottawa Residents who had the foresight to raise the money to buy Ottawa the location in the first place."

"The location should be kid friendly, to promote it as a family activity destination. Perhaps a park playground structure and splash pad on the exterior grounds? Although I subscribe to the one-less-car movement, families of 2+ kids often opt to drive just because it is logistically easier, especially if you're a single parent with two young ones, therefore consideration for preferential "family parking" may be worthwhile. Also re car parking, even if just a 15-minute use temporary P zone for a few cars would be great to allow for the quick drop-off or pick-up of books and/humans."

"A central library needs to be central. For me, that would be defined as between Bronson and Elgin, and Somerset and Wellington. A library does

not necessarily need all the exterior green spaces referenced in the survey.”

“The role of the library has changed in recent years. As a result of this the criteria for a new central location needs to change. The infrastructure required to sustain the technological demands are paramount. Environmental impact is important as well as transportation. The questionnaire was poorly worded when it came to the transportation issues because the value of the response is incumbent upon the location.”

“The location must be downtown, it's the Central Library after all. The location must avoid high traffic zones and gatherings as they tend to make the library noisy and no more apt for reading.”

“Well, specifically, I think a brand new central library is a huge waste of money and not necessary. We already have a very large Central Library. The location is great and is easy to access. I also don't understand why you are asking if people should feel safe? Do current library users not feel safe because many homeless people use the warmth of the library in winter? This seems to be a shameful question. Who doesn't want to feel safe? I can only conclude there is some hidden meaning to that question based on the current location.”

“When a visitor walks into the library they should feel like they are walking into the central library of the modern capital city. It should compare favourably in every way to central libraries in Canadian cities like Toronto, Montreal, Vancouver and Calgary but also to those in Wellington, Canberra, Copenhagen, Stockholm and Oslo.”

“At an LRT station”

“I would also include that it should have a decent amount of car, bike and stroller parking. It would be great to make it a destination location, where it's close enough to other attractions in the city and it could be close to the river as well.”

“The central library should continue to serve central neighbourhoods (Centertown, Golden Triangle, etc.) in addition to the city as a whole,

unless there will be an additional investment in new local branches for these areas.”

“Contribute to the city's city building efforts”

“In a digitized world with accessibility based technology the Central Library would ideally be accessible to the world so that customers can use archived contents on line in real time, access digital books, and so forth, with translation tools that accommodate multiple language matrixes.”

“It needs to be central It needs to have enough space to provide the required services with room for expansion It needs to be a landmark building.”

“Centrally located within Ottawa (i.e. somewhere in the core area between Lebreton Flats to Sandy Hill to the Glebe).”

“The new location should be within a two or three blocks of where it is presently located. Local residents are able to walk to the present location and should be able to do so at the new location. Many office workers use the Library at lunch time and after work. Story time for babies and toddlers are attended by parents, caregivers who walk to the present location. The present location serves many of the homeless and less fortunate people in the down town community - some are well educated but for one reason or another are unable to afford home computers and use the facilities to communicate using email. The present location serves many new Canadians, with courses and programs to help them become part of the community e.g. preparing them for Citizenship These people often do not have the extra money for bus fares. Many new Canadians are used to walking longer distances as they do not have any means of mechanical transport seniors are often on limited budgets and they too find it hard to”

“No”

“Multipurpose spaces accessible to residents. Internet access for those who have none at home. Community Board. Quiet rooms (with wifi or computers) to avoid busy periods.”

“We do not believe this should be a priority for the city. Community libraries and the Internet are more important. A Central library is good for those who are within close proximity to the building.”

“It is called the Central Library and should therefore be central. It must be in the downtown core, east of Bank St., west of the Canal, north of Laurier Ave. It must be within walking distance of hundreds of dwellings and office buildings. Most of the library users I know walk or bicycle to the library, they do not drive or take public transit to get there. A Central Library must NOT be located in LeBreton Flats or at Lansdowne Park. By no stretch of the imagination can either of these locations be called "downtown." It would be lovely if the building itself were to make a strong visual statement (as in Vancouver and Halifax), but this is Ottawa, and that sort of thing doesn't happen here.”

“As the main HQ, it should be accessible to a wide range of community member from various social, ethnic and economic backgrounds. It should be easily accessible for those seeking free work and meeting space (students, freelancers, professionals in the not-for-profit sector). There should be some elementary schools and perhaps high schools in walking distance to encourage school programming and class visits. It should be near transit to make it easier for author visits. Ideally, it would be in a space accessible to tourists, too, to encourage visits to an architecturally interesting building (like the Halifax PL main location).”

“I think that the Central Branch should be accessible to people of all income levels, meaning that people who need to walk to the Branch should be able to do so.”

“Its centrality to downtown Ottawa”

“Please answer publicly, why we need one library that is different from the others that would give a much superior library for the people living nearby. If an answer to this question can be clearly answered without the warm fuzzy meaningless words already presented then a location will be more easily determined. Having it part of the Federal library and archives sounds like a good idea. Ottawa could provide the free parking.”

“Must be central downtown”

“Yes must be part of the city like Lansdowne area would be excellent.”

“Consider longest bus routes when choosing location (e.g. 96 travelling west to east from Kanata to Hurdman).”

“Centrally located and accessible by public transit”

“It should be central. In the downtown core. It should be a space that the community can use a meeting space and hold events. It should be something that is a destination for tourists.”

“If located downtown, as it should be, that is not West of Bronson, there should be preferential car parking for library users, NOT at downtown rates. Limited to a maximum of 2 hours for an all in one fee.”

“In the traditional downtown is the best place, in my opinion, because of its historical significance. It should be in a place that Ottawans have long known as Ottawa, as the centre of the city, and where the public transportation brings everyone most efficiently. Where the greatest density of people are.”

“It should be a key component of enhancing the current downtown. If this is not possible without sacrificing "the view" then sacrifice "the view" because the current downtown needs revitalizing and a new library can help that considerably, especially if it is designed more along the lines of the new libraries in Halifax and Vancouver.”

“Not Lebreton Flats”

“The most important feature for a library branch is walking accessibility to public.”

“Near transit, and other archives, with low fi, public wash rooms at the front, no dark corners, lots of plug ins, a bright and cheery building where the staff are happy to work. In addition a well thought out walking traffic flow within the building. Not as now with the flow to the help desk blocking the entry into the library. Less machines, more humans”

“Having visited libraries in Vancouver, Halifax and Montreal, I would love to see "The Library" as a destination for both residents and visitors alike. For residents of all ages a place of information, knowledge and gathering - even to just grab a coffee and people watch. For visitors, a "must see" not only for architecture but also progressive and state-of-the-art programming and a collection not available in other locales. I am a firm believer of a combined offering of the Ottawa Library and the federal Library and Archives Canada. There is much to be gained by coming together –“

“Not sure”

“The location should be within the downtown core and not east of Bronson Avenue. LeBreton Flats is not the best site.”

“Should Lebreton be favoured for whatever reason, I believe there should still be a satellite branch close to the current main location for material pickups and drop offs and some computer terminals for the current users. Changing the location will change the in branch user base, as Lebreton would be too far to be convenient for me (I currently walk to the Main branch).”

“The central library need not be centrally located. The foundational idea should be that it operates as a library headquarters in lieu of something that just fills a void in the middle of downtown.”

“easy access to universities and other important institutional uses”

“Not lebreton flatseast of bronson5-10 minute walk from the LRT..there are 3 lrt stations between rideau centre and bronsongreen space on the rooftrees at the front entrance, planters, unlike Landsdown where the interior streets are void of greenery no need for public gathering space...plenty of space at city hall- Marion Dewer plaza, and across the street at Confederation parklocate close to city hall, the canal, the hub of the cityclose to the market, thus service residents in sandy hill, lowertown most important >>>KEEP AN OPEN MIND>>>>”

“In order for libraries to remain relevant they must be located in places where people already congregate. You cannot create a community hub in



the middle of an area no one wants to go. As a community hub and a digital as well as analog resource centre, a central library has to be accessible to those who need its resources most. With three homeless shelters in the Byward Market area and the market itself requiring redefinition, regardless of cost the new central library should have been located there.”

“Its location should contribute to the vibrancy of downtown Ottawa. It is one of the few downtown "attractions" that is open after business hours and on weekends, since the loss of all the downtown cinemas.”

“Downtown is not a safe environment especially for children. Take a look at the shootings map of Ottawa and eliminate all those options. If the monies are to be spent, the location should be safe for people of all ages to go, rich, poor, healthy and disabled.”

“Important that there is enough, very close and safe parking, so that we can take out a lot of books, etc and carry them and transport them home/elsewhere with ease, plus that we will be safe walking from the parking lot to the library. Note, I would use the Main Library much more often if there was better, more, easier/convenient, safe parking right there.”

“Location is the most important for me that is close to the Otrain and buses. It's also important that i has enough computers and book drop off areas :)”

“Should be accessible and affordable. It should be a good library, not an item for "show". Put the dollars towards books, not towards views, etc.”

“The location should be CENTRAL to downtown, ideally somewhere near where it is now, or slightly east in/near Downtown Rideau, and close to the new light rail.I do NOT believe that it should be near the Library and Archives Canada, west of the main downtown”

“Easy to get to from highways so that people living outside of central Ottawa (Kanata, Barrhaven, South Keys) can get to it easily. It can be close to popular areas of Ottawa so that if someone is going somewhere, the library may be nearby.”

“Consideration should be given to distance from other libraries to ensure that there are not too many libraries serving the same area.”

“Close to one of the new LRT stations!”

“Most important for me is that going there be combinable with some other errand such as shopping or medical-dental appointments. Also, as I come from the Westboro (bus or more rarely walking), I would like to avoid excessive delays or transfers going any further east than downtown.”

“West side of the city”

“The real question is it a "central" library for centretown or a "main" branch for the whole City. If its meant to be a local branch for centre town then it should be much smaller than proposed - similar to all of the local branches throughout the city. If it's a main branch then it should be in a location that is easiest for ALL residents of Ottawa to access.”

“Align central library design with e-technology = hardcopy books will not be filling shelves. I would prefer a virtual library where \$\$ spent on technology and not bricks & mortar”

“No further comments at this time.”

“That it be, in fact, central. It should be very close to where the current branch is, in order to continue to meet the needs of the users from that area.”

“I think that the site should be welcoming. I once went to the Central Library in between a meeting. The place was cold, unwelcome and there were a number of people looking for shelter. I did not feel safe - the books were poorly labelled and there was a clear lack of good signage. The first time I went to LAC on Wellington, I thought that I had entered an Eastern Block country. The place was empty, devoid of any welcome, the Commissionaire lacked social skills and it was really disappointing. Go and look at The National Archives in London - it is full of welcome, buzz and a great place.”

“Downtown”

“(1) Being able to reach the Central Library without having to change buses.(2) Having an OC Transpo bus stop very near the new library.”



"The DOWNTOWN library should be DOWNTOWN, where both people who reside in the area and those who work there can easily access it. Libraries need to be convenient so that getting there does not require a lot of time: having it in a convenient location fosters greater use by both downtown/Centretown residents and those who work there."

"It should stay in the downtown core, easily accessible walking from transit and Rideau. A good suggestion is between the canal and Bronson, Wellington and Somerset. Personally, if it is further than Bronson it will be inconvenient for me to access."

"It should be located centrally in the Lebreton Flats area."

"The main library should be easily accessible to families living in Centretown as well as office workers trying to use it on lunch hours."

"It should be a building of distinction, especially because we are the nation's capital. I have in mind something along the lines of the Halifax main library building, or the Vancouver main branch."

"Between the Canal and Bronson; Parliament Buildings and Lisgar Street"

"Within downtown area, easily accessible by everyone during weekdays and weekends"

"I feel the new library should be located in the downtown core and this does not include Lebreton Flats. Often when I am downtown I will stop in at the library just because I am down there doing other events / shopping / errands etc. I do not envision the same kind of spontaneous visit if the new library was located in the Flats. That would be a shame. The thing I love about the library now is that I don't have to get in my car and drive out of my way to get there. My local library (Rosemount) is convenient but it is so small I only go there to pick up hold items. I have a car / bike and a bus pass so transportation is not an issue for me but for many people in the downtown core that do not have a vehicle - I do not see the Flats location as being convenient at all. Also as a single female - I feel much safer downtown where there are always people walking around. I consider the

Flats area somewhat secluded especially if you are walking to it from downtown. Although it would be fa"

"Parking should be free"

"Must be downtown"

"Opportunity to rejuvenate and add vitality to an existing, developed neighbourhood, i.e. Centretown"

"Just should be close to existing things and not in the middle of nowhere."

"I believe the Central Library should be located in a predominantly residential area and should be easily accessible via cycling, walking, and public transit. A public library is a place to promote learning and literacy for all ages and walks of life and therefore it is important that it be easy to get to for children, the economically disadvantaged, seniors, and persons with disabilities."

"It should be easy to access and inviting to visitors."

"We live in Stittsville and although we have a wonderful local library I would like to visit a central library. However distance is usually a factor, as I would have to travel far by bus to get to the down town core and beyond."

"The existing location works fine. Don't mess with it by moving it away from downtown offices."

"The Central Library should be as close to parliament and what is considered the downtown core as possible. There should be easy accessibility by bike, walking or transit and accessible for those with disabilities. For those who live downtown or close to downtown it should be within walking distance from their residence."

"I believe that the Central Library should remain central to our city. It should be accessible to the population as a whole and be convenient to access by all so it is well used. I don't see a need for a green space as there are many already in the city. I would also like to see it in the city core which desperately needs some focus and revitalization efforts. I would hate to see

this moved to Westboro which seems to be the constant focus of our funds and efforts in this city.”

“I find these very loaded questions. I guess that may be the idea”

“In the downtown area. NOT Lebreton flats, that is too far from downtown.”

“The word "Central" implies it will be somewhere in the Centre of town. If you choose to make it most easily accessible by public transportation, you may have to change the name to "Main Branch" - I don't know the Transit System very well but it is NOT straightforward and simple to travel most places in the downtown core from anywhere.”

“More important to serve non-urban residents (they can access fast internet while rural residents cannot).”

“I think it should be in the core”

“Central really sums it up! Accessible to the most number of people using the most variety of modes of transportation. Lots of places to park bikes, cars, scooters, etc. and lots of green space and shade trees with benches for outdoor reads. Ramps with railings, curves instead of angles. Would love to see it near the water! (Especially instead of those horrible, ugly new condos in the old Lebreton Flats area!!!) Or have a water feature at a minimum. Indoor and outdoor movie showings or partnerships with other venues like the GGs.”

“Easily accessible by foot and public transit. Reasonably pleasant, safe environment suitable for children and seniors. Close to coffee shops would be nice.”

“Easy access, along the transit way/new Light Rail line. Within the Downtown area, there is no other library in the neighbourhood except for the current Central Library.”

“It should be accessibly to those people at risk as well who may not have access to transit”

“World Class, Internationally renowned, a destination for intellectuals, seminars and professionals... as well as for public users, children and

residents. Combined with a museum for tourists to attend that highlight the archives which is a true definition of Canada. An intelligent and informative space that not only helps define a true Canada to visitors but expands Canadians and Ottawa residents knowledge of Canada. Expanding and highlighting the importance of education by providing Canada with the best informative and constructive space it can. I think a library at Lebreton would be amazing with a "front lawn" facing the Ottawa River unobstructed that replicates Parliament Hill where grass let's so many people gather to just "relax" (even Justin Bieber came to Ottawa and laid on the grass :)) Money should not be a hindrance to achieving the best public space built not just in Ottawa but in Canada and the world. I love Ottawa, and I think this one space can make us all proud to love"

"I don't think the Central library should be any more car accessible than the current one, and I'd have issues with a giant parking lot beside it, but do like the idea of more central green space in the downtown core. Basement parking if anything."

"It should be Central. that is...Centretown"

"Centrally located between the Rideau River and Bayswater street"

"It should be somewhere that people will naturally gather, and that is easy to get to. A downtown or otherwise clearly central (in terms of density of housing) location makes sense because it would likely receive a high degree of foot traffic."

"Should be located somewhere in Centretown."

"We'd use the Library if it were closer to our home. We are based in Lebreton Flats, so anywhere on the flats or west of downtown would make us very likely regular users. If it's not in walking distance, good public transit and safe bike access could also be decisive factors. Otherwise it will just be another building for us."

"The only way I can think of to keep the Central Library "central" is to keep it in the downtown core. If the vision of the "downtown core" is to expand over the next 20–30 years (likely westward, vis-a-vis Zibi and LeBreton

Flats), only then should the vision for the location of the future Central Library expand to include that expanded "central" core. Thank you."

"Somewhere cool like Halifax's new library"

"The Main Branch should be downtown to indicate its importance to all Ottawa residents and shuffled off to the fringe of a specious 'central core'."

"Somewhere central to all downtown neighbourhoods not just Centretown."

"Downtown."

"If I have to take a bus to get to the library, I won't go or use the library anymore. It has to be walking distance."

"I care that it's publicly owned and operated, rather than tying us in to a long-term P3 deal that has not worked out well for us or other communities, and I'm disappointed there don't seem to be any questions around that."

"The library needs to be located in the central business district of Centretown."

"Needs to be downtown, i.e., "Central"."

"1) The Central Library needs to be within walking distance of Centretown residents living within the area bounded by Albert, Elgin, Bank and Somerset (also where most office buildings and retail stores are located, thus ensuring plenty of foot traffic and transit users). No one is going to walk to 557 Wellington, much less Lebreton Flats. No one wants to pay for parking downtown, especially to drop off books at the library. Not everyone is going to be living close to the Light Rail Line - and who is going to take light rail from Orleans just to go to the downtown library? They'll drive or go to a closer neighborhood library branch. 2) Keep the Metcalfe St building open as a Centretown "local branch" after the main library is built. No one in Centretown (particularly seniors or physically challenged people) will walk to 557 Wellington or Lebreton Flats (especially in the winter). You will end up with a "showcase" library outside of the downtown core which few people will actually use b"

"It should be located within the area that is bordered by the national museums [Museum of Nature to the South, War museum to the West, and National Gallery to the East]"

"I find the current location very convenient and would prefer that a new library be situated in the same area. I find that Lebreton Flats is a very inconvenient location and would likely visit the library far less frequently if it were situated there."

"Needs to be inviting, relaxing and open. In my opinion the cross roads of the O-Train and Confederation Line will best serve students from Algonquin, Carlton and UO. And best serve all city residents."

"Make the Central Library a landmark and a destination. Car access in the downtown core should be a non-issue - there are plenty of other branches throughout the city in suburban and rural areas that are accessible by car."

"Should have extended hours."

"It should be central and on the light rail route... it shouldn't take 10 years to decide, design and build. Ottawa is overdue for a new library facility downtown."

"It should be in a place with a good mix of residential and commercial buildings, so people can use it from work and / or home."

"(1) It should be in Centretown, very similar to the current Library.(2) If (1) is not possible, there must be a good OPL branch in essentially the same location as the current Main library; and that cost must be factored into total cost of a new main library built away from the current Main library location; and that new branch library must not be delayed."

"In the core of centretown. The current location is good. Bus service in Ottawa is abysmal so going anywhere else could take too much time to be of much use. Paid parking is also ridiculously expensive."

"Many many MANY people who use the downtown library are patrons from other areas of the city who frequent the downtown location because it is close to work. Please do not forget about us when choosing a new location. Cars are dead, forget about them. Prioritize access for people using



alternate methods of transportation. Please don't make the library unpleasant to get to and from. The Lebreton development is already a horrible, lifeless windtunnel, and nothing is even built there yet :( remember that libraries help - and are frequented by - the least, not the most privileged people out there. Please do not forget about people who fall outside the cishetwhite category when designing; make it accessible from transit, decorate in ways that are welcoming to marginalized people, and remember that winter exists (like, don't have stairs outside the building that will be 75% closed during most of the year)."

"The most important factor is that the library should be within the downtown area, not, for example, at Le Breton Flats. Otherwise it will not be accessible to the greatest number of people."

"I think the library needs to be most responsive to low income people who depend on it for access to online services they can't afford at home or who need a place to go for respite from unsatisfactory housing situations."

"The location should be in the city core- the suggestion of locating in near/in Lebreton Flats isn't the best. This location is too far from the core, isn't walking accessible in the winter and in the summer the hill is not walking friendly, especially for seniors. The location of the old Ottawa Tech School is good since it's so close to the LRT, is still "core", walkability rating is high etc."

"It should be somewhere central. Centretown or LeBreton. Also, if the library is NOT in Centretown (bordered by Canal, river, Queensway, Bronson), then there MUST be a new library branch opened up in this area to replace the current central library which is both the central library and also the neighbourhood branch for the Centretown neighbourhood."

"Lots of natural light if possible."

"It should be located in the centre of town such as where the current library is located. Not at Le Breton Flats."

"Architecturally inspiring and innovative"

"I love the new City Archives on Tallwood. It's an architectural and environmental inspiration. It would be great to have a public library that has some of those qualities/features. I think the new library should be positioned so as to attract tourists, as well, because of its location, content, architecture. I think it would be ideal to have some of the features of the Vancouver Public Library's main downtown Robson St. location (e.g. covered walkway/courtyard feature with cafés, etc. for patrons, an outdoor covered area for buskers, artists, etc.) The new main library location must be a city focal point where people want to gather because there is an intellectual and cultural buzz about it."

"Downtown somewhere"

"Facile pour les residents et les travailleurs au centre-ville de se rendre en tant que piéton. »

"For me it is very important that the building be architecturally interesting, which hopefully means it isn't built with condos on top or by one of Ottawa's unimaginative developers. If Halifax and Vancouver can afford both the money and the effort to build libraries that are both important buildings and wonderful libraries, then Ottawa should be able to do this."

"If the library is only accessible via light rail, please ensure that people can step from the station into the library without going outside. The architecture should be iconic and put Ottawa back on the map. No more brutalist architecture. Not too many windows. While the Shaw Centre is beautiful, it is hotter than Hades and they don't seem to use air conditioning. Would love for it to be as "green" as possible. Love the CentrepoinTE concept with theatre and other activities nearby. Please make it beautiful, not like the horrible LegoBlock Landsdown. Please join with the reference services of Library and Archives Canada."

"Why do we need a central library? Why not make use of technology and forego the cost of bricks and mortar. Instead put that money to work in making electronic access more viable to those who do not have it now. Would it be cheaper to deliver books from a warehouse in Nepean or



Gloucester than build and maintain a building that is a memorial to obsolete technology and processes?”

“Central. As the main library, it needs to be downtown for locals, office workers, street people, and tourists. Having a cafe in the building helps to make it user friendly.”

“I would like to keep it in the downtown core - or at the east end of Lebreton Flats. Somewhere that is easy to get to by transit.”

“Sorry, but libraries are ridiculously archaic. For the cost of maintaining a retail, storefront type establishment you could buy everyone a laptop and give them internet access. It is a monumental investment for little return.”

“Downtown . . . Landsdowne or Lebreton Flats, or where it is presently located, or on Wellington or in the market . . . .”

“Close to people who are the clients of the library. As a heavy patron of library services, it pains me to think the branch will be moved away from the day-to-day travel paths of other users (ie. lebreton flats - which will be visited by residents for "special events" only)”

“What is wrong with the current location? Seems ideal.”

“As long as it's easily accessible”

“The library should be in or very close to the core of the city, but more importantly, the library should be an interactive space. A place for many types of community events and projects, and the building itself should be sustainable, green, and beautiful. An excellent example would be the Halifax Public Library with its art gallery looks, locally run cafe's, reading rooms, tech nooks, programs for seniors, children, and youth.”

“I think it is vital that it be accessible to those who live and work in the area. As someone who works in the core, I use the Main Branch often. I also use the branch(es) close to where I live and take my children there (and to the downtown branch using transit) frequently. We attend library kids activities and workshops. The library needs to be integrated into a NEIGHBOURHOOD and can be an amazing space for people to gather, spend time when their housing isn't safe or doesn't have internet or is

isolating. It has been very important to me as a parent, especially one without a car."

"Centrally located downtown or by-ward Ottawa"

"The central Library should remain in downtown core. It should remain in the old city of Bytown. If the city wants to build a park it should do that but don't spend public Library money on a space that can't be properly used 6 months or more due to inclement weather. I don't care what the building looks like from the outside or inside as long as it is highly functional. I would prefer the city not spend extra money. basic and highly functional will do."

"The closer it is to the middle of Ottawa's central area, the better."

"Montreal downtown library is a gorgeous, happy place to work, meet, and is easily accessible on foot and by transit. I'm most concerned about the library being accessible on foot by people living downtown."

"It needs to be easily accessible for strollers, people in wheelchairs, visually impaired, and anyone w/ a disability. It should be welcoming for all walks of life, including different cultural, spiritual groups. Please keep in mind the fact that many people cannot afford a bus to get to a library, and some cannot travel far on foot (or are isolated, without other supports to help them get out of the house) so please stay as central as possible!"

"Form follows function: I notice that libraries are going crazy turning over space to computer or other electronic terminals. This is a bad idea crazy when most of the young customers use their own devices and do not need library computers to access the internet. Libraries should be places where people can access archives (which admittedly are increasingly accessible on-line), factual knowledge and literature in the many languages reflected in Ottawa society. Since I want books to be available to the public that might mean Lebreton Flats where there is a lot of space , not really. Certain categories of books -- recent best sellers, reference books and other resource/research materials -- should be on site, many books that are less urgent could be stored off-site. The library should have a system for reserving books on-line from home to be picked up when ready. The

library should have space for staff and staff to teach young scholars how to use a library and how to find things”

“It should be located around new light rail line. I think the ideal location is Lebreton Flats because the location allows for greater flexibility.”

“As close as possible to the current location. NOT AT LEBRETON!”

“Keep it truly central! It should not go outside the downtown core, not even to Lebreton Flats.”

“If it is going to be a "Central" library, it should be in Centretown.”

“Il faudrait qu'elle soit située au centre-ville et desserve de manière pratique et accessible la zone entre le Canal et le Queensway et la rue Bronson. »

« Une bibliothèque "centrale" doit être située au centre d'Ottawa, ni trop à l'est, ni trop à l'ouest. De plus, à Ottawa en ce moment il y a plusieurs édifices vacants, pourrait-on en utiliser un et épargner l'argent des contribuables. »

“I live at Bay and Queen Streets, so many locations satisfy my needs. However, I have always felt that the Central Library could ideally be where the old Technical HS is, and incorporate some of its features, eg., the auditorium. The open green sports field - principally used by dogs at the moment - could be the adjoining outdoor people tethering space.”

“Do NOT put it in the barren Lebreton Flats.”

“Should be easy to get to by people who don't have cars. There should be parking available, nearby, even if there isn't a designated parking lot, although designated handicapped parking would be good. The current location is inconvenient for those who don't live downtown as there isn't much parking, but it is convenient to get to by other means of transportation. It would be nice if there was some green space, but it is more important that the library provide services needed by clients.”

"The library would be amazing if it was integrated into a public park with art installations that function as furniture to lounge and read upon - wifi outdoors could also be available. If at Lebreton, a beach could be added. A real showcase for the capital of Canada."

"The main library should be located in the downtown core, accessible by all modes of transportation and on foot, with parking located underground with charges at a competitive rate to add revenue to the library, e.g., as the NAC has done."

"It should result in a facility and a setting that invites people to engage and be part of the Library."

"Yes. It should partner with and be near to the Library and Archives building on Wellington Street."

"The library should be located at its current site or as near to it as possible. The newly built Halifax library is a great example of what an amazing library can be for the community and everyone who uses it. Please keep the central library in the downtown core and make it a shining example of what public space can look like...a public space that is available to all, regardless of situation."

"The library ought to be located close to schools so that administrators/teachers do not have to arrange for school buses to transport children to the facility. Being able to walk allows children greater access to a facility that they may not otherwise have an opportunity to visit. Also, a library close to schools allows children, whose parents work long hours, to have a safe space to wait for their parents while allowing them to complete their school work."

"Make it accessible for people with limited mobility. Ideally near a transit station and with plenty of book e parking. I'm not opposes to moving the library out of the core, and think the partnership with LAC could be excellent. But if the new location isn't downtown, library should keep a small branch for Centre town residents and all the office workers. Also don't let the Lebreton developers push you around - glad to see this process being considered separately."

“Vous voulez des exemples de bibliothèques modernes au Canada? Allez donc voir à Halifax ou à Winnipeg si vous avez besoins d'idées... »

“It is called the Central - Main library and should be located within the downtown core which is within walking distance of the current Central library.”

“Architecture de la bibliothèque, Ottawa a trop d'édifices laids et manquant d' imagination architectural . »

“Access, access, Making the library part of everyday life”

“As long as the satellite branches remain open, the Central library should be in a downtown location. There is a strong presence of low income families/singles/etc. downtown. The price of a transit pass is often beyond reach. If you are going to the Food Bank regularly....visits to the library (by bus, etc) are, naturally, a low priority. Libraries are a bridge to a better life. It's continuing existence is the most important part of my daily life.”

“It should be located near to downtown (ie - not far from the present laurier ave location)”

“Close to top 10 attractions”

“The Central Library should be central, not located outside the core on the flats.”

“It should still serve the residents of Centretown, therefore be quite accessible to them. It should also be a positive addition to the other iconic downtown buildings and attractions such as Art Gallery, Convention Centre, old train station, Chateau Laurier, Parliament Buildings, Supreme Court, City Hall, War Monument. I think it should be situated in Confederation Park, unless there is another convenient, central and high profile area available.”

“That it be located in Centretown not Lebreton flats or some other peripheral location.”

“I believe the library should be central - like it is now and thus useful for residents and tourist alike -. It is not necessary to have space around it for

outdoor activities - roof tops are a great and unused space that can provide a green space and outdoor facilities without the requirement for extra land ( which is expensive)”

“That it should be accessible to the largest number of people who will use it”

“It should be... central. I'm concerned that the Lebreton Flats location favours the west side of the city.”

“Keep it downtown (between Bronson and Elgin, and no farther south than the 417)!! No one will go to it if it is not conveniently located. This means keeping it central, and not in the periphery of Centretown (ie some lost corner of what may, or may not, become a development Lebreton Flats). If the location is described as "just a 15 minute walk" from downtown, no one will go, and it will flop. Keep it CENTRAL.”

“It should appeal to a wide variety of users, and be in a location that allows multiple activities on the same trip (visit to a park, visit to a museum etc)”

“The Central Library should remain in the city centre. It should be as accessible by public transit as possible. It should be very accommodating to people with disabilities. It should not be located in elite spaces, such as upscale condominium developments or NHL arenas.”

“The current location is great. It is close to transit, and can be walked to by Centretown residents’ office workers and shoppers.”

“This is The Ottawa City Library, not the National Library. The Main branch should focus on accessibility and be centralized. The present location has/is adjacent to 13 stories, I believe. Why a new structure when the present one can be exploited...I know I'm talking to the wall as this option is not flamboyant enough for our grandiose planners and moneyed politicians.\*This is the Only central location available in the core, with lots of Public Transit and parking (paid) available. Access, access is the name of the game, folks. It's a Library not an architectural marvel-let's focus on it's purpose-presently we can't even offer clients a workable 'New Items' menu on your main page. Select 'On Order and, say, DVDs, and check your



selection. Want to select another DVD? hit Return and...why you get the 'book' selection. Huh? Select DVDs again and you have..book selections. Select 'Books' Then DVD's and you are back to the DVDs . Select another DVD then try to return to the DVD selection and”

“The building should be in a central location and the City also consider sites where demolition of exiting buildings should be considered. I would like to see the Library facing Bank Street.”

“Make use of passive solar for heating and natural light”

“It needs to evaluate its role given the future of technology. I am a professor and use library resources every day, but it has been well over a year since the last time I visited one.”

“It needs to be located close or within the downtown(ish) core. Even the leBreton Flats are getting out of the way.”

“Should be close to office workers to function as a central branch regularly accessible to those living outside downtown. Lebreton not a good site.”

“It should be in the downtown core (Not Lebreton flats).Should be accessible to students (bus parking).”

“The Main library currently also serves as a neighbourhood library for Centertown. A new Main library should be located so that it can continue to serve residents in that neighbourhood.”

“Make it central! Not on the edge of downtown. Make it big, grand, world-class! \$2B for LRT, imagine the library we could have for a fraction of that amount!”

“We are an urban family. We live in Centretown and walk as much as possible. The central location of the current central library services families like ourselves. Will we now need to drive to a library in order to take books out for ourselves and our children? Sundays are usually family library days for us. We will wonder over to the Central library location (on foot) to return books and take out new ones. As a family we borrow hundreds of book a year.”

"It should be central and easily accessible for anyone living in Centretown, i.e. it should be in walking distance."

"I think it should be close to where it currently is in the downtown core. It is close to parliament, close to lots of new residential (condo) dwellings and office buildings therefore lots of people day and night. There is a lot of parking already downtown, and lots of bus routes. It should be a beautiful building with lots of windows to allow for a lot of natural light."

"Should be downtown, with easy access to public transit."

"Libraries are knowledge; make the new library as open as possible to the learning experience"

"The location should be in the central downtown core (not Lebreton Flats)."

"I want to see the library remain at the same location, Metcalfe and Laurier, in the heart of our beautiful nation's capital. It's been located there since my husband and I used its reference section to look up fetal development, in 1972 and it was a ONE ROOM library with ladders up to the ceiling that ran on tracks. Now, 45 years later, I live on Argyle and walk to the MAIN library once a week. These are the factors that are important to me. Keep it downtown. We want it to stay very, very close to where it's always been. And then let's build a library Ottawa can be proud of."

"Traditional libraries need a lot of space to house physical books. As more and more books, magazines, lectures, videos, etc. become conveniently available in a digital easy-to-maintain and share format, the need for a large brick and mortar library becomes less relevant."

"Downtown is superb. I even love the current location. Why not just renovate the current library?"

"Retenez le mot: CENTRAL = Centre ville, ça veut dire pas aux Plaines LeBreton, Pré Tunney et encore moins Barrhaven. »

"The Central Library could and should be used to anchor other kinds of public space development in the core, such as Lebreton Flats."



“It's important to me that downtown residents have a good library branch we can walk to. Right now I walk to the library from my home about every other week, with a small child. If the main library gets moved to LeBreton Flats, I won't be able to walk to it easily from my downtown home, especially in the winter. So if the main library moves to LeBreton Flats, then please, please open a good new branch near the current main location for the actual downtown residents.”

“The central library, as a showpiece for the OPL, should be located in a prominent location, where core area users and tourists can access it. Successful main libraries in other large urban centres are centrally located and become destinations. Neighbourhood branches are made to service other areas.”

“Keep it in central Ottawa and if to include parking, make it underground, do not waste space by creating an outdoor parking lot on site. Take a cue from the Halifax library and the Bibliotheque Nationale in Montreal . How about using /converting the Archives building”

“This location should be centrally located in the city. Not in the middle of nowhere: aka LeBreton Flats”

“It should be central”

“It should not be at LeBreton Flats! It should be in a central location, in centretown as it is now.”

“These questions are inane! The new library should be downtown -- ideally in the old railway station (if you can get the senators out of there once they're ensconced). Access to Rideau Centre, Byward market, NAC, National gallery etc. are all very important and this location would meet these criteria. For once Ottawa should do something bold and imaginative. The city has no”

“I believe that the library should be located in the downtown core. From my perspective, LeBreton Flats is not the downtown core. A central library should be central. More and more people are choosing to live closer to downtown, the library can serve as a central destination.”

"The library should become a place we can feature other events like Writer's Festivals, arts displays and community meetings"

"It should be central and accessible via public transit, period. There's no need to distinguish between LRT and bus access."

"Outdoor space can include features such as a green roof (eg. the Halifax library)."

"I like the Central Library's present location as live in Centretown."

"It should be located downtown so that it can be easily accessible by foot and transit. It seems that most of the great libraries are located in a central location."

"Close to dt"

"It should be in the downtown as traditionally defined, ie. east of Bronson"

"Not having it downtown Ottawa is important. Getting downtown, parking and ease of access is difficult in downtown core! Especially coming from rurals. Someplace like Centerpoint area makes much more common sense. Locating anything downtown is prohibitive, and pulls it further away from those in the south end of the City. It should be Central for everyone?"

"The word central is important. Suggest centre of the population not necessarily the centre of the geographic area."

"The Central Library should be a 'Destination' feature of the city as part of our national capital"

"Won't be used by tourists"

"In Centretown"

"The new facility should be more than a repository of books, etc. - it should be a gathering place for the community at large to engage in discussions, relax, entertain - in sum a welcoming public space."

"I am surprised that with today's IT world we are still going to spend large amount of money on a library. Why not focus on an accessible digital library? This eliminates transport issues, safety, space, etc. Make the

digital more accessible to the citizen. Such an incredible world to discover!”

“I hope a location & design is selected proudly and does not fall victim to design by committee. The library should be a landmark building that attracts good development around it.”

“While it might be nice to have the library close to Library and Archives Canada, we must not lose sight of the mission of the library to focus on service for people in this region.”

“I like the idea of being close to Library and Archives Canada. However, this co-location is less important to me than ensuring a local focus. Whatever you do, please maintain the bookmobile service. Please expand services to seniors. The Saskatoon Public has a service where it lends books to institutions like a seniors' tower for several (3?) months. Many of these senior patrons have paid taxes to the city for many years. Serving them is far more important than serving the more sophisticated researchers who frequent Library and Archives Canada.”

“Should be central to urban citizens of Ottawa proper & perhaps of some interest & use to tourists of the City”

“It should remain in the downtown core, not LeBreton Flats. LeBreton Flats is receiving much attention, but the core is losing its vibrancy despite its neighbourhoods and residents. Let LeBreton have the stadium and aquaduct, but we need to keep cultural infrastructure in the true downtown core. Otherwise it will become simply a business district that shuts down at 6PM.”

“Lebreton Flats makes excellent sense.”

“The library really should remain central - ideally in Centretown, given high density population, presence of many government employees during the day, easy walkability, and connection to public transit. For these reasons, I oppose the LeBreton Flats proposal.”

“This location should be genuinely central, as per the Bookmark the Core's position. Levee ton is not central, however cheap.”

"It should be in the downtown core. If not, the old central library should be kept."

"Downtown location. Cultural historic importance."

"it should be in the downtown core"

"The location should help support the revitalization of the core/downtown Ottawa."

"Very central. Not lebreton flats. Great design ant facilities. A landmark building for the ages."

"It should NOT be on Lebreton Flats -- needs to be in the current downtown easily accessible for government employees and others who work downtown. Also should be close for those who are marginalized so they can use it. Should have green roof (envi friendly)"

"Accessibility by public transit, and accessibility for people living with disabilities are prime considerations. Lowest cost and value for the citizen at the outset are relative concepts given that this is a public institution in the national capital, and given also that the main branch has been somewhat inadequate (and I am being very diplomatic) for nearly a generation. The capital needs a new library, and it also needs public buildings that can make a proud architectural statement, rather than only being known for having saved a buck."

"Signature architecture that's unique, world-class, innovative, and iconic. A city attraction in its own right where tourists want to take selfies and where local residents want to bring their out-of-town visitors."

"I have used Library and Archives to see films in the past, just not in the last twelve months."

"Centretown location is important."

"I found it challenging to assess some of the questions, so from a summary standpoint I believe the Library should first and foremost be accessible to those who use it most and students. It should allow people to enjoy the facilities for an extended period of time which is why I felt it was important

for restaurants to be close by so that one can take a break and go back to the library. It should also be a model for sustainability as a public gathering space both from a public access point of view and operationally as a facility.”

“Nous allons régulièrement à la bibliothèque centrale car c'est une belle activité familiale à faire à la marche, à partir de la maison (secteur Golden Triangle). Si elle se trouve plus loin, je ne pense pas que nous allons la fréquenter régulièrement. »

“Create a virtual library ... Serenity, areas for quiet contemplation, excellent interior air quality”

“The location needs to be centrally located and on or very close to a major transit link whether that be light rail or bus. While all public investments should demonstrate value for money, value should be placed on the architecture and design of public buildings for public consumption that are accessible to all (by being truly central and accessible to people with disabilities) and environmentally sustainable. Please also note that I feel I would use the Ottawa library more if it were a more inviting public space (less brutalist, better maintained) and better located (close to other services and amenities) with improved transit service (OC Transpo service off peak M-F hours may contribute to the ghost town effect after 6pm and on weekends). There are limited reasons to be near the current location unless you work in the area.”

« La bibliothèque centrale devrait être située sur un lieu... central. Du genre, au centre-ville. Lebreton, ce n'est pas la centre-ville. »

“It's more important that the library is easy for people using all variety of transportation to get to. I'm never sure about parking because I believe that eventually cars should be restricted from the downtown core, but that may be unrealistic in the short term. If parking is provided then perhaps - later - that can be the expansion site. A library is a visit unto itself. It doesn't need to be near shopping or businesses, or other venues. Green space is nice, better than parking, and also, if required, a future space for expansion.”

“It should be located near the major east-west public transit services. It should be located in the downtown core or Le Breton Flats/Tunney's Pasture; it does not belong in a residential area as such, though proximity of high density residence (high-rise condos) would be ok.”

“It must include free computer access and free wifi for those who do not have access to computers or who have computers but no internet access package. It would be nice to see the new library accessible 24 x 7. Caution should be used when judging the vulnerable when they are just looking for somewhere to use a bathroom and / or stay warm in the colder months. Perhaps a special area could be set up to accommodate these type of people that puts them in contact with helpful services (and provides them with a fruit, or hot cocoa).”

“Central Library - key word here is "central". Downtown, close to LRT, close to bike path, pedestrian access.”

“The "Central" Library should be located in "Central" part of the city. Current location offers great access, bicycles, public transit, walking, plus access from the University of Ottawa, local businesses and hotels, hard to beat. While Lebreton Flats offers good access from LRT, it is moving outside the "Central" part of the city.”

“I think it should remain in the central core (i.e., between Bronson and Elgin; Wellington and Somerset).”

“I believe that the library should be located inside the core meaning east of Bronson, up to King Edward, south to Queensway. There are a huge number of condos being built in this part of the core vs Lebreton and there is a critical mass of employment. Users won't ride the bus or subway at lunch hour or on break to use library. They will want to walk,”

“The new Central Library should add to, not replace, the current downtown ("Main") library.”

“Centralité, accessibilité et intégration avec les institutions nationales sont les maîtres-mots à mon avis. »



“Re: future expansion, decide max usage, demographic projection now and build for that.”

“The library must remain in a central location for all people to access. Those of us with little money need to be able to use the library and participate in events which take place at the library. If the location moves away from the central city this will be difficult and will exclude many who do not have cars. It will also take away from the culture of the city.”

“Lebreton Flats is too far from the current location to work”

“It should be downtown and it should be beautiful and grand - like every other library in major cities. It should be something we're proud of.”

“Should be close to office buildings and residential so people on foot can use it - like the current location. It may be the best solution to renovate the current building. Hard-copies of books and materials will be less in the coming years as everything is digitized. A new building is a huge cost for a facility that will become more and more digital in the coming years.”

“L'emplacement doit être facile d'accès par vélo et par transport en commun, il doit être accueillant et vert. Il devrait idéalement avoir une architecture intéressante et distinctive et il accueillir des oeuvres d'art public et, pourquoi pas, un plan d'eau ou une fontaine. Ce projet offre à la ville d'Ottawa l'occasion de créer un bâtiment qui non seulement remplirait une fonction mais, s'il est bien pensé dans ses aspects architecturaux et extérieurs, pourrait aussi devenir une attraction pour les touristes visitant Ottawa. »

“I believe that car parking in the future (in 10 to 15 years) will NOT be an important factor for the majority of the library clients. There will be an increase in City core density and a considerable dependence on public transit rather than cars. The possibility of car charges for core access may happen in the future, as has happened in major European cities. It is desirable that there be "some" client usable green space around the building, but this should not be a deciding factor in library location. Building openness and nature light should be key factors in the bldg. design.”

“A central library should be located where the vast majority of commuters already congregate during the daytime, which is the downtown core.”

“If the library can't be centrally located downtown where it is easy to walk or cycle to from most places and other central neighbourhoods, it should have some short-term free parking for patrons, and be accessible by light rail. It is not necessary to turn it into a "destination" for tourists, they aren't who will be using it. Neither is it necessary to locate it with shopping and restaurants; people who are library-goers will not be drawn to the library because shops and other facilities are nearby, they go because it's the library. And people who aren't library-goers will not suddenly become interested in the library because it's next to a shop they like. That said, a decent coffee shop (NOT Tim Hortons) would be nice to have in the library or nearby. A further comment related to questions on the next page (where there is no comment box) about the branch that I use: When I worked downtown the main library was my location of choice. When my office moved to Tunney's Pasture I could no”

“You pretty much narrowed the main criteria: sustainability, green spaces, close to transit, easy to walk or bike to. It is the central library, not a neighbourhood library. Our city is growing and is busy, and yet it would be important to have a library that is an oasis of calm and knowledge in amongst all the chaos and busy activities in the city.”

“Next to the old Technical High School on Albert near Bronson. So many apartment buildings/condos nearby and offices, very central.”

“That it remains central, and serves the community it is currently serving.”

“The library should be located near where there are existing uses, not future uses. Lots of light is essential, as is a good space for children to enjoy the library. Thanks to those at the city helping move this issue forward? Ottawa's central library is long past its best until date. Look to cities like WPG and VCR who built/renovated their library a decade ago: it has made a huge difference to the urban fabric and the quality of public life. Libraries provide such great value for our cities.”



"It should be in Centretown. Its current location is perfect: central, accessible on foot, by public transit and by car. I hope its new location is in the same area."

"It should be at 440 Albert"

"Not too much traffic/noise around where the library is"

"on LRT"

"A central library should be central but why the need for a central library - unless it offers something branch libraries do not, only people living or working close by go to it."

"I think the Central library should remain where it is - centrally! Our downtown is near the market and this library should remain in the downtown core, not lebreton flats. It is in a good building in a good location. It is a nice stone building. Much can be done to the current building to enhance it. There should be a place for having a coffee/cake inside like most big libraries so you don't have to go outside if you don't want to."

"It should be centrally located!"

"I love going to the Grande Bibliothèque in Montreal. I dream that before too long I will have the same pleasure in Ottawa."

"If it is anywhere outside of the central core I will probably not visit as, well, it will be a pain in the ass on my very limited schedule to get to."

"There should be at least 30 minute parking for quick visits, and short term 15 minute parking for returning books and dropping off and picking up patrons."

"The space needs a lot of rooms for online studying and reading."

"It should be downtown. There is an old Board of Education building between O'Connor and Metcalfe (?), maybe Lewis St. that would make a great location. I'm not sure if it is being used but I see cars there sometimes. It's a good location, has a nice historical feel to it, it could be gutted and built up maybe with glass to match the Museum of Nature."

“Most important is closeness to public transit (light rail or bus), bike trails, and walkable from downtown to allow all users access if they do not own a car. Having outdoor green space would allow readers to spend time outdoors near the library for events or simply enjoying the area with a good book. It would also allow the library to plan events for the public in a larger area.”

“Grassroots design - accessible to new Canadians who tend to be among highest users standing desks and terminals for easy access to technology Modern look and feel is important. The reason I am not currently using Ottawa Public Library very much is that I have access to Carleton University library. Once no longer a student, I will be using Ottawa Library all the time.”

“The new library should be co-located with Library & Archives Canada in one building, Because it is to be located in the Nation's Capital it should be of a design in which all Canadians can be proud. Perhaps even become a tourist attraction. The site should not be in a crowded downtown area where it would be difficult to get to and from, but where patrons can access regardless of their means of transportation. Let's have a grand vision ... not another bland Ottawa glass covered building.”

“The location should be able to take advantage of synergies with other cultural institutions in Ottawa: for example, the LAC, the NAC, the Museum of Nature.”

“Does not have to be in the "traditional" downtown core. Central with good access via bike paths, wide sidewalks, LRT, etc., is key. Lebreton Flats - a good possible site. Downtown core too congested, tight - buildings are too close. Need a site that will allow for natural light (lots) with ability to have tall windows.”

“Although shops, restaurants, etc. nearby are not important to me personally their proximity would doubtless encourage library visits - ie being able to do several errands at the same location - and if tired from shopping why not drop in to the library.”

“The library should be architecturally attractive. But it need not be monumental in footprint .In fact, I am NOT persuaded that a new central library is necessary or even useful. Small branches and outlets, enhanced holdings in a depository from which books may be distributed, and online access and bookings seem more sensible in a dispersed urban environment. I would prefer resources be spent on enhanced holdings rather than bricks, boards and cement.”

“Location is the most important factor. I use the Main Branch frequently and am always aware of the number of people who live in central Ottawa who are at the Library. These people, for the main, walk or use public transportation to get to the Library. As well, people who work in the downtown area use the library at noon. The Library must be in a central location.”

“In general, make it easily accessible most importantly for downtown residents.”

“Space and facilities for families and children.”

“I think that any solution must include Library and Archives Canada and all that that involves. Also, on-site storage of archived materials in a secure, environmentally controlled and sprinklered structure.”

“I don't believe a library is a necessity. I definitely don't believe it should be extravagant and be a monument to how wasteful our excessive tax dollars are spent. A warehouse of books with some simple government surplus desks and chairs with simple task lighting (user pay to turn them on) is sensible spending of our money. I'm sure it would be cheaper to supply each citizen with a laptop or kindle.”

“Best location would be close to the Byward Market, City Hall, and Parliament Hill area. Just moved to Ottawa, so don't have a card yet, but like to be able to walk and bike to locations”

“It is essential that there be a full and open public discussion about the location. In my attendance at earlier meetings this seems to be a problem.”

“The library should be located between the boundaries of Bronson to the West, Wellington to the North, the Canal to the East, and Catherine to the South. In other words, the Central Branch of the Ottawa Public Library should remain in the proper downtown/Centretown area.”

“Keep the Central Library in Centretown. Accessible by foot and bicycle.”

“I think the library should be located in the down town core, not in LeBreton Flats”

“As far away from that damned hockey development as possible! A library might have green space outside, a Fair Trade coffee shop (NOT Hortons, but good, Fair Trade coffee) as part of it, designed to be opened up to access the outdoors in summer. It could have a little park, green space, paths and gardens. Perhaps the public could be involved in creating and maintaining a garden. Library people would do that. A small music centre for students to "perform," when they come to the library. Musical instruments on loan. Lectures, local authors' days, readings, book launches. Oh, I envision numerous possibilities. The National Library & Archives is out of Harper's clutches now and it is a magnificent building with possibilities. There is an outdoor space at the back which could be utilized. The huge parking lot could have a designated area for the use of library patrons.”

“I believe it should be in the downtown core, not in LeBreton Flats. Surveys have shown that a majority of people visit the library either before or after work or on lunch hour. Those who live in the core should have their own branch to which they can walk just as other Ottawa citizens do.”

“I think that the Central Library should be central, whereby I mean, within the boundaries of the Canal on the East (or just east of Canal as furthest point east), Wellington Street in the North, Gloucester St. in the South and the new Le Breton complex (eastern portion) as the furthest west. Anywhere else is going away from the central business district where there is a concentration of office buildings and condo/apartments (i.e., largest potential for walk-in or bike in patrons) and close to subway stops as well.”

"It should be downtown where there are lots of buses, trains, walkability, and close to other services - doesn't matter whether it's retail or office buildings. Parking doesn't matter - we who have cars can get to lots of branches with parking. It's the people who live downtown or come downtown who don't have cars who need greater access."

"The library should be in a central location easy to get to by public transit. It should not I repeat should not be at LeBreton flats."

"La bibliothèque centrale devrait être « centrale ». Pour moi, le centre d'Ottawa est près du Parlement. Les Plaines Le Breton sont trop à l'ouest du centre-ville. »

"I would like to pass by it when I'm coming to, or leaving, my office in the downtown core."

"I do but I trust, at all, the city to identify much less pre note architectural or environmental goals. Equally, as a public library and therefore trust, the expense is irrelevant and will almost certainly be extreme by virtue of city management alone. Accomplish something worthy! Don't start another bumpkin project."

"If it is the central library then it should be located at the geographical centre of Ottawa and that is not necessarily in the core where costs are the most expensive"

"Downtown core = East of Bronson Here's an idea - Main library can be anywhere i.e.: LeBreton Flats, but keep the Laurier/Metcalf Street branch as the Downtown branch for the downtown workers and residence. The Downtown branch can be used for book returns, pick-ups and computer use."

"As long as it is NOT in the city's west end."

"Libraries are an antiquated waste of money, space and time all information available at a library is also available on line every school and post-secondary institution has an enormous library. If a library is a must build, perhaps a partnership between these institutions"

"My preference for the location of the new Main Library is downtown or LeBreton Flats. I indicated in the multiple choice questions above, that that cost was not an issue because we must acquire land that is both downtown and close to public transit (i.e. LTR and/or bus). In order to get prime land we must be willing to accept to pay more for it. This new Main library once built will be with us for 30-50 years, so we must get it right. I am a home owner and property tax payer - I am willing to pay higher taxes to get a library that will make Ottawa proud."

"The location could be located underground within a transit station. It would be easy to get to; not hard to co-locate in the down town core and since the equipment is all ready in place it could be started immediately. Suggest you consider an underground library stretching from the city hall west down Queen Street. This way you can have numerous entrances."

"It should be located within the downtown area, in order to be accessible to other major cultural areas- Parliament, Library & Archives, NAC, etc."

"Être central, pour être accessible plus facilement à toute la population. »

"I greatly favour locating by National Archives"

"Downtown or Centretown location."

"Keep it where it is, or move it to a renovated heritage building. Leave it downtown; it needs to be in a central location."

"Easily accessible to all community members. Thank you."

"it needs to downtown and on the transit way/light rail system"

"Not the location but a comment on the interior. Every single renovation of the existing branches has installed anti-microbial carpets (anti-mould). These are poison for children to play on and make it impossible for people with environmental sensitivities and some people with asthma to use the library. HARD FLOORING IS ESSENTIAL for indoor air quality. It will also last far, far, far, far longer, and costs much less to keep clean. Therefore, hard floors save money in the long run. I have to run in to the Requests/Holds shelf, and then run out again. Air quality would also be a



big problem if space is shared with the ancient manuscripts and musty cultural treasures stored in Library and Archives Canada.”

“What about choosing a Ward where there actually is NO library at all? For example River Ward? It could be built along with some new residential development on the site of the old Bayview P.S. on Riverside Drive: great view; easily accessible by bus, bicycle, foot; room to expand; room for public green space. Actually, this site is now in the CENTRE of Ottawa, since the amalgamation in 2001.”

“Imperative that the new Library has easy access from all modes of travel.”

“The Central Library should continue to be truly "central", i.e. not just the "main" library, but also centrally located in the middle of Ottawa so it's easily accessible on transit, bicycle or foot.”

“A Central Library should be located in the middle of active life.”

“First, the "main" library should be a "geographically centred" library, not a "downtown" library, taking into consideration the distance from the various geographic areas, e.g., Kanata, Orleans, Barrhaven, Greely, etc....a "downtown library" merely focuses on those who live/work in the downtown; others outside the downtown would be forced to travel undue distance to use the facility. Second, I would suggest that the powers-that-be refrain referring to the facility as a "library"...the intentions, in fact, are to build an expensive and expansive "community centre", designed to do more than the typical library functions....the planned community centre functions, unfortunately, will duplicate functions/services now available from and provided by many other City organizations/committees/volunteer groups. The Library executive, like other political groups, simply wants to "grow" their mandate at the expense of taxpayers, with no concern for costs or necessities; just because Halifax has a”

“It's so important that it be conceived as a central library first and foremost, and that it be accessible to pedestrians year-round as an element in the

urban landscape. It's not a museum, a stadium, or a shopping centre. It's a public library."

"Ideally, it should also create a nice view, by being architecturally interesting and beautiful."

"The Central Library should be in downtown Ottawa in a central location, and should add to the dignity of the national capital."

"I question why we need a central library when what we need is a totally bigger collection. Is this just a way of getting more facility space or more offices for the basic functions of administration and purchasing of materials. More and more library materiel is available on line. I have lived in Ottawa and never visited the central library, so as far as I am concerned locate it anywhere at the lowest possible cost and forget building something "special" for the city. We are not lacking in nice buildings"

"Top priority is a very central location that is easily accessible by walking and by bus particularly as they provide a community service! Many people who go to libraries in the central downtown area do not have cars (seniors, lower class people) or they work in the area and go there at lunch hour... many seniors also use the library so convenience is key. They go to the library while doing errands; shopping; going to restaurants...Seniors and older people are more used to using books than technology. Tourists and visitors would rarely wish to use the library. I would not wish to take light rail transit to get to a library... library does not need to be a tourist attraction or be a fancy architectural design. Libraries are there to enrich the mind and provide community interaction so everyone needs to be able to get there...LOCATION CONVENIENT is everything!"

"The central library must be located centrally.....downtown."

"It should be available to as many community members as possible (as inclusive as possible)."

"It should be in the downtown core. No further west than Bronson. Preferably close to where it is now. It's what people are use to. There will be very little adjustment. The only time there is any push to have the library



located elsewhere is when the issue of building a new library comes up. I've lived in Ottawa for 16 years and very rarely am I aware of any public campaign to move the library out of the traditional core. Also, aim to build something that becomes a tourist attraction like the Halifax library. Incorporate a visitor's area for people who want to know more about the capital. Primarily it should be a space for the public ... but as the capital of Canada, our library should also recognize the number of Canadians who visit the capital."

"I am completely opposed to the idea of a huge aircraft carrier of a library downtown. Period. Sell the land. To serve Ottawa residents, local or branch libraries should be significantly upgraded. The huge white elephant of a central library on prime downtown land: 1 is largely inaccessible to RESIDENTS, 2 Out of date as it does not reflect the effects of new technology on the decentralisation of knowledge, and 3 is essentially pandering to the egos of librarians who want to be big shots in their fancy publicly funded palace. It's a new century. Decentralise! Stupid question on Public Archive. Harper banned Canadians from going there. My 80something mother is plenty steamed over that. She's big on genealogy."

« Doit avoir dans son répertoire des documents à jour dans plusieurs autres langues importantes au pays, incluant les langues autochtones. Doit être au centre du centre-ville, pas aux Plaines LeBreton, par exemple. Doit être proches des attractions touristiques du centre-ville. »

"A heritage building would be fantastic!"

"No. I borrow 150 to 200 items a year, mainly via Bookmobile."

"The key is that the new library be easily accessible by foot, bicycle, bus and LRT from North-South and East-West, for people living, working and visiting downtown."

"Recognizing this might be challenging but positioning related to key community centres/resources and schools would be an important consideration. Schools with less access to resources based on funding model (neighborhood demographics) could benefit from an easily accessible municipal library. Thanks for the opportunity to weigh in"

“An iconic library is unlikely to be cheap but needs to stand out both in terms of looks and functionality for now and the future”

“Easy access for all.”

“It should become a place like the Montreal Library a very vibrant place.”

“Strongly believe it should be located in LeBreton Flats to add cultural weight and counter what now seems to be a developers' paradise. Proximity to War Museum and LAC are also important.”

“It should remain in the Downtown Core.”

“I think the opportunity to combine the Ottawa Public Library with the Library and Archives Canada is an exciting one. One that ought not to be missed. With the combined resources, we could have an exciting, state-of-the-art meeting place which houses important materials for the city and the nation.”

“A flagship central branch should be close to the downtown core, and some place where high speed internet is accessible and likely to be upgraded when faster systems come along”

“Your question about physical accessibility is flawed, it is not a nice to have but the law. The location needs to be accessible by any means of transportation.”

“There should be consideration for a joint venture with the OCDSB and a private developer to provide residential development and rehabilitate the former Ottawa Technical school site.”

“I like the idea of a beverage/munchie station close to a reading area. Nothing big, but I like to have a coffee while I read, maybe cookies. This station could be used for fund-raising purposes, ie, supported by the guides, or profits to CHEO or a literacy fund. A reading area for students and adults, calm and childfree (nothing personal, just need the quiet time); a separate play/talk/reading area for younger kids.....at the other end of the floor or on another floor. Having that look out onto the view of the city or something other than a brick wall would be very inviting. In terms of where in the city....now that I'm retired, I enjoy going to the downtown Laurier

street location on weekends. We park at the free parking nearby, the teenagers go to the market to shop and walk around, and I (and the kids once they're done) hang out at the library for a few hours. I enjoy this part of my weekend immensely."

"It is important that the library be located in an area where stopping in can be easily included as part of your daily routine. The new library should not be relocated so that it becomes a "destination" spot that you need to plan your week around visiting."

"It should be central, close to downtown."

"It should be downtown"

"Reference materials should be important"

"Core downtown location important to me"

"It is such an important part of the lives of the downtown children and schools right now. It would be so very sad to see it taken away from such a great community it already has with the YMCA, Elgin St. Public School, Centennial School, dozens of daycares and list goes on. It is also such a valuable resource for people who are in the lower income bracket and newly immigrated families that I hate to see it being somewhere that needs to be travelled to by bus or car. Please keep it downtown!!"

"Easy access i.e. with parking for drivers, walking for people using common transportation. Thank you."

"An area that promotes use by the community, needs to be both accessible by transit, walking, etc but also have underground parking or accessibility by auto. Otherwise use of central library outside of close residents will be minimal."

"We are not convinced we need a new library."

"A central place where people gather daily, on weekends and a destination for all citizens and tourists"

"It should be centrally located."

“Close to downtown to enable people to run errands while in the neighbourhood.”

“Consider windows, natural light, plants and places to sit and work.”

“Should be in Ottawa Centre. Actually, the old spot was great.”

“This comment touches on the "security" question above, to which I would add "public safety". The current Library location opens its doors in the a.m. to a stampede of homeless and other individuals staying at shelters (mission, etc.). They charge in and occupy most of the comfortable armchairs for hours on end. As a Centretown resident for 30 years, I stopped bringing my young children to the Library simply because I did not feel it to be a safe environment to leave young children alone in to wander the stacks, etc. The location and architectural design needs to give consideration as to how this problem can be better managed. I appreciate the attraction a Library presents to those with nowhere else to go during the daytime, but there needs to be a reality check in terms of who the Library is designed to serve and what it is to be used for. I suggest that it is not to be another flophouse venue for those individuals simply looking for a place to sleep through the day. Thank you!”

“I am more concerned having a permanent library (rather than bookmobile) near where I live (Riverside South) then where the "Central Library" is.”

“Since I'm a little physically restricted, access is important. In the past I have used the library, but not so much lately. I hope conditions will improve in the near future.”

“There should be generous provisions for sheltered outdoor areas, for example, when waiting for a bus, a taxi, Paratranspo, for using book return bins. It should be in a location that promotes visits from those in our society least able to afford the benefits it provides: books, other media, computers, etc. A generous auditorium and meeting rooms should be part of the plan.”

“Location only important in terms of safety and ease of access via any means of transportation be that public transit, automobile, walking, etc. What is most important is to have a wide variety of reading material and

reference material easily available. The library should also have facilities to assist people with job searching and finding information on potential future employers prior to job interviews. Terminals that give easy access to job postings. Terminals that give easy access to company information.”

“Don't build new infra structure that we won't be able to maintain in the future. Sadly libraries of this type are a dying breed and I do not think we should be moving it.”

“The new proposed location of the library should accent the facility's identity and role within the community. Paramount, the new Central Library branch should continue the tradition of being located in the downtown core of Ottawa.”

“I think that the word "central" in the word Central Library speaks for itself. I think that it is important to make the Library accessible to the citizens of Centretown who live there and access the library on a daily basis. It would make no sense to build a central library that is not located centrally in Centretown where people live and work. I also believe that tearing down the present Library and Archives building on the prime land on Wellington and building a joint library would be a wonderful idea as long as the sidewalks and bike paths and bus stops are designed to make this location accessible in all seasons. It really could be quite spectacular!”

“The Main Branch of the library should be a destination in the city. Therefore, it needs to be accessible to people from different areas of the city.”

“It definitely should be Central...i.e. in the city core”

“I like the fact that the current library is within walking distance of my home. I also like the fact that it is very near the transit way. It is less important that it be combined with Library and Archives Canada.”

“The building should be located in the downtown core where office workers and area residents can access it easily, and near a LRT stop, to make it an easy commute for people who live outside the area. I think that suggestions that the new library become a 'landmark' building, built by a star architect,

are in serious danger of missing the point of the exercise. Most of downtown Ottawa streetscapes are remarkably ugly, so just having a building that will be pleasant and inviting to view will be an improvement. Past that, I see the interior design as more important and difficult. The interior also needs to be pleasant and attractive for users, but beyond that it needs to be practical, flexible, fit for purpose, and judged on its capacity to support the primary purposes of OPL now and twenty or thirty years from now -- availability of books (yes, the old-fashioned kind), online access, reference assistance, office space for administrative staff, consultation space for the public, for example”

“La bibliotheque devrait rester accessible au centre ville et la proximité de celui ci. »

“The survey seem to be describing the existing library. Wow! We do not need a new Central Library. What a rip off of taxpayers \$”

“In the downtown please, and not on LeBreton Flats.”

“L'emplacement doit mettre en valeur les beautés naturelles de la ville, telles que la rivière et l'aperçu des collines »

“The location should be central.”

“I think it is very important for the library to be in the downtown core...Given the weather in our city; we should not develop elaborate outside spaces for the users. It would be wiser to spend the money on new technologies....”

“When would you access / use the Central Library. Who are the current users of the Central Library? Are you a local resident or are you a commuting office worker? Is it used predominantly during weekday hours by office employees or is it used by residents? Is it used significantly during the evenings and weekends (which would seem to be residents).”

“It would be nice if Quebec residents were more welcome.”

“I do not live in the centre of town, but the central library should be for everyone who live in Ottawa. It should contain a lot of literary treasure for the brain and for entertainment/enjoyment. The space should be welcoming and pleasant, and inclusive.”



“LEED building design Space for reading Youth spaces adult space Maker space”

“Accessibility for the marginalized community is the most important for me. It is my only access to resources. Accessibility for active students and immigrants is also important.”

“The Central Library should be located in the downtown core. We presently have numerous branches in the various neighborhoods of the city, but nothing that serves the downtown core (business and residential areas of) other than the current Central Library. Moving the Central Library out of the downtown core will render it non-central and largely inaccessible to a majority of the current users.”

“a) I pay TAXES so this must be affordable and not some palace or greenwash extravaganza. b) It's a library; forget the fluffy stuff) Location should be accessible by all transportation modes but it's central so only a few can walk or bike.”

“The location needs to be inviting, in an area that is well populated with the people who use it. It also needs to be able to be a show piece, which means tourists need to be able to find it and travel to it easily.”

“The hours that they are open. If possible open 24 hrs so students and those working shifts can take advantage of the information. It should be easy for those who do not have computer knowledge or language. By having it in the central part of the city, would be the best for all.”

“I love where it is now, I can get to it easily. Good for tourists as well if they need the library.”

“It should be close to the downtown core, so that, in particular, homeless or other vulnerable people have access to it and to the services it provides. Low-income people should be able to access it without expensive or lengthy journeys.”

“Many of us in the suburbs feel isolated from the downtown core. I would like to see an easy way to visit the Main Library. In the cold dark winter, being able to drive and park at a library is important. Bicycles are only

good in daylight summertime. Transit is relatively important, but again, I would not take it uptown to attend an activity in the evening.”

“Cette bibliothèque doit être dans le même secteur i.e. Centretown. S'inspirer des grandes bibliothèques actuellement dans le monde occidental p.e. La grande bibliothèque de Montréal. »

“As close and accessible by low cost transportation (walking, biking, and transit) to as many Ottawan's as possible, within the”

“It should be in the part of the city with the densest population (in my view, the central core) and be attractive to residents and out-of-towners, be they tourists or researchers”

“It could be a catalyst for creating new urban neighbourhoods, eg. LeBreton flats needs uses that promote activity and create a balanced, complete neighbourhood and there are few other municipal investments that could contribute to that it could promote heritage conservation by reusing an existing facility, eg the Ottawa tech high school theatre and a bit of the surrounding building it needs to avoid concentrating too much cultural stuff in a cultural ghetto or cultural amusement park (eg NAC plus City Hall plus Courts plus canal plus Arts court ) that makes an area viable and lively only at certain times of the year or the day it needs heated sidewalks around its block for safe winter walking, and preferably a direct, indoor connection to the LRT. As I age, winter and bad weather walking becomes more difficult.”

“Downtown and easily accessible by bus. The current location is ideal - particularly when I was working.”

“Underground access to nearby buildings”

“Must be in the downtown core, equidistant from west and east.”

“The Central Library should be within a half hour's walk of residences, offices and shops in the most densely populated area of the City Center. It should also be 15 minutes walk from an LRT station and significant parking.”

“Yes - consider the demographics of the primary users. If they walk or use public transit that should always take priority over vehicles.”



« Avoir un espace de création comme le Imagine Space à CentrepoinTE avec des imprimantes 3D, des espaces de travail communs et des ordinateurs. Ainsi qu'une architecture accueillante, beaucoup de lumière et des endroits pour s'asseoir et lire. »

"Lots of natural light, quiet areas for reading separated from areas for other activities, in the downtown core which includes LeBreton Flats"

"Don't build it in LeBreton Flats which is already a disaster with Melnik having swindled the city and the NCC into giving him the land for nothing while he makes millions and taxpayers assume all and any debts."

"Must be within walking distance for the 25,000+ residents of Centretown: i.e. those who live in the area bounded by the Canal, Bronson Avenue, Ottawa River and Hwy 417."

"Should be central. Within four city blocks of the current location. Should be a bright space with natural light."

"It should contribute to keeping a vibrant downtown area. Would be great if it could be neighbour to other community based organizations (community health centre, community centre, school or cultural centre, immigration services)"

"Easy to access for everyone"

"Yes, the Central Library should be central and should have pride of place meaning that the location should be prominent and provide a sense of importance to the library. The library should be part of the city makeup and should be within walking distance of the parliamentary precinct as well as the other major national museums and cultural institutions."

"Should not be in the middle of nowhere. Main library is a great location because it's in the heart of downtown and people - workers from office buildings, students - can easily access it."

"I am living abroad right now so I have not visited the Ottawa central library since May 2015 but we plan to move back next summer."

"I like the pre-existing service whereby I place something on hold via Internet and come to pick it up. There should be an express access to the holding area and very short term parking outside to be able to hop inside to just pick the stuff up."

"It should be central - within 1.5 miles from Parliament Hill, and ideally between the two universities (Carleton U and Ottawa U)."

"It should be centrally located in the downtown core."

"Its location is being chosen for a time when people are moving away from cars, when more young families are choosing to live downtown. The location should be thinking as much about the future as the present."

"I think it should be centrally located in the city."

"Make sure that the view from newer and older condo buildings (purchases were largely based on location and view) is not impaired/ removed from the residents of people who pay some of the highest municipal taxes in Ottawa. Avoid a costly battle royal with resident of the city. Rather than another high-rise condo and vacant office building being built on the site of the original Delta Hotel on Queen Street and Sparks (right across from some of Archives Canada sites), why not partner with the private sector developers to build the new Library on Queen and Sparks or better still get rid of the strip club at the corner of Queen Street and Lyon and put some class back into the City. Both these options would be directly on the new Transit line. Make sure all possibilities to dovetail usage with Archives Canada are explored. Use LeBreton Flats if the design is good and if no more offenses to the little green environment of the west-end of Queens/Sparks/Laurier West/ Parkway that is left can ta"

"Central Library should be downtown somewhere - LeBreton Flats would be OK. It should not necessarily be linked with the National Library. It should not be determined only by money - cheapest is not best! Models such as the Halifax and Vancouver Public Libraries should be emulated. The key is to get moving on it - there have already been too many delays and false starts."

“Should be as environment friendly and based no 'zero net energy' as possible.- Browsing books in the library is a very important thing. So library should be able to accommodate a big collection of books. A central place where people can come and experience a love for the books. - More than anything else, accessibility, proximity to transit etc., library should be well built and come out as a sacred place for books.”

“Let's do this right - look at other cities which have taken this incredible opportunity to make the main library a key part of the vibrant life of our city. Remember that this is a long term investment so don't waste but don't scrimp either. And no hockey arena as part of the proposal. :-)”

“It is important that it NOT be located in LeBreton Flats. Talk to the people in Halifax to see how building a new central public library was done right! The next questions re: Library and Archives are rather unfair. I would be happy to have a central library partner with LAC. I didn't even know one could purchase a Library and Archives card! How many Ottawans actually know that?”

“Although LeBreton Flats would have been the best choice for the Civic Hospital move (central, but not smack-dab in a residential area), it would be a bad place for a library, unless the point is to have it unused regularly. Downtown, where many people work (although not I) is ideal--no farther out than the central library that preceded the current one. Re: answers below: I visit the library rarely because I am disabled. I have the eBook software.”

“I believe it should be in a central location - i.e. not places like Orleans, Barrhaven, or Kanata.”

“Putting aside the scope creep and lack of respect for taxpayers that have driven the decision to build a new library, I will address the question. The location should help the OPL meet the needs of all communities in Ottawa. Restricting the choice of locations to the downtown core is an artificial constraint that may make it more difficult to meet the needs of all Ottawa residents now and in the future as Ottawa's suburban communities grow. Concentrate on services that a library traditionally delivers by focusing on information and reading materials. A location that offers the best utility

value for Ottawa residents is preferred over a site that invites a call for an impressive piece of architecture designed to attract tourists.”

“Leave it where it is! I walk to the main branch frequently. It's about a 20 minute walk and there is no other library within walking distance of my residence. I don't mind that the building is ugly - blame that on the original designers. I would very much mind not having easy access to a library downtown.”

“It should be in the dense core of the city, easily accessed by all people, including seniors, low-income and street-involved. It should be a tourist attraction and therefore close to other tourist attractions. Outdoor space should be in the form of green roof patios. And absolutely no designated parking, we have good transit and don't need more cars in the downtown. Please spend the money to build a library this city can showcase.”

“space for books, magazines, study, reading, new spaces easy for all demographics to access on foot i.e. not stuck in some out of the way place that caters to car drivers.”

“A central location accessible in many different ways would be excellent use of the library collection and the tax dollars funding it. 'Central' would imply too that it is close to the centre of the city and part of the downtown environment.”

“I would strongly favour a location in the downtown core to promote equity of access from all parts of Ottawa. Also, access through sustainable transportation (cycling, public transit) is critical.”

“As important as it is to the Centretown community, as the MAIN branch, it should be accessible to the entire city. If this means it falls slightly outside the Centretown borders, that should not be a deterrent to its location.”

“The library should be DOWNTOWN and not near the war museum which is way out of the way for central users.”

“The library should be centrally located. This city has made a ghetto from Landsdowne Park, is on a path to do the same in Le Breton Flats. I would hate to think that our new Central Library would be situated in one of these

wastelands. I feel it should be in an area that is right downtown, so it can be accessed by people on their way to or from work, at lunch, or combined with other shopping in the city core. If it is to be a meeting place, it must be well served by public transit. Whatever your address, the public transit system will be designed to get you downtown. That is, therefore, where the new library should be built. There is an opportunity to do something special for the citizens of Ottawa, and to show we value our libraries as meeting places, places where computers available for public use, and where research information can be accessed.”

“It should be accessible to the greatest number of people possible and therefore accessible through a variety of means It should be a library people from Ottawa are proud of It should be the type of place tourists would also be interested in seeing”

“Location should be "downtown" near other existing cultural facilities.”

“If possible I would like the library to be close to everywhere in Ottawa like in the middle. I live out in Osgoode well I go to the Vernon branch but still the libraries here are small and outdated it'd be cool if it was out here but I don't think that will happen.”

“Bicycle parking/bike racks”

“The new Central Library should be located close to other cultural points of interest such as the Rideau Canal, the Parliament Buildings, the National Art Gallery and the NAC to name a few. This will allow tourists and local citizens easy access to current and historical information about Canada and the Nation's Capital. A centrally located Library will encourage visitors to move freely between various institutes of public learning and points of interest. In short, our new Central Library should be centrally located...hence the name! Thank You. »

« Je ne suis pas trop sûr qu'aujourd'hui, avec l'information numérique, il est nécessaire d'avoir un gros monument central pour la bibliothèque; pour les citoyens, l'accès à une succursale est la priorité. »

“Most people who use the Main Branch do so on break from work or school. Renovate its current location. do not move it!!!!!!”

“More important to be located close to residential.”

“Keep the central library in the same location. Its a great location and building. Its well used”

“It should have been at Lansdowne Park but.... Lebreton Flats with a river view, parking, green space, expansion space, other proposed near-by facilities, bus-bike-Wheelchair accessibility, and some possible linkage with a new National Archives building would be a smart choice. The present downtown location is not essential. Halifax capitalizes on its nearby universities; Ottawa's equivalence could be the National Archives, since the Uof Ottawa area is already overbuilt. The Carleton U area, though further from downtown and with lots of open space around, is actually more CENTRAL to the city as a whole, but city planners don't seem to value this. It would be the smartest choice.”

“I work downtown Ottawa and I am a heavy user of the main branch. It is really important to me that I be able to get to the library over my 30 minute lunch period. Frankly i wish it would stay in its current location. Also I do not use digital books and hope that physical books and the space to house them will still be available.”

“The new library should be close to the downtown core and not in the suburbs.”

“Please address: the needs of families bringing children in strollers to the library, toddlers, 9-12 year old children being allowed to walk to the library on their own, teenagers. Also, traffic congestion to walk to the library, book drop locations, library patron designated parking spots, many windows for natural light, air conditioning, open year round, space in the library for children story times, and adult book clubs. Also, keep in mind the needs of seniors coming to the library. We also enjoy the used book store operated by the Friends of the Library.”



“The library should remain in a location where it can serve vulnerable Ottawa residents - those living on fixed, low incomes, who live on the streets, and who have special needs. The library is a safe, public space that means the world to many. It is a lifeline and a gateway to supports - social, educational and cultural. It must remain close to some of Ottawa's most marginalized people, which means staying in the heart of the downtown core.”

“It should be planned with long term vision in mind - for future expansion, for the growing needs of the population, for digital enhancements.”

“Close to school(s), theatre(s) and/or community centre(s). I think of CentrepoinTE as a good example of a library integrated with other services and public spaces - and close to where people live. I don't think the Central library needs to include green space, if there is green space close by. What is key, in my mind, is partnership with other community venues, so that the Library is part of a community "hub." Another good example is the Ruth E Dickinson branch. I think the Central Library needs to be close to the people that live downtown, and it should be a vital part of their community, as is the case with many branches of the library. My biggest fear is that more local library branches will have to close if we spend too much money on a new, glorious "everything" kind of Central Library. It is important to balance the priorities of the system as a whole. More libraries, strategically located is much better than fewer high profile libraries. Sharing resources in this cold climate makes”

“A central library should, above all else, be central. Ottawa is a ridiculously decentralized city. The train station is far from downtown. The bus station is a fair hike from downtown. The stadium is far from downtown. There is no major movie theatre downtown. Please keep the library downtown!”

“This Library should be a destination. If a downtown neighbourhood library is needed, would be convenient but not essential it be in this building.”

“Consider a dual purpose or partnership in a facility, but not at the cost of overall accessibility and the location.”

“It should be located to maximize the number of people that can easily get to the library whether from home or work. I love the Halifax library. The architecture is very interesting (stacked books), is downtown, easily accessible, has meeting spaces, cool places for students to study, large room for dance classes, great coffee place with food on top floor, and amazing view.”

“The location must reflect where library users are now, and not where they may be in 25-30 years. As well as the thousands of Central Library users who live in the core of the city, many current users of the Central Library work in the core. They must not be overlooked in the siting of the new building. Nor can we overlook the potential users who would come from the University of Ottawa if the new Central Library is properly situated in the downtown core.”

“Un edifice plus moderne qui respire avec de l'espace pour grandir...;une alliance avec des partenaires privées serait gagnante à nos yeux. Définitivement un emplacement au centre d'Ottawa afin de promouvoir aussi notre identité canadienne auprès des nombreux touristes. Un meilleur stationnement pour encourager plus de visites de la part des utilisateurs qui vivent loin du centre-ville. merci. »

“The Library should be in the downtown core. Current location on Sparks Street would be ideal. Sparks Street would appeal to residents and visitors coming off Parliament Hill as they would have another site in which to discover Ottawa.”

“Central location roughly bordered by Bay, Wellington, Colonel By, Queensway”

“It should be located so that it is easy to reach using either public transportation, walking or cycling. Parking should not be a major consideration.”

“Quel questionnaire tronqué! La bibliothèque doit rester au centre-ville où il y a le plus de concentration de travailleurs et d'habitants. Évitez les plaines LeBreton où cela deviendra un endroit hip! avec Westboro et tous ces nouveaux condos construits sur LeBreton. La pauvreté existe à Ottawa. La



bibliothèque est un des très rares endroits gratuits pour les loisirs. La bibliothèque appartient à tous et le rôle de la bibliothèque centrale d'Ottawa est de la rendre la plus accessible à tous et ça commence par sa situation centrale. »

“I'd like it to be somewhere where I can easily pop in while doing other errands (like right downtown) and NOT where I would have to make a special trip (like Lebreton or Lansdowne). I like the idea of a joint project with Library and Archives”

“It should remain in the downtown core.”

“I am not convinced a new library is required at this time. Why do City Staff keep coming up with projects to build new palaces? The City can't afford it - there is light rail operating & maintenance costs to pay for for the next 60 years, plus our roadway infrastructure is crumbling. The City would be better to be world class in online public library resources than building a bricks & mortar palace having a bunch of bells and whistles for 'features'.”

“It must be central, not off on the periphery. It must serve the traditional downtown, that is be basically three block east or west of Bank Street.”

“Between Bronson and Elgin, as well as Wellington and Catherine streets.”

“It should be easily accessible to people from across the NCR, and also where there are already many people (ie Downtown has all of the employees there to use the facility)”

“The central library should be \*central\*, that is, easy for everyone to get to (by transit), but most accessible to those in the centre of the city.”

“L'emplacement doit être au centre-ville et non aux plaines Lebreton »

“I hope the committee finds a balance between a usable accessible location and budget limitations; whether it is in an existing building or newly built one. I found the old location too "downtown" to be freely accessible by bicycle.”

“The present location makes this branch accessible for the community to access by foot, bicycle or transit. I feel the new branch needs to maintain

this current level of accessibility. Members of the community it currently serves deserve to still be able to utilize the services without incurring a cost to do so. For example, moving to Le Breton Flats means many people will no longer be able to walk or cycle such a distance. Expecting patrons to use transit, or drive is too high an expectation. What about children and families? Are they now expected to pay transit fees to borrow books? The library is supposed to be welcoming to all. We want to encourage usage, not impede or place obstacles in the way. Will parking be free? How will you monitor this? No other branch that I am aware of requires a parking fee. I for one will not visit a branch that requires this expenditure. As it is I do not visit the museums as frequently as I would like to as a direct result of the parking fees”

“As much as this will be a community (Ottawa) resource I feel it will also be a tourist destination much as the Vancouver library is...so location and amenities must keep this in mind.”

“De par son emplacement stratégique, la bibliothèque doit contribuer à l'épanouissement de tous ses citoyens de tout âge pour favoriser les rapports inter générationnels. Il est donc impératif que son emplacement soit très facile d'accès pour tous ses citoyens via les transports en communs, la bicyclette ou l'accès piétonnier. »

“A new central library should be in the downtown core bounded by the canal, Bronson, Lisgar and Wellington. Le Breton Flats does not meet most of the criteria for siting a new central facility”

“Centralized within the neighbourhood.”

“The previous questions don't really reflect my thinking. I don't value monumental buildings. I value access, reading and community gathering. With that in mind I'd almost prefer a model where a huge facility warehouses books in some cheap obscure location and makes regular drop-offs at natural community gathering places e.g coffee shops, community centres, etc. This makes the library more accessible to more people.”

“Just don't put it in Kanata.”

“It is important that community consultations are held to determine the site of the library, rather than developers making the decision.”

“The "central" library should remain central in the downtown core. The current location is perfect. It is within walking distance of the people who live and work in the core. The City of Ottawa keeps moving or allowing all amenities that make life livable to be moved out of the downtown core while continuing to "encourage" people to move here and not use cars. The reality is a contradiction to what is publicly stated.”

“Outside restaurants are not important but there should be a nice cafeteria in the building - like the National Gallery - but that is always open when the Library is open. Restore & renew the Ottawa Room!”

“Central location for the library should be between Bronson and Elgin not Lebreton Flats”

“It should be in an area of the downtown that is accessible by foot, bike, bus, and yes, cars, (so lots of parking nearby), has a lot of foot traffic during the day, some green space around it, and ample room for the current functions, let alone expansion. Should be in a fairly high density area, with amenities not too far away. A high-rise residential area nearby would be a plus, but it's really for the whole city, so that should not be too big a factor.”

“Needs to be located in downtown core. Not be located at Lebreton Flats.”

“central, accessible by public transit, but should not travel any longer than 60 minutes by bus.”

“it should be close to the present location. The current users include many office workers and people who live nearby. Car access will be needed if you have meeting rooms used at night. There is almost no downtown parking now. It should be a building to be proud of with green space, preferably low-rise. A standalone unit, welcoming and vibrant, and connections with the archives is a great idea.”

“It should be designed in acknowledgment of the range of people who rely on the library for a variety of reasons, and the content should respect the full range of both our literary & public records heritage and the literacy that

people must master and use in the 21st century. It should be a hub and situated such regular visits can be done as an extension of citizens daily excursions and errands. Being literate and connect to the local and global community and communications is critically important to individuals and society.”

“Accessibility for wheelchairs”

“There should be an auditorium for films, music and political meetings etc. It should be accessible to everyone who spends a lot of time downtown both day and night. It seems to me the suburbs are more into sports and BIG music events.”

“The open and green spaces mentioned could be provided as part of a green roof, or terrace over part of the building. This requirement should not prevent the choice of a smaller site where green space cannot be provided at grade. The main factor is Downtown! ie the present downtown, west of Bronson, east of Elgin.”

“Should be convenient to get to no matter where you live in the city. This is a central library not a local branch library for centre town.”

«Quartier central. C'est essentiel. On ne peut pas parler de bibliothèque centrale si elle est excentrée et difficile d'accès. »

“What the features will be? Books or iPads? »

« Vanier-aider à son redéveloppement »

“Please avoid some Stanlinesque structure and look instead to what other cities such as Halifax, Vancouver and Edmonton have done with their central libraries. Good design costs only a couple of percentage points more!”

“Preferably in the central part of Ottawa - not the west, not the east and not the south. Central!!!”

“Yes, I want the new library to be located where the greatest number of people live, work and enjoy leisure time - theatre, shopping, dining, sight seeing etc. now, not twenty or thirty years from now. I also want the

library's location to reflect Ottawa value's sustainability and prioritizes active transportation, like walking and biking in its urban planning decisions. It is also important to me that Ottawa follow best practices and locate the library in the heart of the urban core, as every other city in North America has done. I want the library's location to ensure is it filled with people and activity, seven days a week, morning, afternoon and night, and for it to be easily accessibly to students and low income folks."

"There is HUGE value to a collaborative approach with the Library and Archives!! A partnership would be a great achievement!"

"Accessibility both for handicapped and for transit users. Central to the whole cityIn a location that allows easy access for the thousands of people who live and, especially, work, in the downtown core."

"I think the best example of a good library is the one in Manhattan NY...incredible building with history, beautiful green space in the rear for festivals and craft markets year round. Tables and chairs for people to stop and have coffee outside. Rentable space on the interior for weddings, etc. The old train station downtown would be a FABULOUS location."

"Definitely close to transit- top priority!"

"The Central Library should be located where most of the downtown residents live, and it should be within walking distance. If a site for the 'Central Library' is chosen away from the downtown core, then there should at least be a branch somewhere in Centretown to service the needs of those residents, just as there are branches in most Ottawa neighborhoods. Also, getting rid of the downtown library will result in even less people coming downtown in the evenings."

"needs to be convenient to get to by all means of transportation including parking availability."

"Successful Canadian libraries do not simply warehouse books. They also act as community hubs, offering a wide range of meeting spaces and important services and activities to a broad range of citizens. This is a wonderful opportunity for Ottawa to build an inspiring space for its citizens

in a central location in the downtown core. I don't believe that LeBreton flats is suitable."

"somewhere that is accessible to all users, centrally located would be a definite asset"

"Green space"

"The library should be modernized, adding more online resources."

"Near the Ottawa River"

"The last question states "The location should be the lowest cost to acquire." In accessing sites, City-owned sites should be assessed at Full Market Value as the opportunity cost of these sites is the money that could be obtained by selling these sites, with the money used for worthwhile City needs. City-owned sites should not be used as a "slush fund" to spend outside the fiscal budgetary process and give the illusion that a project is costing less than it actually is."

"The Central Library should be in the center of Ottawa, in a downtown location that is near the location of the current library, the NAC and the Parliament buildings. It should be in a well lit, commercial area that is safe for walking in the evening. It should be easily accessible by people who live in all parts of Ottawa, by bus, not just those with easy access to the Light Rail. It should NOT be located in an ugly, newly developed location like LeBreton Flats or on the edges of Ottawa near a Light Rail station."

"Central branch is also local branch for centretown residents. If it is moved out of centretown, there needs to be a local branch for centretown residents to, at a minimum, pick up and drop off books, such as at city hall."

"It must be central - the most people are downtown - a mix of residents and those who work downtown. That is the best location. Locating it at a transit station in the middle of nothing else makes no sense."

"It should maintain in the downtown core close to the business district. I enjoy going to the central library on my lunch break and most likely would not read as much if it were located somewhere that is not as accessible as it is now."



“Create common group space, event space, welcoming for studying, bright, safe feeling, open”

“The location should not necessarily be one to serve downtown residents as a branch.”

“I do not agree that there should be a new central library. Put the money into an enhanced network of community libraries.”

“Wherever it is, it should be a landmark”

“Downtown location not LeBreton flats”

“The building should have a designated bus / LRT stop.”

“near bike paths”

“I would like to make more use of LAC, and would do so if it were co-housed with OPL.”

“It really should be in the downtown core area. East of Bronson, West of King Edward, north of the Queensway.”

“The library should be a showcase for Canadian and regional culture and be a distinct and stylish building. It should be a destination for all Ottawans as well as visitors to the city, and as such should be centrally located and part of the downtown fabric. If it is just a little off the beaten path, people will have less of a tendency to go. In Stockholm, the library and cultural centre is on the main city plaza and is a meeting place, a place to browse books while waiting for friends, a place to spend a few hours before continuing your urban walk. I don't find the current location of Metcalfe to be attractive, as the area is not populated on the weekend and there is nothing else around of interest to non-bureaucrats. The market area would be ideal, perhaps close to the Arts court, if ever a plot of land becomes available...”

“the Plenty of Parking question did not allow us to elaborate. There should be places for 15 minute drop off & pick up so that those of us who must use our vehicles (especially in winter) can park close by but move out quickly and allow others to park. Long term parking for vehicles should NOT be a

priority. Also the book drop off slot should be easy to access... the drop off box at the branch on Woodroffe at the Carlingwood mall is a safety hazard, especially in winter. I would like to see meeting room space for the community so that book clubs could rent space for 1-2 hours at low rates, or other community groups could rent. also I would love to see a coffee bar in the building... something like Bridgehead which is local and fair trade. ... not a big American coffee company!"

"If not already included a Central Library should reflect it as being located in Canada's capital, accessible to all its patrons, illustrating the various components of a world-class library (therefore perhaps having some form of physical (?) "connection" with the National Library and Archives), yet not so "fancy" that it would be oft-putting to many of the patrons that currently use the present central library, capable of expansion in the foreseeable future - both physically and technologically, a "people place", should include the best and most-used facilities of the existing main library (thinking of an auditorium for example, acknowledging the Carnegie gift of the first libraries in Ottawa, showing a "vision" that is largely lacking in any of the municipal decisions of this town, this might include a request to architects to design a library which would reflect all of the above ... To all of the above I write "good luck", but with vision and leadership, and not be obsessed with t"

"the library should be between Elgin and Bay St, north of Cooper"

"Downton"

"It should be easily accessible by those without cars, including seniors, the disabled, the poor (including the homeless and the very poor), immigrants, children and teenagers, university students."

"The central library should have more new books and updated catalogs. If you could build a bigger library with more space to read and a section to rent books that are expensive for the library."

"Doit offrir une programmation pertinente de qualité, des technologies de son temps, voire avant-gardiste, des salles de travail individuelles et de groupe, une variété d'ouvrages de tous genres incluant multimédia,



diverses zones de travail pour divers usages (grandes tables, fauteuils confortables, enfants,...) et des salles de rassemblement pour des groupes et événements communautaires »

“I would like to see a location that:- Is in the traditional downtown core, bounded by the Canal, Wellington, Bronson and Somerset- Allows a visit to the library to be within walking distance of shopping, city services and popular destinations like the Rideau Centre- Is near an LRT station (and there will be three LRT stations in the downtown core east of Bronson) and easily accessible on foot or by bicycle.”

“It should take less than an hour by public transportation to reach the library from any part of Ottawa.”

“Very close to buses and LRT”

“It cannot be close to EVERYTHING you described but in a place that is convenient and well used already makes it easier to attract more users”

“I am mobility impaired, but not in a wheelchair. I am not served by public transit. When I come to the downtown library, I need to be able, ideally to park nearby and walk to the library and get around the library with easily. Please don't stick it in the middle of a concrete wasteland next to the Ottawa River.”

“Public meeting space”

“It should not look like one more office building. It should be inspiring to enter.”

“There were no questions regarding the requirement to have it in the heart of the downtown core, similar to it's current location, which I feel is a requirement.’

“It should in fact be central, not in a suburb. The current location is excellent (the facility not so much ).”

“I think it should be in downtown Ottawa and be easily accessible by public transit, walking and cycling.”

“Should not affect the Rosemount Library”

“Have enough space for a garden - partially inside and outside. Greenery promotes health.”

“Downtown”

“yes, we want it very central like it is now - Central Library should be central - want it to be exactly like the new Halifax Library”

“I like it in the downtown core. Not on Lebreton Flats. It does not make any sense for all the people in the office area to have to leave central Ottawa to get to a library. If you do decide to do something stupid like build on Lebreton, provide a mini library in the core area near to where Ottawa Main is now.”

“In central downtown within walking distance of most office workers and the main public transit lines.”

“Ideally, a partnership with the National Archives ought to be thoroughly investigated.”

“It should be located in the LeBreton area and developed in conjunction with the redevelopment of this site.”

“Important to me that it's near arts and cultural centres.”

“Main factor is easy to get to by public transit, needs to be close to LRT. Secondly, it needs to be a noteworthy welcoming and distinct building - not like the one we have now.”

“Accessibility (both in terms of ease of access via walking, public transit and bicycle and in terms of for people with disabilities) is my top priority. Additionally, this building will serve the city for 40+ years, so it needs to be planned with capacity to grow and be flexible to meet the changing needs of the population. Value for money is important, but this is one of the most meaningful investments the city will make for the coming decades.”

“access via public transportation warm, friendly ambiance”

“Many of the aspects mentioned in the survey would be nice to have ( e.g. a good view out the windows, but proximity to light rail and/or frequent bus service is the most important aspect, I think, as well as a feeling of safety in

the neighbourhood where the library is located and in the library itself. For that reason, it would be a good idea to build it close to office buildings, personal residences (condos?) and maybe even retail, where there will be people nearby when the library is open.”

“I cannot believe you do not even ask whether the library should be located such that it is best able to promote literacy among illiterate and new Canadians. So the purpose of libraries no longer matters?”

“The location should be central, close to downtown”

“It should be located in Central Ottawa and grouped with other major cultural institutions, close to where people live and work and definitely easy to access by foot, bike or public transit. I like the idea of Elgin Street if space is available near the Armoury.”

“It should be located closest to the users. You should be able to analyze the items checked out over the past 5 years to ascertain their addresses.”

“As a hub of the community where people gather, it needs to be easy to get to by all modes of transportation. BUT, while cars and bikes take their owner to the building, the new location needs to consider public transportation carefully. Also, while other modes of transportation are increasing, the fact is people drive, so please have enough parking, particularly if you are using this as a mixed use space. An outdoor space that is enclosed by the library (like a courtyard or solarium) plus green space surrounding the building would be great so it should not be shoved into a little piece of land.”

“On or near a bike route is preferable.”

“I feel that the word central says it all. the satellite branches and the Bookmobile are vitally important but the main branch must remain in the downtown core.”

“LeBreton Flats is the Ideal location on the light rail line.”

“It should be easily available to all ages providing easy access inside and outside. Its current location provides neither.”

"It should be conveniently located to the new LRT corridor. As a resident of Westboro Village, which does not have a library branch, I would be willing to go as far as Centretown. Any further East, and I likely would not make the effort to go to the new library."

"It should be located in a place where there are already lots of people and foot traffic. It should not be an isolated destination that you have to make a special effort to get there."

"The Central Library should be somewhere generally considered 'central', i.e. centretown ish. Apart from parliament, the museum of nature and a very small handful of other landmarks there is not much architecturally going on in Centretown. It should be an important landmark and be representative of everything that makes Ottawa great. If Centretown is not an option, please please please keep a branch open in centretown. It is a lifeline and important service for so many who live in Centretown. The branch in glebe at sunnyside and on rideau street are just TOO FAR for most people in Centretown to easily get to."

"Accessibility in all its forms is the most important to me. That everyone can get there. Also, let's make something beautiful that promotes community and well being - I know that's vague - but that is what books do, and I'd like our library to be in line with that."

"Should be close to & provide healthy, local food options."

"It needs to be centrally located."

"the library should be in the downtown core and very easily accessible to LRT or buses. The library should not be placed at the far end of the downtown core."

"It should truly be central, not moved to the suburbs like the railway station."

"I'm hesitant about Le Breton Flats because despite all the Hoopla, I don't think it'll be as accessible as the current Main Library location. Frankly, I'll be less likely to go to the library if it is at Le Breton."

“Central is key - downtown location close to transit that is accessible. Parking and ease of driving shouldn't be a factor at all. There are other branches that can serve those who feel the need to drive!”

“La bibliothèque doit rester dans le centre d'Ottawa, et ne pas être localisée dans un quartier avec peu d'habitants. Sinon elle va perdre beaucoup de clients qui ne voudront plus se rendre à la bibliothèque. L'aspect extérieur de la bibliothèque est beaucoup moins important que sa situation géographique. Beaucoup de personnes actuellement peuvent aller à la bibliothèque facilement, depuis leur habitation ou leur travail. Son emplacement actuel est idéal car près des immeubles d'habitation et des immeubles de bureaux. Il faut que son nouvel emplacement reste avantageux pour les clients, et ne soit pas installé dans un lieu à l'écart du centre-ville. »

“It should be IN the downtown core and not just near it. It's the busiest branch and with good reason. It attracts workers, residents, and tourists.”

“I feel the Ottawa Public Library should partner with the Library and Archives Canada to do a joint facility project (partnership factors). I feel the location where possible should have a view of the Ottawa River (aesthetic factors). I would like to see a roof top garden/forest - gathering place incorporated into the architectural design (urban forest factors). I would like to see multiple passive outdoor capabilities (outdoor meeting space, reading nooks/gazebos/presentation and display facilities) (functionality factors)”

“Close to downtown core”

“I think a library in/near LeBreton flats would be excellent.”

“It will be years before the rapid transit gets out to the many people who do not live near a transit station. Car parking at a reasonable cost is imperative if a new library is to succeed as anything other than a new branch library for downtown workers and dwellers. To achieve the latter a new branch could be build on its present location.”

“It should be in central part of the City. Between Bronson and the Canal, North of the 417. It should be integrated into the fabric of the downtown, not tagged onto the edge of it.”

« L'acoustique. Souvent, les grandes bibliothèques à aire ouverte font qu'il y a beaucoup d'écho. Donc, on entend les enfants crier et le son est 5 fois plus fort. C'est très désagréable et ça empêche de se concentrer. Aussi, les biblios sont devenus des endroits où le silence n'est plus de mise, ni de rigueur, et je trouve ça déplorable. On a de la difficulté à consulter les rayons sans entendre des cris, des voix fortes, et des gens jouer à l'ordinateur. Mettez les ordi dans un endroit séparés et la section des enfants aussi, svp! Ne faites pas tout à aire ouvertes svp. Heureusement, parfois, il y a des pièces tranquilles dans les biblios, mais des fois, elles sentent pas très bon. C'est trop fermé et il y a des gens bizarres qui y restent longtemps. C'est pas le fun.”

“Library must be located within the downtown core, so NOT at LeBreton Flats or area. It should be within the boundaries of Bronson Ave to the West and Elgin St. to the east. It should be within the same general area as the current downtown location, so that it remains truly a "central" library.”

“It should be at the Centre of Ottawa. Not at the League Breton Flats. It should not be used as a prop for a NHL stadium.”

“Centretown. It needs a branch. SO if the Main library is moved, please keep the current one open as a branch library.<sup>68</sup>”

“The most important is that it remains a place accessible for all (either on foot, bike, public transportation or cars) plus it should be welcoming to everyone. The locations, style of building, shopping, restaurants, etc are all factors that can be taken into consideration BUT it all depends who's footing the bill - is it just us at the municipality level or will provincial & federal funding be added as well? It's all fine to have a world class building but if it's only paid by the Ottawa taxpayers, keep that in mind when making the plans.”

“Make good use of current spaces! Be creative and open-minded!”



"I live on Cooper St and walk to the main library almost every day. It's one of the only good things about living downtown now - it's become so noisy and congested and dusty that it's almost intolerable. For a lot of people who work in the area, the library is a refuge, where we don't have to talk to anyone, where we can recharge to make it through the day, while indulging in our passion for books. Please keep it part of the downtown core - the people who live and work here really need it. Thanks for the opportunity to be heard."

"I think you've covered it in this survey. Thank you for your thoroughness."

"Within the 'location', if it is multi-leveled, there needs to be bathrooms on EACH level, unlike the current 'MAIN' location, where there is no bathroom on the 3rd Floor (Public Area). When using the stairs is challenging, and with no downward escalator, it is often a delayed wait for the elevator, as the elevator is also used for moving carts with library resources. As well, currently, if one is in a wheelchair, one has no choice, but to wait for an elevator, and, this should not be the case, if one has to use the facilities (i.e.: bathroom) ."

"Just DECIDE. This is getting silly. Make a decision. DO IT."

"In downtown area."

"I'd prefer it not be in the business district. I find it scary to be there during the weekend and late evening hours. I'd prefer somewhere like LeBreton."

"A large enough space to partner with Library Archives Canada and enable a significant architectural building."

"It be segregated...no talking, no food; No talking, water only. Talking and food allowed."

"The new central public library should not be at LeBreton Flats. The library should be central i.e. near Elgin and Kent Streets. Coffee shops and restaurants should be close by to facilitate longer use of the library functions. One of the reasons for the success of the current main library location is that it is located where people work, live, shop and eat. The Library does not have to have a garden in front instead it could be a rooftop

garden area. Equal access by walking, bus, and LRT. Parking access can be provided underground. Please do not put a low priority big space in front like in the current Ottawa city hall. Just make the library interior spacious and beautiful instead.”

“The new Library should be centrally located (i.e. traditional downtown core, bounded by the Canal, Wellington, Bronson and Somerset).”

“It should be accessible to many modes of transit, and multi-use.”

“Obviously, every main branch library in any city in the western world is immediately in the already-existing urban core. The questions here seem to have been developed with strong bias to getting responses that favour continued suburbanization in Ottawa. Such questions as 'value for tax dollars' foreground immediate savings and 'cheaping out' as opposed to general/proven measures of urban-space value. This questioner seems to have not been assembled with the input of an actual panel of disinterested urban planners, professional librarians, or those who have the background in long-term urban economics (but rather just the short-term gain for the developers).”

“accessibility; expansion options; public transit close by, bike paths linked to location”

“it should be in the heart of the downtown, it is after all the Central Library. it should be within walking distance of the existing need. I do not have a library within walking distance. I used to be able to walk to Carlingwood. I miss that very much. I have used the library and research facilities in the "snowbird city" that I visit each winter. It is such a treat to be able to get there easily, meet with friends and so on. I have also visited the central libraries in Scottsdale, Auckland, London and other cities around the world. It is wonderful to be able to access them, as a tourist, and to use their web, their maps and so on. Great way to learn about the city. And not one of them was on a windswept plain that will be under construction for the next 10 years. When I was at University I used the archives frequently, now I use the local museums and heritage sites facilities and the web.”

“It should be a beautiful with architectural detail and charm. NYC inspired!”



“The library is an important institution for a very diverse group of people. Removing service from any neighbourhood will have a significant impact. As a Centertown parent, I would be severely affected if the library was taken out of the downtown core. Losing that institution would inhibit my kids' education (directly and indirectly) and my own community work. There are so many people living and sleeping in the downtown core. The essential services that the library provides are crucial to my life and the community I'm in. Most of us don't have cars and can't afford the time/money to get to another location by bus/train/paratranspo.”

“It should represent Ottawa and demonstrate a pride in literature and the collection it contains.”

“I do not understand why we need a new library or a different location. I am at the main branch library every second day for 35 years, so I do not feel the need to alter the one we have.”

“Site must be capable of supporting an architecturally significant building  
Site where there is great views of the building”

“Directly downtown where a majority of clients work, not at LeBreton where it would require a trip by transit to access, impossible when you only have half an hour for lunch.”

“These questions are vague and also redundant. What is important about a library is that people can and will want to use it and that it stands as an important hub of the community. Green space vs gathering space? What is the difference? Near where people live vs near where they work? Central Library must be central. Near train or bus? Why separate these? OC transpo will be responsible for public transit access.”

“Shouldn't be near a library that already exists - perhaps attempt to make a library available to those who need to travel to reach one.”

“Should not be in a location where it will be regarded secondarily to other more high profile structures.”

“Within the city boundaries so it can be used by many citizens.”

“Because of the seemingly insurmountable problems caused by locking the OPL in with a federal department in order to SAVE???? money, most participants in the last public meeting at Ottawa City Hall strongly suggested that the OPL NOT be tied by any partnership deals whatsoever and learn to fly solo. IF A SMALLISH CITY LIKE HALIFAX N.S. CAN PRODUCE AN AMAZINGLY CREATIVE, IMAGINATIVE AND BEAUTIFUL PUBLIC LIBRARY FACILITY IN THE MIDDLE OF THEIR DOWNTOWN, WHY CAN'T THE CAPITAL OF CANADA'S PUBLIC LIBRARY DO THE SAME???”

“Important that it is not isolated, that it can be accessed easily by people who live centrally, but also people who live in other areas of the city. That it also functions as a community space, with room(s) for public workshops, presentations etc.”

“1. The question of parking is only important if the library isn't accessible by walking or public transit. Obviously, if you need a car to get there, then you need parking. 2. Near public transit is the most obvious need and should be convenient from anywhere. The LRT line is only one component and not flexible compared to bus routing, so, on a bus route is really the important criterion. 3. There is no question about cost-sharing with developers that was raised in the focus groups. My opinion - NO cost-sharing - the city should own and control the whole thing even if it costs the tax payer more. Halifax can do it - so can Ottawa!!!”

“While it might be appealing to locate the library on LeBreton Flats, I think downtown would be better as this is the most densely populated daytime area & would be accessible by foot to a huge # of people. It would also be easily accessible via public transit & could be made accessible to cyclists by linking it with the downtown dedicated bike lanes.”

“A Central Library must be \_central\_; that is to say, it must not favour a particular direction of the city's development, like the east end or west end. Of course, by this analysis the library would be located in the exact geographic centre of Ottawa (somewhere near Manotick probably) or the exact demographic centre of population (somewhere in Carlington, perhaps?), which is silly. Instead, the idea of centrality argues for it to be in

the centre of the downtown of the city, which probably means as close to the existing library as possible.”

“Most important factor is the walkability (being downtown/centrally located-not at LeBreton).”

“Year round. One notices a large crowd that flock to the premises (awaiting in the outside entrance hall, prior to the opening to access door the actual library facilities) for the privilege of access to the comfort afforded therein - mainly in response to the prevailing weather conditions. And besides, as an easy and convenient meeting place. Marvellously free from discriminating factors of any sort. Everybody is well come - and highly relishes such an enriching feature.”

“Ease of access should be the number 1 priority. I don't believe that the central location needs to have any extra consideration for location for example proximity to cultural sites, restaurants, shopping etc. than any other library branch. While it would be nice to have, it should not be the determining factor for location. The library is, first and foremost, an educational public service and should be accessible by all, regardless of physical or social status.”

“The Library itself will become a major feature of the landscape and so its location near to other buildings and institutions is not relevant. Public transportation and centrality are important.”

“Should be in downtown core (walking distance) to maximize accessibility”

“The location should be where it will provide the best service for the citizens of Ottawa who are the main users of this library. Possible collocation with the Library and Archives Canada shouldn't compromise then usefulness of the library as a regular day to day community library.”

“Que le site soit au centre de la ville, peu importe le coût du terrain, comme toutes les plus belles bibliothèques centrales du monde. »

“Safe surrounding area where people feel safe coming and leaving.”

“Should have the space for a variety of work areas (large tables, study carrels, comfy reading areas, conference rooms etc.) The library should be

peaceful, serene and inviting (I'm thinking Toronto's Metro Reference Library)."

"Should be near or attached to an LRT station, and centrally located."

"Within walking distance of the LRT. Architectural statement. Don't make cost the primary consideration. Better gorgeous than huge - library usage is declining."

"Downtown, central, easy to get to. Welcoming and a gathering place."

"I would rather resources be spent on books and other supplies and programs rather on creating a new palace. The existing facility is fine. Just keep up the existing excellent programs"

"Plenty of safe and secure bicycle parking should be available at the public library."

"Location- Within the Ottawa core where people/families generally walk (current location is central but surrounded more by office space than living space)- Attractive/accessible both for residents and visitors to city.

Amenities- Free/affordable meeting space, particularly for non-profits/charities- Sufficient number of accessible, gender neutral/welcoming bathrooms- Welcoming, comfortable children's section- Hours of operation that reflect user need"

"Downtown"

"Located in open space that will allow plenty of natural light to illuminate the interior as much as possible. If the library is built in the shadows of office towers, what is the good of that?"

"It is important that it is truly central and accessible for all residents."

"I am very supportive of a location near public transit and bike lanes. On the other hand, when my kids were younger, we made the rounds of all of the libraries within a half an hour or so. (Tuesday was library day.). Realistically, I would not have taken the bus to a library with two younger children and two very large bags of books (that week's returns). I hope a

main library will be family friendly, and for many families, that will mean reasonable access to parking.”

“Downtown is ideal. Partnership with other entities should be for cost reduction, but not sacrifice independence of the library institution.”

“ottawa needs to be restored to its former glory, before the Greber plan was decided on. this is why, although cost is a factor to be considered, accessibility and proximity to other arts and entertainment venues, public transit, green space, office buildings, apartments/homes, and shopping is important. I realise I'm asking for a lot -- but why not? No tax reductions could go a long way, and everyone benefits. Wouldn't it be nice to have the beautiful diversity of a Manhattan? Pleasing to so many. Thank you for reading.”

“The location should include space for meetings and gatherings and be welcoming to residents of Ottawa and guests.”

“Since Ottawa is such a sprawling city the Central library should be central about midway east to west. It needs to be a large enough facility to accommodate future growth and house a collection that should be considered world class. It must be on the LRT line directly accessible from one of the stations. Combining the Central library and Archives Canada makes obvious sense. In a world where information is increasingly available online the whole concept of a 'central library' needs serious reflection to ensure its goals and objectives are relevant for future generations. Looking forward to taking my grandchildren to this magnificent building one day...before I die!”

“A reasonable distance (i.e. not too far) from Parliament Hill”

“It should be downtown or in LeBreton flats.”

“A central library should be near a university and workplaces. The present location in downtown Ottawa provides students and office workers with easy access to a wide range of library resources and has a well used auditorium. The Ottawa central library has a distinct function to serve the specialized needs of the city/capital city. A location beside a "new" national

library would be ideal. Community libraries provide access for nearby residents and for family/local programming. The central library should focus on its specialized resources and services in a downtown setting.”

« Je souhaiterais que la nouvelle bibliothèque centrale demeure au centre-ville d'Ottawa, si possible. »

“It does need to be downtown so much as politicians don't use it nor do a lot of tourists it is for the community mainly so less congestion is better, better along the canal somewhere or even along the Ottawa river perhaps”

“It should be located in the heart of downtown”

“The new central library should not be in the downtown core as this is not really central to the entire city of Ottawa. It should be in a location that is central, and provides space for future growth.”

“It should be in the central core of Ottawa - near the location of the original Carnegie library - as close as possible to the current location - so that it is truly "central" and close to the major federal government institutions - court, Parliament, etc - as well as reasonably close to the U of Ottawa, national gallery, NAC major embassies, etc. I think of the beautiful New York City Public Library as a model - and one that was NOT torn down. If possible, some kind of outdoor space - or perhaps a rooftop enclosed galleria - that would function as another gathering place would be wonderful - but the absence of an outdoor space or park would not be a deal-breaker. However I do think fondly of Bryant Park - adjacent to the NYC Public Library - where, at times in warm months - there is even a small branch lending library of the main library. That is an idea worth borrowing, I think, that makes the library part of the city. Another wonderful aspect of NYC is that streets in the vicinity”

“Dans un secteur central et bilingue. »

“Downtown core if possible please! So many patrons are office workers.”

“Incorporate a coffee shop in the design”

“The Library should be easy to get to; actively promote walking, cycling, and transit E.I. limited to no car facilities. The Library should be an



Architectural cornerstone in Ottawa (spend more), and help form a developing neighbourhood like LeBreton Flats or Hintonburg. Put the library where it can be seen, not hidden downtown, place it where there are tourists and where Ottawa residents can easily view it to enjoy the innovative architectural statement. The Chateau Laurier is easy to appreciate, the Shaw Centre is easy to appreciate, and City Hall is easy to appreciate, whereas the Natural History Museum is too removed, likewise downtown skyscrapers will hide a new stunning building.”

“It should be location inside the downtown core, i.e. the Byward Market, Rideau Street or Elgin St areas so it is in walking distance for most vulnerable, close to major transit and accessible to tourists. It should be built where current people live, work and play, not where people might live/work/play in the future.”

“The current site is perfect. If the new branch can't be located at that site, it should at least be as close as possible.”

“Somewhere in the downtown core.”

“Le centre-ville d'Ottawa est un excellent endroit. On arrive assez bien à se trouver du stationnement autour de l'emplacement actuel de la bibliothèque centrale. La construction de plusieurs condos au centre-ville devrait contribuer à augmenter considérablement la fréquentation de la bibliothèque centrale, en autant qu'elle demeure au centre-ville. »

“Close to downtown but we shouldn't be rigid about that. Be architecturally stunning!!

“The location cannot be isolated (ex. The War Museum is isolated, surrounded by nothing, not safe for pedestrians, children, women). Location should be where there is activity: traffic, public transit, retail and restaurants (fast food is OK, not necessary high end) to attract people on weekdays, evenings and weekends. Safety is important. Architecture: - modern but modest, practical, multiple use of spaces. ex. Shenkman Center in Orleans. - Small auditorium/open space for presentations and performances. This can be rented out for music festivals etc. - Layout and design with safety in mind, ex. to discourage homeless loitering and staying

for long periods of time (decades ago, in the Central Toronto Library, problem of lice on chairs)-Lots of washrooms, especially for families and kids, on each floor-Nice view is desirable but not at the expense of cost (land purchase, special design). -Employ local Ottawa architecture firms. - Use Canadian/local materials not expensive materials.”

“I would like the library to remain in the downtown core (between Bronson and Elgin St.). It should be accessible to the thousands of office workers downtown so that residents from all over the City have easy access to our central library during their lunch hour or before and after work. I would like our new library to be similar to the ones in Halifax and Vancouver. Quality architecture and materials are very important. The location should be accessible by LRT, walking and biking. Driving should be given last priority.”

“within walking distance of downtown retail and office space-on a large enough lot to provide outdoor common areas as well as a vantage point from which to see and approach the library; i.e. the library should have presence.”

“I would like it to be in the downtown core, where it is centrally accessible to all. If it was located near a nice Canadian Bridgehead coffee shop, that would be delightful.”

“Should stay close to where currently located. Needs to be more than a library, but a community hub. Look to what they did in Kitchener with their central branch.”

“Accessibility to the most vulnerable users should be given top priority. In particular, low income households who rely on library being walking or biking distance from home. The catchment area should consider number of residents and workers in the area. The densest and most accessible area would therefore be the core, between Wellington and Somerset, and Elgin and Bronson. Central should mean central core. The library is a municipal investment and should prioritize the needs of the users over tourism.”



“There should be lots of parking - ideally free or with a 'stamp' system upon use of the library - so everyone in the Ottawa Carleton region can go there to enjoy it.”

“It should be central. Ideally within the Central Business District or northern Centretown. I don't care about cars or parking.”

“These questions seem extremely preliminary and hypothetical. Surely one cannot answer these questions without thinking of an actual location. My answers would be very different if I were thinking about the LeBreton Flats as opposed to Centretown as opposed to a library that floats on the Ottawa River. This looks less like public feedback and more like leading questions that will give you 'evidence' you need to justify the decisions you want to make.”

“landmark building in the core.”

“The location of the library should reflect the importance of community with density as a way to make Ottawa a more sustainable and cohesive city.”

“It should absolutely be central and easy to get to by foot, bike, or bus.”

“Yes, it should be within walking distance of Centertown where the current library is. It should be within the neighbourhood's boundaries and support Centertown residents first and foremost.”

“Even though I am not a visitor to Library and Archives Canada in recent past, I think having the two facilities in the same building would be useful and increase visitors to, and use of, both. That would ensure to the public good.”

“Accessible to all citizens of Ottawa (including disabled and suburban)  
Architecturally significant landmark”

“An accessible central location, with room to accommodate future growth of the library are, in my opinion, the primary criteria that should be assessed when choosing the new location.”

“walkable, bike accessible. it should be a given that the building will promote sustainability, and be accessible to those with disabilities”

“Good air quality. Doorless washrooms like the Rideau Centre (too many people not washing their hands after defecating/urinating) More tables that can have less seats (the current ones have 4 seats; should be two)”

“The location should be central. It should eminently walkable. It should very accessible by bike, bus and LRT. The location should be very accessible for those with physical difficulties. The location should be very accessible to people of low income. The location should be in a dense, mix-use area. The location should strive for as small a footprint as possible, building up, if extra space is necessary. The location should be in the traditional downtown.”

“It should be Central, and easy to get to from all corners of the city.”

“RE: Space for Future Expansion: Future expansion may be "upwards" by adding additional floors when required. RE: Parking: Onsite underground parking + adjacent parking at sidewalk metered locations or in city/private parking lots close by would be appropriate. RE: Location and tax dollars: A location that is chosen on the basis that the site is owned by the city should not be the primary over-riding weighted deciding factor that determines location. Be prepared to pay Fair Market Value for the most preferred location the PUBLIC prefers.”

“Some retail (card store and office supplies) and dining (coffee shop) should be available at the building itself.”

“It should be centrally located. Downtown.”

“that people can WALK there (we want to discourage people driving cars!!!). NO big parking, let people walk or bike, so has to be near downtown core (where is currently located is perfect!).”

“The location be within a five-minute walk of heavy concentrations of offices, stores, restaurants, so that it can be a regular drop-in location. It should not be separated from them by geographical factors or empty space that's awkward to traverse -- for example the Bronson escarpment aka Nanny Goat Hill. It should be part of a streetscape rather than in the middle

of green space. A library is a place you visit every week -- or more often -- not a special-occasion visit like a museum."

"I would love to see outside reading areas surrounding the facility. Park benches would be fine."

"The Central library needs to be accessible for all. It also needs to be inclusive for all. It has to be Environmentally sustainable. Placement near other cultural venues would encourage more feet into the library. If the masses gather at coffee shops than having coffee shops in the vicinity will attract another demographic to the library. All forms of transportation need to be accommodated but limiting the parking spots will encourage more carbon friendly traffic."

"We should not be constrained by traditional notions of what constitutes downtown. That's how we ended up with the cramped, outdated, hard to expand library we have now. The new development at LeBreton, Zibi, and the growth of Hintonburg should lead us to be willing to move a little further west of what would be traditionally considered "downtown".

"By definition, must be central."

"Should be a unique architecturally so as to provide Ottawa another identifiable destination."

"It should be in Centretown in the downtown core."

"Please do not put the library at LeBreton- too far from downtown."

"If possible, the location should allow the library to expand in the future if needs be."

"The main factor is the availability of parking space."

"I presume that the vision is of a Central Library that is the main reference library as well as a general branch. Given how successful the on-line services are currently, it might be possible to have a remote reference area that is in effect virtual for most users, who would access it on-line at home or at their local branch. Then the Central branch could be a large local branch located closest to population in the central core of Ottawa. The

reference area located almost anywhere, including existing branches on the outskirts of the city.”

“It should be located where a large number of people work, shop and live. Easy access by public transit is important.”

“Close to the Library and Archives Building”

“A library is a cultural hub, and so the new location should be in and among other cultural and social institutions, whether this means pairing it with a museum or gallery, or even a recreation centre. Furthermore, keeping staff at libraries is essential--circulation staff are centrepieces to the library space.”

“It must be within the boundaries of Bronson, the canal, Wellington and Lisgar.”

“in or close to the heart of downtown Ottawa- accessible for people of all ages, incomes and cultures”

“Should have the architectural impact that the main library of Vancouver does. It should not be a concrete box. It should be something that Ottawa is proud off for decades to come. Like we are of the museum of civilization. There should be a location for public lectures for ~200 people and a public lecture series should be set up with speakers ranging over many topics science, history, politics....”

“Access and resources matter to me - public transit, cycling, walking and fast internet and great print resources and helpful librarians.”

“Central library not that important in the age of computers and the web. I would far prefer to have a virtual or electronic "Central Library" rather than a physical building which will mainly serve downtown Ottawa. An electronic "Central Library" would serve a much greater number of people at much lower cost.”

“If you move the location out of Centretown, then you need to have a new Centretown location of equal or larger size to the main branch in addition to the new Central Library. You can't assume all the people in Centretown are going to the new Library out in the sticks (I.e. LeBreton)”

“Located within walking distance of downtown core”

“Easy access for the most people.”

« Respecter les droits de populations autochtones. Faciliter l'accès par des membres de populations diversifiées (classes sociales, communautés culturelles, âges...). Promouvoir l'accès par transport actif. Être protégé du bruit environnant. Être protégé des intempéries. Être à une distance suffisante d'autres bibliothèques. »

“The central library should be located in the downtown core: east of Bronson, West of the Canal, south of Wellington and north of Lisgar. Regarding greenspace: the library should have environmentally internal green walls. Given the Ottawa climate it would more advantageous for a central library to have internal green space and internal gathering spaces suitable for large audiences e.g. Vancouver Central Library; Toronto Reference Library. Parking is important as there are many citizens who are not/will not be well served by public transit-especially given the increase in transit fares. The library should be developed towards a Gold or Silver LEED standard: this will address sustainability and environmental issues to a large degree.”

“It should be in a high density area that is close to public schools and in a neighbourhood that safe enough for children to walk to on their own after school if they are old enough to do so. It should be located in an area to meet the needs of challenged families who don't have the means or resources to take buses or drive their children to a library out of the neighbourhood. Parents on low income would more likely take their children to the library if it's in walking distance and part of a neighbourhood.”

“Important factors: 1) Location in the central core (boundaries being Rideau Canal, Wellington Street, Lyon Street, Somerset Street), within an easy walking and wheelchair commute to where many users work, eat, shop and live. 2) Green building/renovation (LEED+++ ) design principles, healthy for users and saving operating costs in the long run. 3) Prioritize

function over form: Emphasize prudent cost-effective functionality for staff & visitors rather than lofty aesthetic architectural design.”

“LeBreton flats connected with the library of archives I fee would be a great fit for the area and easily accessible for all.”